New Orleans Regional Transit Authority

Monthly Board Report

The New Orleans Regional Transit Authority (RTA) hereby declares that, in accordance with La. R.S. 42:17.1 (A)(2)(a)-(c), a meeting will be held in person on Tuesday, May 27, 2025, at 10:00 a.m. Please be aware that wearing masks in the boardroom is encouraged.

Written comments on any matter included on the agenda will be accepted in the following ways: 1) Submission of a Speaker Card on meeting day; 2) Electronically by email sent to: rtaboard@rtaforward.org prior to the meeting; or 3) By U.S. Mail send to 2817 Canal Street, Attention: Office of Board Affairs, New Orleans, LA 70119. Live stream access: norta.legistar.com



This meeting is accessible to persons with disabilities. To help assure availability, modifications or accommodations linked to a disability must be requested 72 hours before the meeting or hearing. Please direct requests for public meeting accommodations to the Office of Board Affairs, 2817 Canal Street, New Orleans, LA 70119, or call 504-827-8341 or by email (rtaboard@rtaforward.org).





- 1. Call to Order
- 2. Roll Call
- 3. Consideration of Meeting Minutes

[Board of Commissioners Minutes – 04.24.25]

25-066





4. Reports

A. RTA Chairman's Report





4. Reports

B. Operations & Administration Committee Chairman's Report





4. Reports

C. Finance Committee Chairman's Report





4. Reports

D. RTA General Counsel's Report





4. Reports

E. RTA Chief Executive Officer's Report



EMPLOYEE OF THE MONTH

APRIL 2025



ROBIN MORRIS
STREETCAR OPERATORS
OPERATIONS



JOHN SIMMONS
HOSTLER
MAINTENANCE





AGENCY UPDATES

HURRICANE SEASON PREP



SAFFIR-SIM	PSON HURRICAN	E WIND SCA
Category	Winds (Mph)	Damage
+	74 - 95	Some
2	96 - 110	Donove
0	111-129	Deventating

- Now is the time to get prepared.

