

QSK19-M - In-Frame Overhaul Reference Serial# 37260153 Starboard Main Serial# 60606097 M/V Thomas Jefferson

June 12, 2024

1983-B Grand Caillou Road Houma, Louisiana 70363-7086 Telephone: 985.580.9978 Fax: 985.580.9982 751 Peters Road Harvey, Louisiana 70058-1708 Telephone: 504.355.4056 Fax: 504.366.2038

To: Eric Madison
Director of Operations/Maintenance
Labmar Ferry Services
337.316.2258 Cell
emadison@labmarferry.com

Eric,

Force Power Systems appreciates the opportunity to provide you with the following inframe overhaul estimate on a QSK19-M engines.

As a Service Center, Force Power Systems provides that all rebuilt components will conform to OEM dimensions, tolerances, and specifications.

SCOPE OF SUPPLY

Force Power Systems will provide new and rebuilt material and shop service labor to complete the Scope of Work:

Line #	Qty	Item No.	Item Description
1	4	3016182	Lock Nut
2	1	3090299	Gasket A/C Cover
3	2	3331089	Seal O Ring
4	2	3081529	Plug Expansion
5	1	AR12270	Main Bearing Kit
6	12	205840	Rod Bearing
7	12	207344	Bushing
8	1	3630125	Hose
9	2	3063809	T Bolt Clamp
10	2	3804934	Oil Cooler
11	4	2863191	Stud
12	2	18718	RTV Silicone
13	25	1U-5517	Disc 3"
14	3	4000504	Seal Rect Ring
15	3	4308855	Seal Rectangular
16	2	156075	Freeze Plug
17	6	30548	Cleaner
18	2	3090358	Bearing Thrust



3406 Generator Engine In-Frame Overhaul Serial# 1SS00344, 1SS00345
June 3, 2024

1983-B Grand Caillou Road Houma, LA 70363-7086 Tel: 985.580.9978 Fax: 985.580.9982

To Eric Madison
Labmar Ferry Services
Director of Operations/ Maintenance
337.316.2258 Cell
emadison@labmarferry.com

Eric,

Force Power Systems appreciates the opportunity to provide you with this in-frame overhaul estimate on a 3406 generator unit.

As an authorized agent of Louisiana Caterpillar, Force Power Systems provides only genuine parts. All rebuilt components will conform to OEM dimensions, tolerances, and specifications. We use ONLY Caterpillar genuine reconditioned components. We do this, even though the cost is more, due to the excellent warranty that Caterpillar provides on these genuine reconditioned products.

SCOPE OF SUPPLY Force Power Systems will provide the following rebuilt material:

Line #	Qty	Item No.	Item Description
1	1	9Y-2988	Breather
2	1	6V-3831	Seal O Ring
3	1	0R-5601	Reman Oil Cooler
4	1	0R-3719	Reman Cylinder Head
5	6	0R-3422	Reman Fuel Nozzle
6	6	203-3940	Seal O Ring
7	1	10R-0482	Reman Water Pump
8	2	248-5513	Regulator
9	2	3S-9643	Seal
10	1	433-7869	Gasket Kit
11	1	434-0877	Gasket Kit
12	1	434-4989	Gasket Kit
13	1	434-1858	Gasket Kit
14	1	434-2472	Gasket Kit
15	1	433-9952	Gasket Kit
16	12	305-6843	Spring Guide

17	12	20R-1828	Reman Lifter
18	100	SVF	Service Labor
19	1	0R-9448	Reman Oil Pump
20	1	0R-3008	Reman Fuel Transfer Pump
21	6	20R-1115	Reman Cylinder Kit
22	1	61-2981	Spacer Plate
23	7	317-8766	Bearing Main
24	1	253-1752	Thrust Bearing
25	1	2W-1734	Seal Crankshaft
26	1	2W-1733	Seal Crankshaft
27	6	328-5573	Bearing Connecting Rod
28	1	1P-0436	Gasket
29	1	105-2509	Fuel Priming Pump
30	1	100-2937	Gasket Kit
31	1	128-2922	Gasket Kit
32	1	3E-4328	Gasket Kit
33	1	1R-0716	Filter Oil
34	1	1R-0749	Filter Fuel
35	1	1W-6990	Aftercooler Core
36	1	0R-5906	Reman Turbo Cartridge
37	1	471-1663	Gasket Kit A/C

