



Regional Transit Authority
2817 Canal Street
New Orleans, LA 70119-6301

504.827.8300

www.norta.com

RESOLUTION NO. _____

FILE ID NO. 26-035

STATE OF LOUISIANA

PARISH OF ORLEANS

**AUTHORIZATION TO RATIFY A ONE-YEAR SUPPORT SOFTWARE MAINTENANCE
CONTRACT WITH TRAPEZE GROUP, INC.**

Introduced by Commissioner _____,
seconded by Commissioner _____.

WHEREAS, the Trapeze software is used to develop and plan schedules, route vehicles, and schedule operator work time for fixed-route operations. It is also used to track client information, schedules and reservations, develop vehicle manifests, and manage active trips for paratransit operations; and

WHEREAS, originally contracted between Trapeze Software and Transit Management Authority of Southeast Louisiana (TMSEL), the RTA continues to utilize the software and maintenance support services available for the hardware and software installed in fixed-route and paratransit vehicles; and

WHEREAS, The two modes, fixed-route and paratransit, are covered under separate maintenance agreements. Recent activities include Board Resolutions #21-098, #23-023 and #24-012. In 2024 the agreements went co-terminus to reduce invoicing and agreement renewals. On April 22, 2025, the RTA Board approved Resolution 25-024 for the 12-month maintenance contract to Trapeze for fiscal year 2025-2026 for a total cost for both fixed-route and paratransit (PASS and FX) of \$243,821.20 through March 31, 2026.; and



RESOLUTION NO. _____

PAGE 2

WHEREAS, In 2025 Trapeze conducted an audit of paratransit services at RTA during which Trapeze found scheduled bookings for paratransit (Trapeze PASS system) count was greater than that found in the 2024-2025 Trapeze license and maintenance agreement of 800 max daily bookings. The licensing and counts for the 2026 renewal reflect the audited, higher costs associated with up to 1009 daily bookings. On fixed-route side, staff reduced the peak vehicle count from 125 to 116 based on updated projections of new vehicles arriving for the bus fleet which will reduce costs for 2026-2027.; and

WHEREAS, originally procured via Sole Source, RTA expects to continue procurement as a Sole Source. the subscription will be funded for the following funding sources in the annual operating budget:

Paratransit: \$112,567.00 from account code 01-2900-02-7140-021-05-00-00000-00000

Fixed Route: \$108,887.00 from account code 01-2900-02-7140-021-13-00-00000-00000

The total amount for 2026 maintenance contract is not-to-exceed \$221,454.00; and

WHEREAS, Since 2024 RTA has been working on a replacement plan for Paratransit software services. The recommended solution was approved on January 27, 2026, with the Board Resolution 26-006 authorizing award of contract to Carahsoft Technology Corporation for the purchase of Spare Labs Software. Due to the complexity of the systems and processes involved, RTA leadership reviewed the projected implementation timeline to determine the best approach would be to extend Trapeze support into the year to be able to continue support services whilst careful planning and implementation of the new system is established. Trapeze does not offer agreement of less than 12 months. Thus, staff requests the continuation of Trapeze PASS for paratransit in 2026.; and

NOW, THEREFORE, BE IT RESOLVED by the Board of Commissioners of the Regional Transit Authority (RTA) that the Chairman of the Board, or the designee, is authorized to ratify a 12-month maintenance contract to Trapeze Software Group Inc.



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PAGE 3

THE FOREGOING WAS READ IN FULL, THE ROLL WAS CALLED ON THE ADOPTION THEREOF AND RESULTED AS FOLLOWS:

YEAS: _____

NAYS: _____

ABSTAIN: _____

ABSENT: _____

AND THE RESOLUTION WAS ADOPTED ON THE 24TH OF MARCH 2026.

**CHAIRMAN
BOARD OF COMMISSIONERS**