



January 27, 2026

**New Orleans
Regional Transit Authority
Monthly Board Report**



The New Orleans Regional Transit Authority (RTA) Board of Commissioners will hold an in-person public meeting on Tuesday, January 27, 2026, at 10:00 am. The meeting will begin at the scheduled time but may be delayed until a quorum is present.



Agenda related material is accessible on the agency's website, along with recordings of previous meetings. Written public comments on agenda items may be submitted by 1) completing a speaker card on the day of the meeting; 2) email to rtaboard@rtaforward.org prior to the meeting; 3) U.S. mail to RTA, Office of Board Affairs, 2817 Canal Street, New Orleans, LA 70119.

This meeting is accessible to persons with disabilities, and accommodation requests must be made at least 72 hours in advance by contacting the Office of Board Affairs at 504-827-8341 or rtaboard@rtaforward.org.



Agenda

1. Call to Order

2. Roll Call

3. Consideration of Meeting Minutes

[Board Meeting Minutes – December 16, 2025]

26-019



Agenda

4. Informational Reports

A. RTA Chairman's Report



Agenda

4. Informational Reports

B. Operations & Administration Committee Chairman's Report



Agenda

4. Informational Reports

C. Finance Committee Chairman's Report

4. Informational Reports

D. RTA General Counsel's Report



Agenda

4. Informational Reports

E. RTA Chief Executive Officer's Report



EMPLOYEE OF THE MONTH

DECEMBER 2025



OLIVER ARMSTRONG
STREETCAR OPERATORS
OPERATIONS



EMPLOYEE OF THE QUARTER
ZACHARY STANFILL
PUBLIC RELATIONS SPECIALIST
EXTERNAL AFFAIRS

RTA Board of Commissioners Meeting



BOBBY LOGAN
BODY REPAIRMAN
MAINTENANCE





TSI TRAINING Transportation Safety Institute



RTA Board of Commissioners Meeting



2026 MARDI GRAS GUIDE



- Links to the 2026 Parade Schedule and Detour Information available at [Norta.com/mardi-gras-2026](https://norta.com/mardi-gras-2026).
- Online version of our Guide available at [Norta.com/mardi-gras-2026](https://norta.com/mardi-gras-2026).
- Printed versions are available at our regular locations.

ELECTRIC BUSES





INTERGOVERNMENTAL AFFAIRS

FEDERAL PRIORITIES

STATE AND LOCAL PRIORITIES

Questions?