- Prepare for a loss of power when you won't have access to your cell phone

What Can I Bring on the Bus

isit www.smart911.com or download the Smart911 app (Apple Store or Google Play

How to Get to the Orleans Parish Pick-up Point

SUMMER SCHEDULE CHANGE







INTERGOVERNMENTAL AFFAIRS

FEDERAL PRIORITIES

- APTA LEGISLATIVE CONFERENCE

STATE AND LOCAL PRIORITIES

- HB 588





4. Reports

F. RTA Chief Transit Officer's Report

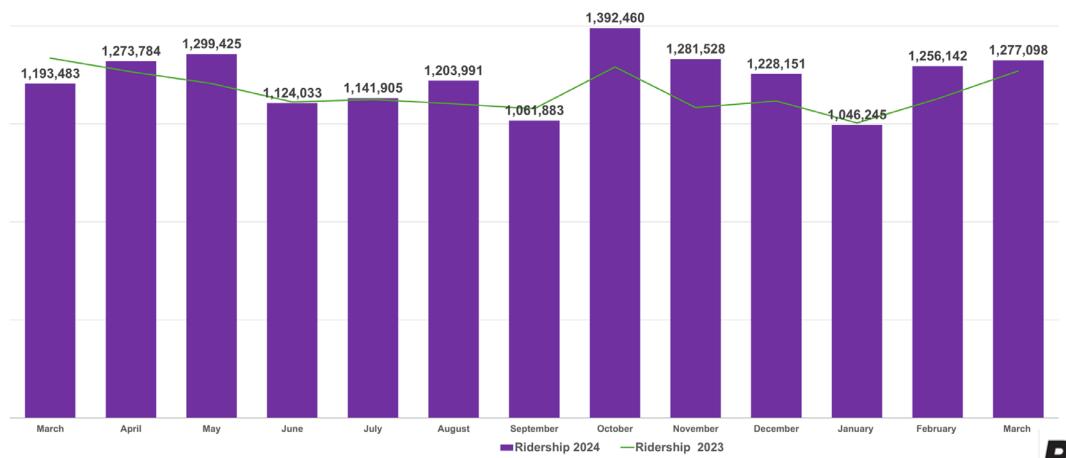


SERVICE DELIVERY | MARCH 2025

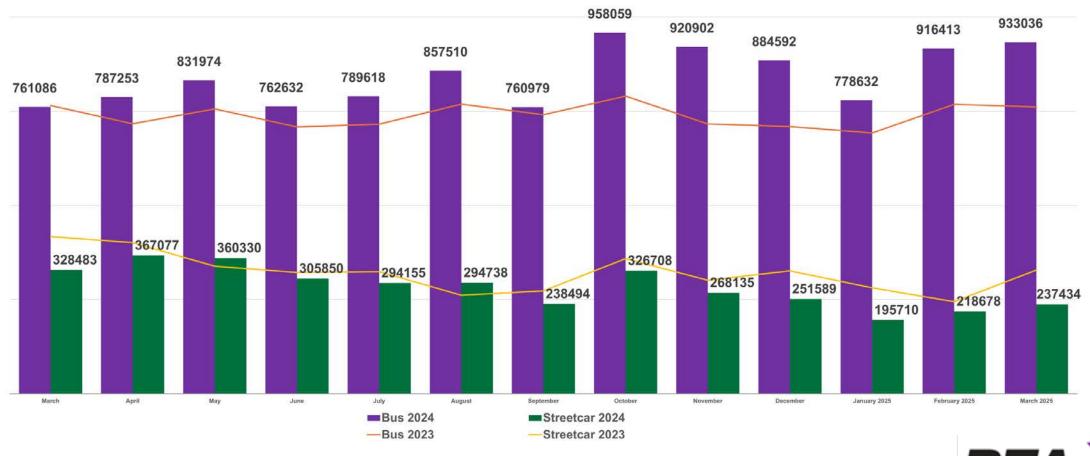




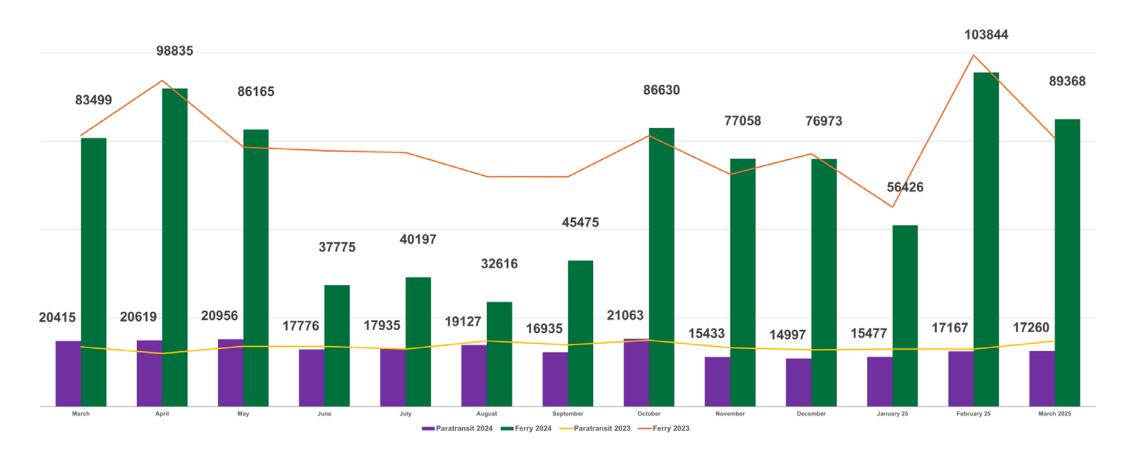
TOTAL RIDERSHIP - BUS, STREETCAR, PARATRANSIT & FERRY | MARCH 2025



RIDERSHIP - BUS & STREETCAR | MARCH 2025



RIDERSHIP - PARATRANSIT & FERRY



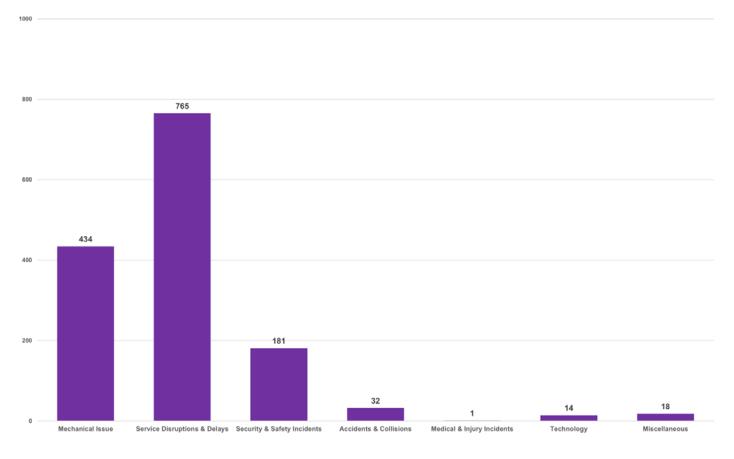


LONG-TERM DETOURS AFFECTING ALL MODES

SERVICE DISRUPTION BY CAUSE

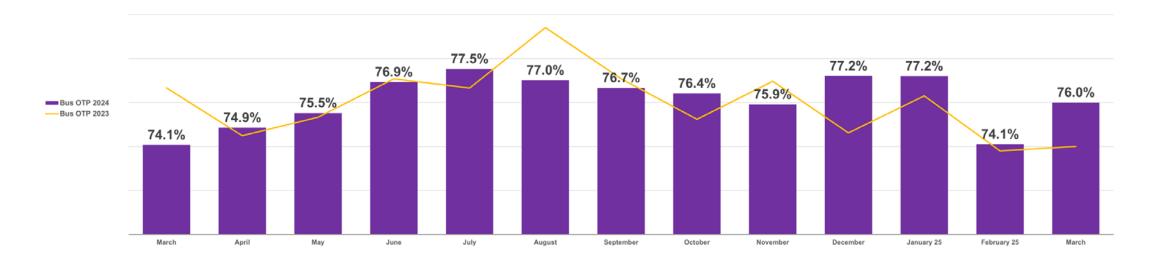
TOTAL CAUSE RECORDED = 1445

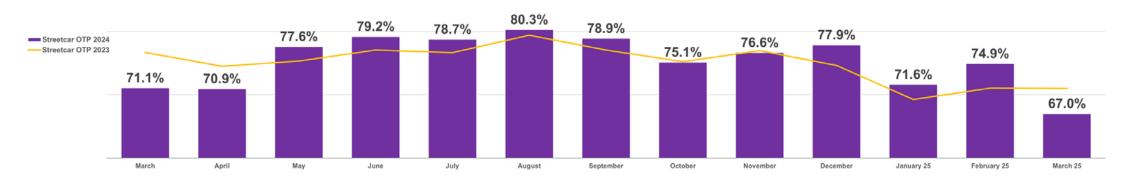
Routes Affected by Long-Term Detours	Cause
11 - Magazine % Lafayette St	Road Construction
9 - Canal & Broad	Road Construction
3 – Jefferson/ HwyElmwood	Road Construction
61 & 62 - Desire Pkwy	Road Construction
31 & 32 Leake & Carrolton, DeSaix Bridge	Road Construction
57- Carrollton/Leake Ave	Traffic Controls
91 – Esplanade Ave.	Building Demolition
114B - Woodland	Street Buckling





