

# CEO Report

Alex Z. Wiggins  
September 28, 2021



# Hurricane Ida









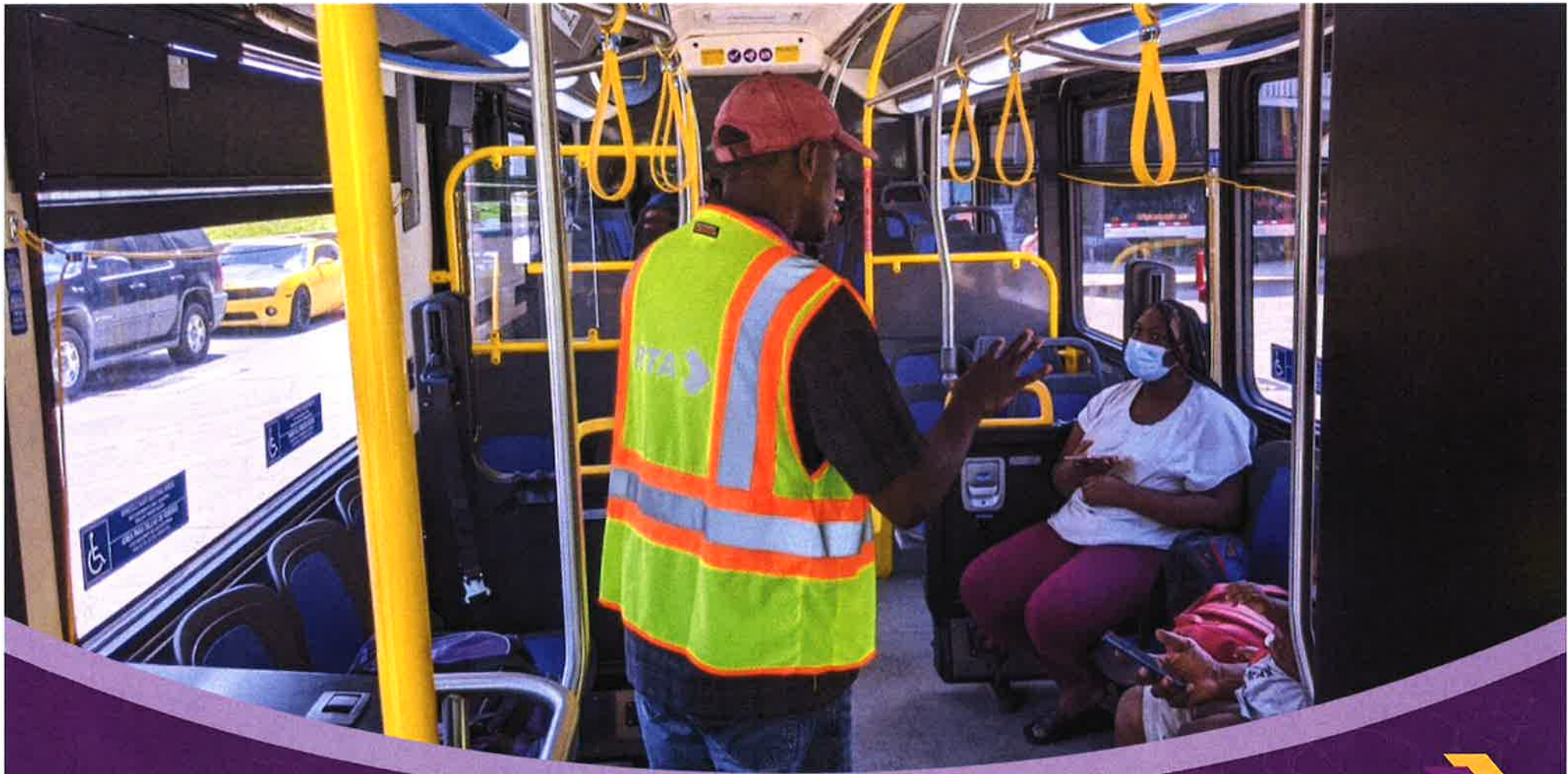


































# After the Storm

5

Bus service partially restored 5 days after landfall

100

100 residential visits with vulnerable paratransit clients

42

'Cooling buses' deployed to neighborhoods throughout the city



# Taking Care of NOLA

12

Assisted the Department of Health with evacuating 12 senior living facilities

908

People rescued

269

Total evacuation trips





# Damage Sustained

- RTA2 sustained significant damage
- Thomas Jefferson sustained minimal damage
- Maintenance barge partially submerged
- Gretna Ferry Terminal – roof damage
- Damage to overhead garage doors
- Minimal water damage to walls, roof vents
- Fencing damage
- Water in garage pits due to sump pump failure
- Radio tower damage
- Bus fleet sustained minor damage



# What Worked...

- Pre-training on FEMA documentation requirements
- Payroll was successfully processed without interruption
- Generators maintained power at key facilities
- Maintained cell phone service (Verizon)
- Clever devices remained operational
- Worked seamlessly under Unified Command with the City of New Orleans





