





August 26, 2025

**New Orleans
Regional Transit Authority
Monthly Board Report**



The New Orleans Regional Transit Authority (RTA) hereby declares that, in accordance with La. R.S. 42:17.1 (A)(2)(a)-(c), a meeting will be held in person on Tuesday, August 26, 2025, at 10:00 a.m. Please be aware that wearing masks in the boardroom is encouraged.

Written comments on any matter included on the agenda will be accepted in the following ways: 1) Submission of a Speaker Card on meeting day; 2) Electronically by email sent to: rtaboard@rtaforward.org prior to the meeting; or 3) By U.S. Mail send to 2817 Canal Street, Attention: Office of Board Affairs, New Orleans, LA 70119. Live stream access: norta.legistar.com



This meeting is accessible to persons with disabilities. To help assure availability, modifications or accommodations linked to a disability must be requested 72 hours before the meeting or hearing. Please direct requests for public meeting accommodations to the Office of Board Affairs, 2817 Canal Street, New Orleans, LA 70119, or call 504-827-8341 or by email (rtaboard@rtaforward.org).



Agenda

1. Call to Order

2. Roll Call

3. Consideration of Meeting Minutes

[Board of Commissioners Minutes – July 29, 2025] 25-112



Agenda

4. Informational Reports

A. RTA Chairman's Report



Agenda

4. Informational Reports

B. Operations & Administration Committee Chairman's Report



Agenda

4. Informational Reports

C. Finance Committee Chairman's Report

4. Informational Reports

D. RTA General Counsel's Report



Agenda

4. Informational Reports

E. RTA Chief Executive Officer's Report



EMPLOYEE OF THE MONTH

JULY 2025



JACK MILLER
BUS OPERATORS
OPERATIONS



BETTY MORGAN
STATISTICAL CLERK
MAINTENANCE



ALGIERS SERVICE IMPROVEMENT PLAN

MEETING SCHEDULE



Wednesday, August 27

3:30 PM to 5:30 PM
Main Library
219 Loyola Avenue

Wednesday, September 3

5:30 PM to 7:00 PM
Riders Advisory Committee
2817 Canal Street

Wednesday, September 6

11:30 AM to 2:00PM
Morris F.X. Jeff Sr. Recreation Center
2529 General Meyer Avenue





TWO DECADES OF TRANSFORMATION

The Evolution of RTA: 2005 - 2025

| | Operator TMSEL (Employee Owned) | Operator RTA (100% Publicly Held) |
|----------------------------------------------------------------|----------------------------------------------|------------------------------------------------|
| | 2004 | 2024 |
| POPULATION | 487 K | 359 K |
| HOUSEHOLDS W/O ACCESS TO VEHICLES | 27% | 18% |
| NUMBER OF PEOPLE RELIANT ON PUBLIC TRANSIT FOR WORK | 14% 68,179 | 4% 14,346 |
| NUMBER OF EMPLOYEES | 1,350 | 895 |
| OPERATING BUDGET IN 2025 DOLLARS | 197.5 M | 139 M |
| FIXED ROUTE BUSES | 367 | 108 |
| RIDERSHIP | 47.5 M | 13.3 M |
| COST PER RIDER IN 2025 DOLLARS | \$4.16 | \$10.48 |
| NUMBER OF ROUTES | 49 | 35 |
| COST PER ROUTE IN 2025 DOLLARS | 4.03 M | 3.97 M |





TWO DECADES OF TRANSFORMATION

Progress Report: 2019-2025

| | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>STRONGER FINANCES </p> <p>\$170 M in Competitive Federal Grants</p> <p>6 Years of Unmodified Opinions on Audits</p> <hr/> <p> BOND RATING S&P AA-</p> <hr/> <p>MOODY RATING Aa2</p> | <p></p> <p>BUILDING MODERN TRANSIT</p> <p>\$58 M for 66 buses</p> <p>\$4.8 M for 25 Paratransit Vehicles</p> <p>\$6 M committed with 11 Vehicles due in 2026</p> <p>15 Hybrids</p> <p>Built new Canal Street Ferry Terminal</p> <p>Commissioned 2 new Ferries</p> <p>ADA Accessibility on the St. Charles Streetcar Line</p> | <p> SAFER SERVICE</p> <p>42% ↓ REDUCTION IN Preventable Accidents</p> <hr/> <p></p> <p>3 APTA AWARDS</p> |
| <p>COMMUNITY & RIDER EXPERIENCE</p> <p> Improved Community Engagement, Fare Free Days, Opportunity Youth Pass, Art on Bus, Internships, Youth Jobs </p> | <p>ECONOMIC DEVELOPMENT </p> <p>\$39 M Spent w/DBE \$3 M Spent w/SBE 27 Additional Local Jobs Created</p> | |
| <p><i>“We’re not just moving people—we’re building connections, opportunities, and a stronger New Orleans.”</i></p> | | |
| <p>- Lona Edwards Hankins, RTA CEO</p> | | |





INTERGOVERNMENTAL AFFAIRS

FEDERAL PRIORITIES

- HOUSE APPROPRIATIONS COMMITTEE UPDATE
- APTA FLY-IN

STATE AND LOCAL PRIORITIES

- AMTRAK “MARDI GRAS” INAUGURAL RUN
- CITY-WIDE KATRINA 20 EVENTS

Questions?