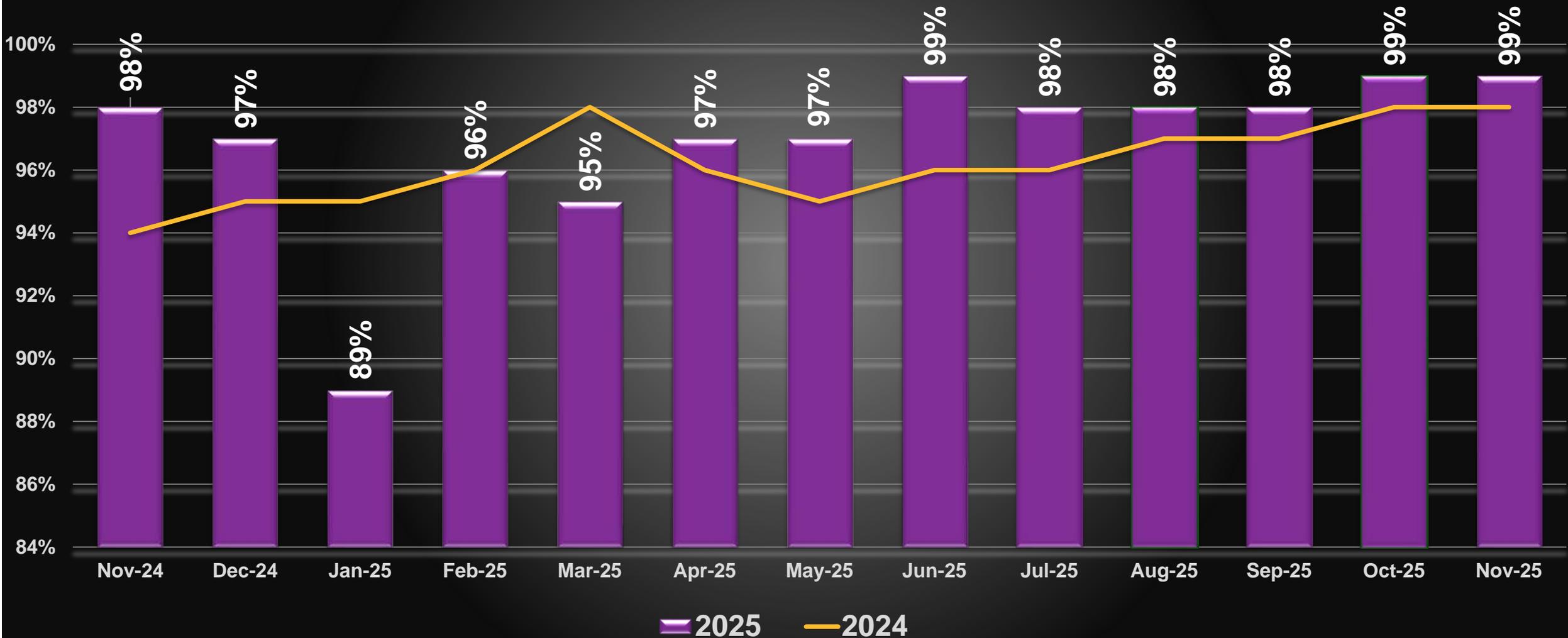


Agenda

4. Informational Reports

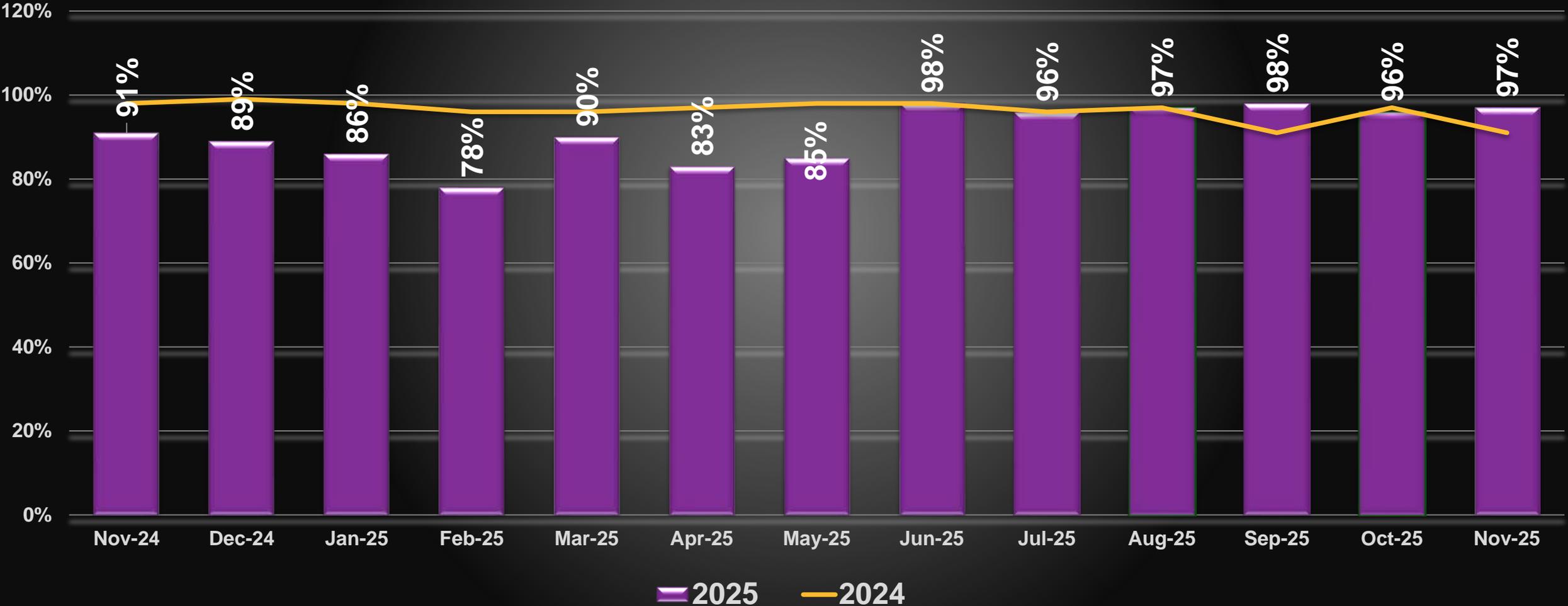
F. RTA Chief Transit Officer's Report

TOTAL SERVICE DELIVERY BUS | NOVEMBER 2024-2025



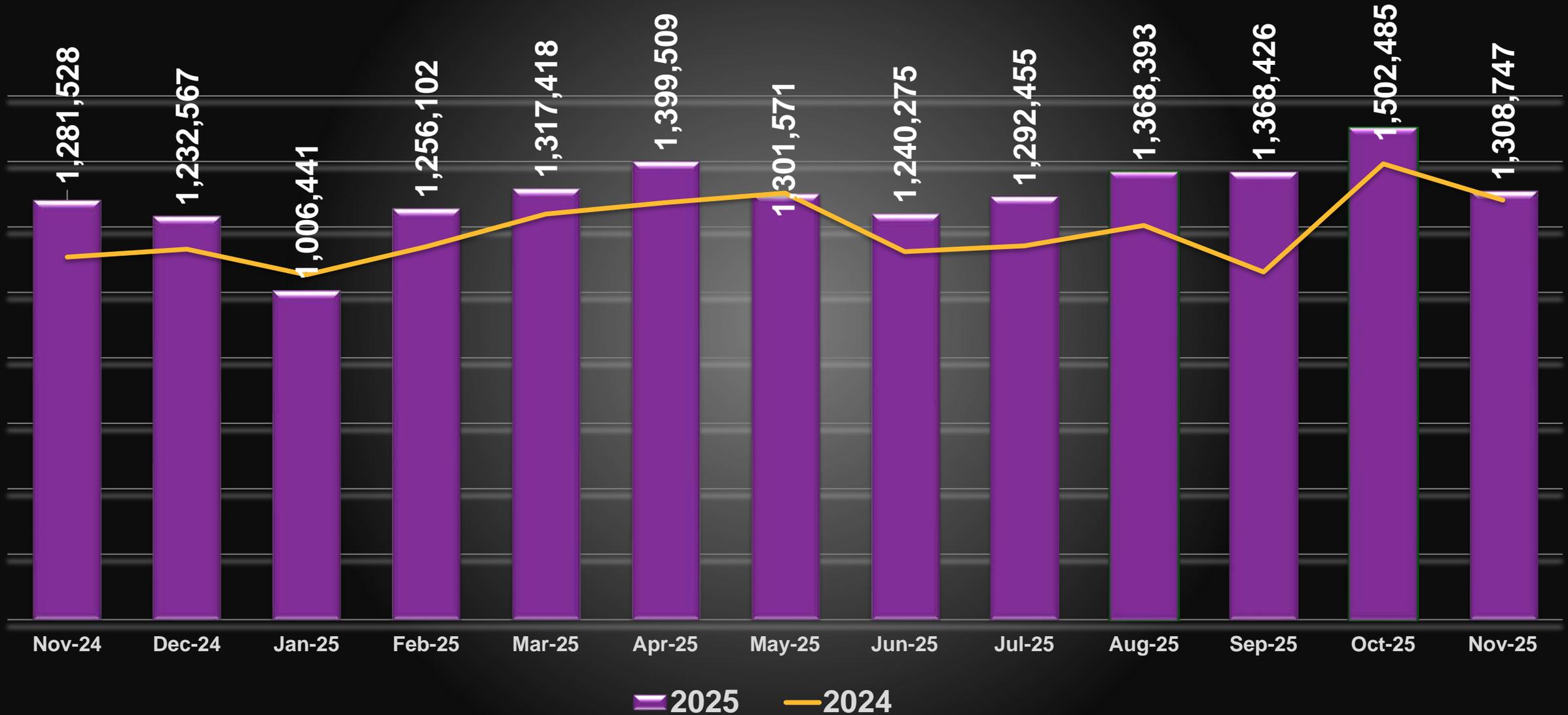
**1% increase over last year*

TOTAL SERVICE DELIVERY STREETCAR | NOVEMBER 2024-2025



**6% increase over last year*

TOTAL RIDERSHIP – BUS, STREETCAR, PARATRANSIT & FERRY | NOVEMBER 24-25

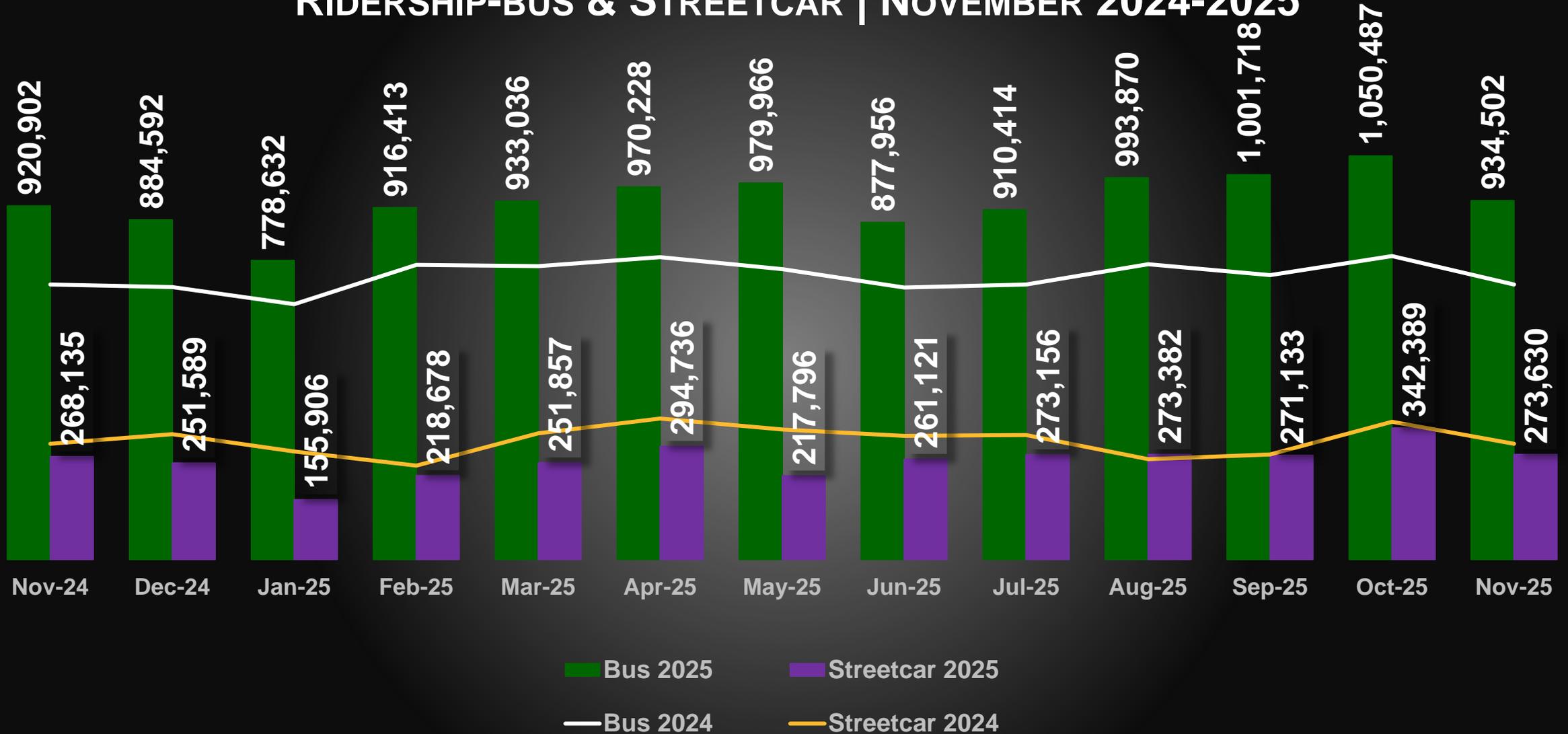


****Total Increase from 2024 (+27,219)**

RTA Board of Commissioners Meeting

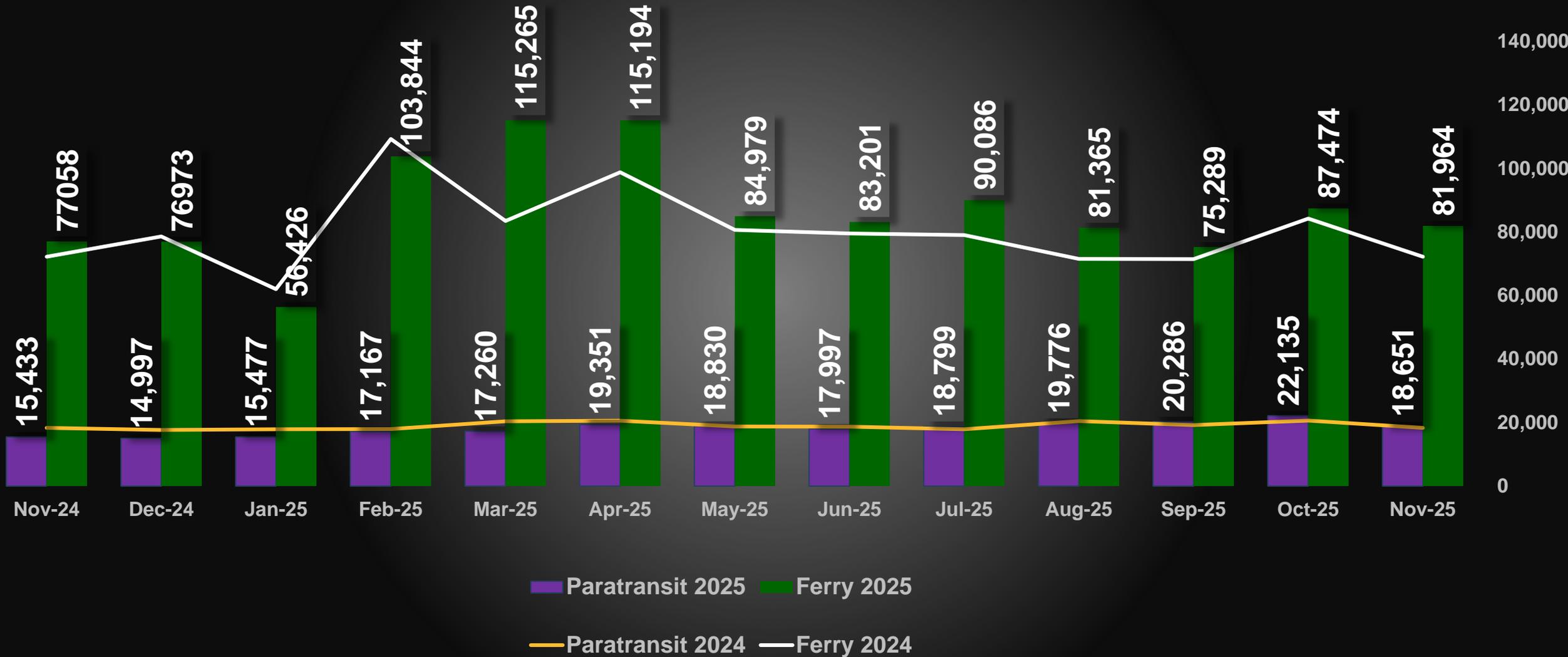


RIDERSHIP-BUS & STREETCAR | NOVEMBER 2024-2025



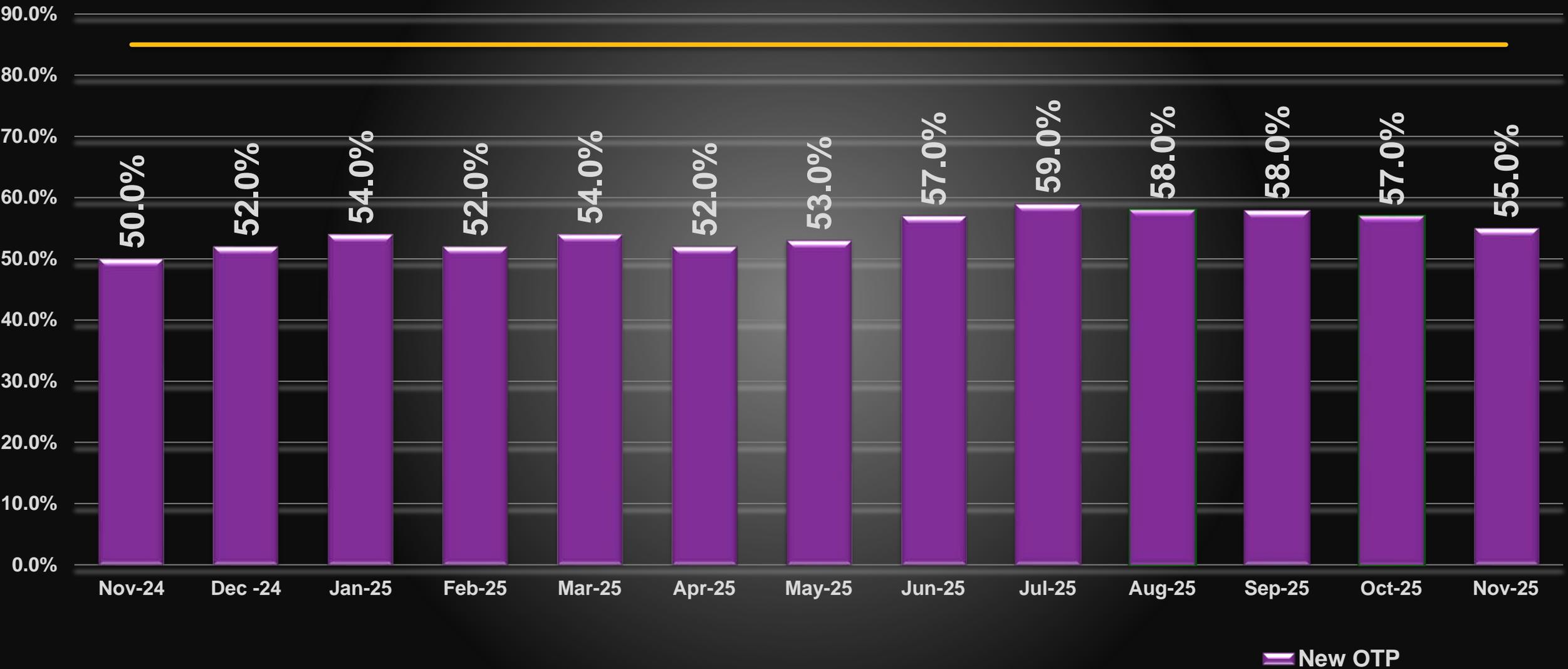
****Increase of 19,095 from 2024
Bus(+13,600) Streetcar (+5,495)**

RIDERSHIP-PARATRANSIT & FERRY | NOVEMBER 2024- 2025



