



Regional Transit Authority  
2817 Canal Street  
New Orleans, LA 70119-6301

504.827.8300

[www.norta.com](http://www.norta.com)

RESOLUTION NO. \_\_\_\_\_

FILE ID NO. 25-132

STATE OF LOUISIANA

PARISH OF ORLEANS

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**AUTHORIZATION TO AWARD A THREE-YEAR MAINTENANCE AGREEMENT TO  
CLEVER DEVICES**

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Introduced by Commissioner \_\_\_\_\_,  
seconded by Commissioner \_\_\_\_\_.

**WHEREAS**, RTA seeks to authorize the Chief Executive Office to award a three-year maintenance agreement to Clever Devices for software and hardware systems for fiscal years 2026 – 2028; and

**WHEREAS**, The agency has undergone several maintenance contracts with Clever Devices and needs a contract renewal to ensure continued hardware warranty agreement and software maintenance. Clever Devices is the vehicle computer-aided dispatch and automatic vehicle location systems (CAD/AVL) installed on RTA buses, streetcars, and ferries. RTA seeks a three-year agreement to ensure seamless service provision.

FY 2026 - 12/1/2025 to 11/30/2026

Hardware Warranty & Software Maintenance	\$242,276.00
Ferry Addition	\$3,123.00
Disruption Management	\$24,646.00
Total	\$270,025.00



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FY 2027 - 12/1/2026 to 11/30/2027

Hardware Warranty & Software Maintenance	\$262,898.00
Ferry Addition	\$3,217.00
Disruption Management	\$25,364.00
Discount	-\$13,880.00
Total	\$277,599.00

FY 2028 - 12/1/2027 to 11/30/2028

Hardware Warranty & Software Maintenance	\$270,360.00
Ferry Addition	\$3,313.00
Disruption Management	\$26,125.00
Discount	-\$14,276.00
Total	\$285,522.00
Three-Year Agreement Total	\$833,146.00

The agency has undergone several maintenance contracts with Clever Devices and is in need of a contract renewal for FY2026 to ensure continued hardware warranty agreement and software maintenance. RTA seeks the total three-year agreement amount of \$833,146.00.; and

**WHEREAS**, The CAD/AVL system provides RTA with real-time vehicle data that allows the dispatcher to monitor drivers and passengers on all modes of transportation remotely. Clever provides data related to the agency's on-time performance, as well as passenger counts.

The maintenance agreement will provide the agency with software updates, support for hardware, technical support, GTFS uploads for schedules for all modes and Disruption Management software system. The contract will be managed by the Information Technology department; and

**WHEREAS**, the funding is currently available through local of \$833,146.00 via account 01-2900-02-7610-101-82-00000-00000; and



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**NOW, THEREFORE, BE IT RESOLVED** by the Board of Commissioners of the Regional Transit Authority (RTA) that the Chairman of the Board, or his designee, is authorized to award a three-year contract to Clever Devices Ltd.

**THE FOREGOING WAS READ IN FULL, THE ROLL WAS CALLED ON THE ADOPTION THEREOF AND RESULTED AS FOLLOWS:**

YEAS:     \_\_\_     \_\_\_  
NAYS:     \_\_\_     \_\_\_  
ABSTAIN:  \_\_\_     \_\_\_  
ABSENT:   \_\_\_     \_\_\_

**AND THE RESOLUTION WAS ADOPTED ON THE 24th DAY OF OCTOBER 2025.**

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**FRED A. NEAL, JR  
CHAIRMAN  
BOARD OF COMMISSIONERS**