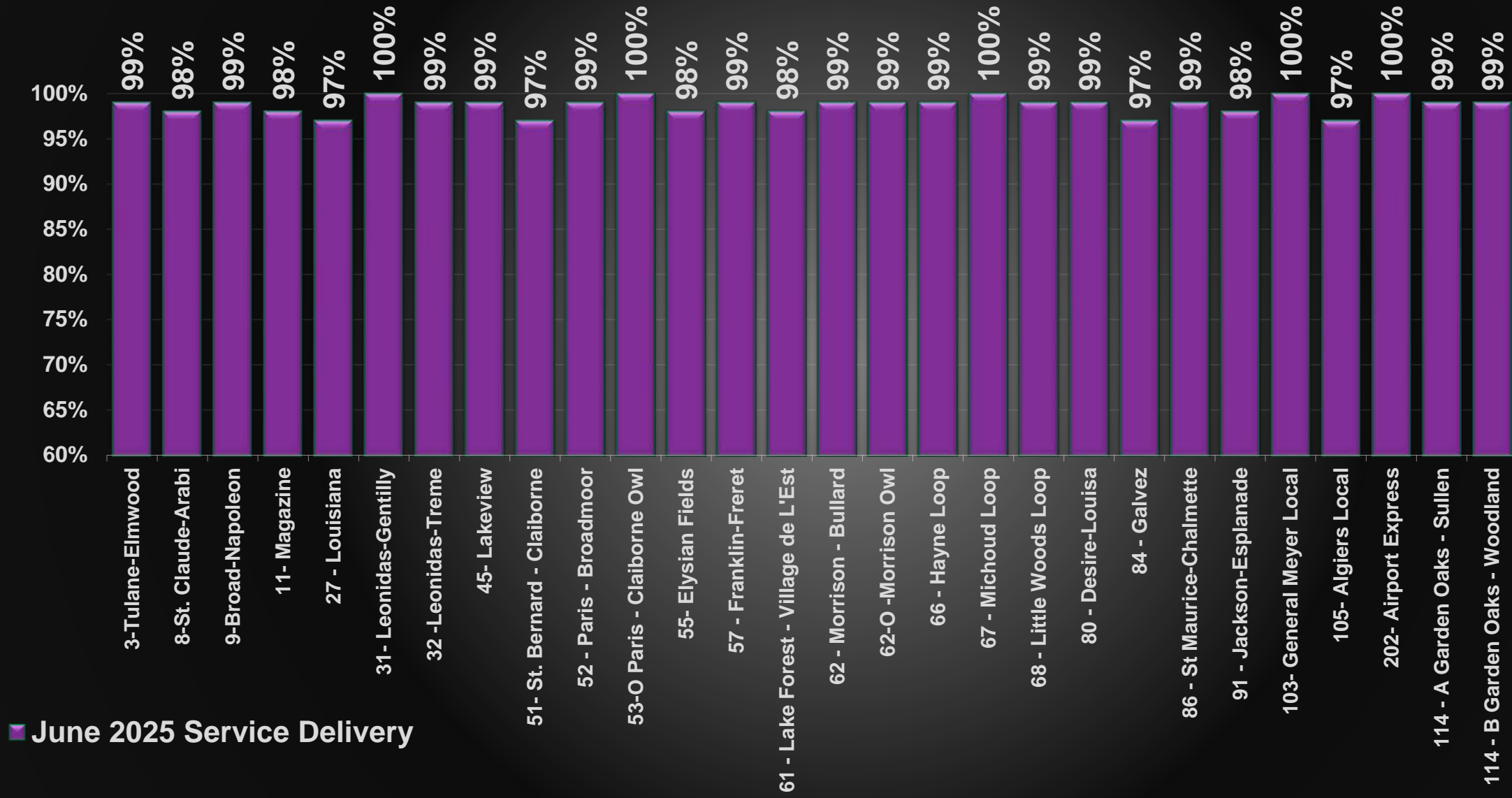


Agenda

4. Informational Reports

F. RTA Chief Transit Officer's Report

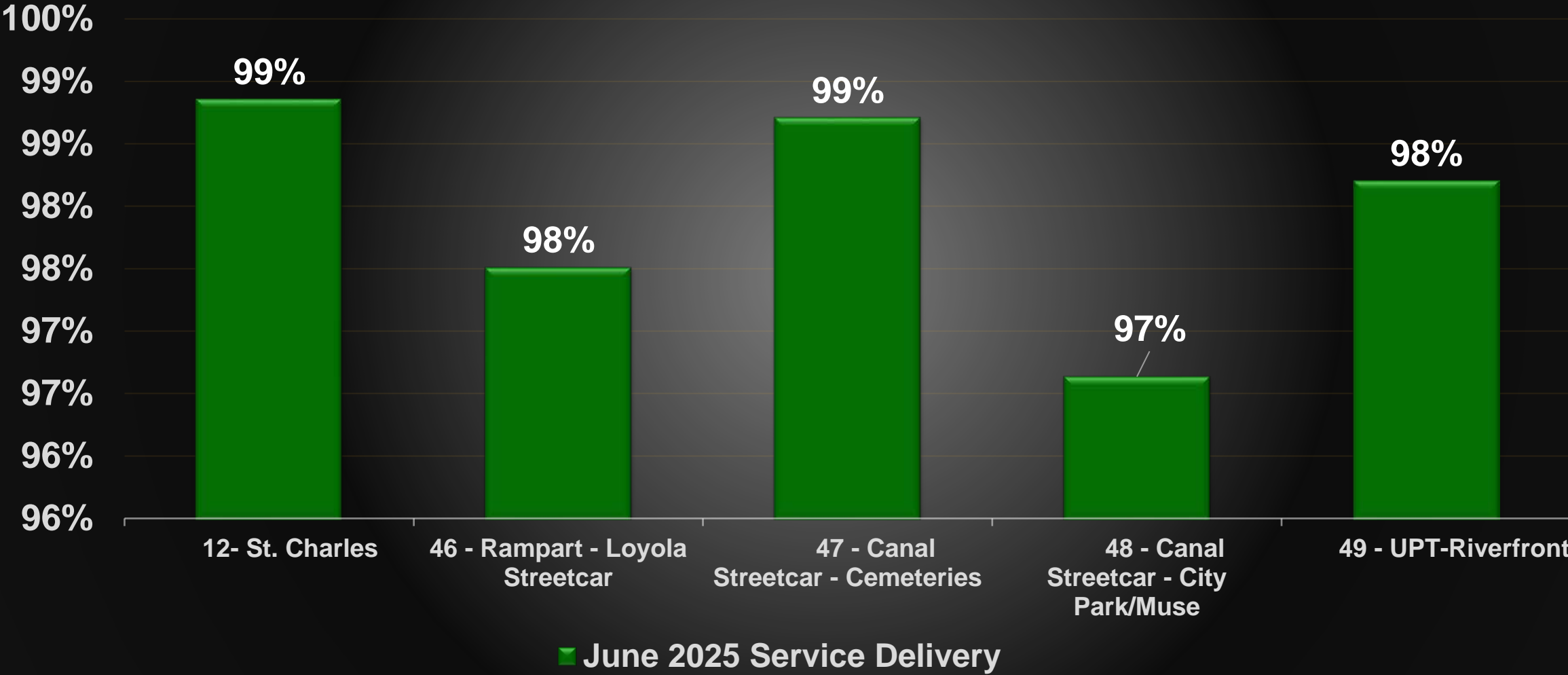
SERVICE DELIVERY-BUS | JUNE 2025



****Average Service Delivery 98.72%**



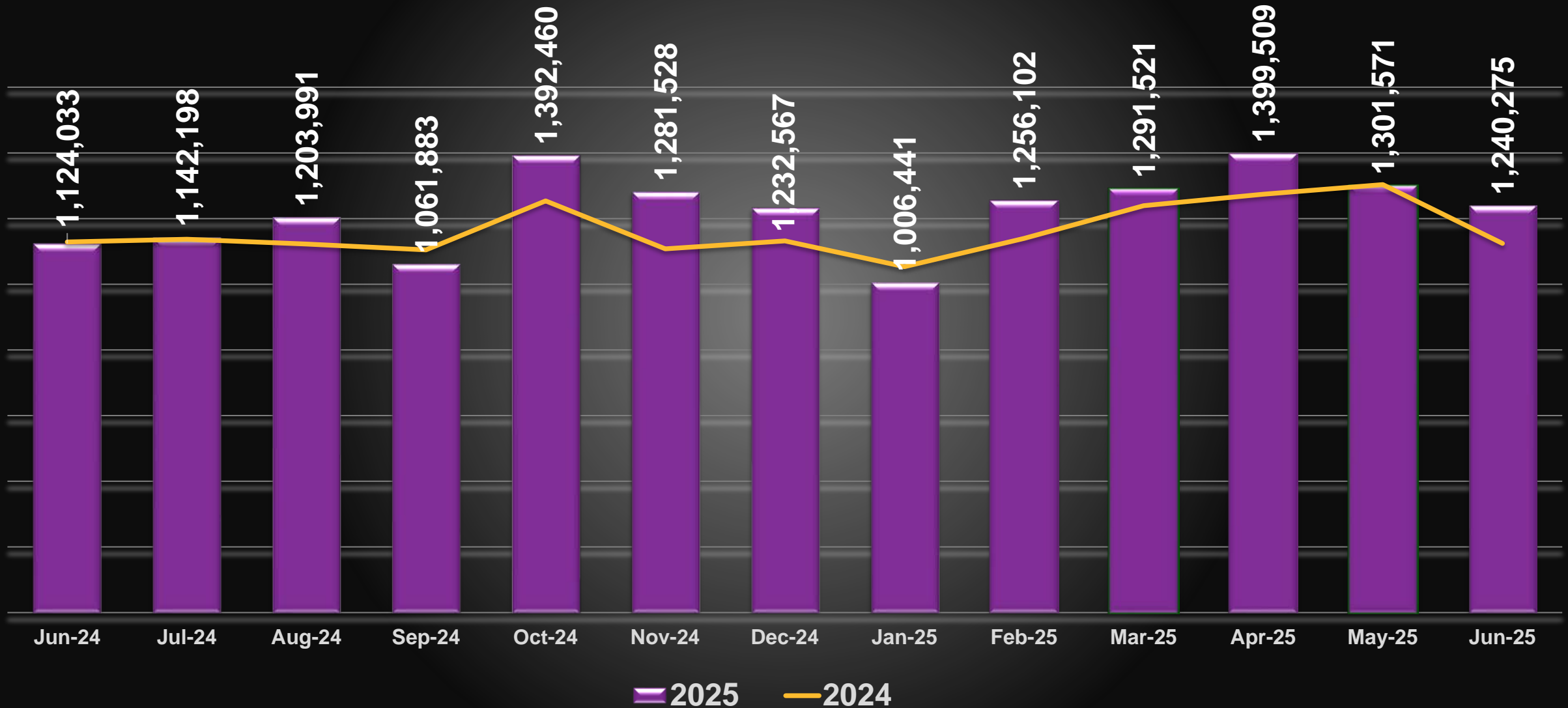
SERVICE DELIVERY- STREETCAR | JUNE 2025



****Average Service Delivery 98.2%**



TOTAL RIDERSHIP – BUS, STREETCAR, PARATRANSIT & FERRY | JUNE 2024-2025

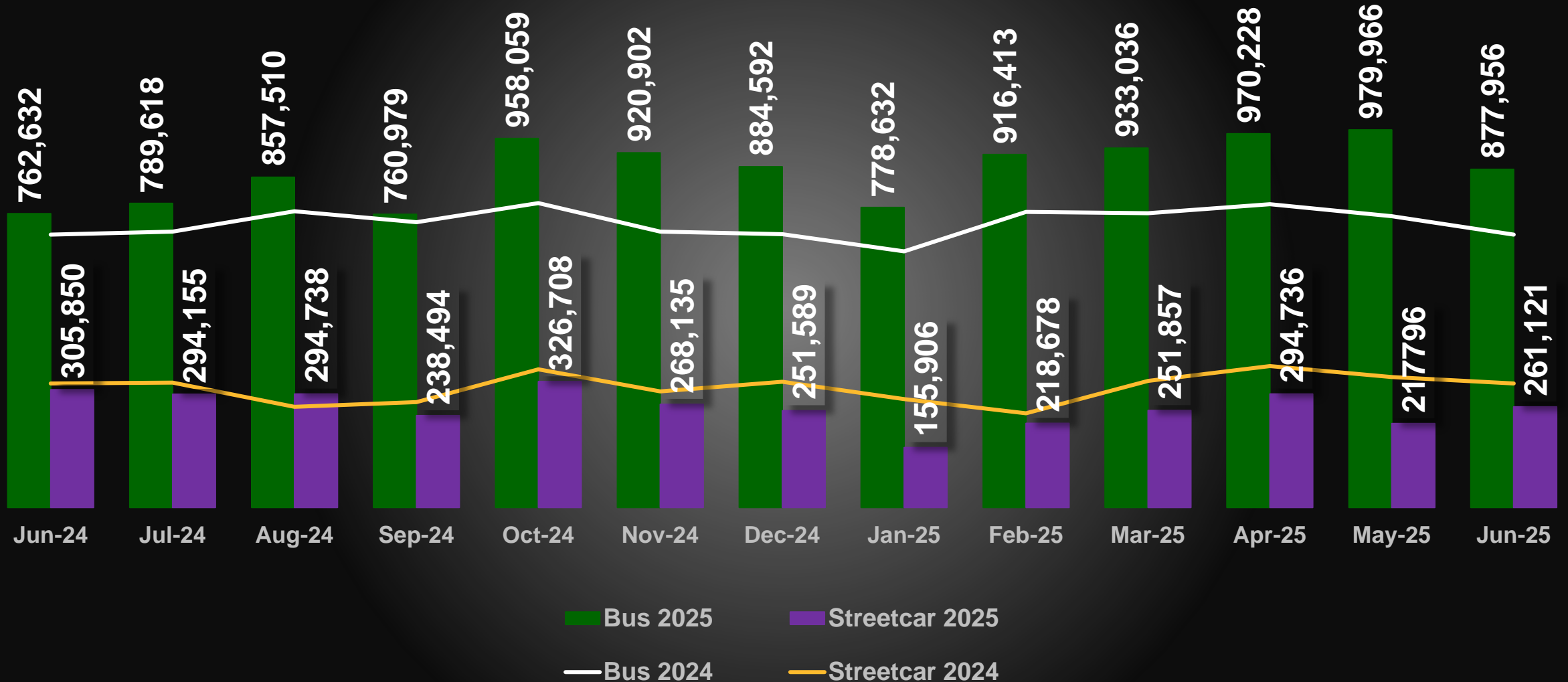


****Total Increase from 2024(+116,242)**

RTA Board of Commissioners Meeting

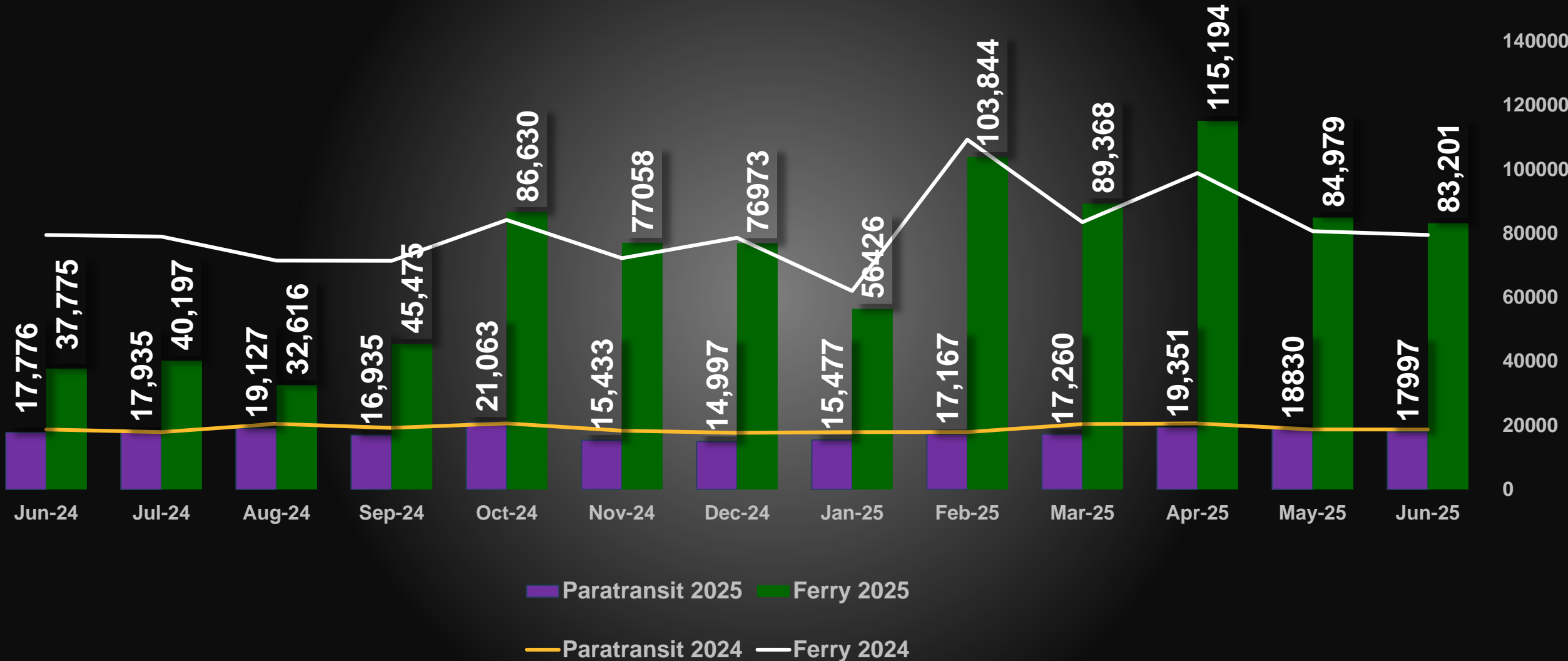


RIDERSHIP-BUS & STREETCAR | JUNE 2024-2025



****Increase of 70,595 from 2024 Bus (+115,324) Streetcar (-44,729)**

RIDERSHIP-PARATRANSIT & FERRY | JUNE 2024- 2025



