# **New Orleans Regional Transit Authority**



# **Legislation Text**

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Business Intelligence and Data Management Reporting System	I
DESCRIPTION: Reporting system that aggregates data from different sources within the organizations to produce meaningful reports to assist staff in making business decisions and reporting information to external stakeholders such as NTD	AGENDA NO: 21-133
ACTION REQUEST: ⊠ Approval □ Review Comment □ Information Only □ Other	

#### RECOMMENDATION:

To authorize the CEO to award a contract to TranSight for scope of work outlined in RFP 2021-05. The installation cost will be \$99,680.00, there will be an annual maintenance service fee, for three years at a cost of \$231,817.00 for a total cost of \$331,497 for four years. There is an option for two additional years of maintenance service for \$169,697.00. If the additional two years of maintenance service is utilized the total contract amount will be \$501,094 and a duration of six years, one year installation and five years of maintenance service.

# **ISSUE/BACKGROUND:**

The RTA needs a Business Intelligence and Data Management Reporting system that aggregates data from different sources within the organization to produce meaningful reports for staff to assist in making business decisions and reporting to external stakeholders like NTD and FTA.

## **DISCUSSION:**

The goal is to define and consistently implement best practices for financial and operational reporting. This will allow the utilization of data to improve service quality, while building an efficient and effective operation. The agency utilizes several data sources that will need to be integrated.

JD Edwards	Enterprise Resource Planning Solution
Trapeze	Operator Scheduling, Dispatching, Work Management, Planning
Clever Devices/Ridecheck Plus	Operator/Fleet Performance, Automatic Passenger Count
ADP	Human Resource Data
GenFare	Fare System Data
Ron Turley	Maintenance Management System

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RouteMatch On-Demand and Para	
Transit	
Excel	Various Data Points

## **FINANCIAL IMPACT:**

The project will be funded from local funds of \$99,680 for year 1 and \$231,817 to be paid over 3 years, with a possible \$169,697 for additional 2 years of maintenance. Total of implementation and maintenance options \$501,094.

## **NEXT STEPS:**

Upon RTA Board approval, an award letter will be issued to TranSight and a purchase order will be requested.

#### **ATTACHMENTS:**

- Board Resolution
- Administrative Review Form RFP 2021-005
- 3. Procurement Summary RFP 2021-005 Business Intelligence

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9/20/2021

Alex Wiggins Date

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**Chief Executive Officer**