In-Frame Overhaul Estimate.......... \$39,974.83 X (2) = \$79,949.66

Plus Any Unusable Castings And Any Required Machine Work

CUSTOMER RESPONSIBILITIES

- 1. Providing a safe work environment for our service personnel
- 2. Providing crane services and/or services to facilitate material movement at the job site
- 3. Providing adequate space and working conditions to effectively execute the scope of work
- 4. Coordinating shipyard services
- 5. Delays not the fault of Force Power Systems, LLC
- 6. Delays due to shipyard orientation and safety classes
- 7. Providing adequate ventilation, compressed air for tooling, and lighting
- 8. Providing diesel fuel oil for cleaning
- 9. Removing and disposing of waste material and fluids associated with the engine services
- 10. Removing and replacing any interferences
- 11. Lubricating oil, antifreeze, filter elements, belts, hoses and other maintenance items

COMMENTS

- 1. Due to availability parts issues. Parts not currently in inventory will have to be ordered emergency which will include unforeseen freight charges and time frame.
- 2. Freight charges could be as much as 15% of the parts total
- 3. Prices are based on the return of useable like-cores for unit exchange items. Core charges would apply for exchange items that are non-rebuildable.
- 4. Travel time, mileage, incoming freight and overtime **are not** included in the above cost and will be additional charges. Any other parts required will also be additional charges.
- 5. Items cleaned and inspected or reused are not covered under warranty.
- 6. Any applicable tax will be additional.
- 7. Please keep in mind that this is only an estimate and the actual totals will likely vary. All variations will be fully communicated before any additional parts or repairs are performed.

PAYMENT TERMS

The total payment is due **30 days** after receipt of invoice unless otherwise mutually agreeable payment terms are negotiated. Any payments made by credit card will result in additional charges.

Force Power Systems Standard Terms and Conditions are an integral part of this estimate. This quote will remain valid for **30 days** and may be extended with prior approval.

Thank you for giving us the opportunity to serve you. If you should have any questions or require further information, please feel free to contact John, Hunter or me, at your convenience.

Best regards,

Scott Crochet
Special Projects
For Force Power Systems, LLC

CC: Hunter Tieken John Tieken Tim Brady Bucky Angelette Blane Pellegrin

Warranty:

1. Force Power Systems COMPANY L.L.C. - LIMITED PARTS WARRANTY - We do not manufacture parts, but we warrant that parts we sell or use in connection with service or repair work will be free from defects in material or workmanship. We do not warrant parts or assemblies that come with their own, manufacturer's warranties, but we will assign or pass-through any such warranties. We will, at our option and according to manufacturer's guidelines, repair or replace any parts which we find upon inspection to be defective in material or workmanship within the warranty period. But in no event will we be obliged to conduct warranty work after six (6) months from the date of the

original work. Parts replaced under warranty are covered for the remainder of the warranty period on the original replaced part.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED BY LOUISIANA LAW, INCLUDING REDHIBITION AND ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Remedies under this warranty are expressly limited to the provisions specified above. Any claims for other loss or damages of any type (including without limitations loss for failure of the product to operate for any period of time, other economic or moral loss, or direct, immediate, special, indirect or consequential damage) are expressly excluded.

Force Power Systems COMPANY L.L.C - SERVICE WARRANTY - . Warrants all service work performed by it, to be free from workmanship defects for thirty (30) days after delivery. If a defect is found during that time, Force Power Systems COMPANY L.L.C. will repair said defect at no cost to the user at a place designated by Force Power Systems during regular working hours. THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED BY LOUISIANA LAW, INCLUDING REDHIBITION AND ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Remedies under this warranty are expressly limited to the provisions specified above. Any claims for other loss or damages of any type (including without limitations loss for failure of the product to operate for any period of time, other economic or moral loss, or direct, immediate, special, indirect or consequential damage) are expressly excluded. THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED BY LOUISIANA LAW, INCLUDING REDHIBITION AND ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Remedies under this warranty are expressly limited to the provision of parts as specified above. We are not liable for, and you release us from, any claims for loss arising out of the failure of the parts or exchange components to perform for any period of time, or other economic or moral loss, or any other direct, immediate, special, indirect, or consequential damages. Manufacturer's warranty information can be obtained upon request or by accessing the manufacturer's website.