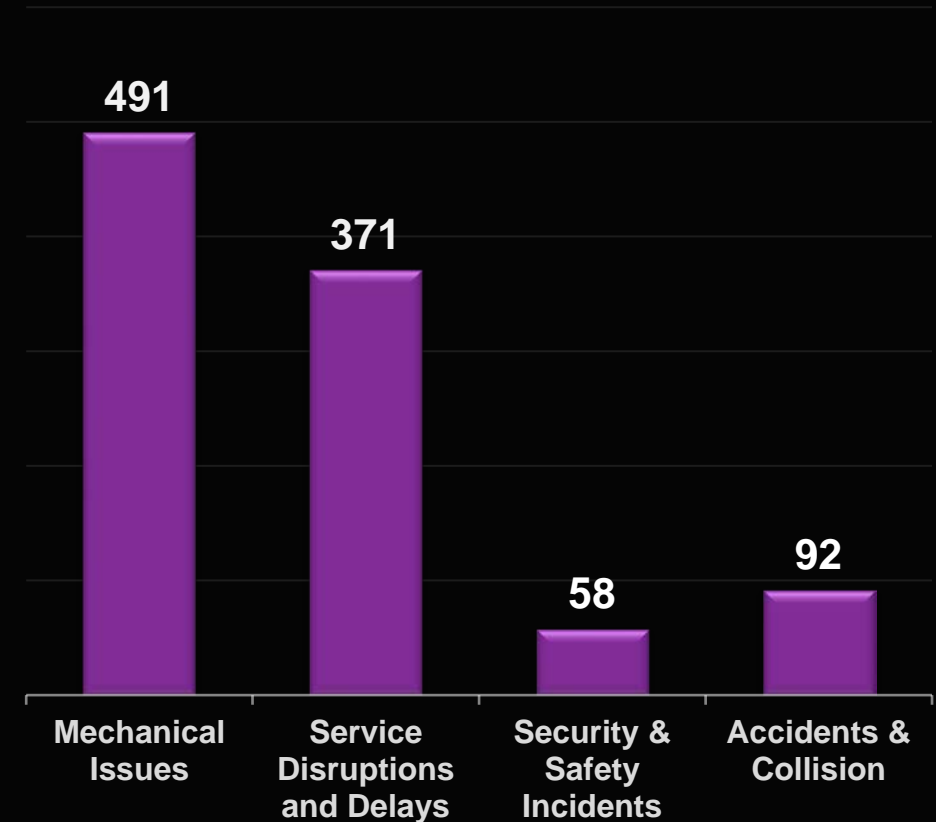
****Ferry Total Increase 3,660 from 2024 Extended hours 1,435**

LONG-TERM DETOURS AFFECTING ALL MODES

| Routes Affected by Long-Term Detours | Cause |
|--------------------------------------|-----------------------------------------|
| 31- Leonidas/Gentilly | Road Construction |
| 32 - Leonidas/Treme | Road Construction |
| 57 - Franklin/Freret | Road Construction |
| 84 - Galvez | Bridge Closure |
| 91 - Jackson/Esplanade | Building Collapse |
| 103 - Gen Meyer | Building Collapse/Hole |
| 114A - Gen Degaulle/Sullen | Building Collapse/ Road Construction |
| 114B - Gen Degaulle/Woodland | Building Collapse/ Road Construction |
| 46 - Rampart/Loyola | Road Construction |

