



2817 Canal Street
New Orleans, LA 70119

New Orleans Regional Transit Authority Operations & Administration Committee

Meeting Minutes - Draft

Thursday, September 11, 2025

9:00 AM

RTA Board Room

The New Orleans Regional Transit Authority (RTA) hereby declares that, in accordance with La. R.S. 42:17.1 (A)(2)(a)-(c), a meeting will be held in person on Thursday, September 11, 2025 at 9:00 a.m. Meetings start at the scheduled time, but may be delayed until a quorum of the Commissioners is present. The agency's website will stream the in-person meeting live, and wearing masks in the boardroom is optional.

Written comments on any matter included on the agenda will be accepted in the following ways: 1) Submission of a Speaker Card on meeting day; 2) Electronically by email sent to: rtaboard@rtaforward.org prior to the meeting; or 3) By U.S. Mail send to 2817 Canal Street, Attention: Office of Board Affairs, New Orleans, LA 70119.

This meeting is accessible to persons with disabilities. To help assure availability, modifications or accommodations linked to a disability must be requested 72 hours before the meeting or hearing. Please direct requests for public meeting accommodations to the Office of Board Affairs, 2817 Canal Street, NOLA 70119, or call 504-827-8341 or by email (rtaboard@rtaforward.org).

1. Call To Order

Present	Commissioner Mitchell Guidry, and Chairperson Timolyn Sams
Absent	Commissioner Flozell Daniels

2. Roll Call

Commissioner Present: Commissioner Guidry and Commissioner Sams

Commissioner Absent: Commissioner Daniels

Other Commissioner Present: Commissioner Neal

3. Consideration of Meeting Minutes from August 14, 2025

Commissioner Guidry moved and Commissioner Sams seconded to approve the O&A Committee Meeting of August 14, 2025. The motion was approved unanimously.

A motion was made by Commissioner Guidry, seconded by Chairperson Sams and approved. The motion carried by the following vote:

Aye: Commissioner Guidry, and Chairperson Sams

Absent:

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4. Committee Chairman's Report

Commissioner Sams encouraged all communities to be a part of the Operations and Administration Committee Meeting.

5. Chief Executive Officer's Report

The monthly Chief Executive Officer's Report was presented. This report can be found in the PowerPoint Presentation for the Operations and Administration Report.

Highlights from the report:

- The RTA had a Service Change take place on Sunday and some of the vehicles did not receive the necessary software updates and major construction projects are taking place around the City of New Orleans that the RTA was not informed about and needed to implement Rolling Detours. The RTA are putting systems in place to make sure that the riders are informed of all the changes taking place on the routes. These detours will impact the On-Time Performance on the routes. The CEO stated that when a rider opens the RTA app a banner will appear and inform them of all the routes that have detours.
- The CEO stated that staff will change all the temporary bus stop signs to permanent signs under the Stop Improvement Initiative and currently there is a team that monitors the bus stop signs.

6. Chief Transit Officer's Report

The monthly Chief Transit Office's Report was presented. This report can be found in the PowerPoint Presentation for the Operations and Administration Report.

Highlights from the report:

- Commissioner Guidry stated that the 50% On Time Performance for Paratransit is not acceptable, A key position that is needed in the Operations Department is a Performance Manager and this position was vacant. In response to Commissioner Guidry, the Chief Transit Officer stated that this position was filled. Staff can't capture the data if the MDT's in the vehicles are not working.

- The CEO stated the version of Trapeze that Paratransit is currently using is outdated and the templates that are being used for the routing are not correct. The cost of training staff was too expensive, and a decision was made to upgrade the software. A plan was being developed for the Paratransit Boundaries. It should take 30-60 days to implement and distribute it to riders.
- Commissioner Guidry suggested that the best fit for Paratransit was to go back to using the drop-off system between RTA and Jefferson Parish. The Chief Transit Officer stated that RTA does not have a relationship with JeT regarding Paratransit. Commissioner Neal asks that the Board receive a copy of the study that was conducted by RPC regarding Paratransit. The CEO stated that the new software for Paratransit would allow On-Demand Service if its cost efficient.
- The Chief Transit Officer stated that currently there are 71 streetcar operators, 3 are in training and short 11 operators.

7. Chief Asset Manager Officer's Report

The monthly Chief Asset Manager Officer's Report was presented. This report can be found in the PowerPoint Presentation for the Operations and Administration Report.

Highlights from the report:

- The Chief Asset Manager Reported that the lifetime for a bus according to the NTD Report requires 14-years that is not the same requirement of FTA. The manufacture that builds the buses, are built to last 12 years and FTA holds the transit companies to 12-years. The RTA was using 12-years or 500,000 miles.
- Commissioner Guidry stated that at midnight the ADA Streetcars are brought back into the station and don't return to the route until 4:00 a.m. The CEO stated that she will investigate this scenario and get back to the Board. Commissioner Guidry stated that the Magazine Route night service has been cut. Commissioner Neal would like the Board to receive more information on the Consent Decree.
- The CEO stated that the Magazine Bus Route stopped serving the zoo during the implementation of New Links and staff will have to look at the data to determine if the Route will return to the Zoo. Staff are currently focusing on the Algiers Service and not sure when the Magazine Route will be looked at.

8. Chief Safety/Security Officer's Report

The monthly Chief Safety/Security Officer's Report was presented. This report can be found in the PowerPoint Presentation for the Operations and Administration Report.

9. New Business

None.

10. Audience Questions & Comments

Shirani Jayasuriya- Ride New Orleans - Asked if there was an implementation plan in place for the new buses that the RTA will receive. The CEO stated that there was a total of 6 small buses due to arrive between January and February and will be used in smaller neighborhoods.

Jim Goodwin - Vice-President of the Algiers Point Association - Wanted to know if he could get an update on the Algiers Terminal. There is a bus shelter not being used in Algiers Point.

The CEO stated that the useful life of a bus is 12-years or 500,000 miles whichever comes first. She stated that staff were working on the obligation of Federal Funding for the Algiers Terminal before this project is awarded.

The ridership on the ferry is by hand count, and a monthly report is submitted to staff. There is a rolling farebox that collects the fare from passengers. Commissioner Guidry stated that the RTA was collecting fares in four different ways on each mode of transportation.

11. Adjournment

Commissioner Guidry moved and Commissioner Sams seconded to adjourn the Operations and Administration Committee Meeting of September 11, 2025. The motion was adjourned unanimously.

A motion was made by Commissioner Guidry, seconded by Chairperson Sams and adjourned. The motion carried by the following vote:

Aye: Commissioner Guidry, and Chairperson Sams

Absent:

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