



September 19, 2023

Regional Transit Authority

**Operations & Administration
Committee**





The New Orleans Regional Transit Authority (RTA) hereby declares that, in accordance with La. R.S. 42:17.1 (A)(2)(a)-(c), a meeting will be held on Tuesday, September 19, 2023, at 9:00 a.m. Please be advised that mask-wearing is encouraged inside the boardroom.



Written comments on any matter included on the agenda will be accepted in the following ways: 1) Submission of a Speaker Card on meeting day; 2) Electronically by email sent to: rtaboard@rtaforward.org prior to the meeting; or 3) By U.S. Mail send to 2817 Canal Street, Attention: Office of Board Affairs, New Orleans, LA 70119.



Agenda

- 1. Call to Order**
- 2. Roll Call**



Agenda

3. Consideration of Meeting Minutes

[Operations & Administration Meeting Minutes – August 10, 2023]

23-158



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4. Committee Chairman's Report



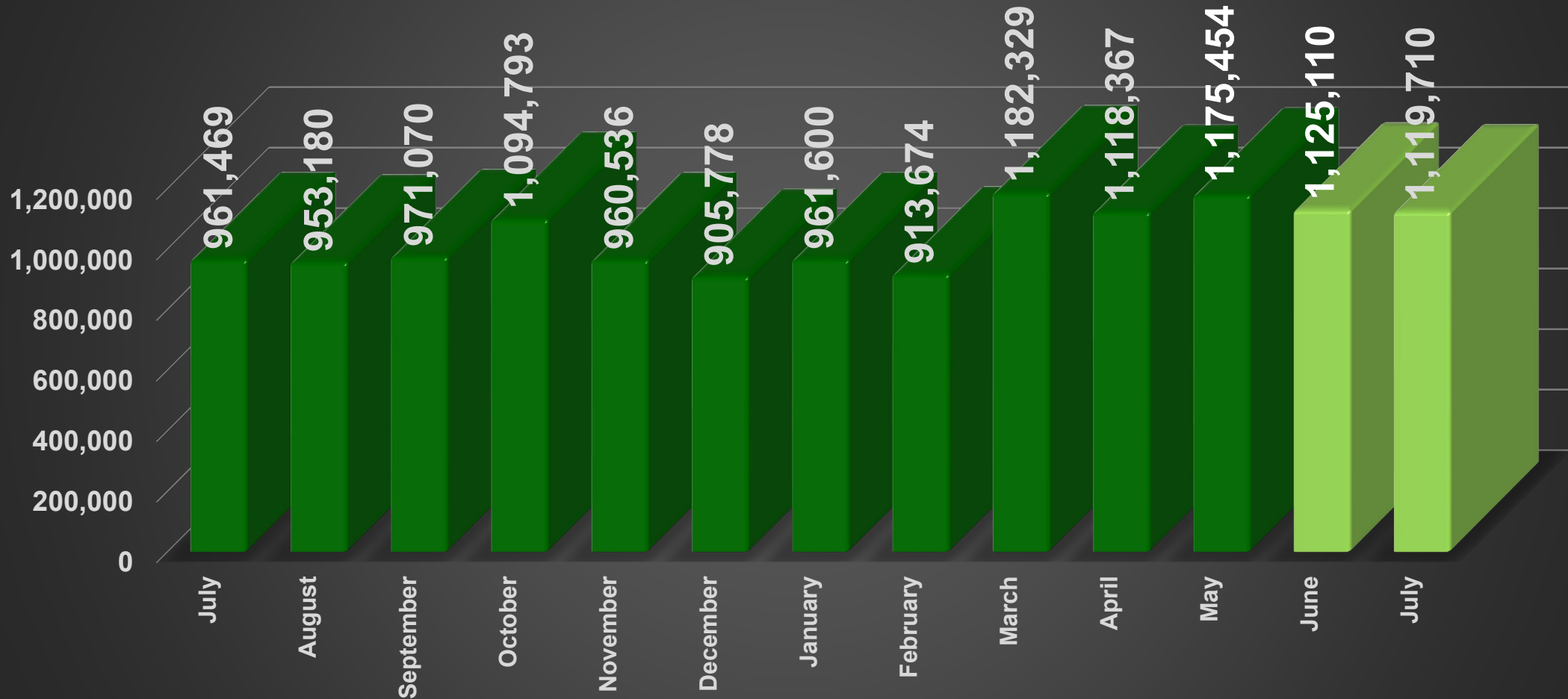
Agenda

5. Chief Executive Officer's Report



Agenda

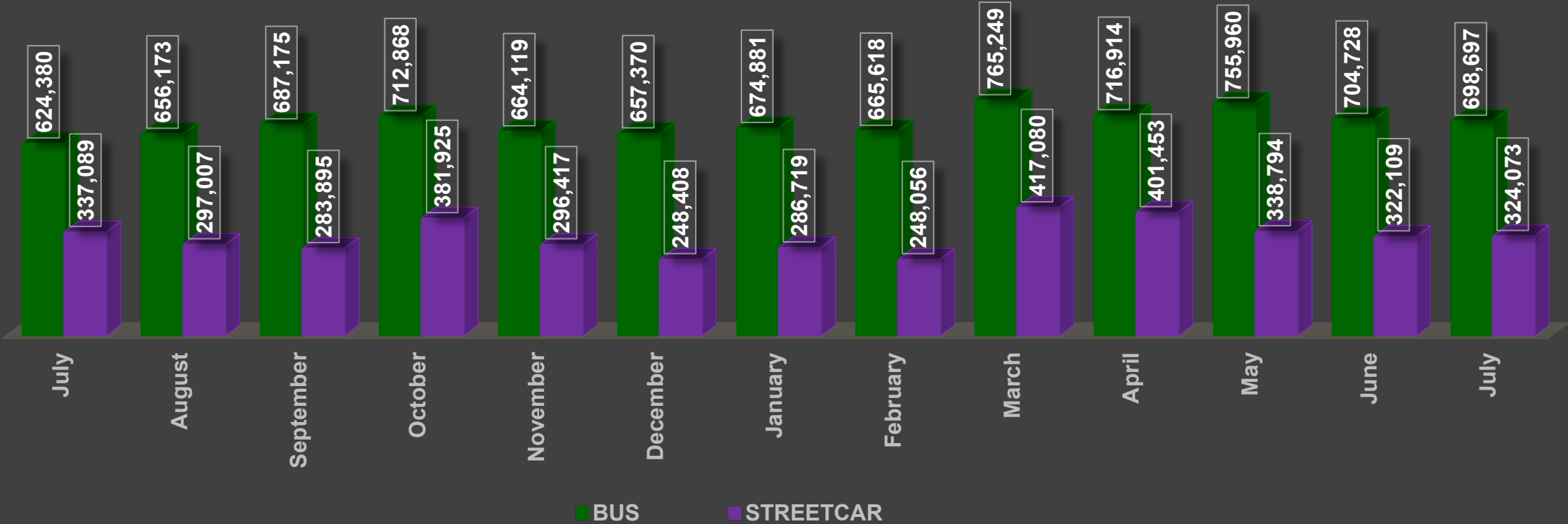
6. Chief Transit Officer's Report



TOTAL RIDERSHIP – BUS, STREETCAR, PARATRANSIT & FERRY:

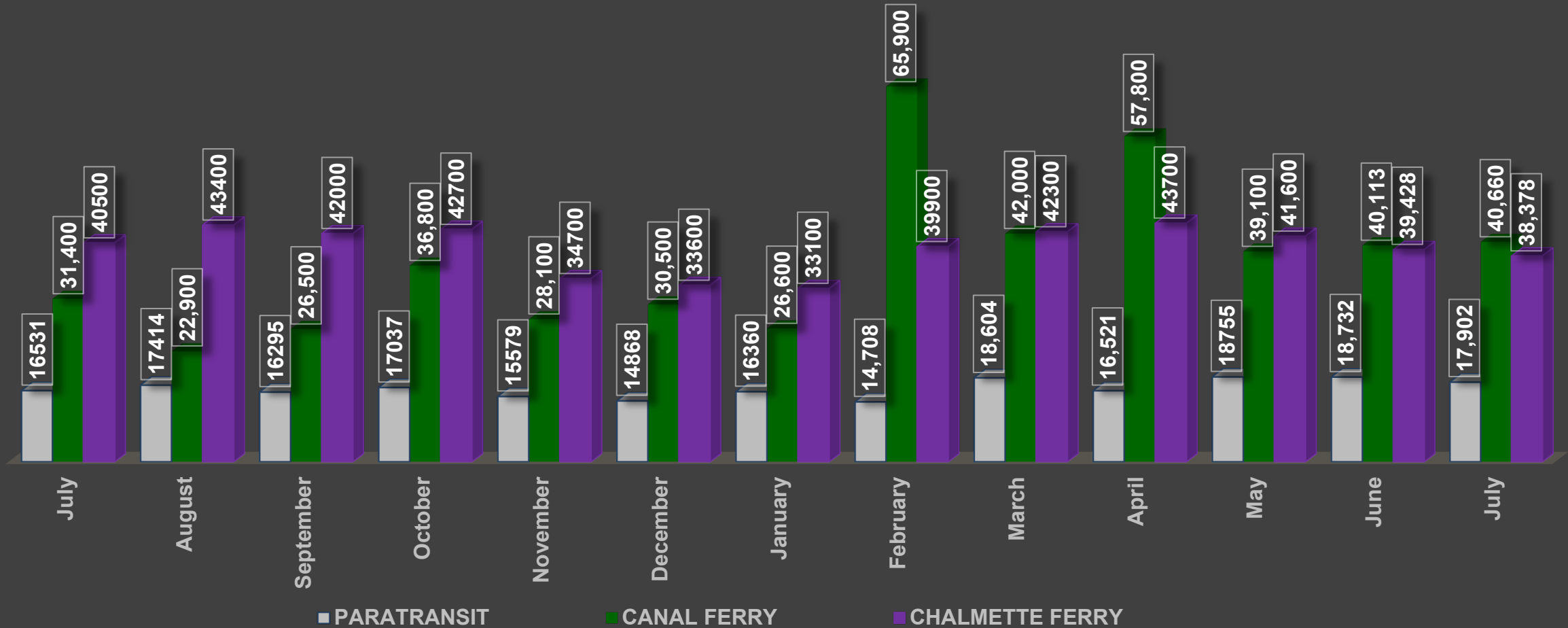
System ridership saw a 4.4% decrease from the previous month.

BUS & STREETCAR RIDERSHIP | JULY 2023



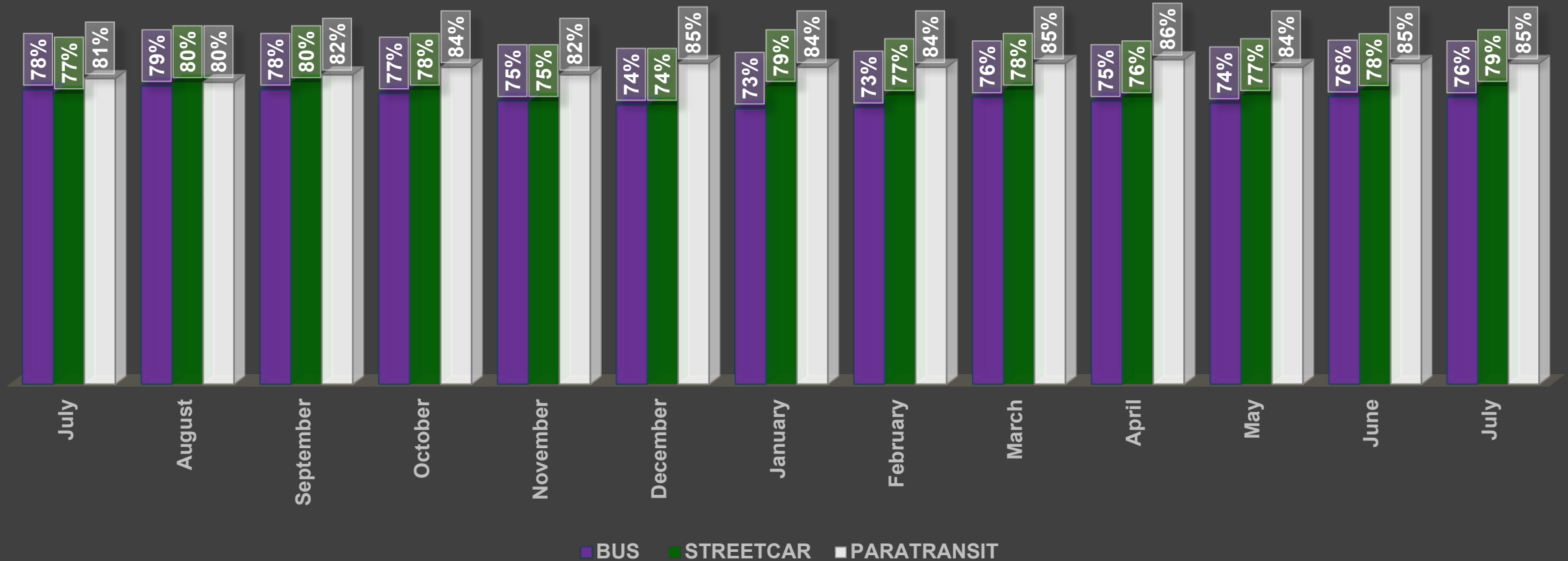
BUS AND STREETCAR RIDERSHIP: Bus ridership experienced a decrease for the month. Streetcar experienced an increase.