SERVICE DISRUPTION BY CAUSE

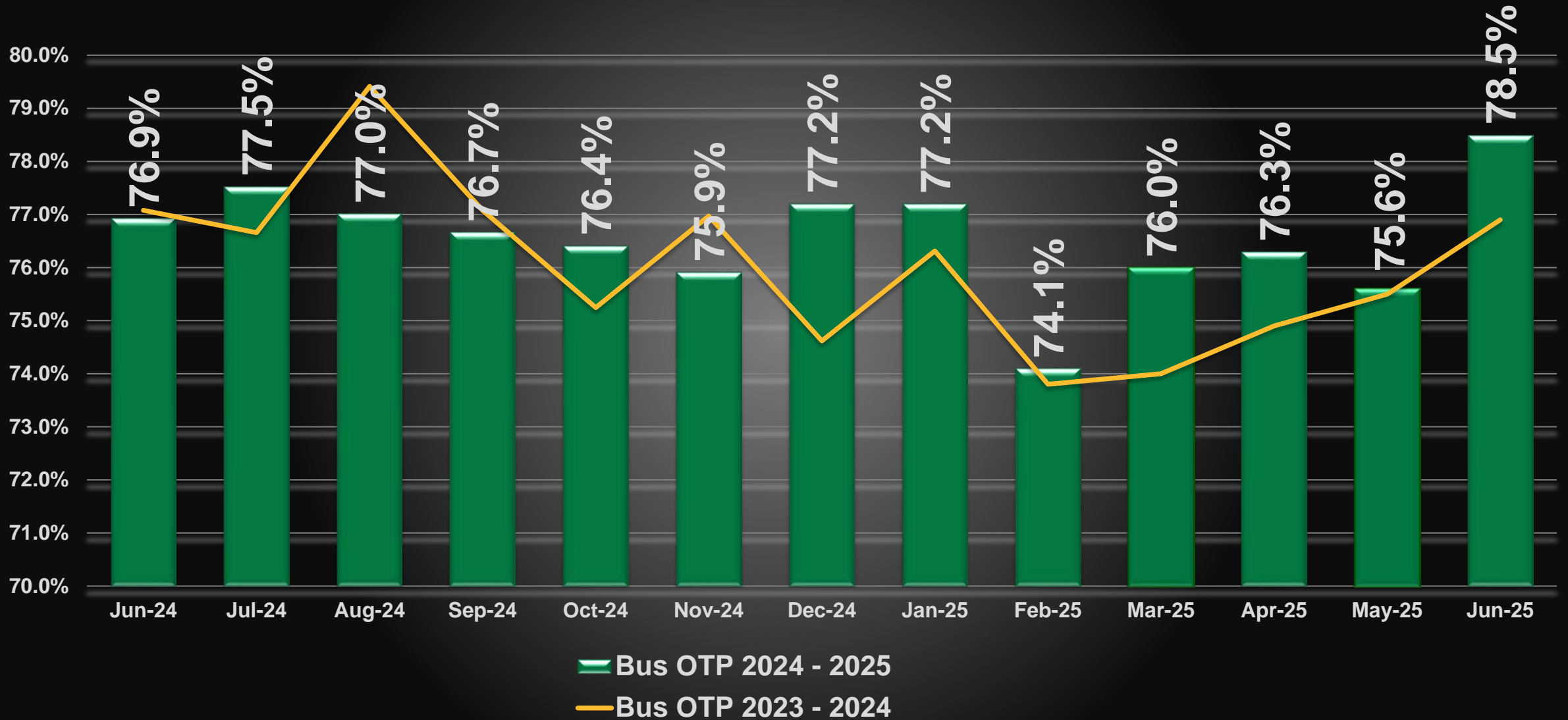
Total Causes Recorded = 1012



Service Disruptions and Delays Top 3 Causes

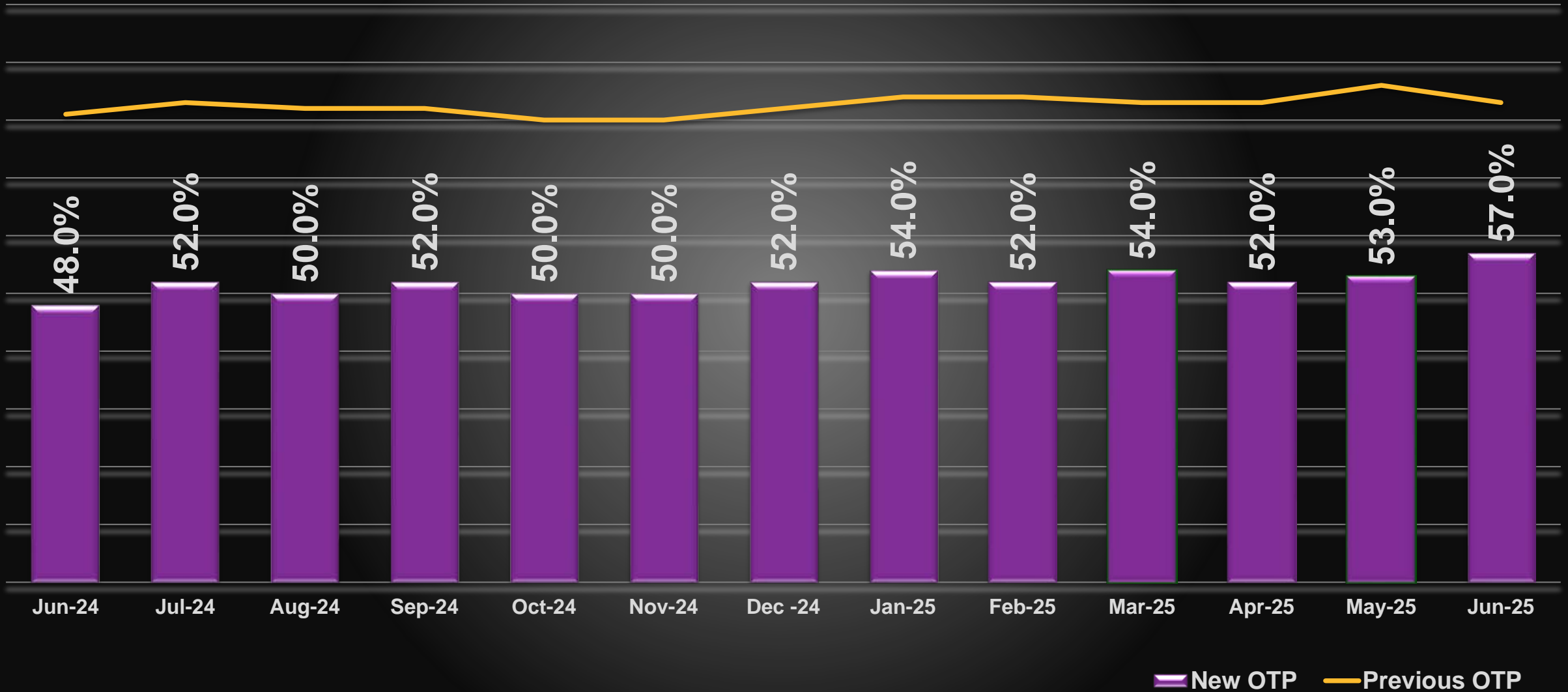
1. No Vehicle Available(106)
2. Lot Defect(87)
3. No Reliever(41)

ON-TIME PERFORMANCE-BUS | JUNE 2024-2025



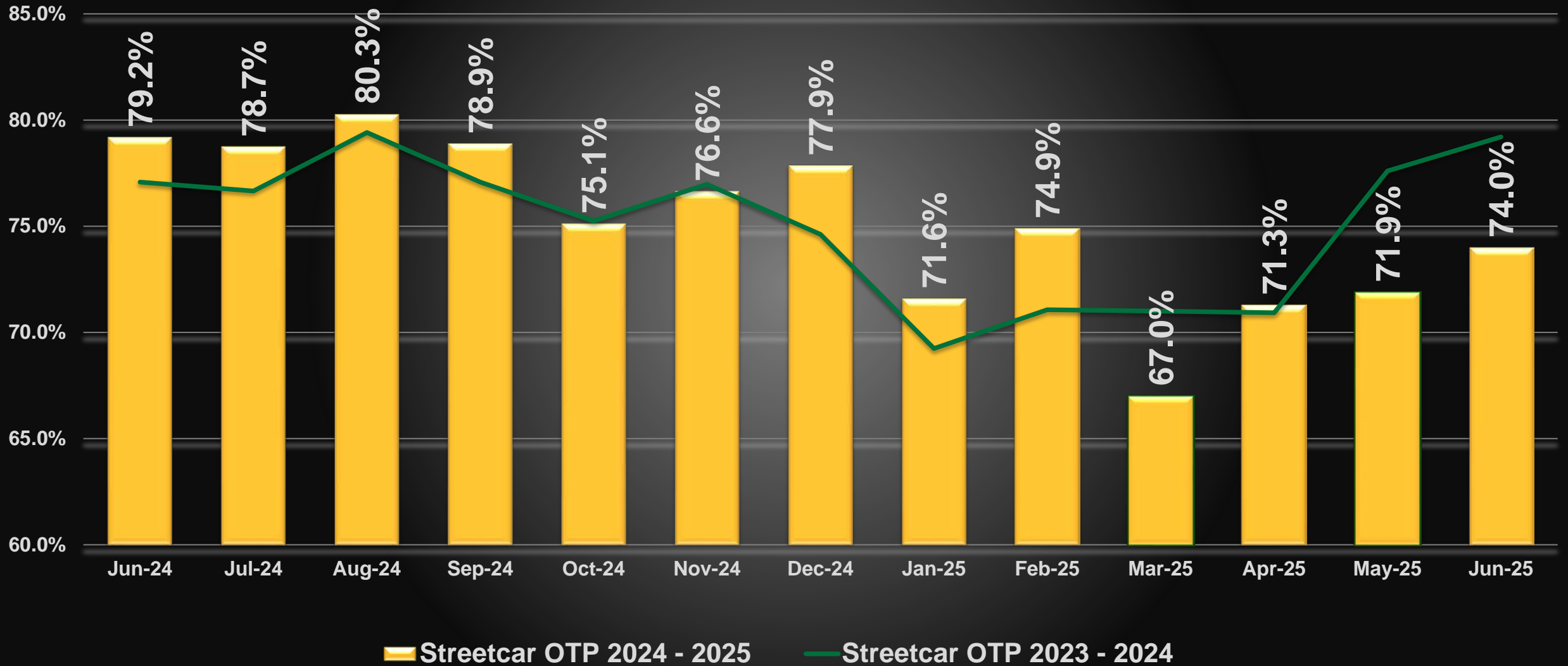
***** Increased managerial presence in the field has contributed to improvements in bus on-time performance.***

ON-TIME PERFORMANCE-PARATRANSIT | JUNE 2024-2025



****Addition of a new Manager in May and a Director in July, along with targeted initiatives, has driven improvements in OTP.**

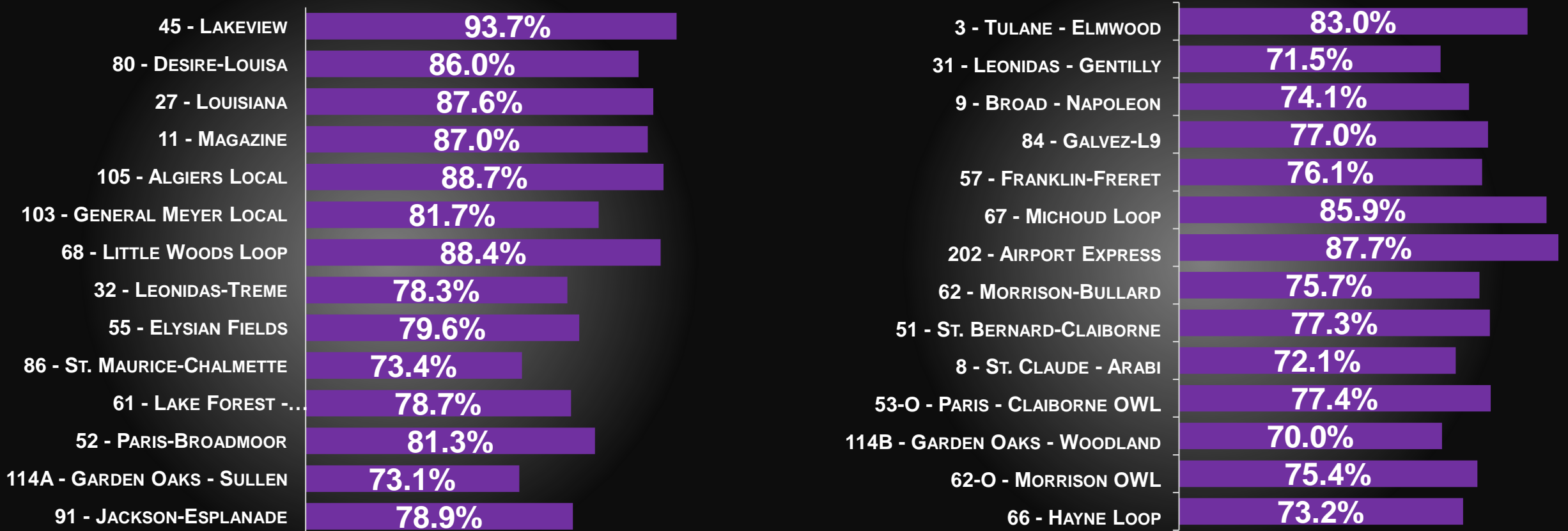
ON-TIME PERFORMANCE-STREETCAR | JUNE 2024-2025



***Streetcar OTP increased by 2.1%, aided by the June 1st return of the Riverfront line, whose direct route helped boost overall performance.*