Under NO circumstances will our liability exceed the amount of the original sale. Parts we sell or install, or the products into which they are incorporated, that are damaged as a result of abuse, misuse, improper repairs or maintenance, improper installation, overloading, negligence, alteration, modification, or accident will not be covered by this limited warranty. This warranty also does not cover freight charges of any kind, labor expenses, towing expenses, lost revenue, or rental expenses; unless covered by the manufacturer's warranty.

Return shipping and expenses are the responsibility of the customer. Our liability does not cover lost or stolen packages, mailed back by the customer, containing the parts being claimed under warranty. Because the customer is the shipper, he is the only one who can file any lost claim with the shipping company. Therefore, the claim must be coordinated and processed through the shipping company by the customer.

3. Force Power Systems COMPANY L.L.C SERVICE WARRANTY ON "ON HIGHWAY TRUCKS" AND "COMMERCIAL ENGINES" - Force Power Systems Co., L.L.C. warrants all service work performed by it, to be free from workmanship defects for six (6) months after delivery. If a defect is found during that time, Force Power Systems Co., L.L.C. will repair said defect at no cost to the user at a place designated by Force Power Systems during regular working hours.



3306 Caterpillar In-Frame Overhaul Serial# 84Z03352

M/V Thomas Jefferson October 26, 2023

1983-B Grand Caillou Road Houma, LA 70363-7086 Tel: 985.580.9978 Fax: 985.580.9982

To Eric Madison
Labmar Ferry Services
Director of Operations/ Maintenance
337.316.2258 Cell
emadison@labmarferry.com

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SCOPE OF SUPPLY

Force Power Systems will provide the following rebuilt material:

Line #	Qty	Item No.	Item Description
1	1	0R-2163	Reman Cylinder Head
2	6	OR-4124	Reman Fuel Nozzle
3	1	0R-6797	Reman Turbo Cartridge
4	1	1R-0750	Filter Fuel
5	1	1R-1807	Filter Oil
6	6	1T-0416	Bolt
7	1	2A-3541	Gasket
8	1	2H-3932	Seal
9	1	2M-5407	Gasket
10	1	2P-0220	Gasket
11	1	2P-1692	Seal O Ring
12	2	2W-3679	Gasket
13	1	2W-9162	Breather Assembly
14	1	4L-9852	Filter Air
15	1	4M-8303	Seal O Ring
16	1	561-2205	Meter
17	1	4W-0452	Seal
18	1	5P-6718	Seal O Ring

19	2	5S-6735	Gasket
20	2	6L-1648	Seal O Ring
21	1	6N-7887	Gasket
22	1	6V-6921	Seal O Ring
23	1	7F-7590	Gasket
24	1	8H-2046	Seal O Ring
25	2	6V-3260	Bolt
26	1	4N-0699	Gasket
27	2	9L-5908	Gasket
28	2	9S-0211	Clamp
29	2	9Y-8389	Gasket
31	4	1PU3000M	Shield
32	3	114-2687	Seal O Ring
33	1	162-3906	Fuel Priming Pump
34	1	169-4199	Gasket Oil
35	1	169-4200	Gasket
36	1	175-7900	Seal O Ring
37	1	175-7904	Seal O Ring
38	1	213-1065	Line
39	1	266-9862	Grease
40	1	28754	Sealant
41	4	30548	Cleaner
42	1	3300GOV	Governor Box
43	1	38657	High Flex
44	1	447-8657	Gasket Kit Head
45	6	10R-9259	Reman Cylinder Kits
46	6	328-5572	Bearing Rod
47	7	232-3233	Bearing Main
48	2	100-3652	Bearing Thrust
49	1	7W-0491	Core Aftercooler
50	1	6F-4718	Seal O Ring
51	1	0R-3537	Reman Fuel Transfer Pump
52	1	0R-3501	Reman Oil Cooler
53	1	0R-1006	Reman Water Pump
54	1	0R-0920	Reman Oil Pump
55	1	0R-3500	Reman Transmission Oil Cooler
56	2	2M-4108	Gasket
57	1	6V-0713	Gasket Kit Turbo
58	1	208-4836	Gasket Kit W/P
59	1	6V-0714	Gasket Kit A/C
60	1	392-5540	Gasket Kit C/L
61	1	393-5763	Gasket Kit O/C
61	70	SVF	Service Labor