PARATRANSIT & FERRY RIDERSHIP | JULY 2023



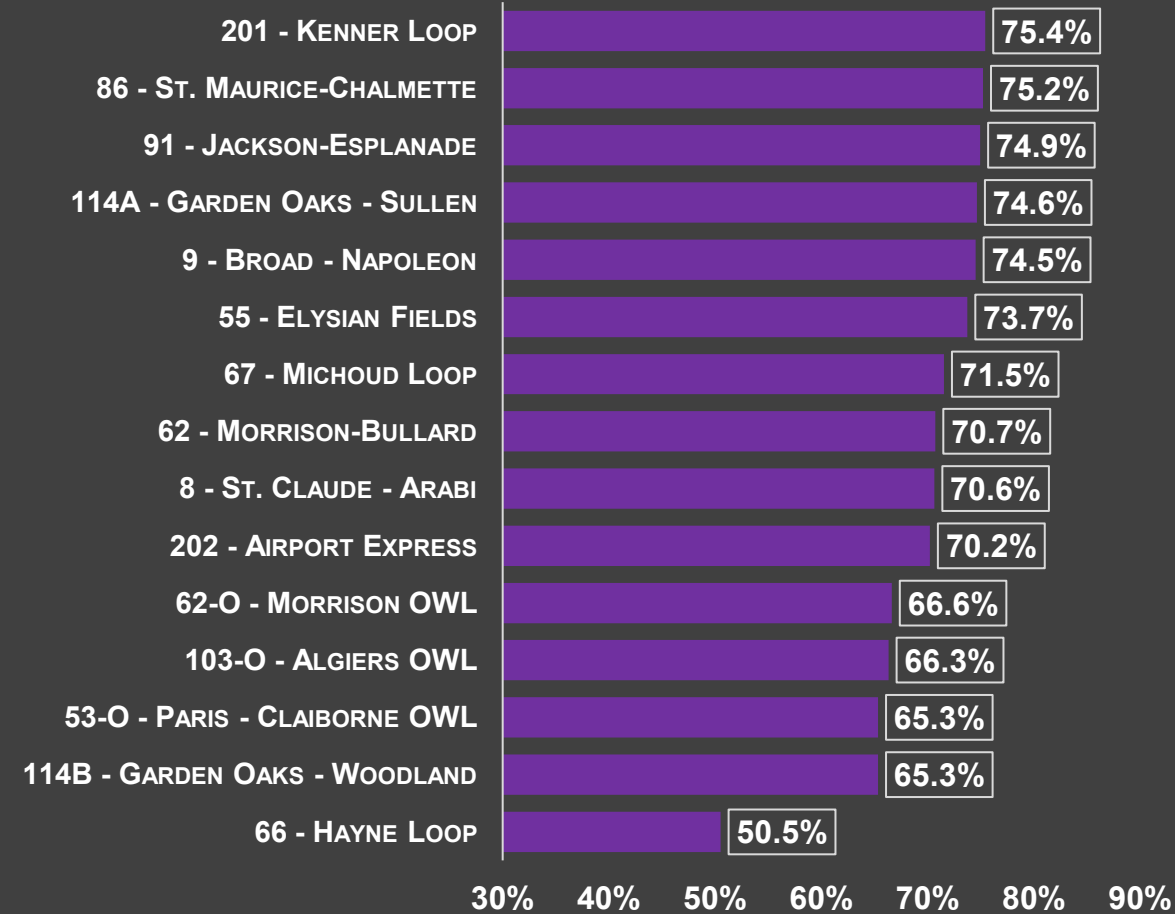
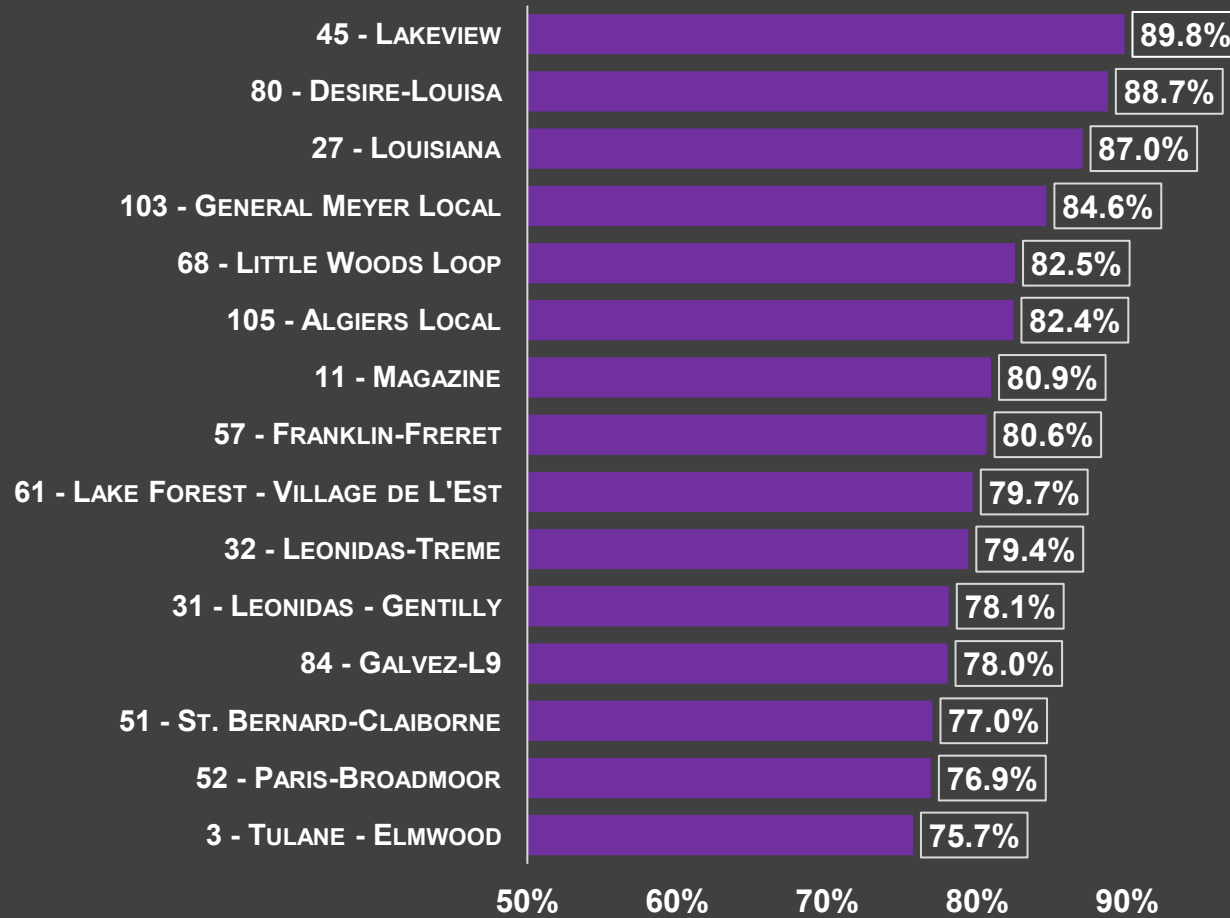
PARATRANSIT AND FERRY RIDERSHIP: Paratransit ridership decreased by 4.4% from June to July. Ferry decreased by less than 1% from June to July.

ON-TIME PERFORMANCE | BUS, STREETCAR & PARATRANSIT

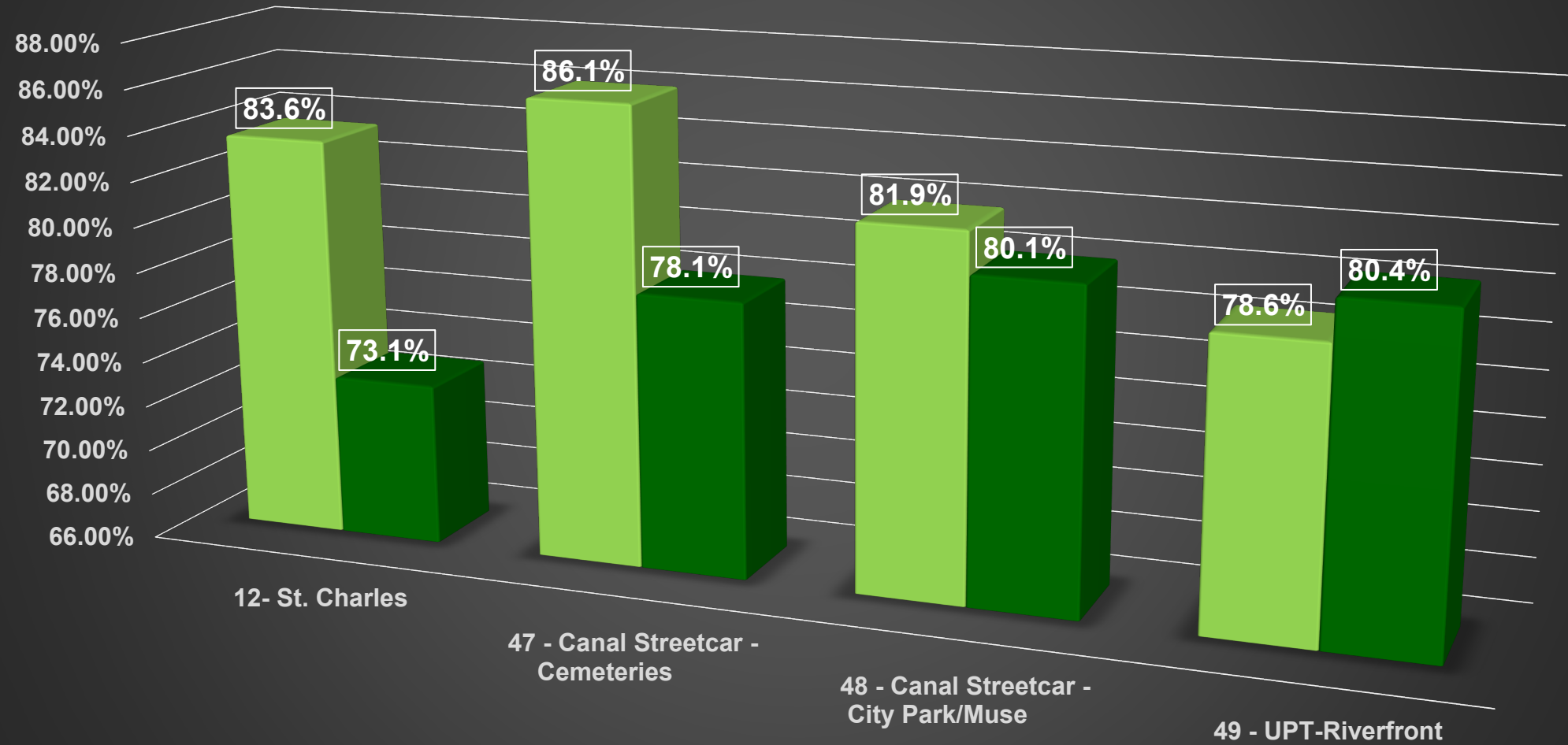


ON-TIME PERFORMANCE BUS, STREETCAR, AND PARATRANSIT: Bus saw no change to its performance for the month while Streetcar has been gradually increasing.