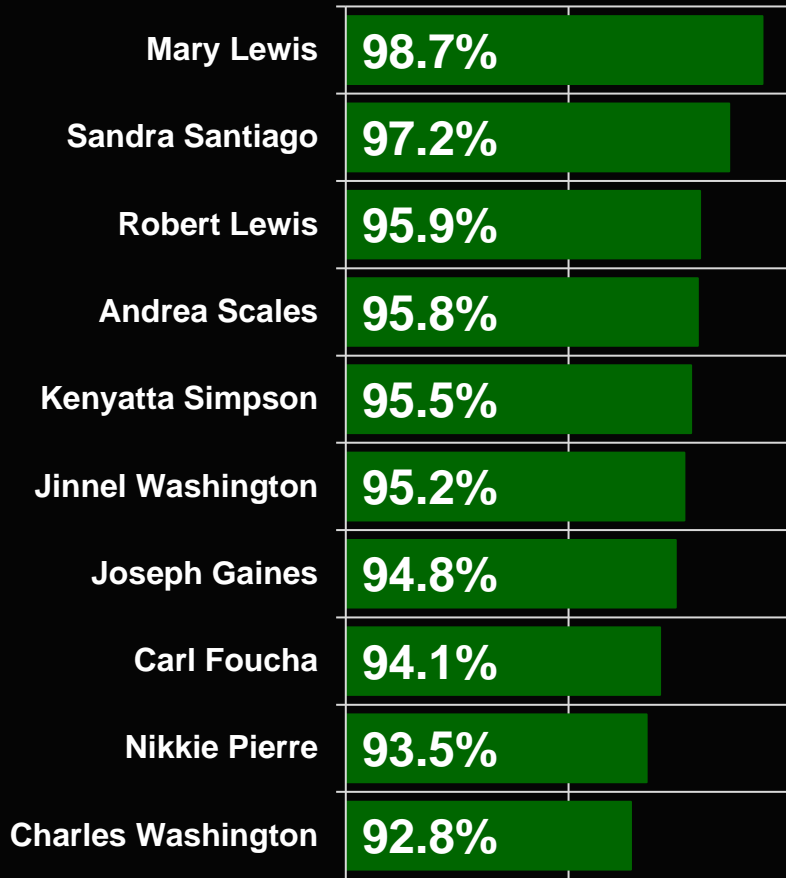
ON-TIME PERFORMANCE BY ROUTE - BUS | JUNE 2025



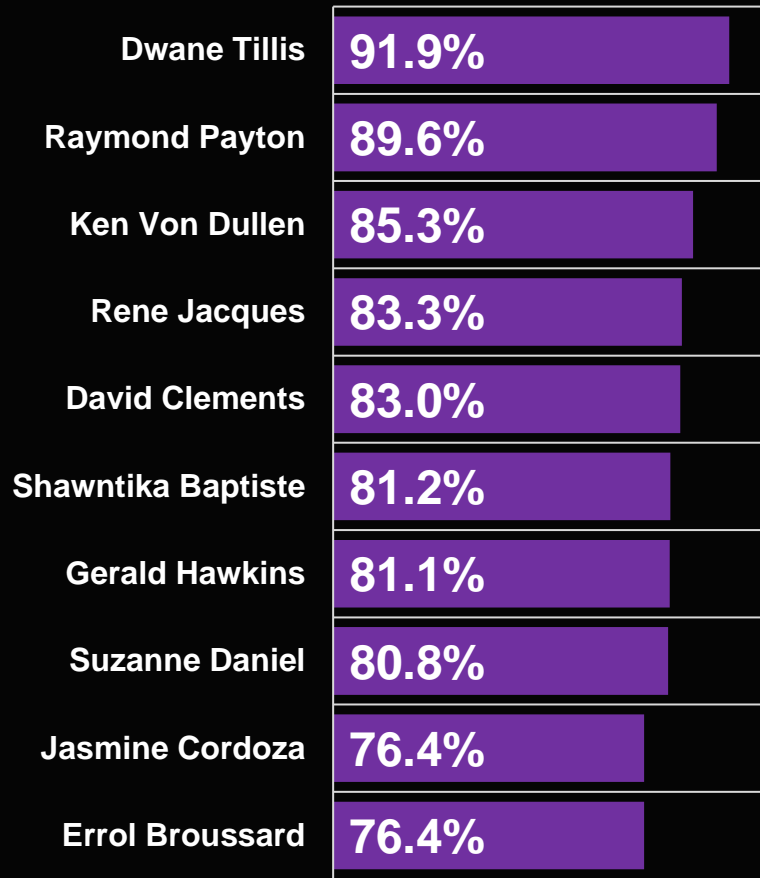
*****OTP improved significantly, with zero routes below 70% this month compared to seven last month.***

TOP ON-TIME PERFORMER BY MODE | JUNE 2025

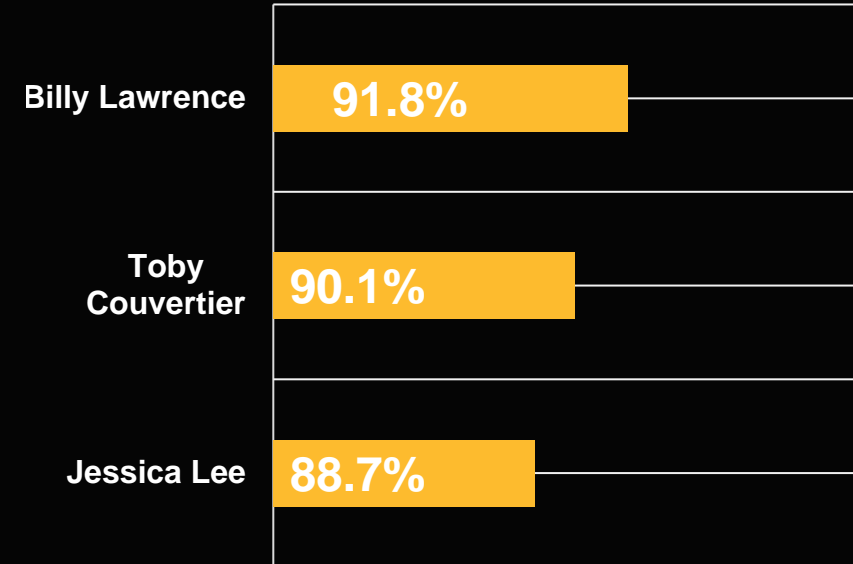
BUS OPERATORS



STREETCAR OPERATORS



PARATRANSIT OPERATORS

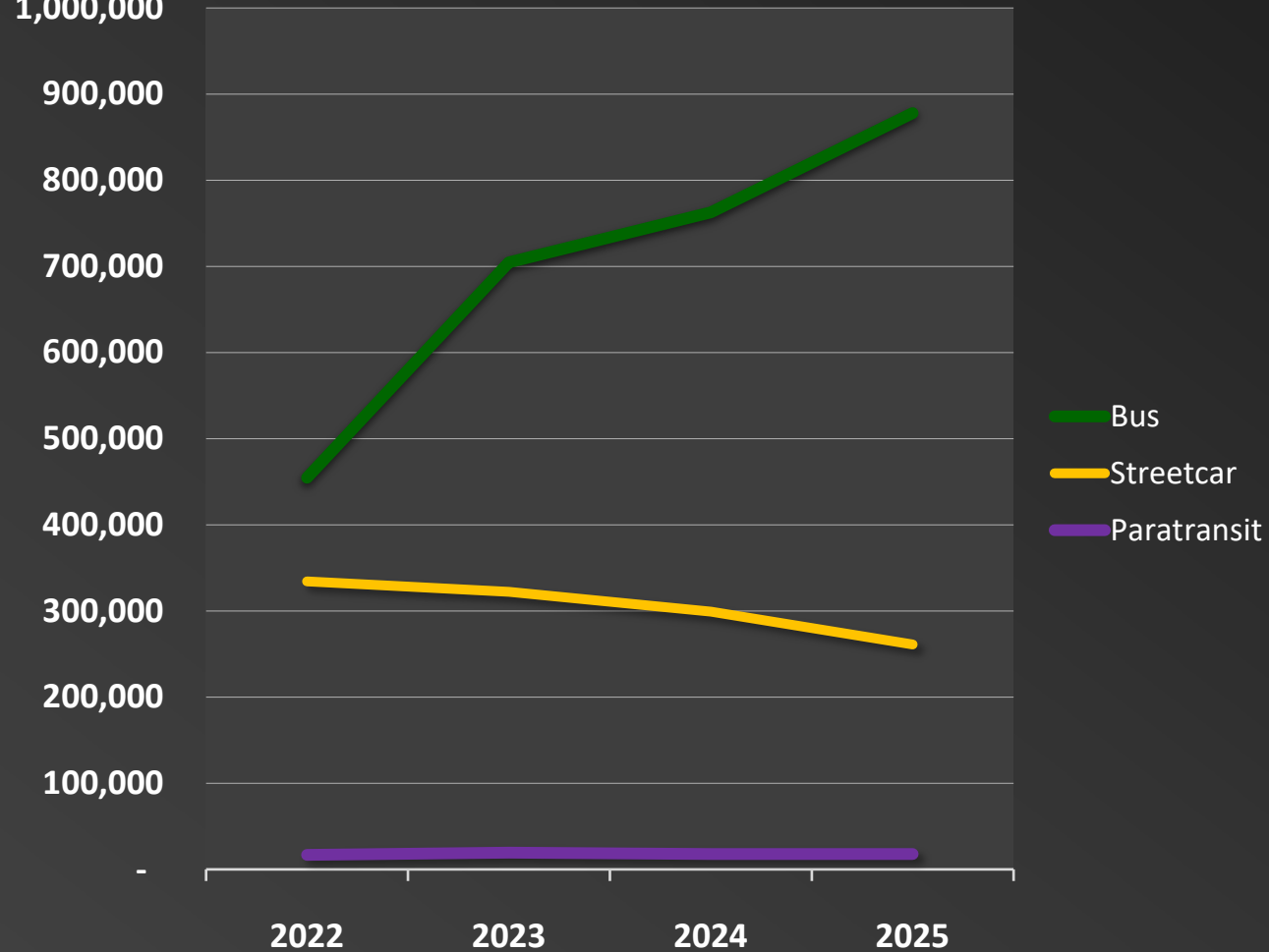
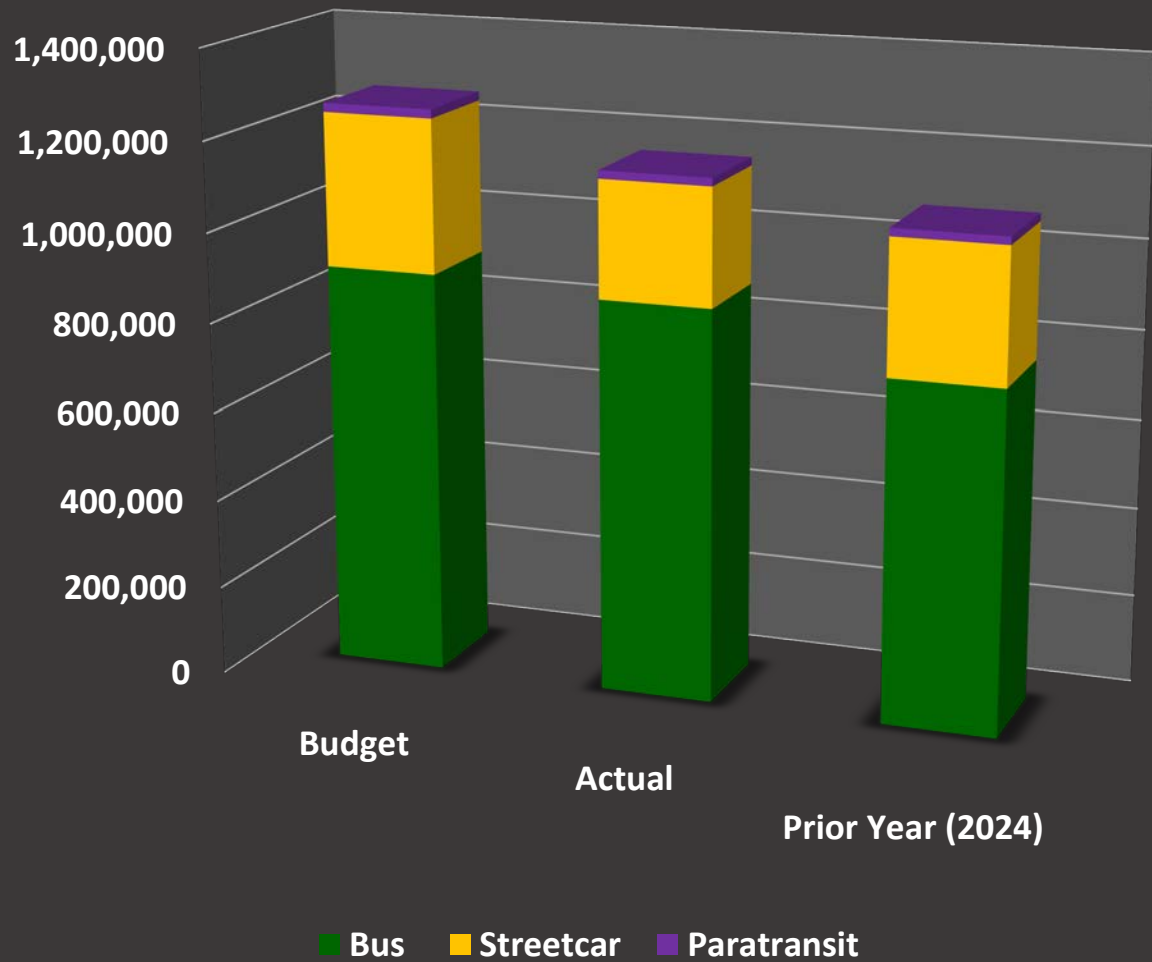