ON-TIME PERFORMANCE - BUS, STREETCAR | MARCH 2025

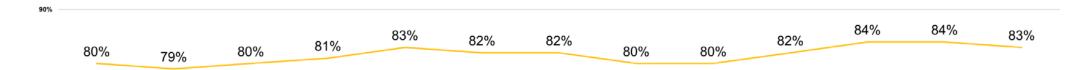




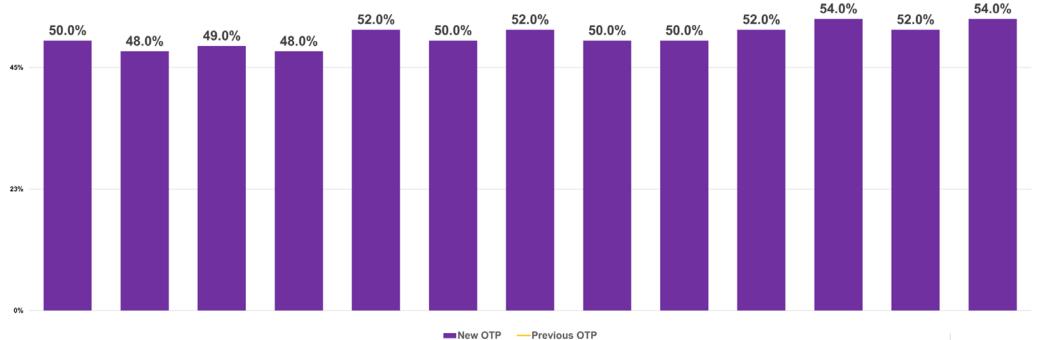
*OTP WINDOW =1 MINUTE EARLY AND UP TO 7 MINUTE LATE



ON-TIME PERFORMANCE - PARATRANSIT | MARCH 2025



68%

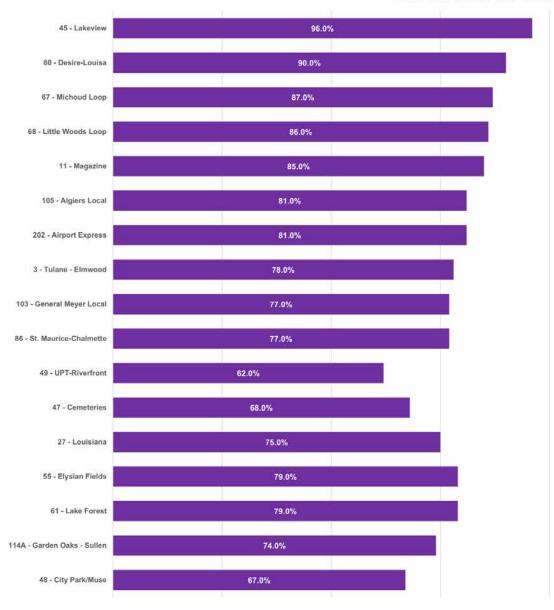


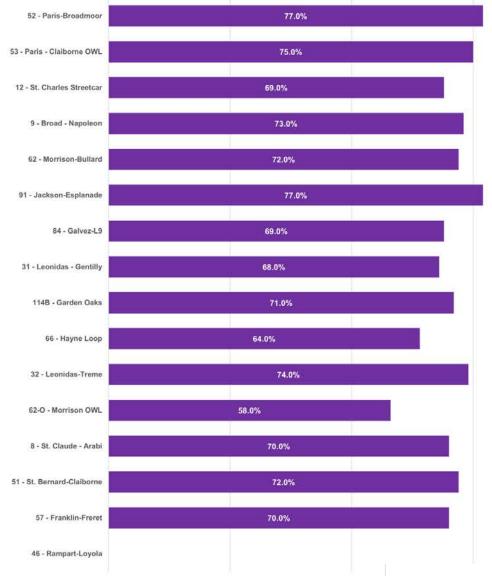
*OTP WINDOW =15 BEFORE AND 15 AFTER CLIENT PICK UP TIME

RTA Board of Commissioners Meeting



BUS ON-TIME PERFORMANCE BY ROUTE | MARCH 2025





RTA

The Move of the Future- Managing OTP

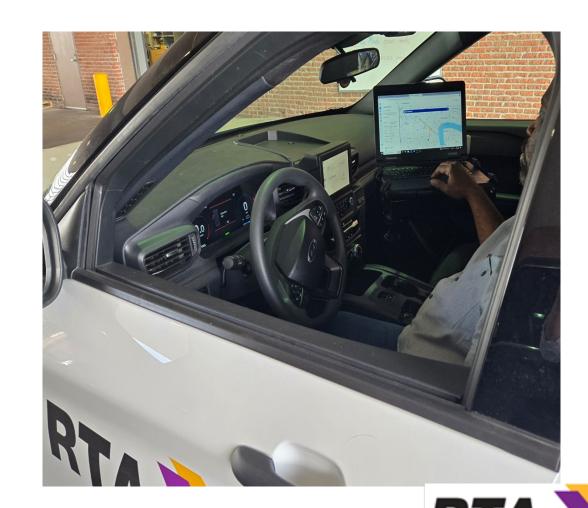
Swiftly- A management tool for Transit.

Supervisors will be able to be proactive by:

- Monitoring Delays
- Identify standing buses
- Identify early buses
- Create breadcrumbs for investigations
- Identify Trends

Swiftly will provide data to make informed decisions to manage the system.

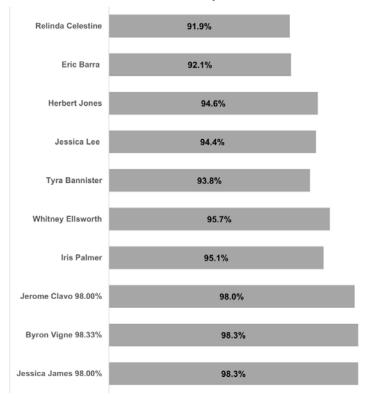
RTA Board of Commissioners Meeting



TOP ON-TIME PERFORMER BY MODE | FEBRUARY 2025



Paratransit Operators





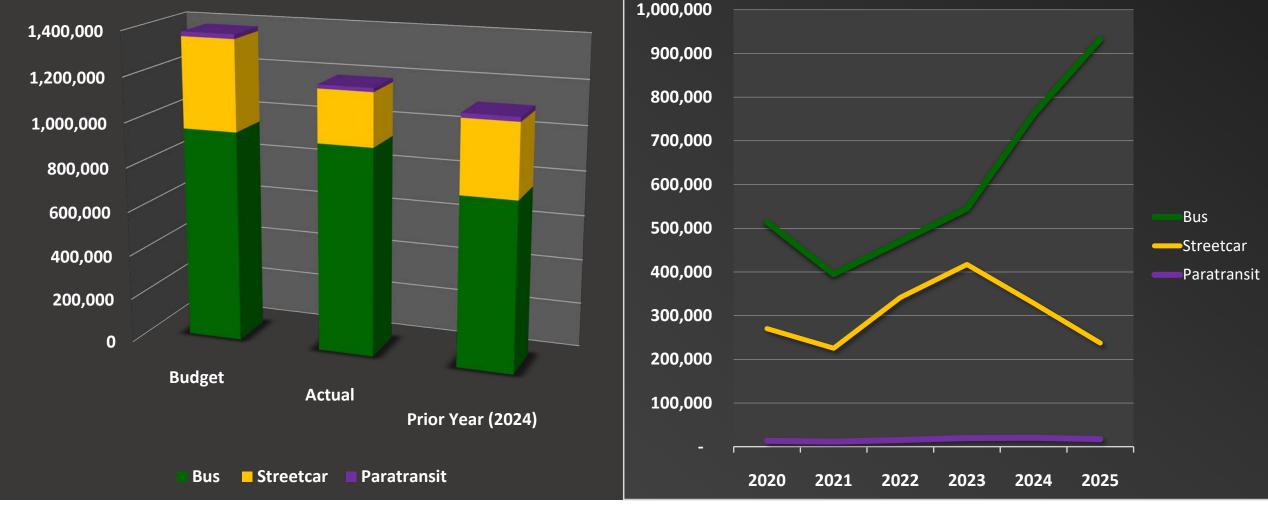
Questions?