CUSTOMER RESPONSIBILITIES

The Customer is responsible for:

- 1. Providing a safe work environment and crane services for the unloading of the engine
- 2. Delays not the fault of Force Power Systems, LLC
- 3. Lubricating oil, antifreeze, and other maintenance items
- 4. Removal of the existing engine and installation of this *ForceBilt* reconditioned exchange marine engine, including all required shop upfit modifications and initial startup.

COMMENTS

- Due to availability parts issues. Parts not currently in inventory will have to be ordered emergency which will include unforeseen freight charges and time frame.
- 2. Freight charges could be as much as 15% of the parts total
- 3. Prices are based on the return of useable like-cores for unit exchange items. Core charges would apply for exchange items that are non-rebuildable.
- 4. Travel time, mileage, incoming freight and overtime **are not** included in the above cost and will be additional charges. Any other parts required will also be additional charges.
- 5. Items cleaned and inspected or reused are not covered under warranty.
- 6. Any applicable tax will be additional.
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PAYMENT TERMS

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This quote will remain valid for **30 days** and may be extended with prior approval.

Thank you for giving us the opportunity to serve you. If you should have any questions or require further information, please feel free to contact Ritchie, Hunter, Bucky or me, at your convenience.

Best regards,

Scott Crochet
Special Projects
For Force Power Systems, LLC

CC: Hunter Tieken Tim Brady John Tieken Bucky Angelette

Warranty:

1. Force Power Systems COMPANY L.L.C. - LIMITED PARTS WARRANTY - We do not manufacture parts, but we warrant that parts we sell or use in connection with service or repair work will be free from defects in material or workmanship. We do not warrant parts or assemblies that come with their own, manufacturer's warranties, but we will assign or pass-through any such warranties. We will, at our option and according to manufacturer's guidelines, repair or replace any parts which we find upon inspection to be defective in material or workmanship within the warranty period. But in no event will we be obliged to conduct warranty work after six (6) months from the date of the original work. Parts replaced under warranty are covered for the remainder of the warranty period on the original replaced part.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED BY LOUISIANA LAW, INCLUDING REDHIBITION AND ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Remedies under this warranty are expressly limited to the provisions specified above. Any claims for other loss or damages of any type (including without limitations loss for failure of the product to operate for any period of time, other economic or moral loss, or direct, immediate, special, indirect or consequential damage) are expressly excluded.

2. Force Power Systems COMPANY L.L.C - SERVICE WARRANTY - . Warrants all service work performed by it, to be free from workmanship defects for thirty (30) days after delivery. If a defect is found during that time, Force Power Systems COMPANY L.L.C. will repair said defect at no cost to the user at a place designated by Force Power Systems during regular working hours. THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED BY LOUISIANA LAW, INCLUDING REDHIBITION AND ANY WARRANTY OF MERCHANTABILITY OR FITNESS

LOUISIANA LAW, INCLUDING REDHIBITION AND ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Remedies under this warranty are expressly limited to the provisions specified above. Any claims for other loss or damages of any type (including without limitations loss for failure of the product to operate for any period of time, other economic or moral loss, or direct, immediate, special, indirect or consequential damage) are expressly excluded.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED BY LOUISIANA LAW, INCLUDING REDHIBITION AND ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Remedies under this warranty are expressly limited to the provision of parts as specified above. We are not liable for, and you release us from, any claims for loss arising out of the failure of the parts or exchange components to perform for any period of time, or other economic or moral loss, or any other direct, immediate, special, indirect, or consequential damages. Manufacturer's warranty information can be obtained upon request or by accessing the manufacturer's website.