****Increase of 8,124 from 2024
Paratransit(+3,218) Ferry(+4,906)**

ON-TIME PERFORMANCE-PARATRANSIT | NOVEMBER 24-25



Initiatives for Paratransit Service Improvement

- ❑ **Early trips are being proactively negotiated with customers**
- ❑ **Dispatchers are actively monitoring trips, will add drivers/ runs as needed**
- ❑ **Supervisors and Managers are doing route checks**
- ❑ **Manifests are being checked daily by the Manager and Director**

LONG-TERM DETOURS

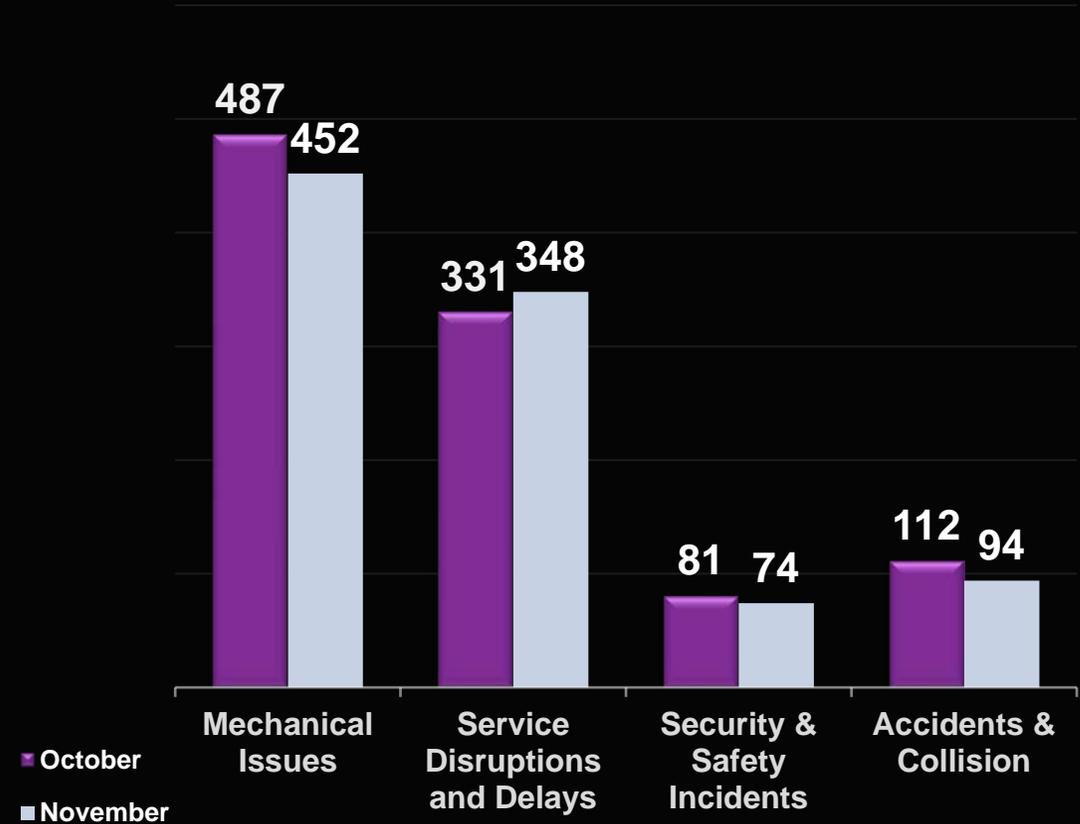
ROUTES AFFECTED BY LONG-TERM DETOURS	CAUSE
11-Magazine	Utility Company Work
31 & 32 Gentilly/Treme	Road Construction
57-Franklin/Freret	Road Construction
61 & 62- Lake Forest/Morrison	Road Construction
80 – Desire/Louisia	Road Construction
84 - Galvez	Bridge Malfunction
91 – Esplanade	Road Blocked
103 – General Meyer	Hole in Street
114A & 114B Sullen/Woodland	Road Blocked

