



2817 Canal Street
New Orleans, LA 70119

New Orleans Regional Transit Authority Operations & Administration Committee

Meeting Minutes - Draft

Thursday, July 13, 2023

9:00 AM

RTA Board Room

The New Orleans Regional Transit Authority (RTA) hereby declares that, in accordance with La. R.S. 42:17.1 (A)(2)(a)-(c), a meeting will be held in person on Thursday, July 13, 2023, at 9:00 a.m. Please be advised that mask wearing is encouraged inside the boardroom.

Written comments on any matter included on the agenda will be accepted in the following ways: 1) Submission of a Speaker Card on meeting day; 2) Electronically by email sent to: rtaboard@rtaforward.org prior to the meeting; or 3) By U.S. Mail send to 2817 Canal Street, Attention: Office of Board Affairs, New Orleans, LA 70119.

1. Call To Order

2. Roll Call

Commissioners Present: Commissioner Neal, Commissioner DeFrancesch, Commissioner Ewell and Commissioner Sams

Other Commissioner Present: Commissioner Coulon

A motion was made by Commissioner Ewell, seconded by Commissioner DeFrancesch and adjourned. The motion carried by the following vote:

Aye: Commissioner LeBeouf, Commissioner DeFrancesch,
Chairperson Neal and Commissioner Ewell

Aye: Commissioner LeBeouf, Commissioner DeFrancesch,
Chairperson Neal and Commissioner Ewell

Absent:

Absent:

3. Consideration of Meeting Minutes

Commissioner Ewell moved and Commissioner DeFrancesch seconded to approve the Operations Administration Committee Meeting from June 8, 2023. The motion was approved

unanimously.

[Operations & Administration Meeting - June 8, 2023]

[23-114](#)

4. Committee Chairman's Report

No Report.

5. Chief Executive Officer's Report

Lona Hankins reported that the RTA was supporting the passengers by giving out water at the bus stops in this heat.

6. Chief Transit Officer's Report

Christopher Clark presented the RTA's Chief Transit Officer's Report. This report can be found in the Chief Transit Officer's PowerPoint Report dated, July 13, 2023.

7. Chief Asset Manager Officer's Report

Ryan Moser presented the RTA's Chief Asset Manager Report. This report can be found in the Chief Asset Manager PowerPoint Report dated, June 8, 2023.

Ryan Moser reported that from a Maintenance perspective the RTA has the 97 buses needed to make pull-out.

CEO, Lona Hankins reported that if the RTA has the necessary fleet available and the necessary operators available the RTA can deliver 100% of the service. She stated that there will be some gaps such as parts availability, short staffing, and shortage of fleet.

Ryan Moser reported that Maintenance gives an report on Road Calls Made Per 100k Miles and the goal was to be less than 12.5 Miles and that the Asset Manager Report can be changed to reflect Commissioner's needs.

8. Chief Safety/Security Officer's Report

Mike Smith presented the RTA's Chief Safety/Security Officer's Report. This report can be found in the Chief Safety/Security Officer's Report PowerPoint Report dated, June 8, 2023.

Mike Smith reported a passenger was charged with Lewd Conduct on the Bus. Commissioner Neal would like to see a matrix that shows the number of vehicles that are out of service due to accidents.

9. Update on the Mobile Ticketing Application (Le Pass)

Dwight Norton conducted a live demonstration on the Mobile Ticketing Application (Le Pass).

Dwight Norton reported that RTA staff is working on the real-time arrival of the buses and streetcars.

Commissioner Coulon stated that the Jefferson Parish President thanked the RTA for allowing Jefferson Parish to have access to the Le Pass Application. Commissioner DeFrancesch, Dwight Norton reported that Le Pass allows access to all the different fares that the RTA offers. Lona Hankins added that the RTA was going to partner with Jefferson Parish to display digital real time arrivals at the Wilty Terminal.

Commissioner Ewell thanked staff for the live demonstration, the riders now can see all the benefits from using the Le Pass Application. Commissioner Neal requested a repeat of the demonstration at the August RAC Meeting. He stated that it is important to get the riding public to trust using the application and rely on the real time arrival. Dwight Norton also reported that the RTA will do outreach to Senior Centers to offer help using the Le Pass Application and RTA is still selling passes for riders that don't want to use the application.

10. Audience Questions & Comments

None

11. New Business

None

This was

12. Adjournment

Commissioner Ewell moved and Commissioner DeFrancesch seconded to adjourn the Operations Administration Meeting of July 13, 2023. The motion was passed unanimously.

[07.13.23 Ops PowerPoint Presentation]

[23-122](#)