Under NO circumstances will our liability exceed the amount of the original sale. Parts we sell or install, or the products into which they are incorporated, that are damaged as a result of abuse, misuse, improper repairs or maintenance, improper installation, overloading, negligence, alteration, modification, or accident will not be covered by this limited warranty. This warranty also does not cover freight charges of any kind, labor expenses, towing expenses, lost revenue, or rental expenses; unless covered by the manufacturer's warranty.

Return shipping and expenses are the responsibility of the customer. Our liability does not cover lost or stolen packages, mailed back by the customer, containing the parts being claimed under warranty. Because the customer is the shipper, he is the only one who can file any lost claim with the shipping company. Therefore, the claim must be coordinated and processed through the shipping company by the customer.

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QSK19-M - In-Frame Overhaul Reference Serial# 37260153 Starboard Main Serial# 60606097 M/V Thomas Jefferson

June 12, 2024

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Eric,

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SCOPE OF SUPPLY

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Line #	Qty	Item No.	Item Description
1	4	3016182	Lock Nut
2	1	3090299	Gasket A/C Cover
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6	12	205840	Rod Bearing
7	12	207344	Bushing
8	1	3630125	Hose
9	2	3063809	T Bolt Clamp
10	2	3804934	Oil Cooler
11	4	2863191	Stud
12	2	18718	RTV Silicone
13	25	1U-5517	Disc 3"
14	3	4000504	Seal Rect Ring
15	3	4308855	Seal Rectangular
16	2	156075	Freeze Plug
17	6	30548	Cleaner
18	2	3090358	Bearing Thrust

4.0		40000	-1
19	4	130083	Thrust Bearing
20	1	4970799	Support Drive
21	11	3963990	Washer Sealing
22	1	4916450	Seal O Ring
23	1	3349225	Thermostat
24	1	S205	Nut Hexagon
25	10	7K-1181	Tie
26	1	4088832	Sensor Temperature
27	1	108172	O Ring
28	6	3102651	Screw Head Cap
29	1	3073213	Gasket
30	1	3042590	Pan Gasket
31	1	4371877	Gasket Pan Adapter
32	2	3081489	Seal Oil
33	2	156075	Freeze Plug
34	2	3081529	Plug Expansion
35	7	3007632	Plug Expansion
36	2	205898	Seal
37	1	4308682	Seal Ring
38	1	4910190	Gasket Cam Cover
39	4	206973	Oil Cooler Core Ga
40	1	3065791	Oil Cooler Gasket
41	3	4916741	Seal O Ring
42	1	4918072	Seal Injector
43	1	3102651	Screw Head Cap
44	4	3028291	O Ring
45	10	3331089	Seal O Ring
46	1	3175623	T Bolt Clamp
47	1	3073158	Sleeve
48	1	140313	T Bolt Clamp
49	1	3175623	T Bolt Clamp
50	1	201048	Connection Gasket
51	2	3004686	Bushing
52	2	P550949	Filter Oil
53	1	P552076	Filter
54	8	3801677	Bushing Cam
55	6	3096326RX	Recon Oil Pump
56	6	3804664	Nozzle Piston
57	1	3202114	Shaft
58	1	4025310	Water Pump
59	1	4955664RX	Recon Turbocharger
60	6	3811995RX	Rod Connecting
61	6	4090028	Piston Ring Set
62	1	4927220	Core Aftercooler
63 64	6	4371779	Liner Kit
64 65	1	2896916	Tube Injector Fuel
65 66	5	2896821	Tube Fuel Supply
66	6	4313887RX	Recon Cylinder Head
67	1	3804705	Kit Seal

68	1	4953345	Gear Idler
69	1	4978836	Fuel Transfer Tube
70	2	DBF5782	Fuel Filter
71	6	2882077PX	Recon Fuel Injector
72	1	4306517RX	Recon Fuel Pump
73	6	4955325	Piston
74	1	5405990	Upper Kit
75	1	4376513	Lower Kit
76	1	4376514	Lower Kit
77	120	SVF	Service Labor