4. Reports

G. RTA Chief Financial Officer's Report

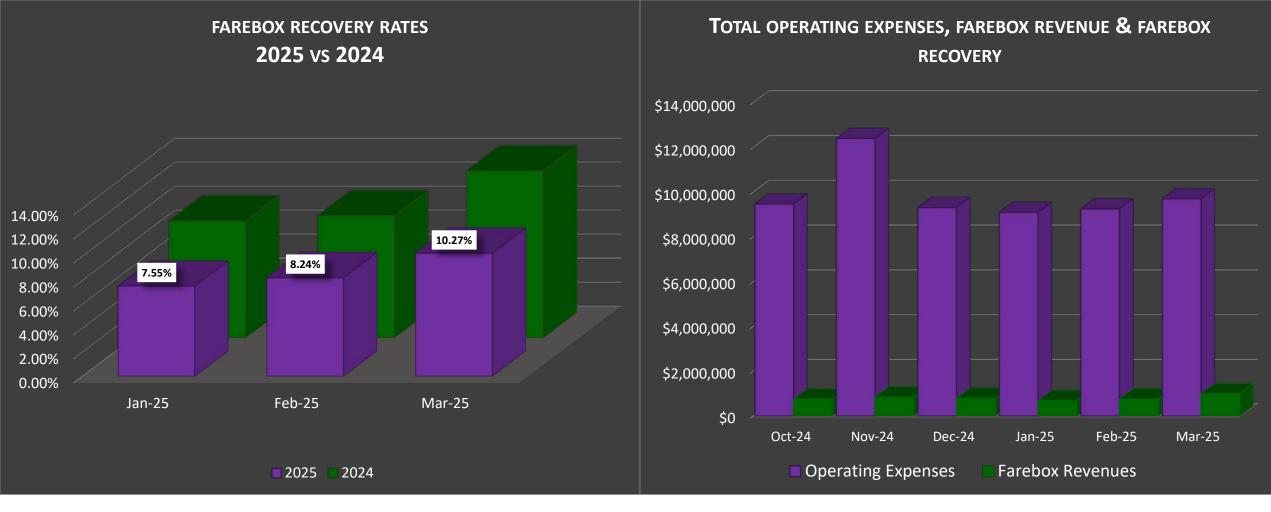




Ridership

Ridership in March increased by 3.1% when compared to February actuals. In March, total system ridership (bus, streetcar and paratransit) was 1.19M, compared to 1.15M for the previous month of February.

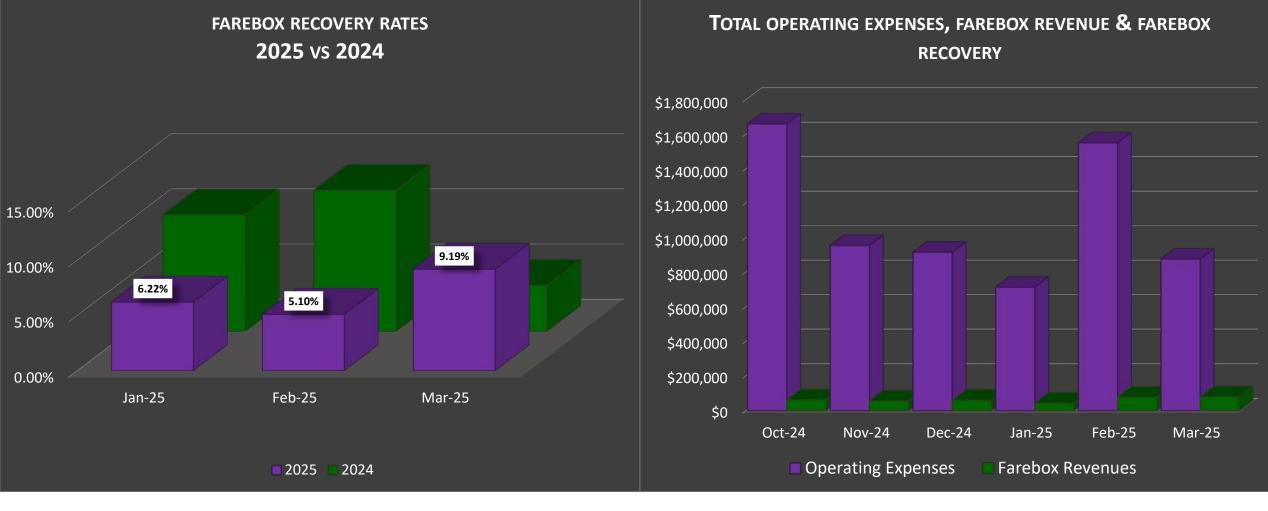




Farebox Recovery Rates 2025 vs. 2024

Fare revenue continues to offset a modest percentage of operating expenses as ridership continues to rebound. March's farebox recovery rate increased from 8.2% to 10.3%, an increase of 2%.