SERVICE DISRUPTION BY CAUSE BUS & STREETCAR

TOTAL CAUSES

November = 998

October =1003



**Top causes of service delays:

1. Lot Defect- 34%
2. Operator Availability- 28%
3. Vehicle Availability- 19%

ON-TIME PERFORMANCE-STREETCAR | NOVEMBER 24-25

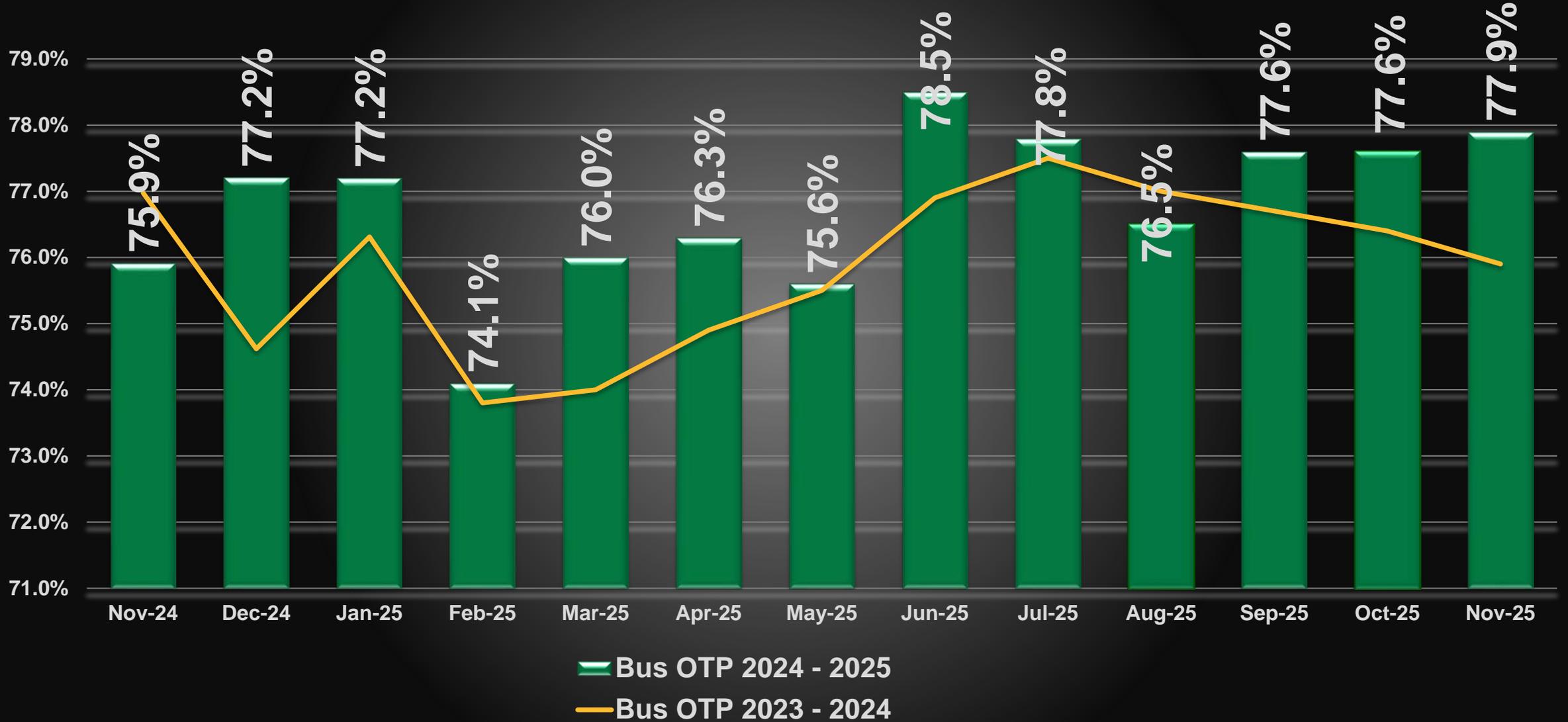


Streetcar OTP 2024 - 2025

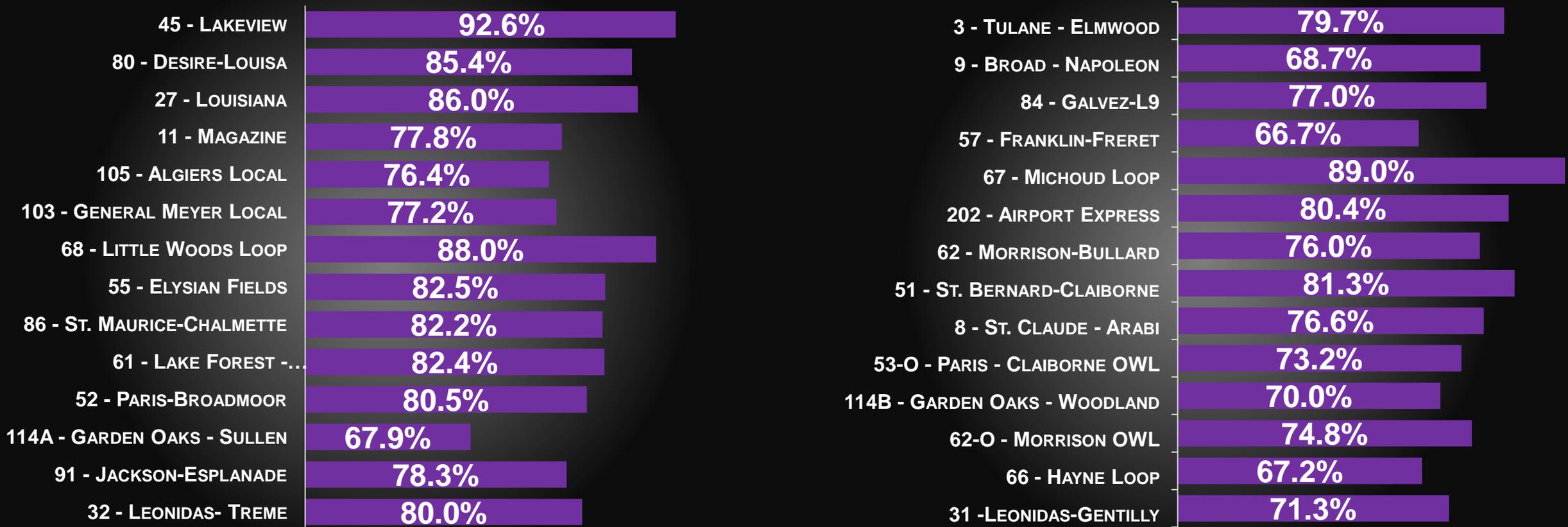
Streetcar OTP 2023 - 2024

**** Streetcar OTP may be understated, as bus bridge operations are not fully reflected in on-time performance calculations.**