In-Frame Overhaul Estimate - subtotal.... \$122,706.38 Each

Plus Any Unusable Castings And Any Required Machine Work

CUSTOMER RESPONSIBILITIES

- 1. Providing a safe work environment for our service personnel
- 2. Providing crane services and/or services to facilitate material movement at the job site
- 3. Providing adequate space and working conditions to effectively execute the scope of work
- 4. Coordinating shipyard services
- 5. Delays not the fault of Force Power Systems, LLC
- 6. Delays due to shipyard orientation and safety classes
- 7. Providing adequate ventilation, compressed air for tooling, and lighting
- 8. Providing diesel fuel oil for cleaning
- 9. Removing and disposing of waste material and fluids associated with the engine services
- 10. Removing and replacing any interferences
- 11. Lubricating oil, antifreeze, filter elements, belts, hoses and other maintenance items

COMMENTS

- 1. Prices are based on the return of useable like-cores for unit exchange items. Core charges would apply for exchange items that are non-rebuildable.
- Travel Time, Mileage, Motel accommodations, per diem, incoming freight, waiting time and additional overtime are not included in the prices above and will be additional charges. Any other parts required will also be additional charges.
- 3. Items cleaned and inspected or reused are not covered under warranty.
- 4. Any applicable tax will be additional.
- 5. As a point of reference, *ForceBilt* Recon engines are assembled in our facilities in Houma, Louisiana or Harvey, Louisiana. We do not "farm out" our engine rebuilds.

6. Please keep in mind that <u>this is only an estimate</u> and the actual totals will likely vary.

PAYMENT TERMS

The total payment is due <u>30 days</u> after receipt of invoice unless otherwise mutually agreeable payment terms are negotiated. Any payments made by credit card will result in additional charges.

This estimate will remain valid for **30 days** and may be extended with prior approval.

Thank you for giving us the opportunity to serve you. If you should have any questions or require further information, please feel free to contact Daniel, Blane, Hunter or me at your convenience.

Best regards,

Scott Crochet
Special Projects
For Force Power Systems, LLC

CC: Quotes@ForcePowerSystems.com

Warranty:

1. Force Power Systems COMPANY L.L.C. - LIMITED PARTS WARRANTY - We do not manufacture parts, but we warrant that parts we sell or use in connection with service or repair work will be free from defects in material or workmanship. We do not warrant parts or assemblies that come with their own, manufacturer's warranties, but we will assign or pass-through any such warranties. We will, at our option and according to manufacturer's guidelines, repair or replace any parts which we find upon inspection to be defective in material or workmanship within the warranty period. But in no event will we be obliged to conduct warranty work after six (6) months from the date of the original work. Parts replaced under warranty are covered for the remainder of the warranty period on the original replaced part.

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THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED BY LOUISIANA LAW, INCLUDING REDHIBITION AND ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Remedies under this warranty are expressly limited to the provision of parts as specified above. We are not liable for, and you release us from, any claims for loss arising out of the failure of the parts or exchange components to perform for any period of time, or other economic or moral loss, or any other direct, immediate, special, indirect, or consequential damages. Manufacturer's warranty information can be obtained upon request or by accessing the manufacturer's website.

Under NO circumstances will our liability exceed the amount of the original sale. Parts we sell or install, or the products into which they are incorporated, that are damaged as a result of abuse, misuse, improper repairs or maintenance, improper installation, overloading, negligence, alteration, modification, or accident will not be covered by this limited warranty. This warranty also does not cover freight charges of any kind, labor expenses, towing expenses, lost revenue, or rental expenses; unless covered by the manufacturer's warranty.

Return shipping and expenses are the responsibility of the customer. Our liability does not cover lost or stolen packages, mailed back by the customer, containing the parts being claimed under warranty. Because the customer is the shipper, he is the only one who can file any lost claim with the shipping company. Therefore, the claim must be coordinated and processed through the shipping company by the customer.

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