FERRY - Farebox Recovery Rates 2025 vs. 2024

The increase in farebox recovery to 9.2% in March from 5.1% in February is primarily the result of a decrease in operating expenses. Fare revenues continue to offset a small percentage of operating costs. RTA

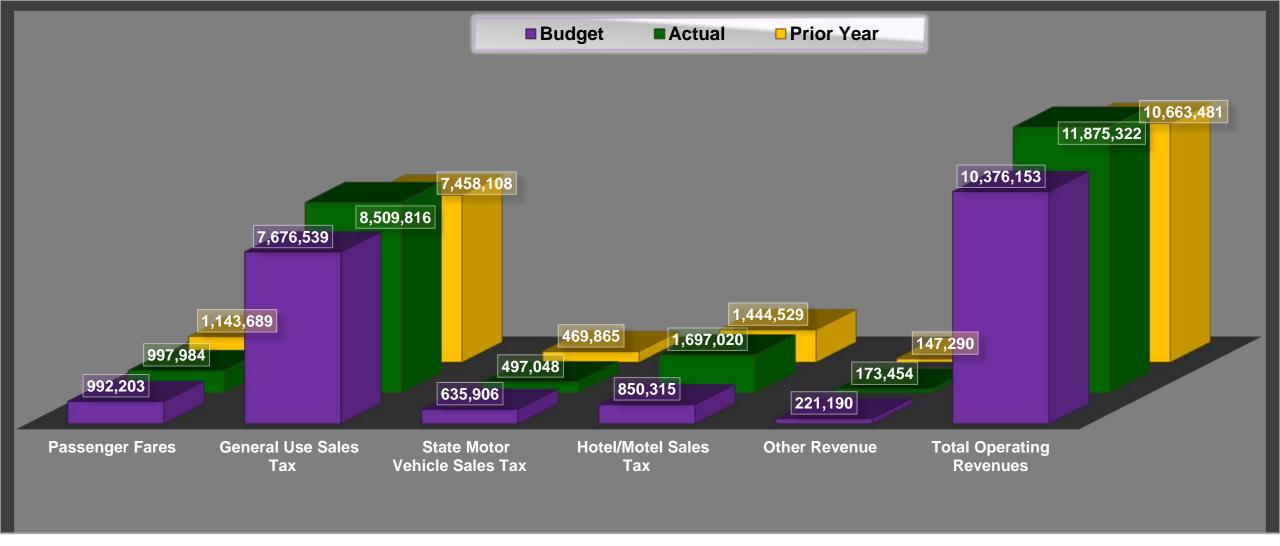
RTA Board of Commissioners Meeting

March 2025 Summary of Sources

SUMMARY OF SOURCES

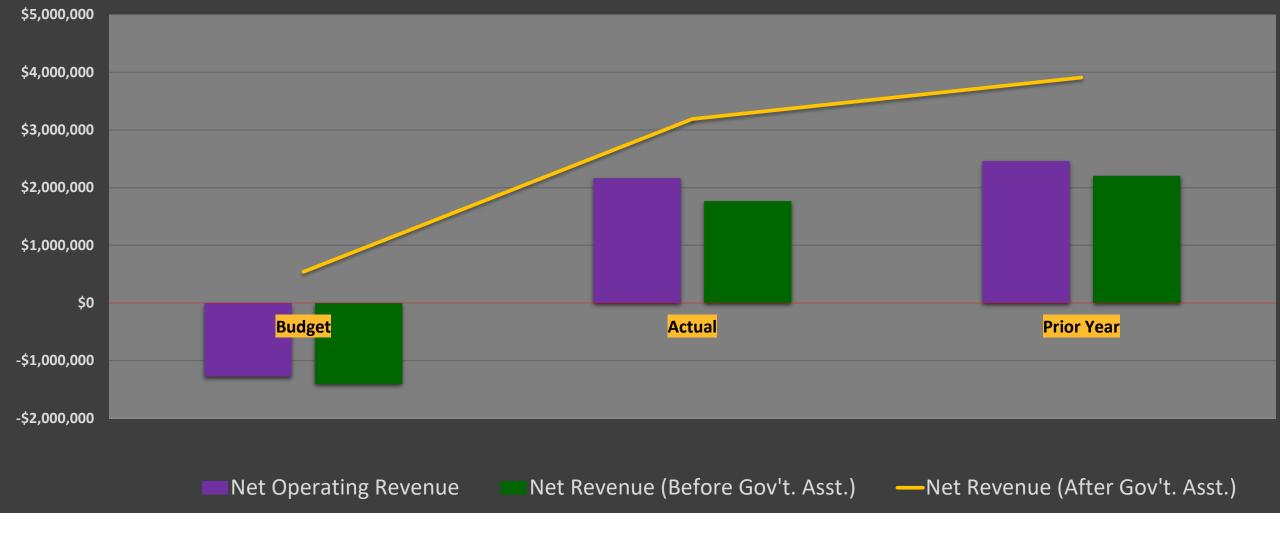
				_		
	Budget	Actuals	\$ Change	% Change	YTD Budget	YTD Actuals
Sales Tax	9,162,760	10,703,884	1,541,124	16.82%	27,488,280	28,538,311
Government Assistance	2,342,727	1,741,950	(600,777)	-25.64%	7,028,181	5,243,867
Sales Tax and Government Assistance	11,505,487	12,445,834	940,347	8.17%	34,516,461	33,782,178
Passenger Fares	992,203	997,984	5,781	0.58%	2,976,609	2,448,909
Other Operating Revenues	221,190	173,454	(47,736)	-21.58%	663,570	549,703
Subtotal Transit Operations	1,213,393	1,171,438	(41,955)	-3.46%	3,640,179	2,998,612
Total Operating Revenues	12,718,880	13,617,272	898,392	7.06%	38,156,640	36,780,790
Federal Capital Funding	5,275,772	239,861	(5,035,911)	-95.45%	15,827,316	3,373,366
Investment Income	131,239	72,742	(58,497)	100.00%	393,717	248,525
Subtotal Capital and Bond Resources	5,407,011	312,603	(5,094,408)	-94.22%	16,221,033	3,621,891
Total Revenue	18,125,891	13,929,875	(4,196,016)	-23.15%	54,377,673	40,402,681
				_		
Operating Reserve	0	(3,108,314)	(3,108,314)	-100.00%	0	(1,233,468)
Total Sources	18,125,891	10,821,561	(7,304,330)	-40.30%	54,377,673	39,169,213





Operating Revenues (Budget, Actual & Prior Year)

RTA's two largest revenue sources are General Use Sales Tax (\$8.5M) and Hotel/Motel Sales Tax (\$1.7M). The two combined make up 85.9% or \$10.2M of total revenue. Overall, total operating revenues for the month of March are \$11.9M.