Questions?

4. Reports

- G. RTA Chief Financial Officer's Report
[June 2025 Financials]

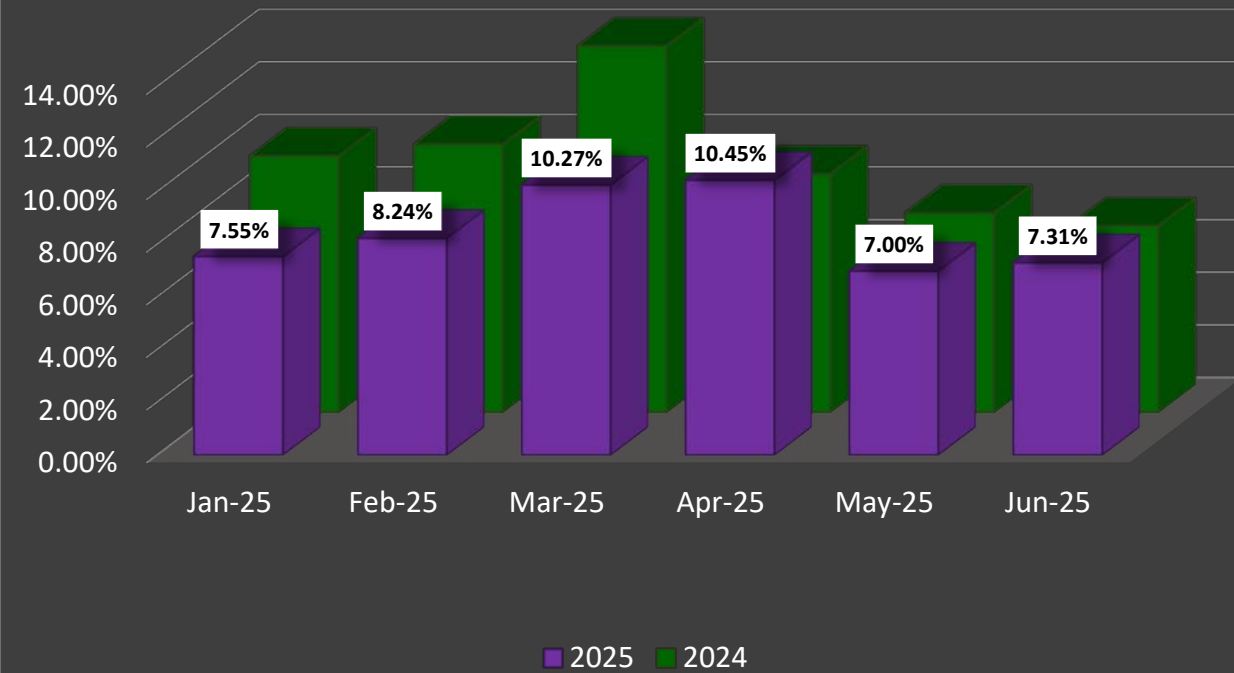
25-111



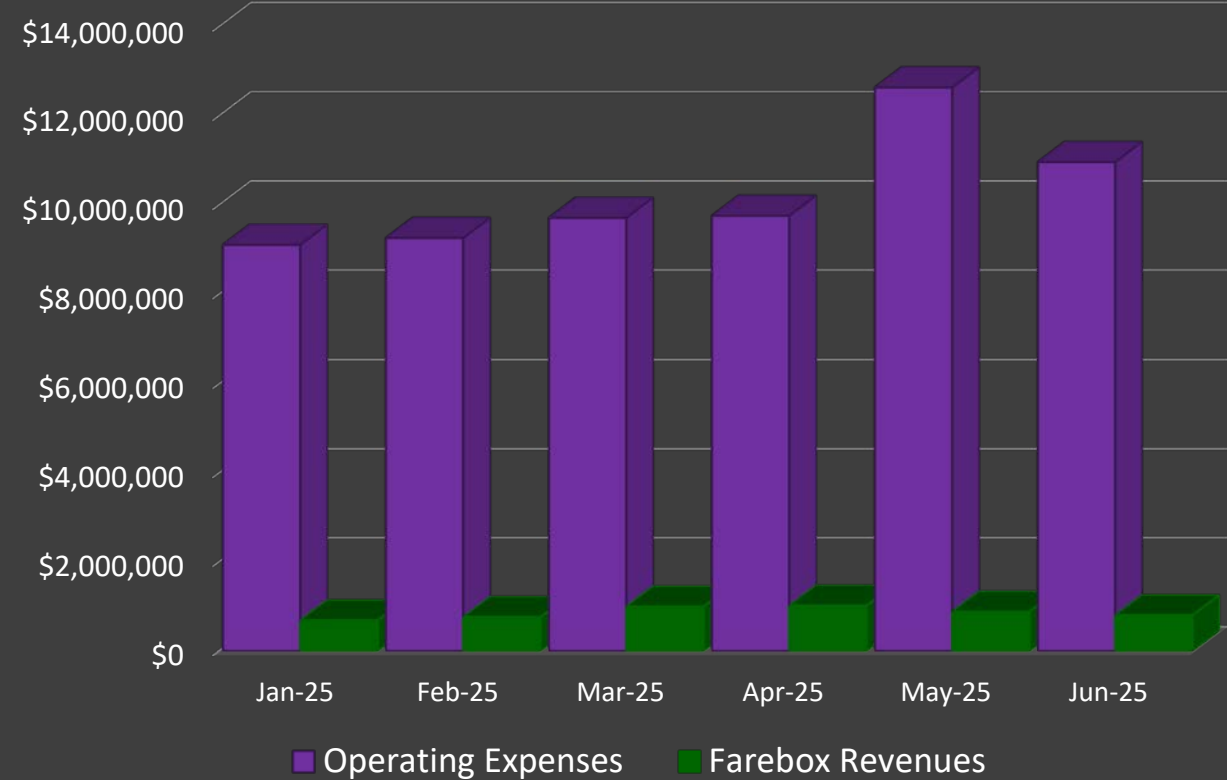
Ridership

Ridership in June decreased by 4.9% when compared to May actuals. In June, total system ridership (bus, streetcar and paratransit) was 1.16M, compared to 1.22M for the previous month of May.