ON-TIME PERFORMANCE-BUS | NOVEMBER 2024-2025



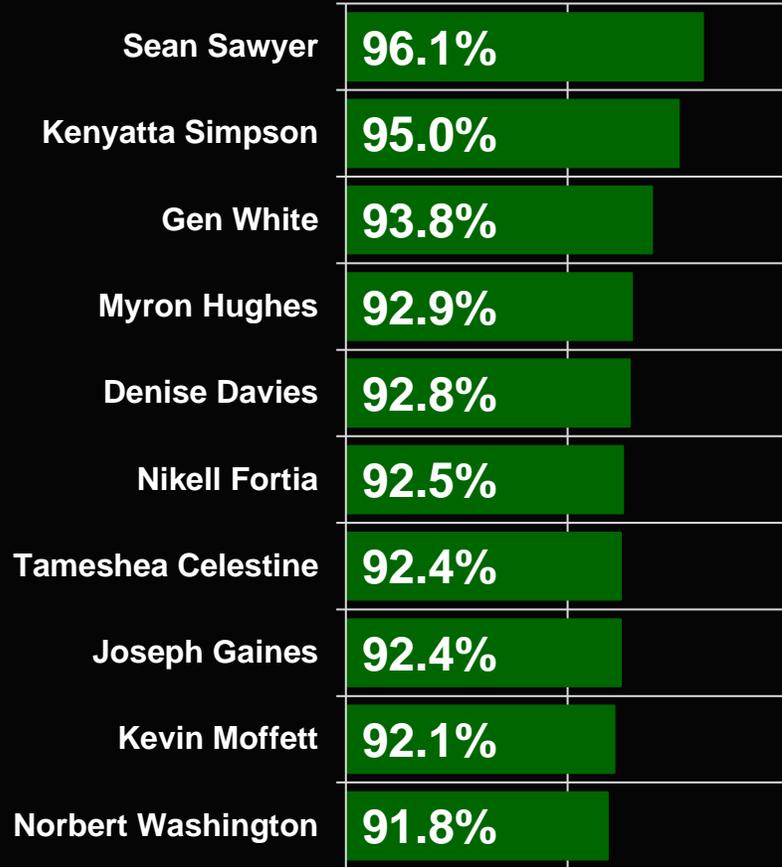
ON-TIME PERFORMANCE BY ROUTE - BUS | NOVEMBER 2025



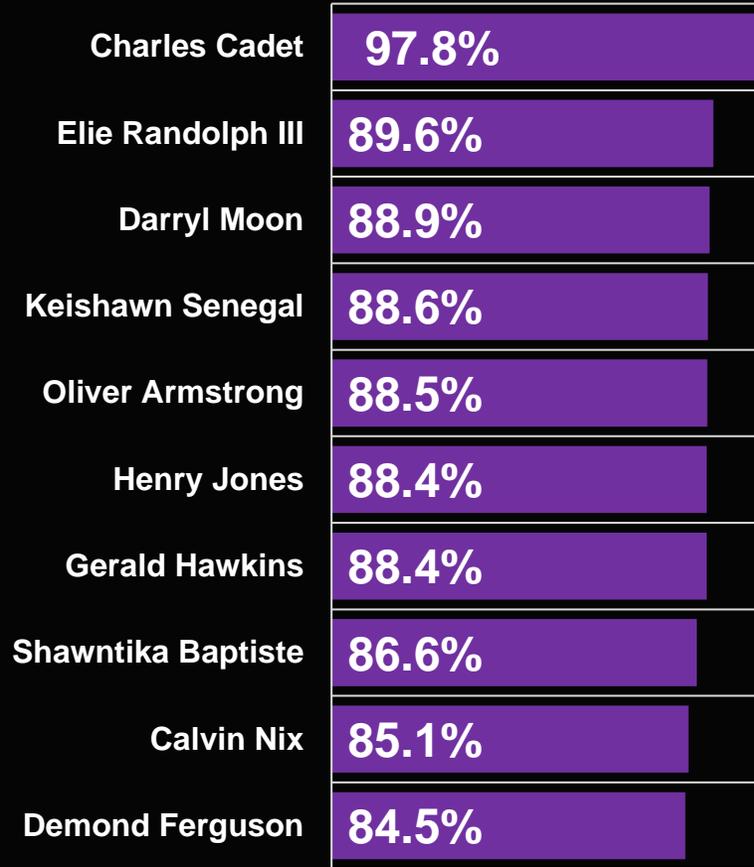
From October to November, 18 of 31 routes improved their On-Time Performance, representing 56% of the transit network trending upward. Additionally, 5 previously strong corridors-maintained stability at 85% OTP, serving as reliability pillars for system performance.

TOP ON-TIME PERFORMER BY MODE | NOVEMBER 2025

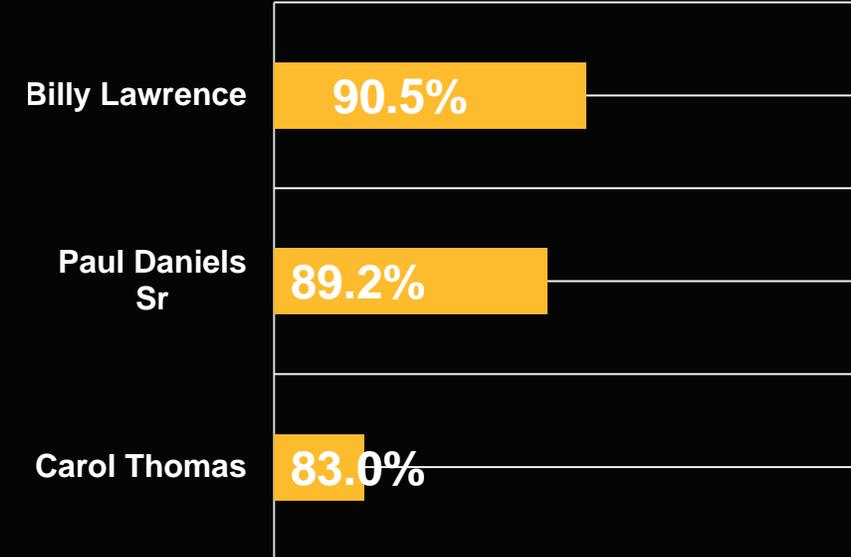
BUS OPERATORS



STREETCAR OPERATORS



PARATRANSIT OPERATORS



Questions?