Net Revenues (Before and After Government Assistance)

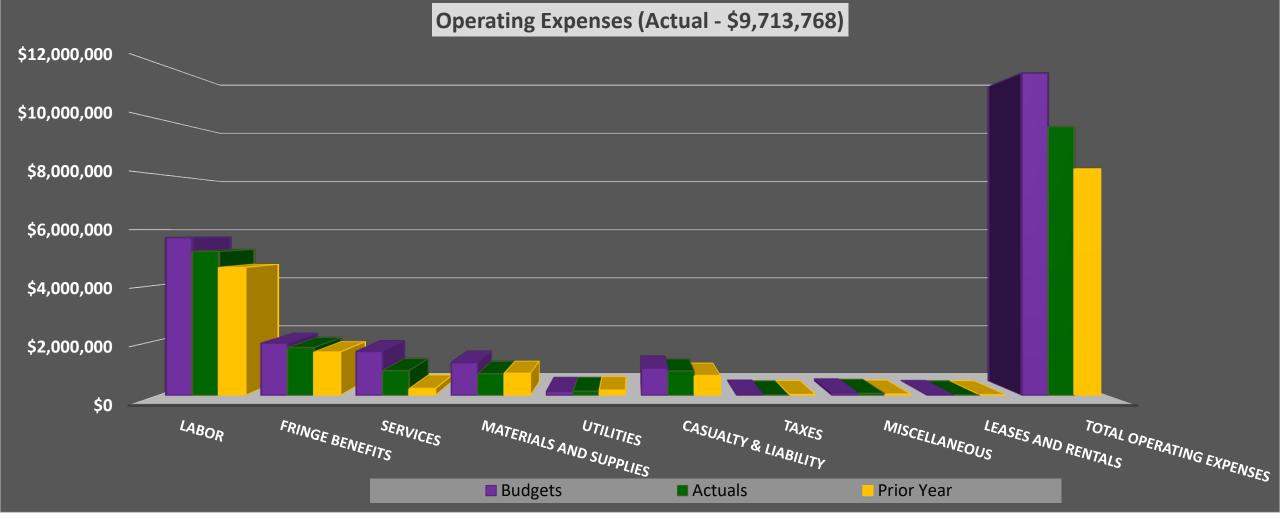
Net Revenue (Before Government Assistance) is \$1.8M for the month of March. After applying the month's \$1.7M in Government Operating Assistance, Net Revenue is \$3.2M for the month of March.

March 2025 Summary of Uses

Summary of Uses

	Budget	Actuals	\$ Change	% Change	YTD Budget	YTD Actuals
Transit Operations	11,649,552	9,713,768	1,935,784	16.62%	34,948,656	28,085,486
TMSEL Legacy Costs	126,694	395,015	(268,321)	-211.79%	380,082	858,574
Maritime Costs	401,915	318,388	83,527	0.00%	1,205,745	1,294,446
Capital Expenditures	5,275,772	239,861	5,035,911	95.45%	15,827,316	3,377,263
FEMA Project Worksheet Expenditures	0	0	0	0.00%	0	0
Debt Service	671,958	154,528	517,430	77.00%	2,015,874	5,553,444
Total Expenditures	18,125,891	10,821,561	7,304,330	40.30%	54,377,673	39,169,213
Operating Reserve	0	0	0	0.00%	0	0
Total Uses	18,125,891	10,821,561	7,304,330	40.30%	54,377,673	39,169,213



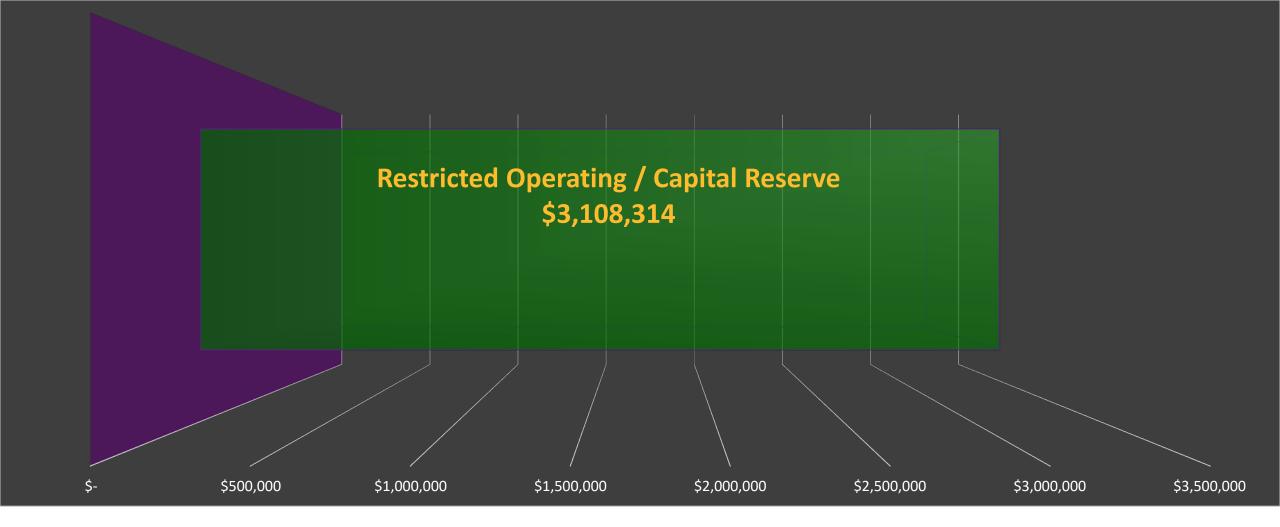


Operating Expenses

Operating Expenses for the month of March are roughly \$9.7M. Labor and Fringe Benefits, the largest expenditure at \$6.9M, comprised 71.5% of this month's actual expenses. In total, Operating Expenses for the month of March show an increase of 4.9% from \$9.3M in February.



RTA Board of Commissioners Meeting



Operating Reserve

The positive variance that resulted from Net Revenue (After Government Assistance of approximately \$1.7M) added \$3.1M to the Restricted Operating/Capital Reserve, after the offset of \$155K in Debt Service.



Questions?