FAREBOX RECOVERY RATES 2025 vs 2024



TOTAL OPERATING EXPENSES, FAREBOX REVENUE & FAREBOX RECOVERY



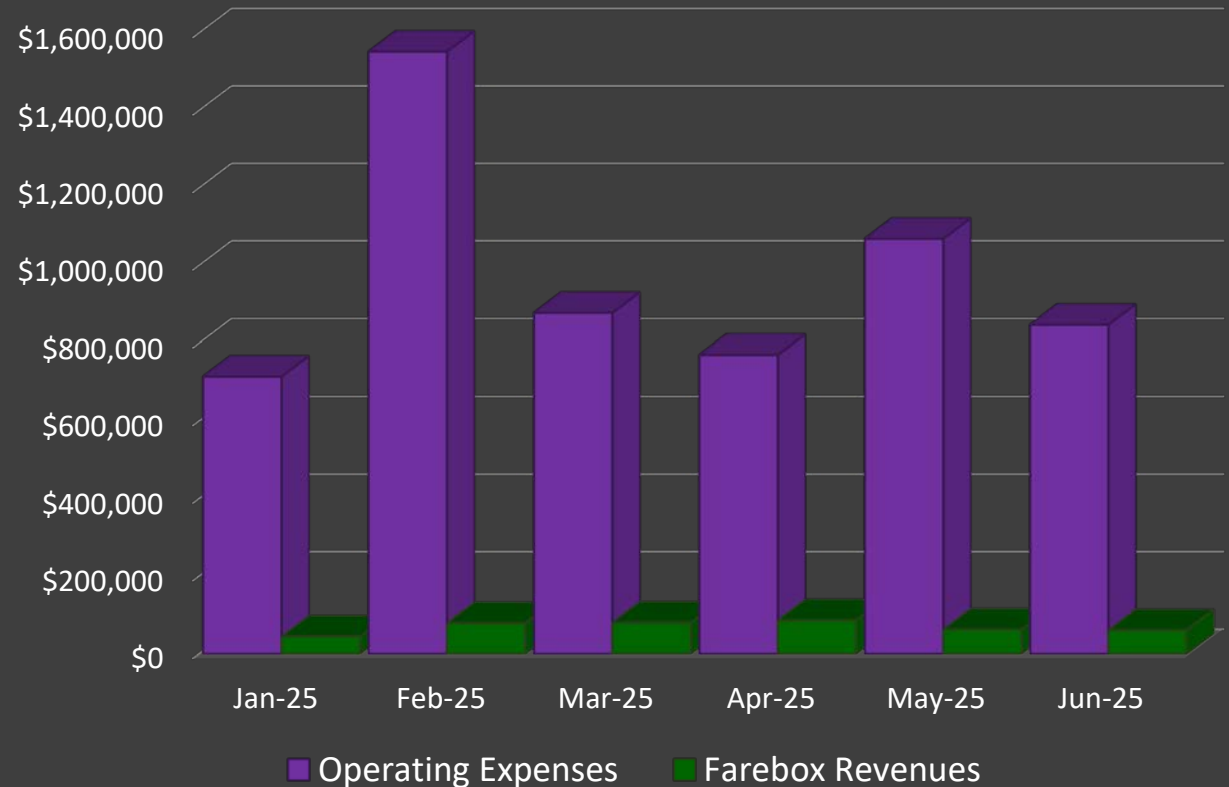
Farebox Recovery Rates 2025 vs. 2024

Fare revenue continues to offset a modest percentage of operating expenses as ridership continues to rebound. June’s farebox recovery rate increased slightly from 7% to 7.31%, an increase of 0.31%.

FAREBOX RECOVERY RATES 2025 vs 2024



TOTAL OPERATING EXPENSES, FAREBOX REVENUE & FAREBOX RECOVERY



FERRY- Farebox Recovery Rates 2025 vs. 2024

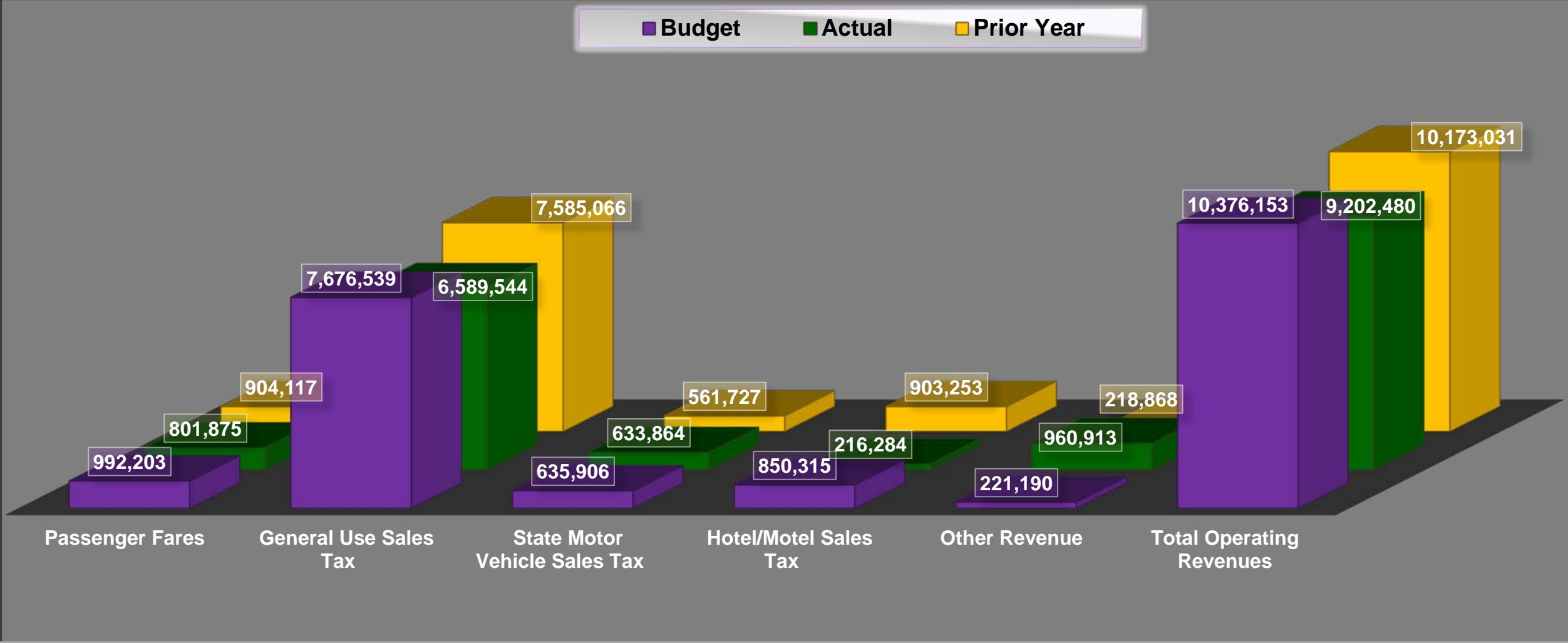
The increase in farebox recovery to 7.2% in June from 5.9% in May is the result of a larger decrease in operating expenses than the slight decrease in farebox revenues. Fare revenues continue to offset a small percentage of operating costs.





June 2025 Summary of Sources

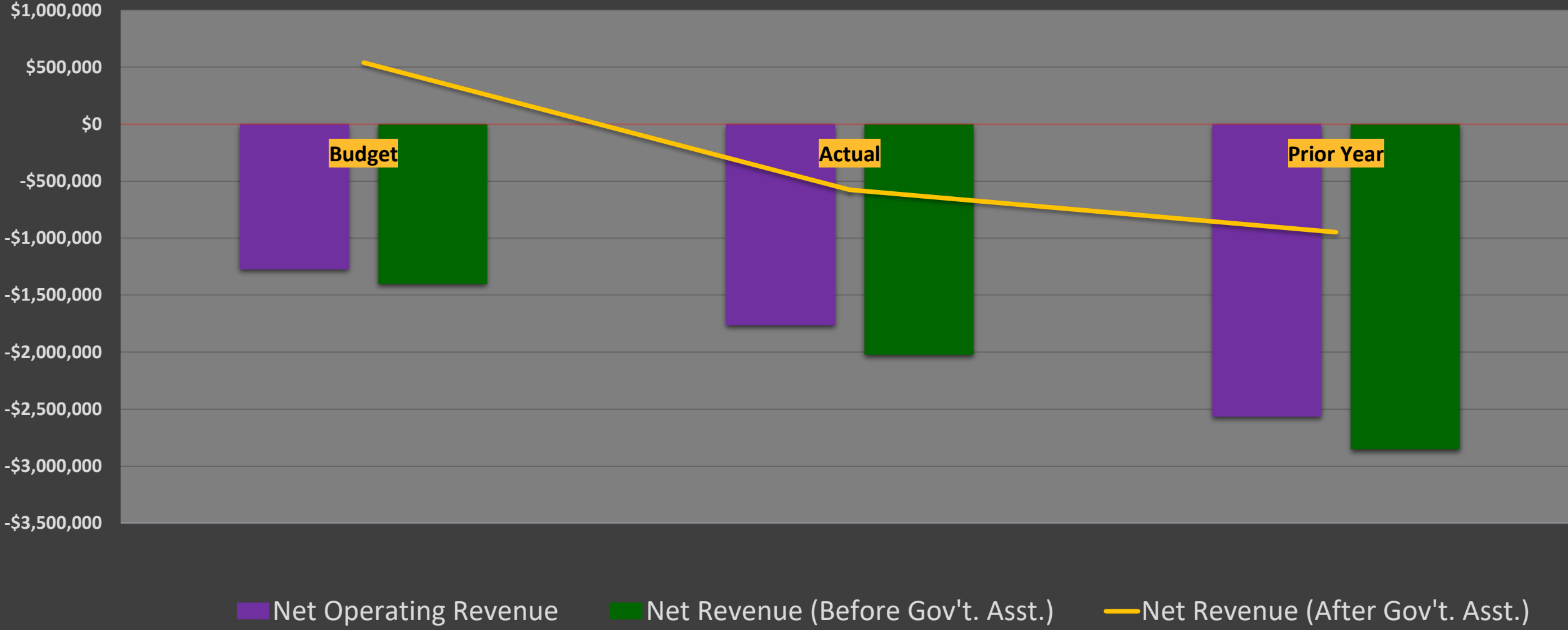
| SUMMARY OF SOURCES | | | | | | |
|--------------------------------------------|-------------------|-------------------|--------------------|-----------------|--------------------|--------------------|
| | Budget | Actuals | \$ Change | % Change | YTD Budget | YTD Actuals |
| Sales Tax | 9,162,760 | 7,439,692 | (1,723,068) | -18.81% | 54,976,560 | 55,154,454 |
| Government Assistance | 2,342,727 | 1,755,044 | (587,683) | -25.09% | 14,056,362 | 10,530,607 |
| Sales Tax and Government Assistance | 11,505,487 | 9,194,736 | (2,310,751) | -20.08% | 69,032,922 | 65,685,061 |
| Passenger Fares | 992,203 | 801,875 | (190,328) | -19.18% | 5,953,218 | 5,154,972 |
| Other Operating Revenues | 221,190 | 960,913 | 739,723 | 334.43% | 1,327,140 | 2,004,510 |
| Subtotal Transit Operations | 1,213,393 | 1,762,788 | 549,395 | 45.28% | 7,280,358 | 7,159,482 |
| Total Operating Revenues | 12,718,880 | 10,957,524 | (1,761,356) | -13.85% | 76,313,280 | 72,844,543 |
| Federal Capital Funding | 5,275,772 | 400,196 | (4,875,576) | -92.41% | 31,654,632 | 5,192,310 |
| Investment Income | 131,239 | 139,574 | 8,335 | 100.00% | 787,434 | 557,496 |
| Subtotal Capital and Bond Resources | 5,407,011 | 539,770 | (4,867,241) | -90.02% | 32,442,066 | 5,749,806 |
| Total Revenue | 18,125,891 | 11,497,294 | (6,628,597) | -36.57% | 108,755,346 | 78,594,349 |
| Operating Reserve | 0 | 609,658 | 609,658 | -100.00% | 0 | (1,977,074) |
| Total Sources | 18,125,891 | 12,106,952 | (6,018,939) | -33.21% | 108,755,346 | 76,617,275 |



Operating Revenues (Budget, Actual & Prior Year)

RTA’s two largest revenue sources are General Use Sales Tax (\$6.6M) and Passenger Fares (\$802K). The two combined make up 80.3% or \$7.4M of total revenue. Overall, total operating revenues for the month of June are \$9.2M.