BUS ON-TIME PERFORMANCE BY ROUTE

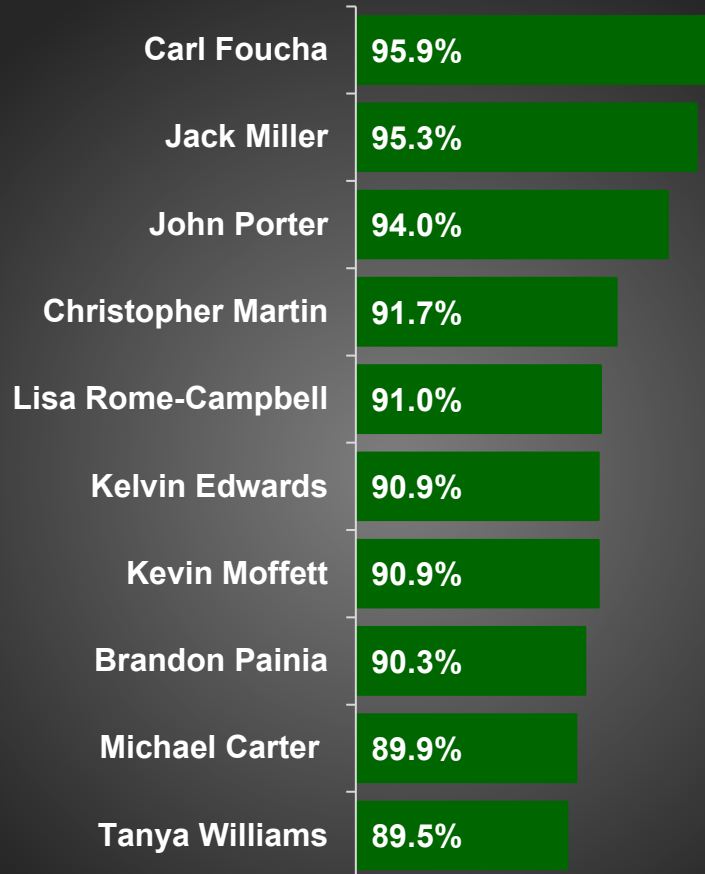


Streetcar OTP- JULY 2023

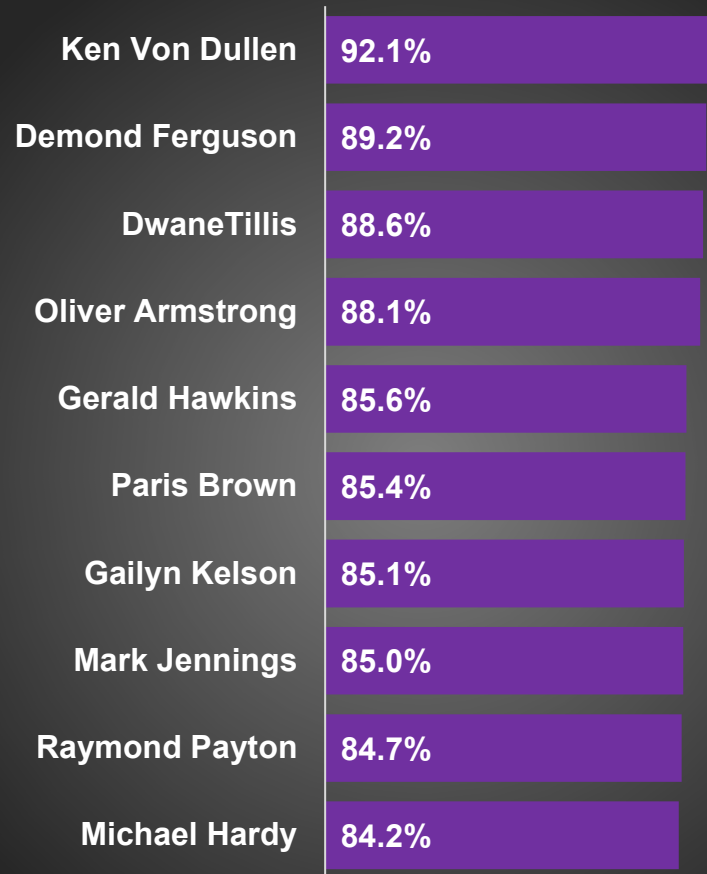


ON-TIME-PERFORMANCE STREETCAR: The UPT-Riverfront performed better than all others and was the only line to see an increase from June to July.