5. Informational Report: Proposed Service Changes for June 2025

Summer 2025 Service Change Title VI Analysis

25-065



June 1 Schedule Changes

May 7, 2025

- a. Overview of expected June 2025 Service Changes
- b. Summary of Title VI Service Equity Analysis



	Schedule	Date (tentative)	Expected Changes	
	Winter 2025	Jan 12, 2025	• Continued restoration of bus service (+5 vehicles)	
	Summer 2025	June 1, 2025	 Riverfront Streetcar reopening Downtown Streetcar reconfiguration Reliability and data improvements for focus routes Overnight service adjustments 	
	Fall 2025	Sept 7, 2025	Further restoration of bus service	
ı	Winter 2026	January 2026	Begin to implement Algiers service improvements	



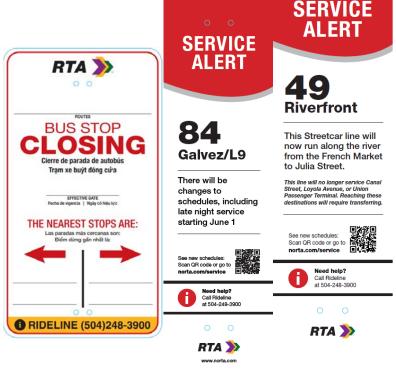
Service Change Outreach

Signs and Flyers posted at hubs and libraries

Stop-Level Announcements







Public Hearing Announcements in newspaper, Social media, CleverVision, website and apps



The New Orleans Regional Transit Authority (RTA) will hold a public hearing during its May Riders Advisory Committee (RAC) meeting to receive public comment on proposed service changes taking effect June 1, 2025.

Wednesday, May 7, 2025

5:30 PM - 7:00 PM

RTA Headquarters

(2817 Canal Street, New Orleans, LA 70119)

THE PROPOSED CHANGES INCLUDE:

- Restoration and reconfiguration of the 49 Riverfront Streetcar, which will operate along the riverfront between Julia Street and the French Market and no longer serve Canal Street or Union Passenger Terminal.
- Overnight service reductions on several bus routes, including a reduction in span of service on Routes 91 Jackson-Esplanade and 103 General Meyer that exceeds two hours.
- · Additional minor schedule adjustments and stop removals on select routes.

Information about all proposed service changes will be available online at www.norta.com and at the meeting. The public is invited to provide comments verbally during the hearing or in writing by May 7, 2025. Written comments may be submitted by email to comments@norta.com, by mail to RTA Service Planning, 2817 Canal Street, New Orleans, LA 70119, or by phone through Rideline at (504) 248-3901.

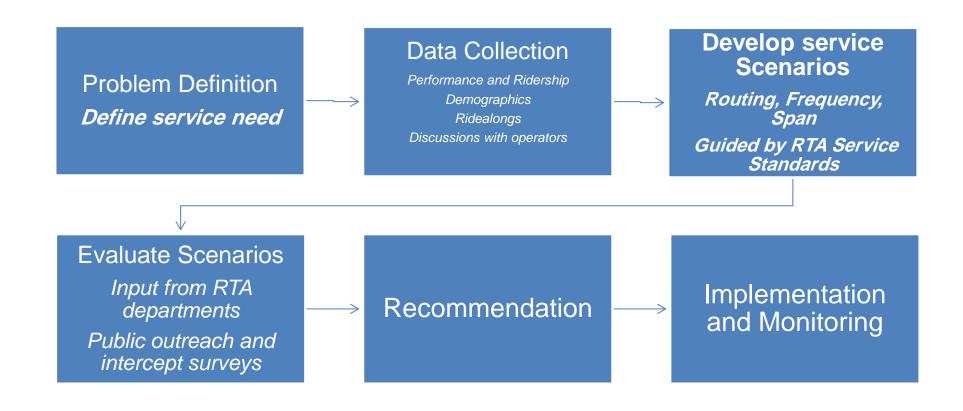
The hearing is being held in accordance with Tille VII of the CMF Rights Act of 1964, which requires engagement for major senice changes that may affect minority or low-incorne population. To request language assistance or accommodations for a disability, please contact the Tille VII. Coordinator at civilights/fateforward.org or call (504) 827-8377 at least 72 hours in advence.



- Title VI Public Hearing to be held May 7 at 5:30 PM
- Second hearing to be scheduled for week of May 20 during the daytime



Service Planning Process





FOCUS ROUTES

Goals:

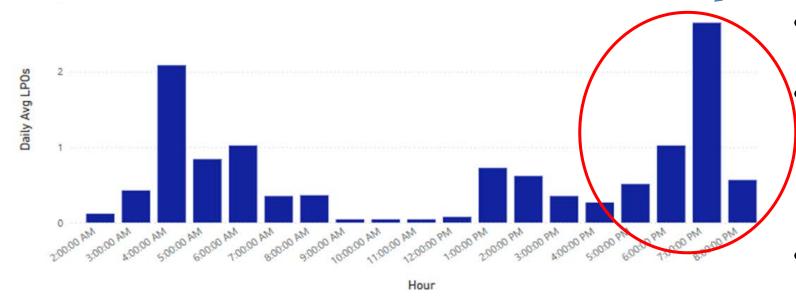
- Improve Reliability: Adjust schedules to more closely match current travel times
- <u>Improve Infrastructure</u>: Verify placement of stop signage, stop locations, and layover points
- Improve Information: Clean up data for real-time vehicle location and reporting

Route Name	Average Passengers per Day	Average Passengers per Hour	Average OTP %	Lowest OTP %
62 Morrison-Bullard	2,753	35.9	74%	70%(PM Peak)
114B Garden Oaks - Woodland	1,645	30.2	69%	49%(PM Peak)
114A Garden Oaks - Sullen	1,607	25.8	74%	56%(PM Peak)
27 Louisiana	803	16	77%	62%(PM Peak)
105 Algiers Local	302	10	79%	70%(PM Peak)
66 Hayne Loop	270	9.8	69%	64%(AM Peak)



VEHICLE AVAILABILITY





- 5 buses on average are late pulling out from the station every evening
- Results in missed trips between 5:00PM – 8:00PM
- Reducing evening pullouts from 21 to 15 vehicles anticipated to:
 - Improve reliability in evening service
 - Reduce strain on maintenance
- Daytime service unchanged



Overnight Service KEY Findings

Productivity by Route, 12:00AM - 4:00AM

Route	Passengers per Revenue Hour	Avg Passenger per Trip
62-O Morrison Owl	16.1	15
8 St. Claude-Arabi	13.5	7
3 Tulane-Elmwood	13.1	9
114A Garden Oaks-Sullen	11.7	11
61 Lake Forest	11.6	11
55 Elysian Fields	11.0	6
9 Broad-Napoleon	9.4	9
53 St. Bernard Owl	8.1	7
11 Magazine	7.2	4
91 Jackson-Esplanade	6.9	4
84 Galvez-L9	6.5	4
103 General Meyer	5.8	5
AVERAGE (12am – 4am)	10.5	8
AVERAGE (All routes, 6pm – 9pm)	19.0	15
AVERAGE (All routes, 3pm – 6pm)	34.0	<i>30</i>

Some routes are much more heavily used than others at night.