Net Revenues (Before and After Government Assistance)

Net Revenue (Before Government Assistance) is -\$2M for the month of June. After applying the month's \$1.8M in Government Operating Assistance, Net Revenue is -\$575K for the month of June.

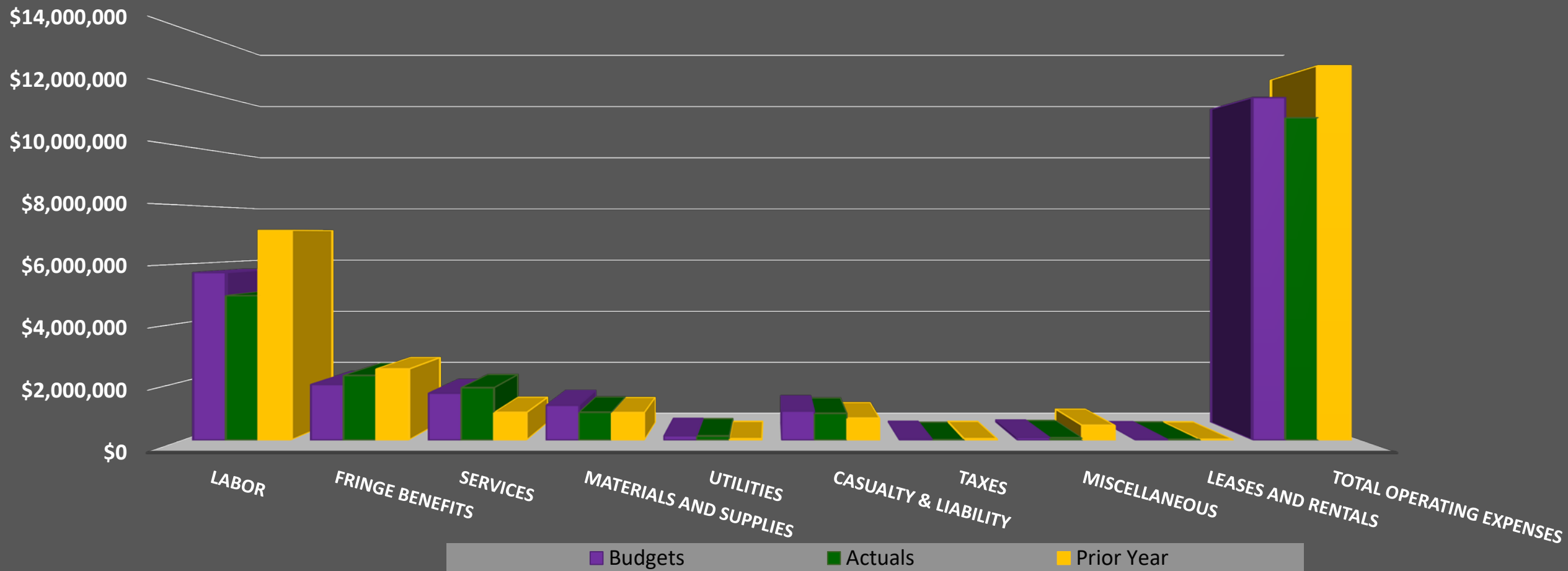




June 2025 Summary of Uses

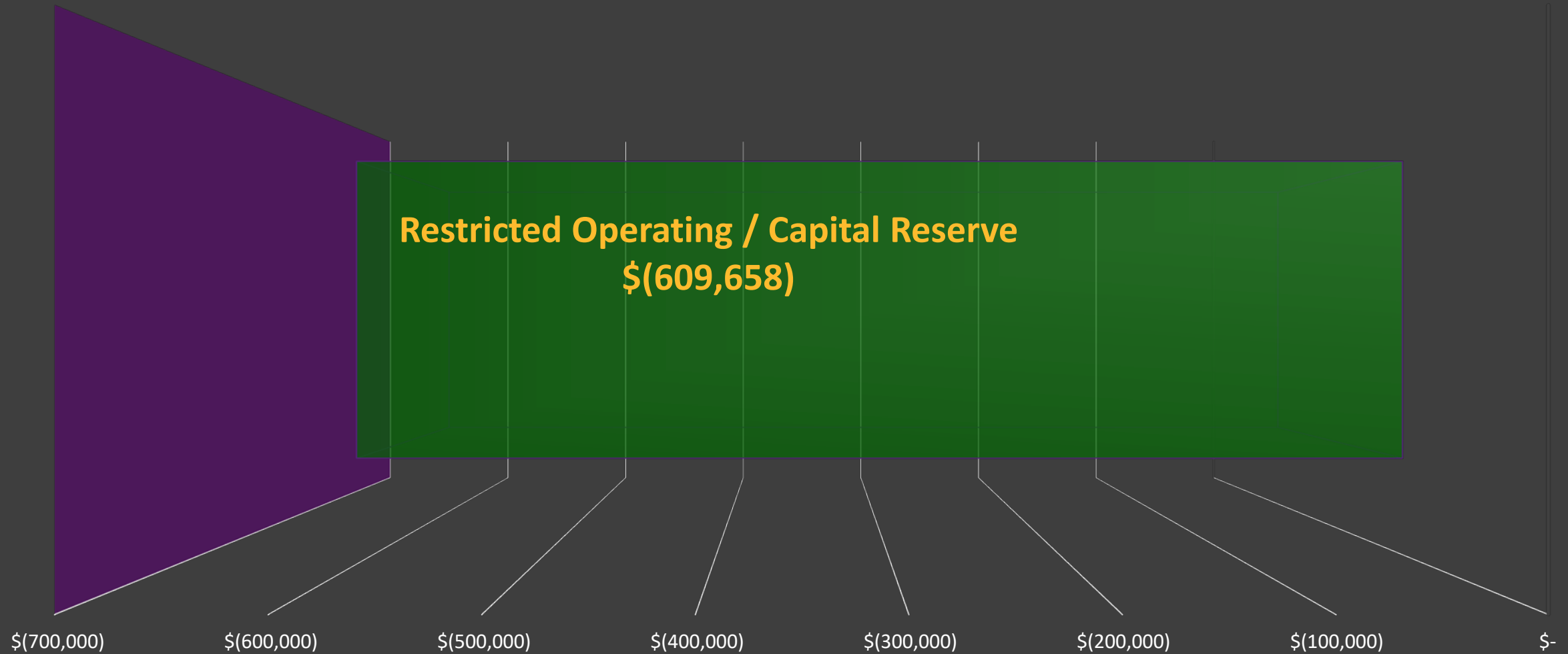
| Summary of Uses | | | | | | |
|-------------------------------------|-------------------|-------------------|------------------|-----------------|--------------------|--------------------|
| | Budget | Actuals | \$ Change | % Change | | |
| | | | | | YTD Budget | YTD Actuals |
| Transit Operations | 11,649,552 | 10,965,669 | 683,883 | 5.87% | 69,897,312 | 61,450,275 |
| TMSEL Legacy Costs | 126,694 | 259,755 | (133,061) | -105.03% | 760,164 | 1,587,633 |
| Maritime Costs | 401,915 | 307,302 | 94,613 | 0.00% | 2,411,490 | 2,333,949 |
| Capital Expenditures | 5,275,772 | 419,698 | 4,856,074 | 92.04% | 31,654,632 | 5,215,709 |
| FEMA Project Worksheet Expenditures | 0 | 0 | 0 | 0.00% | 0 | 0 |
| Debt Service | 671,958 | 154,528 | 517,430 | 77.00% | 4,031,748 | 6,029,709 |
| Total Expenditures | 18,125,891 | 12,106,952 | 6,018,939 | 33.21% | 108,755,346 | 76,617,275 |
| Operating Reserve | 0 | 0 | 0 | 0.00% | 0 | 0 |
| Total Uses | 18,125,891 | 12,106,952 | 6,018,939 | 33.21% | 108,755,346 | 76,617,275 |

Operating Expenses (Actual - \$10,965,669)



Operating Expenses

Operating Expenses for the month of June are roughly \$11M. Labor and Fringe Benefits, the largest expenditure at \$7.1M, comprised 65% of this month's actual expenses. In total, Operating Expenses for the month of June show a decrease of 13.2% from \$12.6M in May.



Operating Reserve

The negative variance that resulted from Net Revenue (After Government Assistance of approximately \$1.8M) deducted \$610K from the Restricted Operating/Capital Reserve, after the offset of \$155K in Debt Service.

Questions?

 **Agenda**

5. Consent Agenda

| | |
|----------------------------------------------------------------------|--------|
| LabMar Ferry Contract Extension | 25-081 |
| All Stations Accessibility Program – St. Charles Avenue Streetcar | 25-085 |

6. Authorizations

TMSEL Board of Trustees Appointment – Norman White

25-108



Agenda

7. New Business (UNANIMOUS VOTE REQUIRED TO CONSIDER)



Agenda

8. Audience Questions and Comments



Agenda

9. Executive Session (2/3rds VOTE TO Consider)

- Ryan Gorgoglione
- Passion Tenner v. Regional Transit Authority, Transdev Services, Inc., et al. CDC No.: 19-11056, Division I-14
- Personnel Matter



Agenda

10. Adjournment