# Challenges

- Widespread, long-term power outages
  - Canal Street facility-maintained generator power
- Food scarcity
  - 3 meals provided to essential staff daily
- Fuel shortage
  - Maintained supply through EOC
- Lodging limitations
  - Secured 100 rooms for essential employees
- Loss of some communication services (Including Rideline) - Cox



# Opportunities to Improve

- Emergency Staffing Accountability
- Ferry Mooring
- Incident Command System (ICS) staff training
- Redundancy in lodging options
- Redundancy in agency communications
- Hardening of facilities



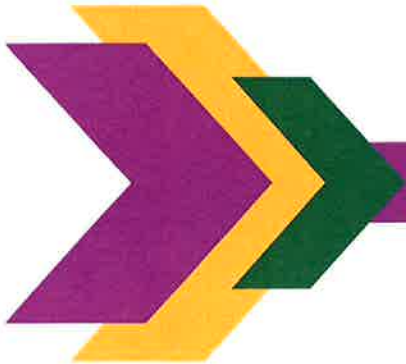




# BRT Feasibility Study Kick Off

9/28/2021

RTA Board of Commissioners





## What is Bus Rapid Transit?

### Think Rail, Use Buses

- Transit priority lanes
- Traffic signal prioritization
- Quality image and unique identity
- Unique vehicles
- Fewer stops along route
- Improved boarding facilities



## Defining BRT

# BRT Project Overview

## Task 1: BRT Standards

Overarching BRT design guide for use in any corridor throughout the region

## Task 2: Corridor Plan

Evaluate the BRT corridor connecting New Orleans East to CBD and on to the West Bank. This task will include:

- Previous study review
- Project definition and 15% design plans
- Ridership forecasts
- Preliminary traffic analysis
- Operating plan development
- Environmental screening

## Task 3: Funding Analysis/Assessment



Operations & Service Goals



BRT Guideway Alternatives



Station Design Components



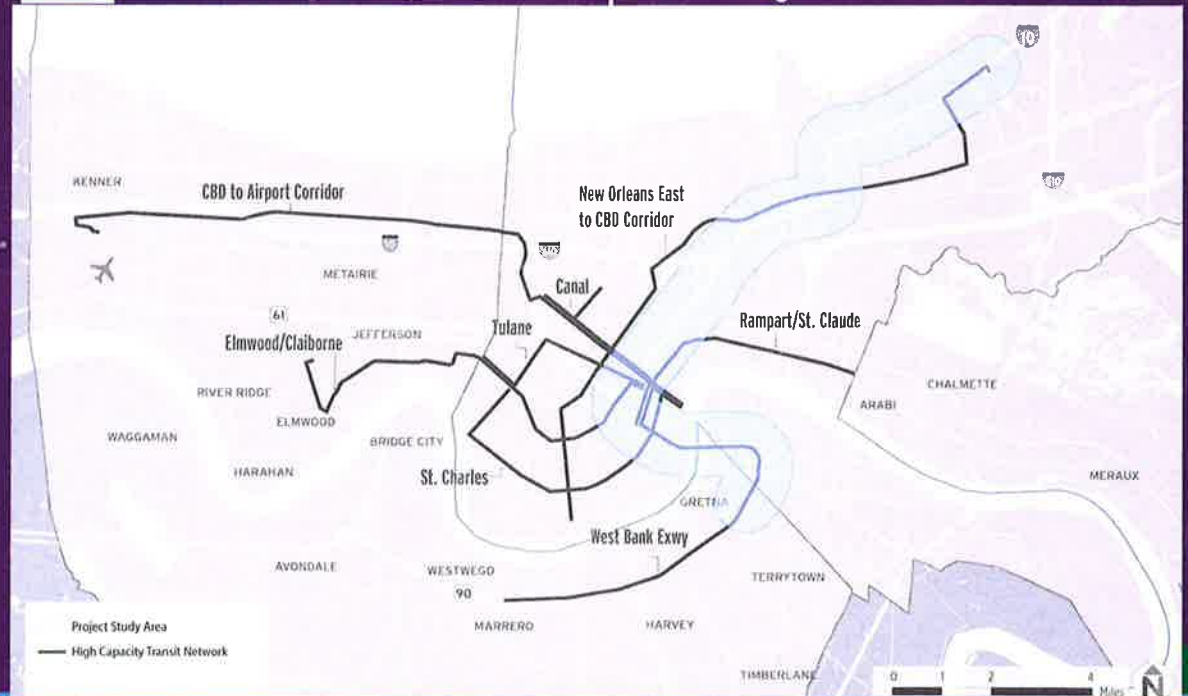
Technology



Vehicle Standards



Branding







## RTA New Links Implementations Meetings

Wednesday, September 29 - 5:30 pm

Thursday, September 30 - 12:00 pm

For more information and to register for the webinar, visit  
[www.norta.com/About/New-Links](http://www.norta.com/About/New-Links)