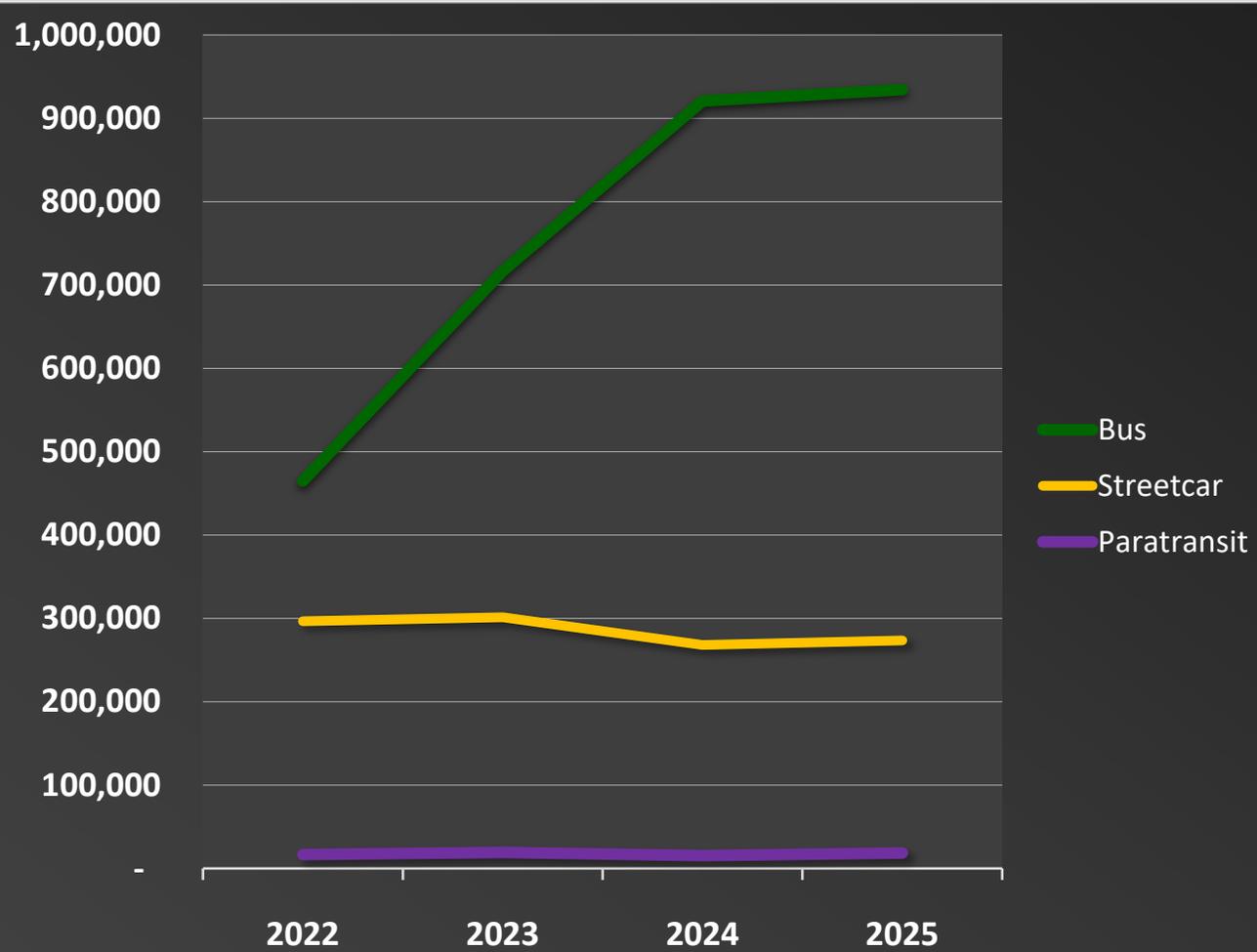
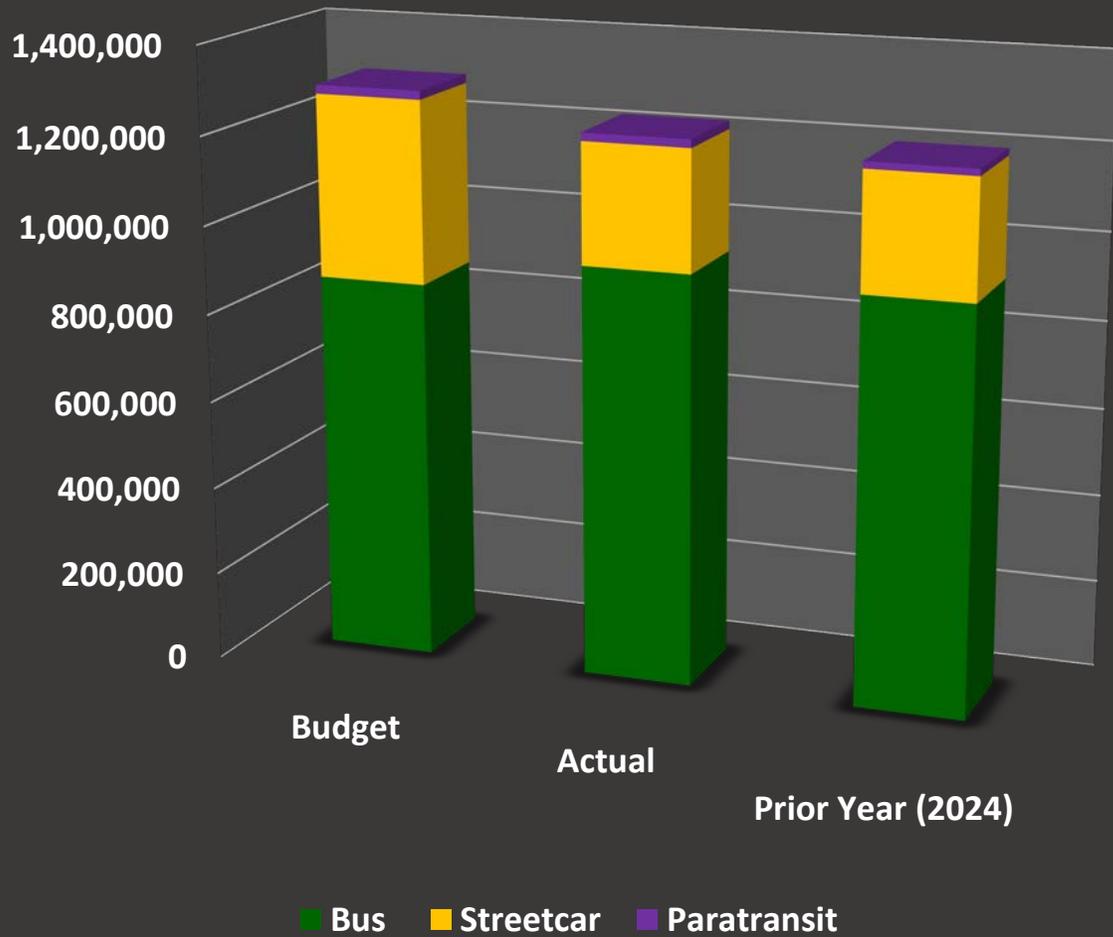


Agenda

4. Reports

- G. RTA Chief Financial Officer's Report**
[November 2025 Financials]

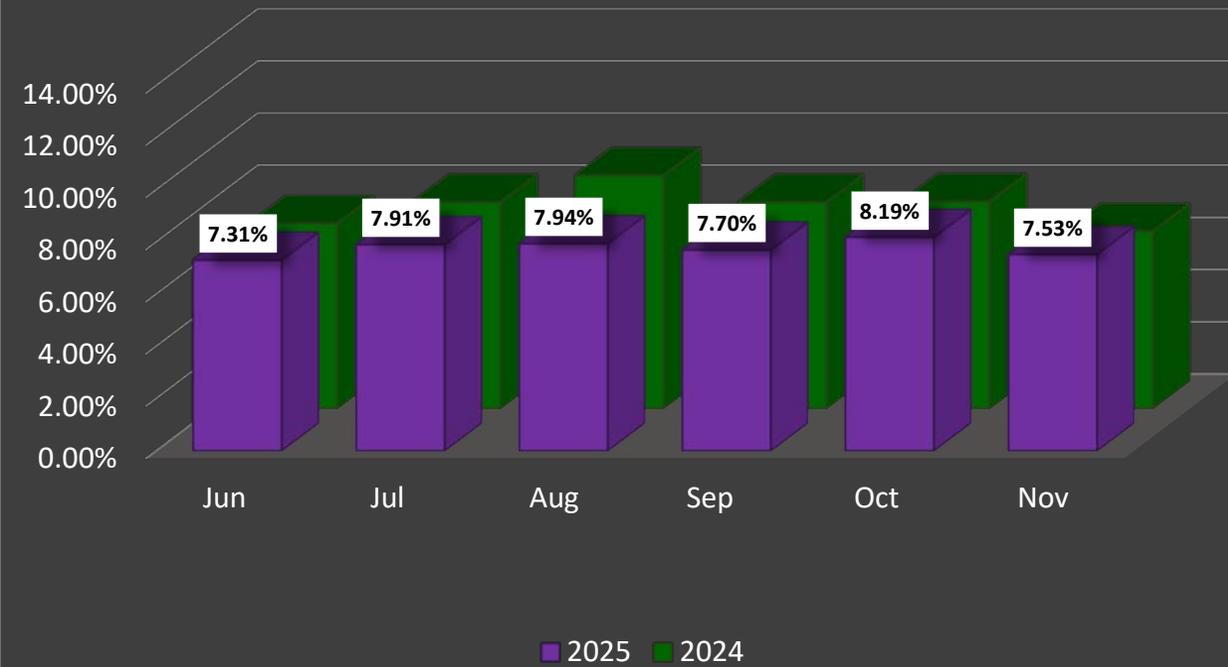
26-016



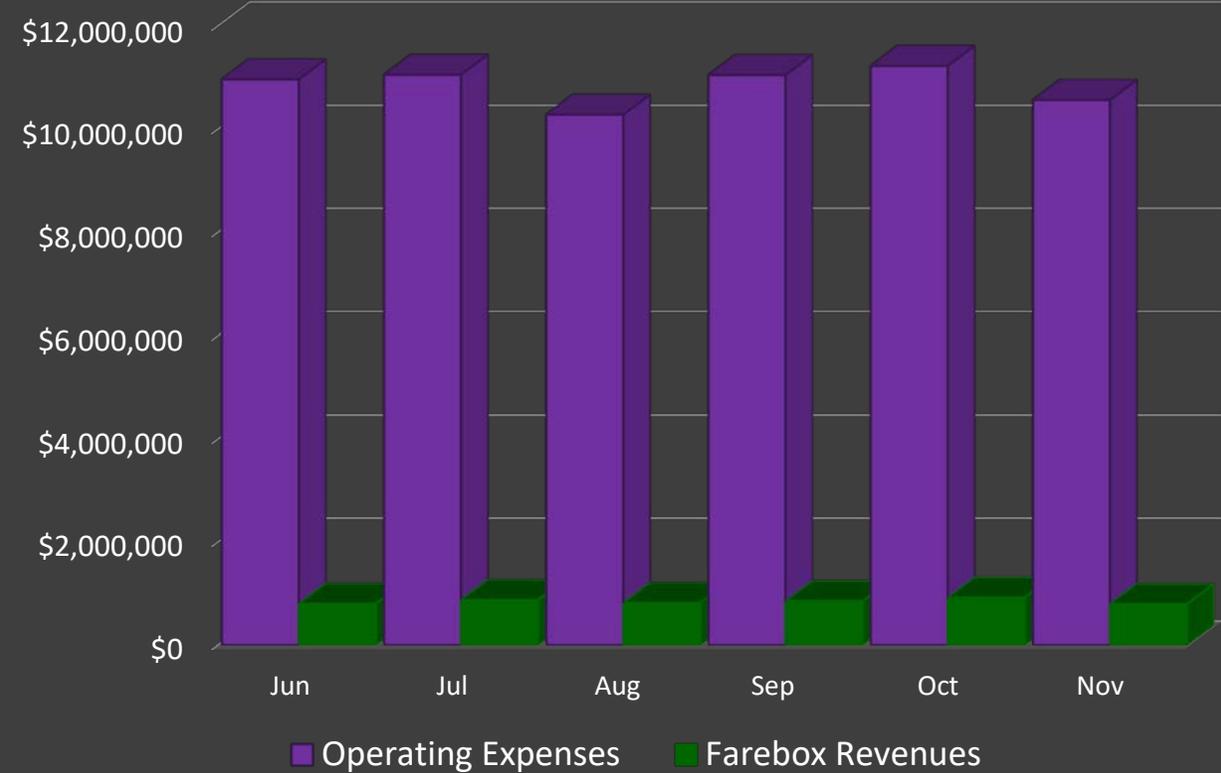
Ridership

Ridership in November decreased 13.4% when compared to October actuals. In November, total system ridership (bus, streetcar and paratransit) was 1.2M, compared to 1.4M for the previous month of October.