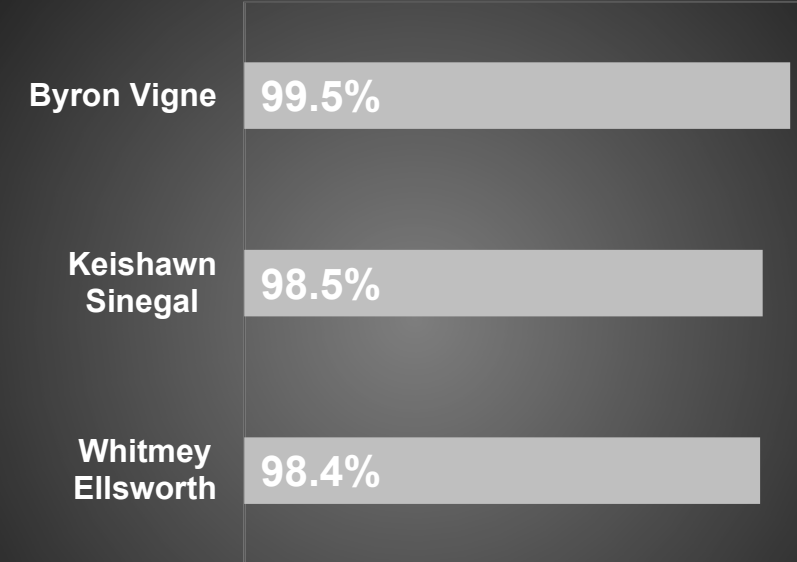
BUS



Streetcar



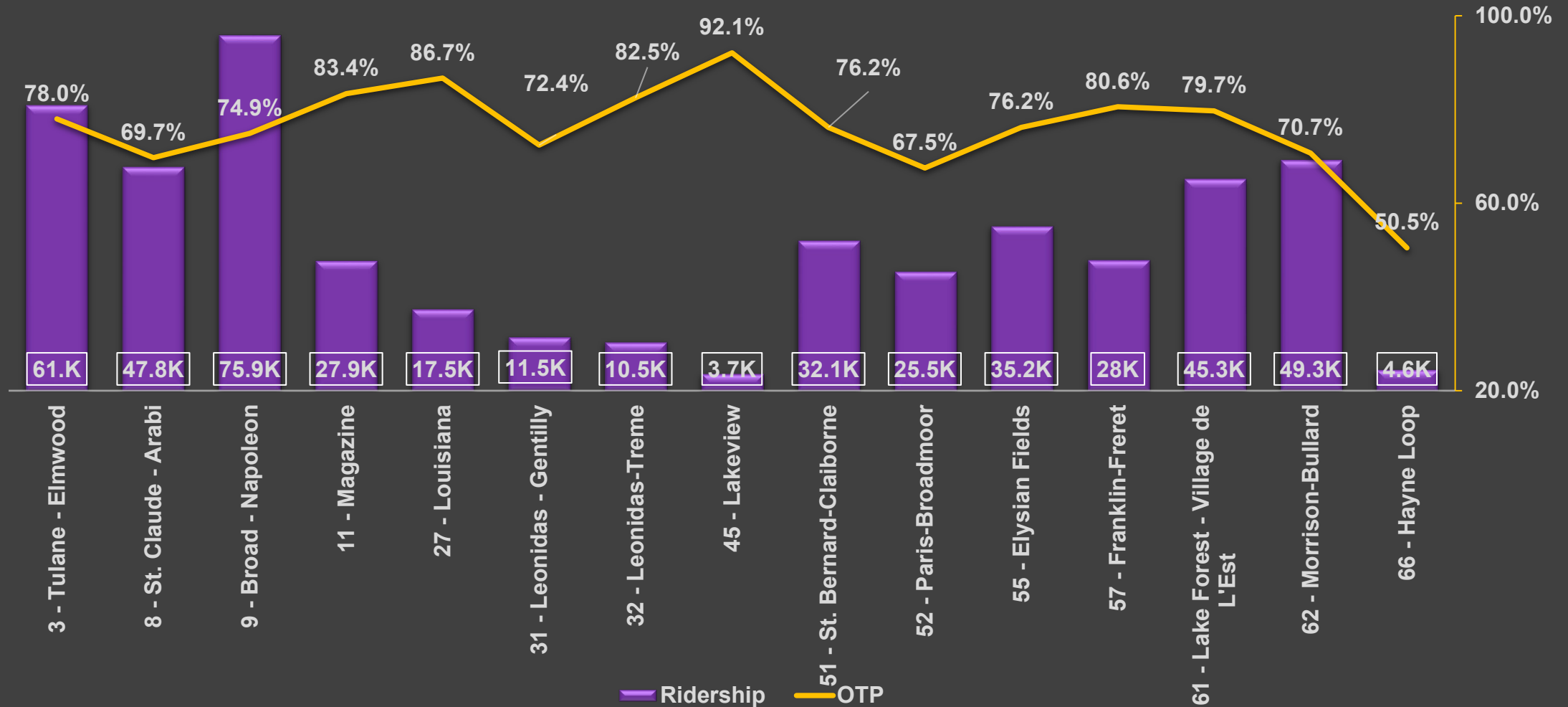
Paratransit



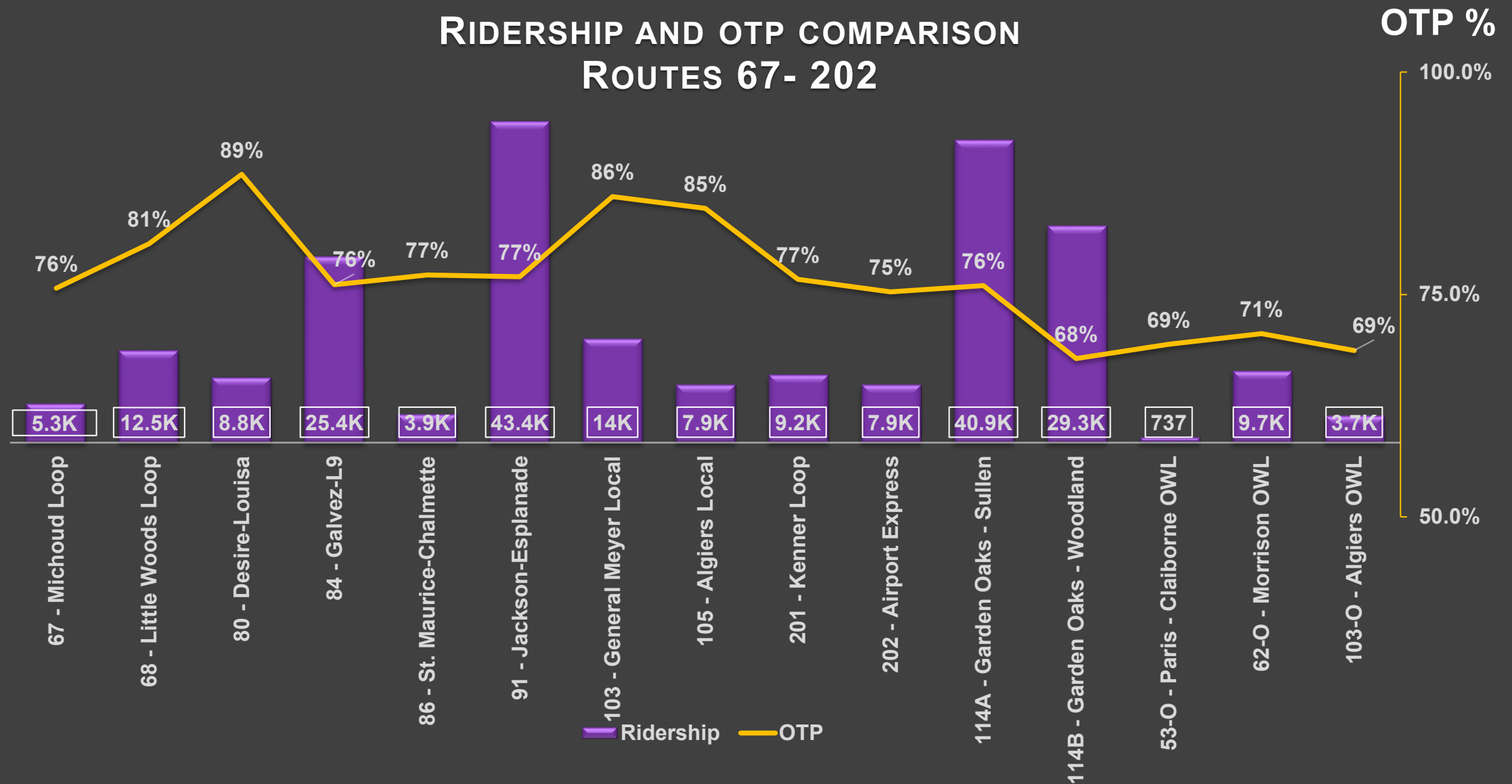
TOP ON-TIME-PERFORMANCE BY MODE:

