


ADA Ride.com

RTA  *Regional Transit Authority*

COST PROPOSAL
RFP#2025-025

September 2025

September 23, 2025

To: New Orleans Regional Transit Authority (RTA)

Re: Cost Proposal for RFP #2025-025

ADARide's all-inclusive pricing provides RTA with an exceptional value package, including:

1. Two local assessment offices
2. Local evaluation team
3. A 20-year proven functional eligibility process
4. The industry's leading software platform
5. Expert management, including New Orleans-based staff
6. 24/7 access to ADARide.com
7. The most experienced telephone / online evaluation team in paratransit eligibility
8. Customized implementation with the CEO
9. Digital daily downloads of Rider Profile for easy entry into scheduling software
10. Secure cloud storage and retention of RTA files
11. Ongoing Quality Assurance Program
12. Access to a professionally based training program tailored to paratransit eligibility
13. And much, much more

Year One Annual= \$157,373*

Year Two Annual= \$141,110

Year Three Annual= \$145,343

*One-Time Start Up Cost includes:

- Local Professional Training
- Software Customization
- Legacy Rider Import
- Program Implementation
- Assessment Tools
- Appeals and Travel Training Program

RTA can rely on ADARide's proven performance as a trusted partner for many years to come.

Sincerely,

Arthur Hulscher, CEO
ADARide.com LLC