



## Software Support Quote

New Orleans RTA  
 Attn: Sterlin Stevens (sstevens@rtaforward.org)  
 2817 Canal Street  
 New Orleans, LA  
 70019  
 US

Quote PRO-25-105-136A  
 Date March 14, 2025  
 Customer ID  
 Contract No.  
 Due date Upon Receipt  
 Contract type  
 Project No

Purchase Order No : Request for PO		
<b><u>Coverage period 4/1/2025 - 3/31/2026</u></b>		
PASS MON	\$17,753.00	
INFO IVR Server - PASS	\$27,475.00	
PASS CERT	\$8,545.00	
PASS	\$33,815.00	
FX/BB	\$75,807.90	
Google FX	\$7,153.65	
TSDE	\$20,740.65	
<b>Annual Maintenance Total</b>	<b>\$191,290.20</b>	
<b><u>One-time Maintenance Adjustment Due to Operational Characteristics Increase</u></b>		
FX/BB	\$21,781.00	
Google FX	\$2,269.00	
<b>Maintenance Uplift Total</b>	<b>\$24,050.00</b>	
<b>Subtotal</b>	<b>\$215,340.20</b>	
State Tax		
<b>Total Payable in USD</b>		<b>\$215,340.20</b>

Please make payment to following:

**Lockbox**  
 Trapeze Software Group  
 P.O.Box 202528  
 Dallas, TX 75320-2528  
 USA

**For billing inquiries contact:**  
[trapezebilling@trapezegroup.com](mailto:trapezebilling@trapezegroup.com)  
 Toll Free: 1-800-265-3617 Ext. #5  
 Local: 905-629-8727

Interest may be charged on  
 overdue amounts not paid by the  
 specified due date.