RIDERSHIP AND OTP COMPARISON ROUTES 3 - 66

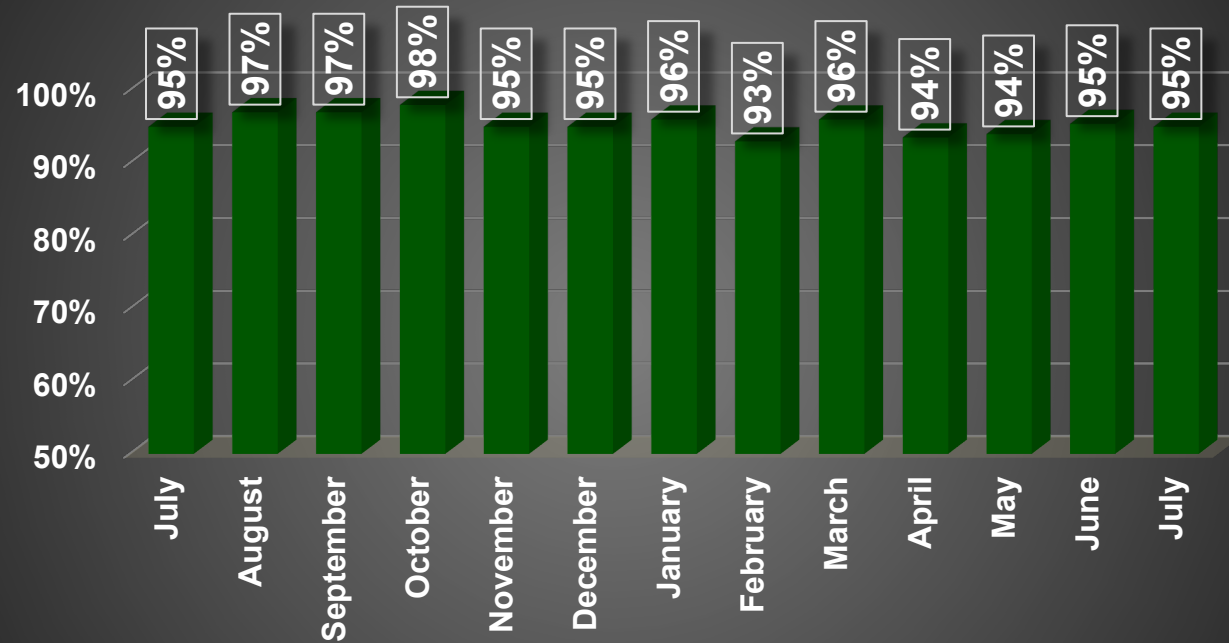
OTP %



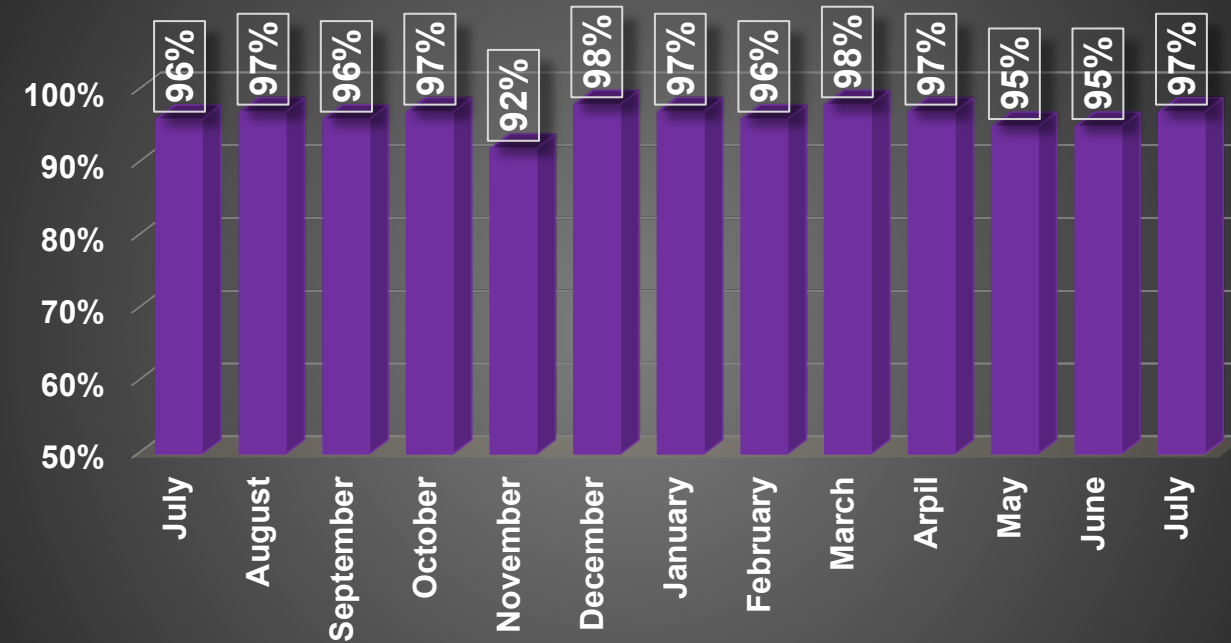
RIDERSHIP AND OTP COMPARISON ROUTES 67- 202



TOTAL BUS SERVICE DELIVERY



TOTAL STREETCAR SERVICE DELIVERY



SERVICE DELIVERY: PROVIDED 95% OF OUR SCHEDULED SERVICE FOR BUS AND 97% FOR STREETCAR.

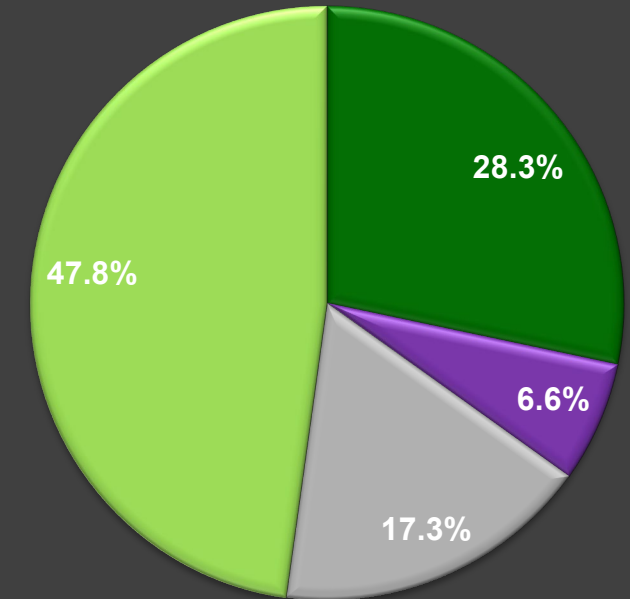
LONG-TERM DETOURS AFFECTING ALL MODES

LASTING LONGER THAN A SERVICE DAY

ROUTES AFFECTED BY LONG-TERM DETOURS	CAUSE
3 - Tulane/Elmwood	Road Construction
9 - Broad/Napoleon	Road Construction
11- Magazine	Route Adjustment
27 - Louisiana	Service Stop
31 - Leonidas/Gentilly	Road Construction
32 - Leonidas/Tremé	Road Construction
47, 48, 49 - Canal	Slow Zone
51 - St. Bernard/Claiborne	Road Construction
53 - Paris/Claiborne	Road Construction
55 - Elysian Fields	Road Construction
57 - Franklin/Freret	Road Construction
62 – Lake Forest –Village de L’East	Large Hole
84 - Galvez	Road Construction
86 - St. Maurice	Low Hanging Wires
144B – Garden Oaks - Woodland	Street Buckling

PERCENTAGE OF TEMPORARY DETOURS BY CAUSE

- Road Closure/Construction
- Traffic Blocked
- Civilian Accident
- Police Activity



Questions?





Agenda

7. Chief Asset Manager Officer's Report



Fleet Data on Revenue Vehicles

August 2023 ALL MODES

Average Number of Vehicles Out of Service

Bus: 56 daily average for the month, 6 bus increase

Paratransit: 22 daily average for the month, 2 bus decrease

Streetcar:

Red Car: 7 daily average

Green Car: 6 daily average

Average Number of Vehicles Waiting on Parts

Bus: 5 daily average for the month, 1 bus increase from the previous month

Paratransit: 2 daily average for the month, 3 bus decrease

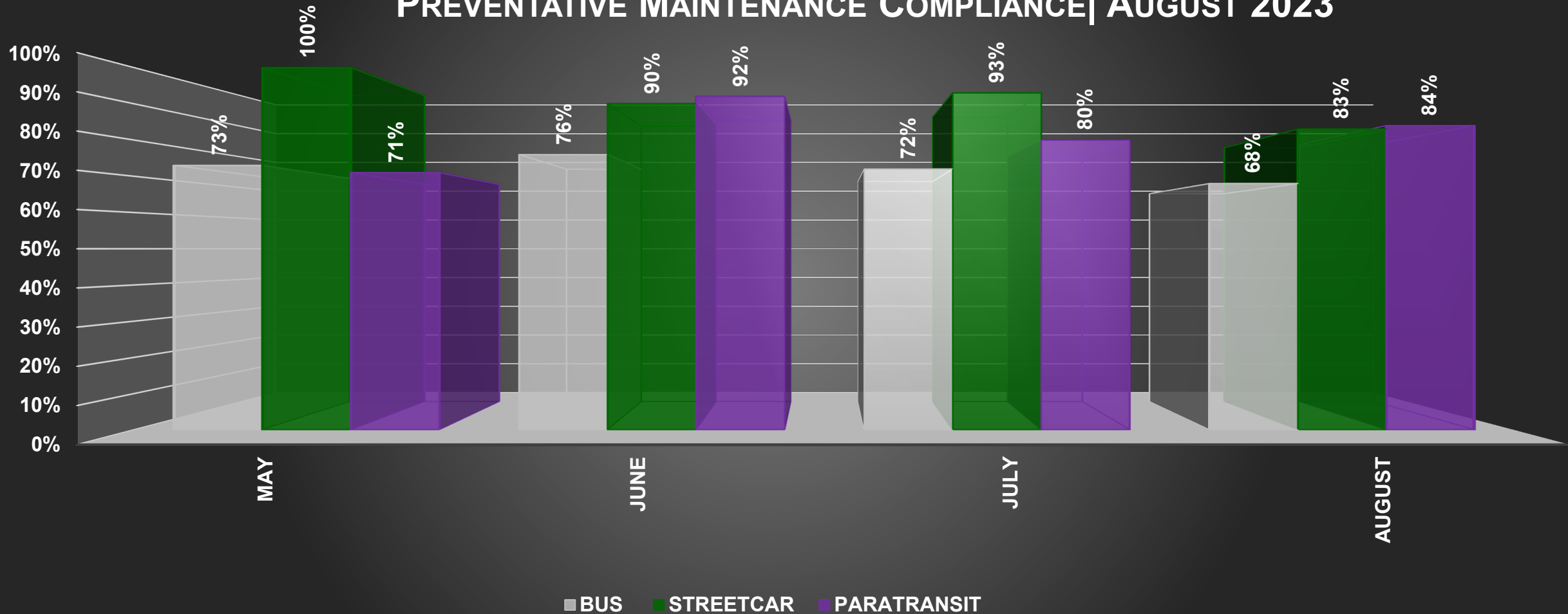
Streetcar: 7 (Inverters)

Average Number of Vehicles at Outside Vendor

Bus: 13 daily average for the month, 2 bus increase

Paratransit: 5 daily average for the month, no change from previous month

PREVENTATIVE MAINTENANCE COMPLIANCE| AUGUST 2023



PREVENTATIVE MAINTENANCE COMPLIANCE BUS, STREETCAR, AND PARATRANSIT: Fixed Route PM Compliance dropped in August due to PMs being done early and PM seeding. Factoring out PM's done early for correction fixed would be at 82% compliant for the month of August. Our PM Compliance Goal Remains at 90%.