A large number of evening passengers are being affected by late pullouts on routes that run overnight service.

Some major destinations are served by multiple routes.



OVERNIGHT SERVICE ADJUSTMENTS

Overview:

- Removed lowest ridership trips overnight
- Resulted in elimination of 20 late night trips across 5 routes, affecting 70 passengers daily

Route	Last Trip Depart Time Current	Last Trip Depart Time For June	Reduction in Service Span	Average Passengers per Trip Being Removed
103 General Meyer	3:05 AM	12:13 AM	2:52*	3.1
11 Magazine	12:48 AM	12:18 AM	0:30	4.1
84 Galvez-L9	3:15 AM	2:00 AM	1:52	3.3
91 Jackson-Esplanade	3:05 AM	1:05 AM	2:00*	3.8
53 St. Bernard Owl	3:14 AM	2:15 AM	0:59	4.8

^{*}Qualifies as a Major Service Change according to RTA Title VI Policy



Riverfront Streetcar KEY Findings



Data and intercept surveys showed most riders are not riding end-to-end Most riders surveyed identified themselves as tourists/visitors

Lowest ridership segment is on Loyola Ave, most riders use the route from Carondelet/Bourbon to French Market



RIVERFRONT STREETCAR: CANAL ST TO JULIA ST RE-OPENING





- New 49 Riverfront will run along river from French Market to Poydras Station and Julia Street Station
- Restores 2018
 configuration of
 downtown streetcar
 service
 (pre-construction)
- Transfer will be required to reach Canal Street and Loyola Ave Destinations
- 20-minute frequency
- *Qualifies as a Major Service Change according to RTA Title VI Policy



WHAT IS TITLE VI?

- Title VI of the Civil Rights Act of 1964 prohibits discrimination based on race, color, or national origin in programs and activities receiving federal financial assistance.
- No person in the United States may be:
 - Excluded from participation,
 - Denied benefits
 - Subjected to discrimination under any program or activity funded by the U.S. Department of Transportation.
- Equity analyses are required for:
 - All major service changes,
 - All fare changes
- Changes must be evaluated for:
 - Disparate impact on minority communities, and
 - Disproportionate burden on low-income communities.



TITLE VI ANALYSIS: OVERNIGHT SERVICE CHANGES

Item	Summary		
Methodology for Service Span Changes	 Measured change in service levels (number of trips provided) for all areas affected by overnight reductions. Compared minority and low-income population affected by reductions to service area averages 		
Findings	 Service span reductions are spread evenly across service area Adverse effect is not borne disproportionately by low income or minority groups 		
Result	No finding of disparate impact or disproportionate burden		



TITLE VI ANALYSIS: **STREETCAR**

Item	Summary
Methodology for New Route Alignment	In accordance with RTA Title VI Policy, examined new alignment to see if travel time was increased by more than 15 minutes for any minority or low-income transit route.
Findings	 Existing 49 UPT-Riverfront is designated a Low-Income route and a Hispanic/Latino Ethnicity route Added 15-18 minutes of travel time from end-to-end due to added transfers Most riders do not travel from end-to-end
Result	Change results in slight disparate impact on a Minority Route based on current policy definitions.
Mitigations	 Higher frequencies on 46 Rampart Streetcar and new 49 Riverfront Added stop at foot of Canal to improve transfer experience between Riverfront and Canal lines
	RTA Board of Commissioners Meeting

Questions?





6. Consent Agenda

Purchase of Paratransit Vehicles	24-126
Change Order for Transit Security Services	25-048
Purchase of Handheld Radios	25-051





7. Authorizations

Various RTA Insurance Coverages 2025-2026

25-056





COVERAGE	PREMIUMS-	PREMIUMS-	DOLLAR	INCREASE
TYPE	EXPIRING	RENEWAL	VARIANCE	or
	COVERAGES	COVERAGES		DECREASE
	CY24-25	CY25-26		%
Property	\$1,523,452.42	\$1,307,472.11	(\$215,980.31)	(18.00%)
Flood	\$39,593.00	\$39,891.00	\$298.00	1.00%
Public Officials	\$101,332.00	\$100,799.64	(\$532.36)	(1.00%)
Crime	\$7,009.20	\$7,788.00	\$778.80	11.00%
OCS	\$466,566.77	\$464,129.01	(\$2,437.76)	(1.00%)
Parametric	* \$146,790.00	** \$243,252.00	\$96,462.00	0%
TOTALS	\$2,284,743.39	\$2,163,331.76	(\$121,411.63)	(6.00%)

^{*} represents 9 months of premium with a significant portion of the policy period not within hurricane season. The 2024-2025 annual premium would have been \$243,252.00



^{**}represents 12 months of premium.



VARIOUS INSURANCE COVERAGES CY 2025-2026 / EXPLANATION FOR POLICY RENEWALS

- PROPERTY RATES HAVE MODERATED BECAUSE OF ADDITIONAL CARRIER CAPACITY.
- CURRENT UNDERWRITERS ARE INCREASING THEIR POSITIONS ON RISKS, PARTICULARLY IN THE MIDDLE LAYERS.





8. New Business (unanimous vote required to consider)





Agenda

9. Audience Questions and Comments





10. Executive Session (2/3rds VOTE TO Consider)

- A. Karen Samuels v. RTA, Civil District Court No.: 2024-4846
- B. Jose L. Davilafalu v. Regional Transit Authority, et al CDC, Orleans Parish, Docket No. 2020-3623 cc/w 2020-2609 et seq.





Agenda

11. Adjournment

