



2817 Canal Street
New Orleans, LA 70119

New Orleans Regional Transit Authority Operations & Administration Committee

Meeting Minutes

Thursday, November 13, 2025

9:00 AM

RTA Board Room

The New Orleans Regional Transit Authority (RTA) hereby declares that, in accordance with La. R.S. 42:17.1 (A)(2)(a)-(c), a meeting will be held in person on Thursday, November 13, 2025 at 9:00 a.m. Meetings start at the scheduled time, but may be delayed until a quorum of the Commissioners is present. The agency's website will stream the in-person meeting live, and wearing masks in the boardroom is optional.

Written comments on any matter included on the agenda will be accepted in the following ways: 1) Submission of a Speaker Card on meeting day; 2) Electronically by email sent to: rtaoard@rtaforward.org prior to the meeting; or 3) By U.S. Mail send to 2817 Canal Street, Attention: Office of Board Affairs, New Orleans, LA 70119.

This meeting is accessible to persons with disabilities. To help assure availability, modifications or accommodations linked to a disability must be requested 72 hours before the meeting or hearing. Please direct requests for public meeting accommodations to the Office of Board Affairs, 2817 Canal Street, NOLA 70119, or call 504-827-8341 or by email (rtaoard@rtaforward.org).

1. Call To Order

2. Roll Call

Commissioners Present: Commissioner Daniels, Commissioner Guidry and Commissioner Sams

3. Consideration of Meeting Minutes

Commissioner Guidry moved and Commissioner Sams seconded to approve the Operations and Administration Committee Meeting of September 11, 2025. The motion was approved unanimously.

approved

[O&A Meeting - September 11, 2025]

[25-136](#)

4. Committee Chairman's Report

Commissioner Sam stated that the Board was grounded in accountability and progress and at the core of this was riders' everyday experience and the riders feel safe and it is accessibility available to all riders. Also, last week RIDE NOLA had a breakfast briefing regarding the BRT Project.

5. Chief Executive Officer's Report

None.

6. Chief Transit Officer's Report

The monthly Chief Transit Office's Report was presented. This report can be found in the PowerPoint Presentation for the Operations and Administration Report.

Highlights from the report:

- The Chief Transit Officer stated that currently they are short 16 operators and the streetcar operators take longer to train, and they are strategies in place to close the gap.
- The Chief Transit Officer stated that during Halloween there was a bus on the Rampart/Loyola Route since the streetcars were at capacity. The streetcar operators are short of 14 operators and there are 10 in training. The Riverfront streetcars are always at capacity.
- The Chief Financial Officer stated that at the last Board Meeting the CEO addressed the Paratransit Study by stating 17 of the 22 issues in the study has been resolved and only 1 item has not been addressed.

7. Chief Asset Manager Officer's Report

COMMISSIONER DANIELS ARRIVE TO THE MEETING

The monthly Chief Asset Manager Officer's Report was presented. This report can be found in the PowerPoint Presentation for the Operations and Administration Report.

Highlights from the report:

- The Chief Asset Manager reported that he is very confident in the data he is now receiving regarding the PM Compliance. The issues that staff had with the data were not correct because one system was not communicating with the other system. A staff member found the error and corrected the numbers.
- The Chief Asset Manager reported that during the summer and winter months the vehicles have the highest out of service numbers.

NO AUDIO

- The Chief Asset Manager reported that the Electric Vehicles will be in service at the end of 2026 and staff need to make sure that the Charging Equipment is in place. The mechanic that will service the Electric Vehicles will be the general repair mechanics and staff will rebuild from within.
- The Chief Asset Manager reported that the RTA was fully staff with streetcar technicians and trying to get a dedicated Rail Technician Trainer and that management meets with IBEW regularly to discuss the vision regarding mechanics and development. The Rail Maintenance Director is a nationwide search to attract the best candidates.

8. Chief Safety/Security Officer's Report

The monthly Chief Safety/Security Officer's Report was presented. This report can be found in the PowerPoint Presentation for the Operations and Administration Report.

Highlights from the report:

- Commissioner Guidry stated that Bus Stop No. 8914 on Lakeforest near Read is in the worst location. This Bus Stop service Routes 66, 67 and 61 this stop is located on a hill. There are spikes in the ground at this location.
- The Safety/Security Officer reported that staff were fully aware of the high-risk areas for accidents within the system. Staff collects the data and passes it on to the Training Department.
- The Safety/Security Officer reported that staff have a Partnership with the City of New Orleans Homeless Department, and they will deal with many of the homeless calls from the RTA and the RTA also has a Crises Intervention Coordinator that works alongside the Transit Police, and the RTA believes in a compassionate approach when dealing with the homeless. Commissioner Daniels asked for a report on how the City of New Orleans Program Works.
- The Safety/Security Officer reported that the Preventable Safety Events Target Rate information was based on the National Safety Council for Preventability. Safety is also working very closely with the Legal Department.

9. Authorizations

Resolution to Adopt Records Policy (GEN 6)

[25-133](#)

Commissioner Daniels moved and Commissioner Guidry seconded to approve the records Policy (GEN 6). The motion was approved unanimously.

approved

Enactment No: 25-066

10. New Business

None

11. Audience Questions & Comments

None

adjourned

12. Adjournment

Commissioner Daniels moved and Commissioner Guidry seconded to adjourn the Operations and Administration Committee Meeting of November 13, 2025. The motion was approved unanimously.

adjourned