FAREBOX RECOVERY RATES 2025 vs 2024



TOTAL OPERATING EXPENSES, FAREBOX REVENUE & FAREBOX RECOVERY

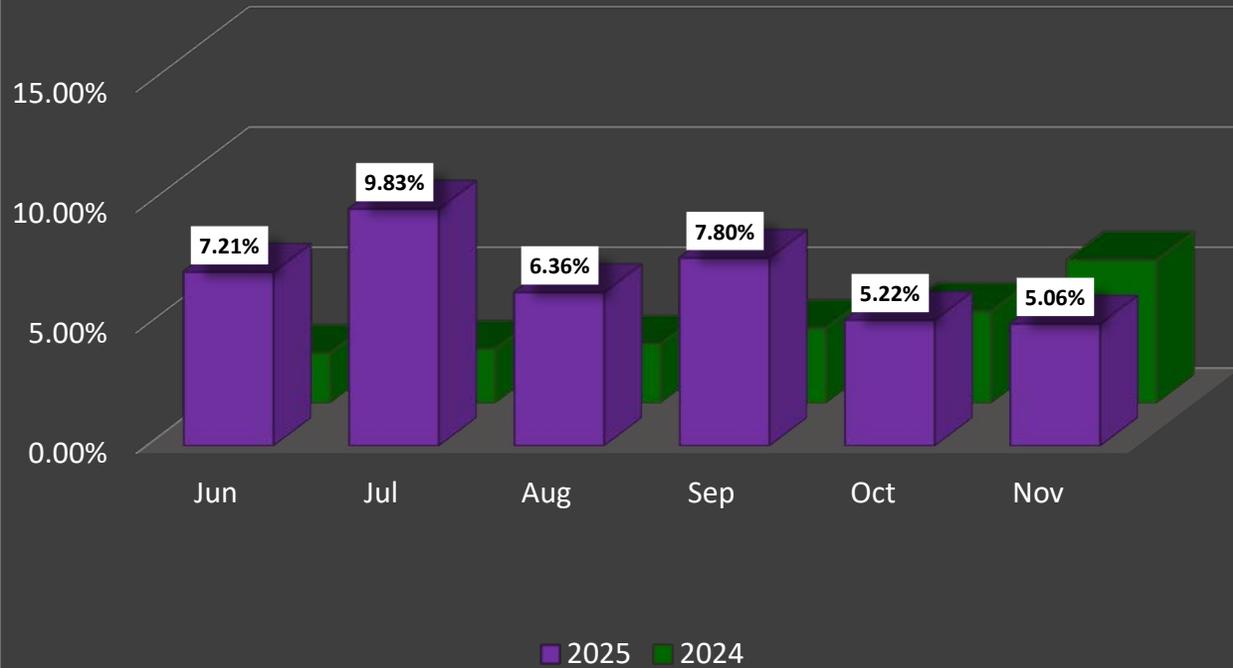


Farebox Recovery Rates 2025 vs. 2024

Fare revenue continues to offset a modest percentage of operating expenses as ridership continues to rebound. November's farebox recovery rate decreased slightly from 8.2% to 7.5%, A decrease of 0.7%.



FAREBOX RECOVERY RATES 2025 vs 2024



TOTAL OPERATING EXPENSES, FAREBOX REVENUE & FAREBOX RECOVERY



FERRY- Farebox Recovery Rates 2025 vs. 2024

The decrease in farebox recovery to 5.1% in November from 5.2% in October is the result of a decrease in operating expenses and farebox revenues.

Fare revenues continue to offset a small percentage of operating costs.

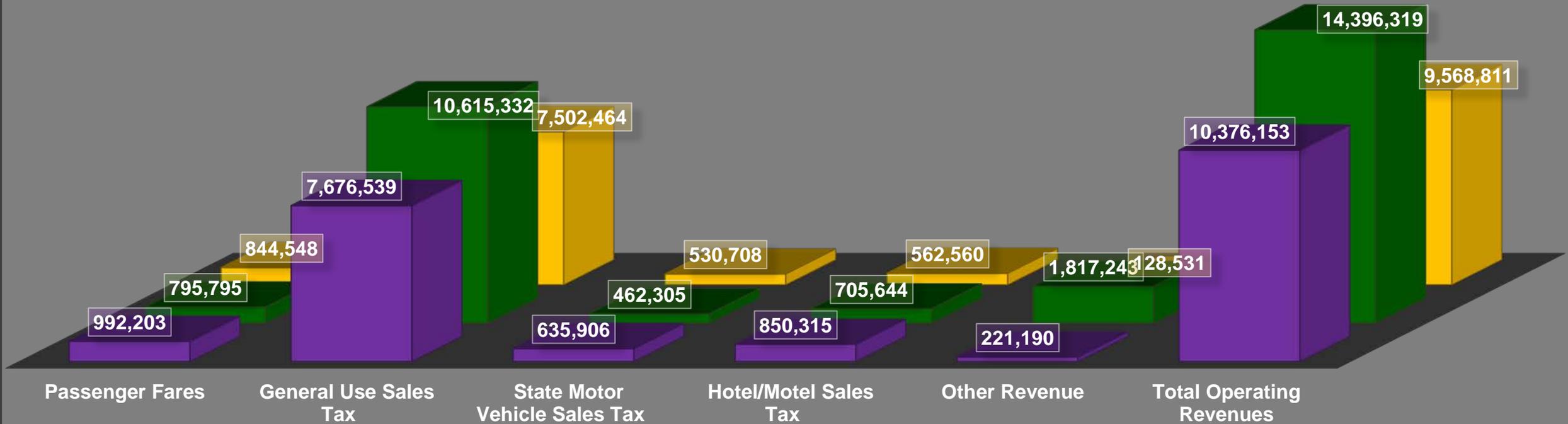




November 2025 Summary of Sources

SUMMARY OF SOURCES							
	Budget	Actuals	\$ Change	% Change		YTD Budget	YTD Actuals
Sales Tax	9,162,760	11,783,281	2,620,521	28.60%		100,790,360	97,218,297
Government Assistance	2,342,727	2,050,776	(291,951)	-12.46%		25,769,997	28,847,513
Sales Tax and Government Assistance	11,505,487	13,834,057	2,328,570	20.24%		126,560,357	126,065,810
Passenger Fares	992,203	795,795	(196,408)	-19.80%		10,914,233	9,412,684
Other Operating Revenues	221,190	1,817,243	1,596,053	721.58%		2,433,090	5,046,568
Subtotal Transit Operations	1,213,393	2,613,038	1,399,645	115.35%		13,347,323	14,459,252
Total Operating Revenues	12,718,880	16,447,095	3,728,215	29.31%		139,907,680	140,525,062
Federal Capital Funding	5,275,772	2,697,871	(2,577,901)	-48.86%		58,033,492	9,466,744
Investment Income	131,239	71,446	(59,793)	100.00%		1,443,629	1,108,821
Subtotal Capital and Bond Resources	5,407,011	2,769,317	(2,637,694)	-48.78%		59,477,121	10,575,565
Total Revenue	18,125,891	19,216,412	1,090,521	6.02%		199,384,801	151,100,627
Operating Reserve	0	(3,592,721)	(3,592,721)	-100.00%		0	(11,110,782)
Total Sources	18,125,891	15,623,691	(2,502,200)	-13.80%		199,384,801	139,989,845