FIXED ROUTE AND PARATRANSIT FLEET OVERVIEW| JULY 2023



BUS AND PARATRANSIT FLEET AVAILABILITY: Bus experienced a 3-bus decrease in bus availability. Paratransit increased in availability by 1 from the previous month.

FIXED ROUTE AND PARATRANSIT FLEET OVERVIEW| AUGUST 2023



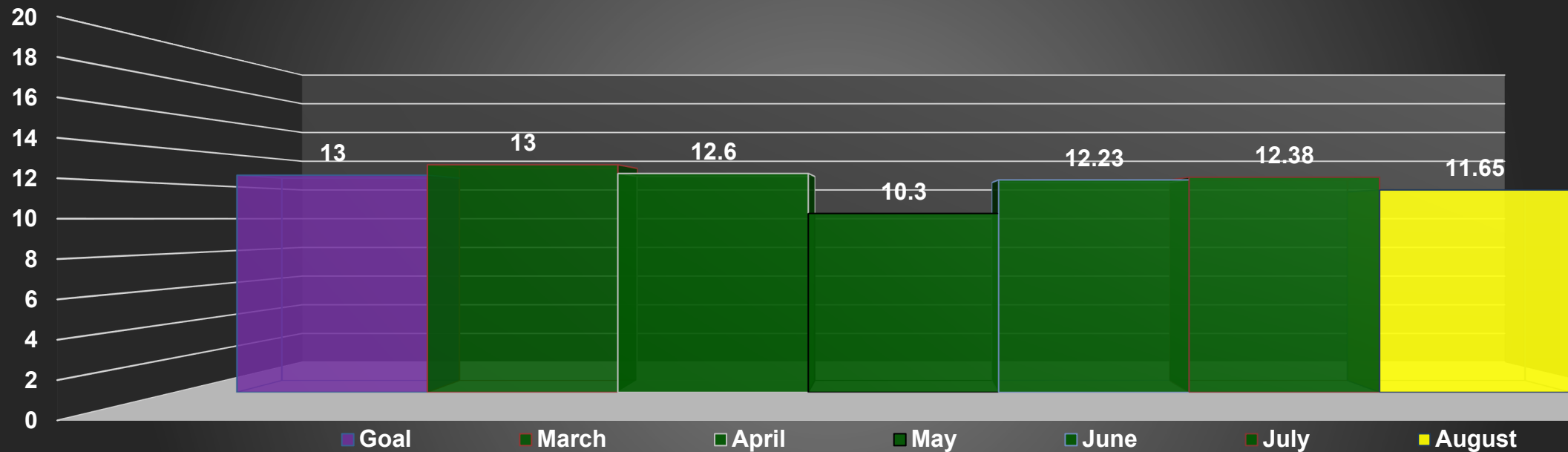
BUS AND PARATRANSIT FLEET AVAILABILITY: Bus experienced a 3-bus decrease in bus availability, the agency also had to retire two buses in August due to extensive damage.

STREETCAR FLEET OVERVIEW| JULY & AUGUST 2023



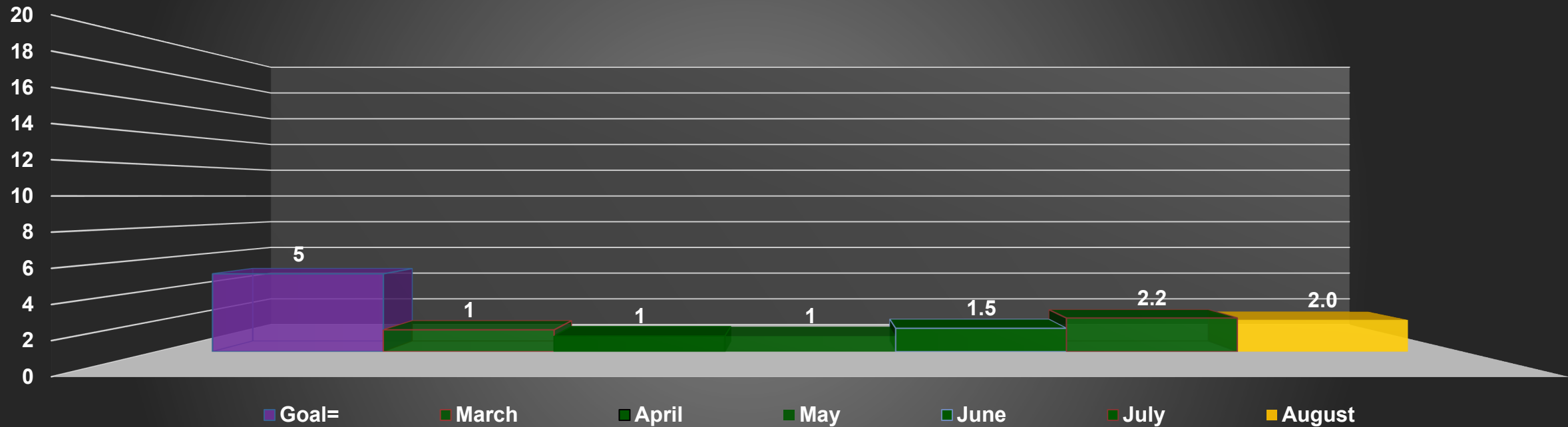
STREETCAR FLEET AVAILABILITY: Streetcar remained the same with availability between the cars for the last two months. We are currently waiting for red car inverters to come in.

ROAD CALLS PER 100K MILES BUS | JUNE 2023



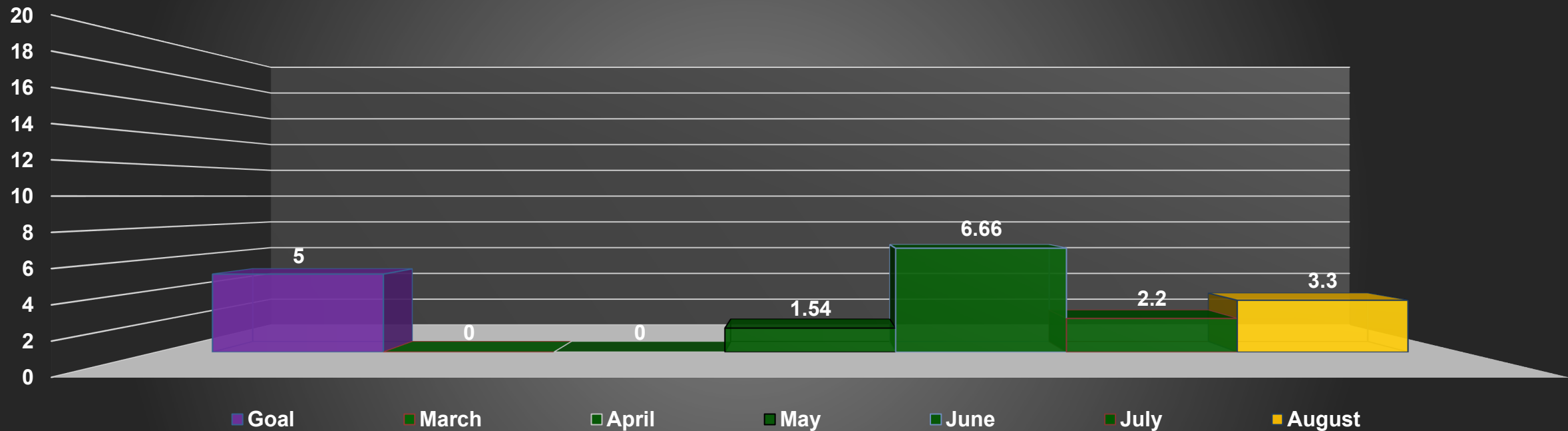
ROAD CALL MILEAGE: Fixed Route bus has decreased in August compared to previous months, a goal of 13 mechanical road failures per 100,000 miles.

