



2817 Canal Street  
New Orleans, LA 70119

**New Orleans Regional Transit Authority**  
**Riders Advisory Committee**  
**RAC**

**Meeting Agenda - Final**

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**Wednesday, June 7, 2023**

**5:30 PM**

**RTA Board Room**

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**PLEASE NOTE THIS WILL BE AN IN-PERSON MEETING. THE WEARING OF MASKS IN THE BOARD ROOM IS ENCOURAGED.**

- 1. Welcome - Commissioner Neal**
- 2. Opening Comments - CEO, Lona Hankins**
- 3. Public Open Forum - Open Discussion**

At the May 3, 2023 meeting, riders expressed their dissatisfaction with the following service routes: #61 Lake Forest (often runs late), #31 Leonidas Gentilly, #32 Leonidas Treme (not linking with Magazine Street), routes #84 Galvez Lower 9th, and #86 Maurice Chalmette. Passengers also voiced complaints about unclean buses, faulty stop indicators and drivers skipping stops. One rider inquired as to why there isn't any seating at Girod and O'Keefe Streets in front of Rouse's supermarket and what can be done to reserve in-front seating for the disabled and elderly.

(Technical difficulties prevented a video recording of this meeting).

**4. Old Business (items requested for follow-up)**

- A plan and timetable for installing bus stop signs (temporary and permanent)
- Suggestions to improve the use of reserved seating for disabled and elderly riders
- Update on bus cleanliness and a plan to repair broken stop indicators
- A communication plan to alert riders of summer pick changes starting on June 4th

**5. New Business**

- Introduction of the RTA management team
- Review of the Riders Advisory Committee's 2015 Charter Document
- On-Time Performance Update

## **6. Wrap Up**

**THE NEXT RAC MEETING WILL BE HELD ON JULY 5, 2023 AT 5:30 PM.**