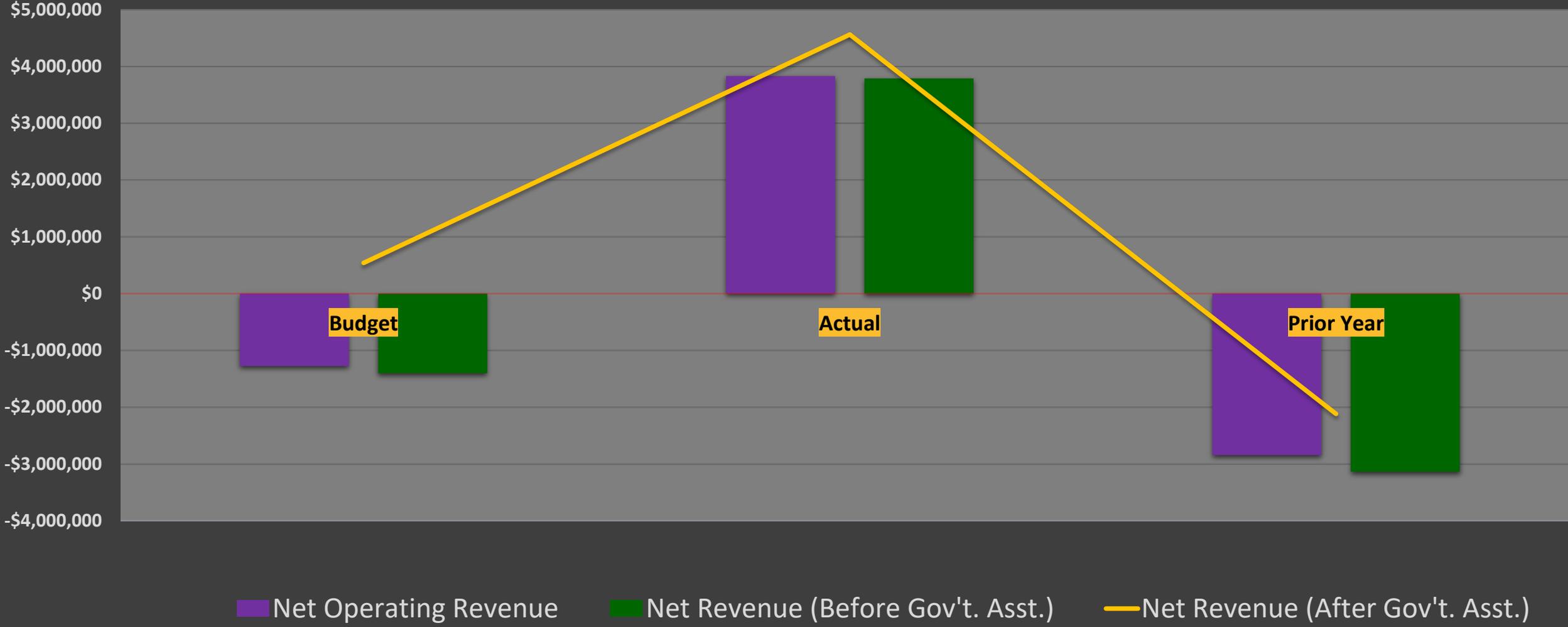
■ Budget ■ Actual ■ Prior Year



Operating Revenues (Budget, Actual & Prior Year)

RTA's two largest revenue sources are General Use Sales Tax (\$10.6M) and Passenger Fares (\$796K). The two combined make up 79.3% or \$11.4M of total revenue. Overall, total operating revenues for the month of November are \$14.4M.





Net Revenues (Before and After Government Assistance)

Net Revenue (Before Government Assistance) is \$3.8M for the month of November. After applying the month's \$2.1M in Government Operating Assistance, Net Revenue is \$4.6M for the month of November.

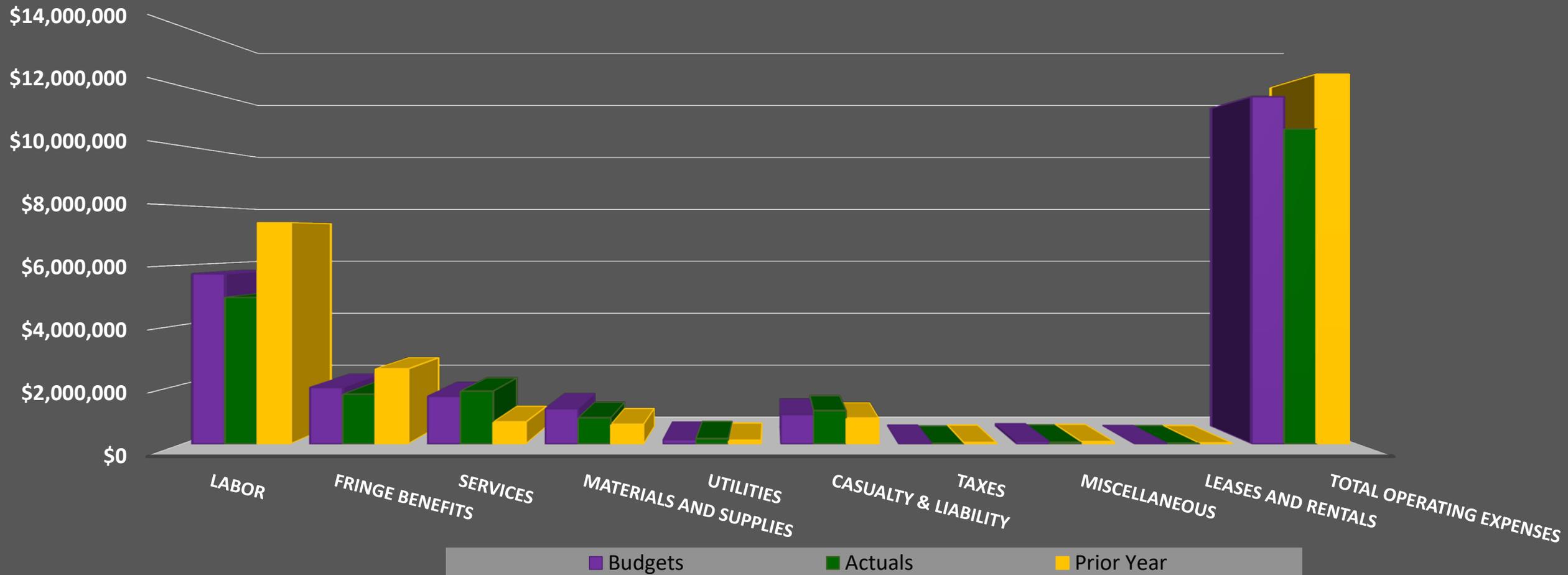




November 2025 Summary of Uses

SUMMARY OF USES						
	Budget	Actuals	\$ Change	% Change	YTD Budget	YTD Actuals
Transit Operations	11,649,552	10,566,711	1,082,841	9.30%	128,145,072	115,633,809
TMSEL Legacy Costs	126,694	41,736	84,958	67.06%	1,393,634	1,895,399
Maritime Costs	401,915	1,277,226	(875,311)	0.00%	4,421,065	5,272,526
Capital Expenditures	5,275,772	3,583,490	1,692,282	32.08%	58,033,492	10,385,762
FEMA Project Worksheet Expenditures	0	0	0	0.00%	0	0
Debt Service	671,958	154,528	517,430	77.00%	7,391,538	6,802,349
Total Expenditures	18,125,891	15,623,691	2,502,200	13.80%	199,384,801	139,989,845
Operating Reserve	0	0	0	0.00%	0	0
Total Uses	18,125,891	15,623,691	2,502,200	13.80%	199,384,801	139,989,845

Operating Expenses (Actual - \$10,566,711)



Operating Expenses

Operating Expenses for the month of November are roughly \$10.6M. Labor and Fringe Benefits, the largest expenditure at \$6.6M, comprised 62.3% of this month's actual expenses. In total, Operating Expenses for the month of November show a decrease of 5.9% from \$11.2M in October.



Operating Reserve

The positive variance that resulted from Net Revenue (After Government Assistance of approximately \$2.1M) added approximately \$3.6M to the Restricted Operating/Capital Reserve, after the offset of \$155K in Debt Service.

Questions?



Agenda

5. Consent Agenda

Extension of Cooperative Endeavor Agreement (CEA) for Janitorial Services 25-175



6. Board Action Items

A. Authorizations

Authorization to Negotiate and Execute a Cooperative Endeavor Agreement (CEA) Between the Regional Transit Authority (RTA) and the City of New Orleans for the provision of transit services for Mardi Gras 2026-2027 Seasons 25-148

RTA Labor Agreement with United Labor Union (ULU) Local 100 25-169

RTA Labor Agreement with Amalgamated Transit Union (ATU) Local 1560 26-015



Agenda

6. Board Action Items

B. Procurements

Contract Award for Paratransit Software Services 25-165

Contract Award for Single, Financial Audit Services 26-014





Agenda

6. Board Action Items

C. Ratifications

Ratification of Payment of CY 2025 Louisiana Second Injury
Fund Assessment

26-001



Agenda

7. New Business (UNANIMOUS VOTE REQUIRED TO CONSIDER)



Agenda

8. Audience Questions and Comments



Agenda

9. Executive Session (2/3rds VOTE TO Consider)

- David King vs. RTA et al; CDC 2024-4244
- Chantel Bailliet vs. RTA CDC 2023-11587
- Craig Jacobs vs. RTA CDC 2023-12404
- Phillip Lawrence vs RTA CDC 95-8646



Agenda

10. Adjournment