ROAD CALLS PER 100K MILES PARATRANSIT | JUNE 2023



ROAD CALL MILEAGE: Paratransit had a .2-failure increase at 2.0, with a goal of 5 for chargeable mechanical road failures per 100,000 for the month of August.

ROAD CALLS PER 100K MILES STREETCAR | JUNE 2023



ROAD CALL MILEAGE:. Streetcar had a 1 failure increase at 3.3, with a goal of 5 for chargeable mechanical road failures per 100,000 for the month of August 2023.



Procurements and Updates

- **Vehicles – 6 of 17 1500 series trucks are in**
- **Service Truck**
- **3500 series trucks**
- **Bus – 21 bus PO has been issued**
- **General Bus parts solicitation out for bid**
- **Emergency Technicians 4 on site**
- **New Flyer Training Sept 25th**
- **Cummins Engine Training**
- **Streetcar Motor Procurement**
- **Upcoming Shift Pick**
- **Carrolton track repair should be completed on 9/23/2023**

Questions?





Agenda

8. Chief Safety/Security Officer's Report



Public Safety Report: Crimes – August 2023

Crimes	Location	Count	YTD	YTD 2022
Aggravated Assault			3	4
Aggravated Battery			1	1
Armed Robbery			1	
Arson				
Attempted Motor Vehicle Theft				
Burglary				1
Criminal Damage	Bus, Bus Stop	2	10	17
Disorderly Conduct/Mask Refusal			1	1
Disturbing the Peace			1	1
DUI				
Embezzlement/Fraud				
Fighting		2	2	3
Forgery/Counterfeiting				
Homicide – RTA Transit			1	
Larceny (Snatch/Pickpocket)			1	
Larceny (Theft)			1	2
Mental				
Motor Vehicle Theft			1	2
Narcotic Drug Laws				
Public Drunkenness			1	
Rape				
Receiving Stolen Property				
Sex Crimes/Lewd			3	
Simple Battery	Bus, Bus Stop	3	7	3
Simple Robbery	Bus	1	2	
Threats			3	1
Weapon Violations				

Note: Homicides that occur on RTA property are investigated by other law enforcement agencies. These cases are shown here for public information; however, the cases are reported by the outside agency and are not included in RTA crime statistics.

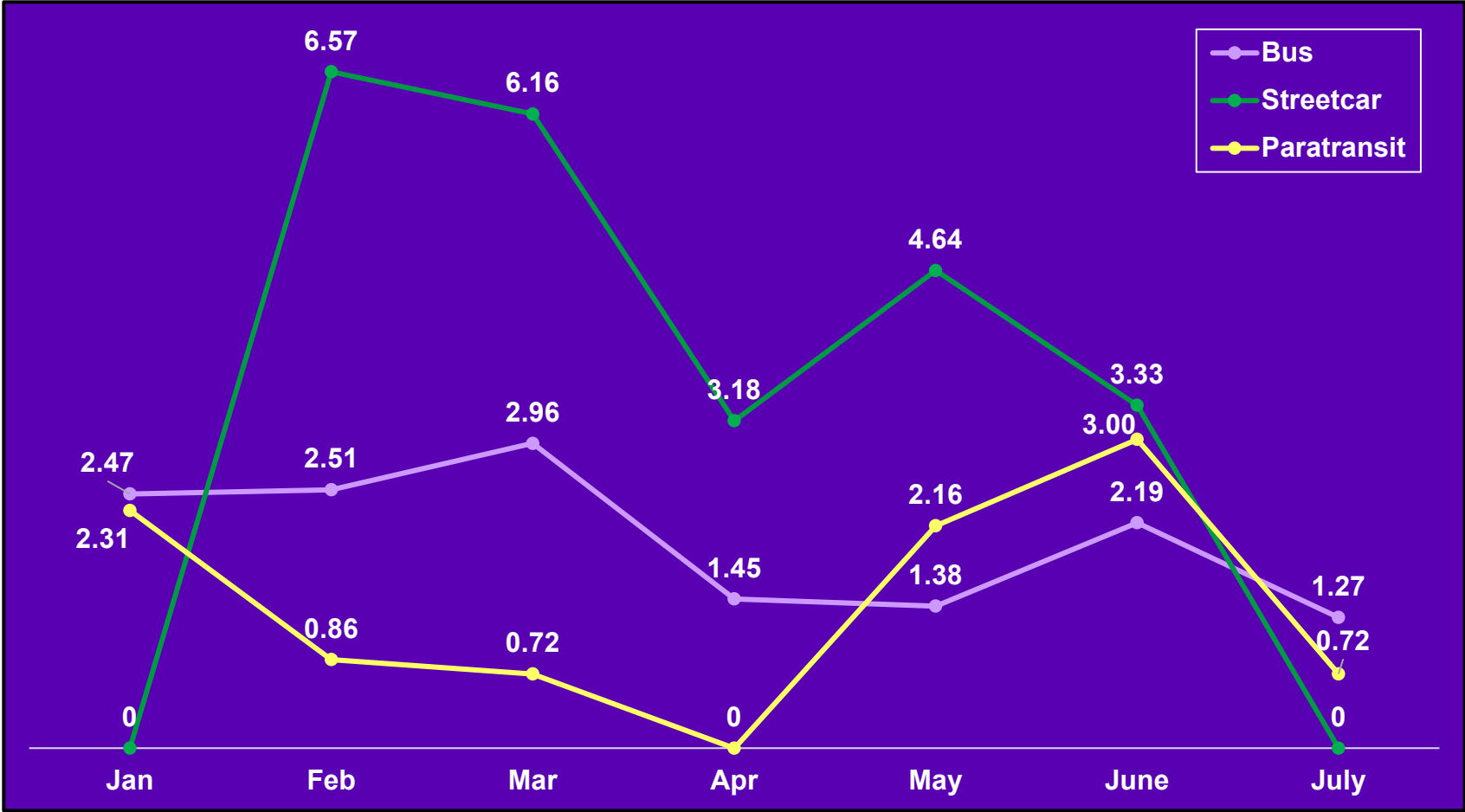


Public Safety Activity Report – August 2023

Enforcement Efforts	Monthly Totals	YTD Totals
Arrests	3	10
Summons	3	4
Calls for Service	30	255
Boarding Inspections	171	1,349
Ride Alongs	12	78
Unhoused Checks	49	298
Citations	15	61
Fare Evasion/Dispute		
TVM Count		
Written Warnings/Reports to Follow	31	201
Unhoused: Contacts & Referrals		
Contacts	41	280
Referrals	3	31



Preventable Safety Events – July 2023



Annual
Targets:

- Streetcar (2.3)
- Bus & Paratransit (1.5)

Preventability rate = number of collisions deemed preventable based on agency standards per 100,000 revenue miles per mode. RTA’s current goals are <2.3 for streetcar and <1.5 for bus and paratransit.

Safety Report – July 2023

Preventable Safety Events by Mode

Mode	Rate ¹	Monthly Total	YTD 2023	YTD Comparison (2022)
Bus	1.27	7	81	62
Streetcar - Collisions	0.00	0	10	15
• Streetcar – Other State Reportable	--	0	4	2
Paratransit	0.72	1	13	4

1. Preventability rate = number of collisions deemed preventable based on agency standards per 100,000 revenue miles per mode. RTA's current goals are <2.3 for streetcar and <1.5 for bus and paratransit.

Workplace Injuries

Type	Monthly Total	YTD 2023	YTD Comparison (2022)
OSHA Recordable ²	1	15	25
OSHA Reportable	0	1	0

2. RTA follows OSHA guidance on recordable and reportable incident types.

Questions?





Agenda

9. Authorizations

Cooperative Endeavor Agreement (CEA) between
The Parish of Jefferson (JP) and Regional Transit
Authority for mobile ticketing integration (Le Pass)
(REVISED)

23-126

Cooperative Endeavor Agreement (CEA) between
The Parish of St. Bernard Government and the RTA

23-149



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10. Audience Questions & Comments



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11. New Business



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12. Adjournment