




June 11, 2026


Regional Transit Authority

**Operations & Administration
Committee**





The New Orleans Regional Transit Authority (RTA) hereby declares that, in accordance with La. R.S. 42:17.1 (A)(2)(a)-(c), a meeting will be held on Thursday, June 11, 2026, at 9:00 a.m. The meeting will begin at the scheduled time but may be delayed until a quorum is present and will be live streamed on the RTA website; masks are optional.



Written comments on any matter included on the agenda will be accepted in the following ways:

- 1) Submission of a Speaker Card on meeting day;
- 2) Electronically by email sent to: rtaboard@rtaforward.org prior to the meeting; or
- 3) By U.S. Mail send to 2817 Canal Street, Attention: Office of Board Affairs, New Orleans, LA 70119.



Agenda

- 1. Call to Order**
- 2. Roll Call**



Agenda

3. Consideration of Meeting Minutes

[Operations and Administration Meeting – May 14, 2026]

26-083



Agenda

4. Committee Chairman's Report



Agenda

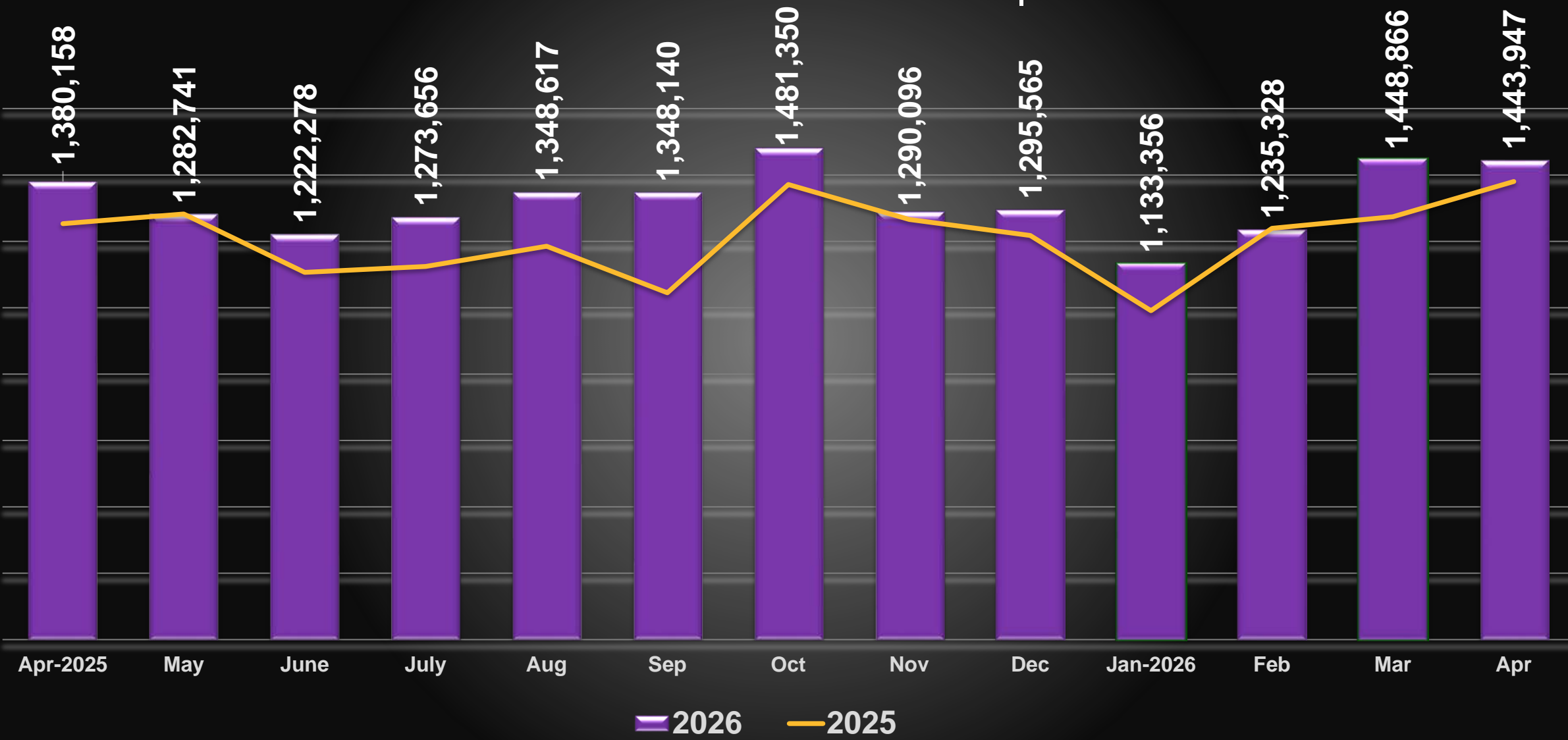
5. Chief Executive Officer's Report



Agenda

6. Chief Transit Officer's Report

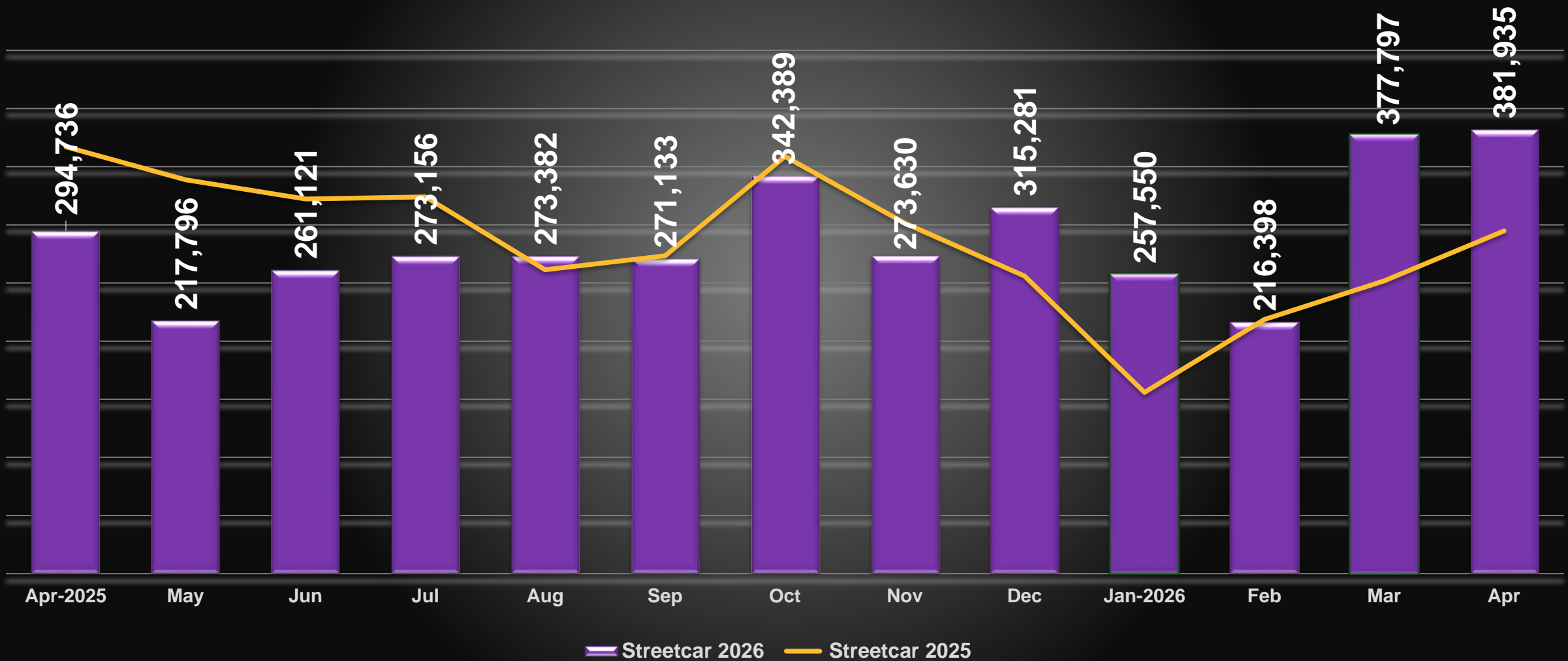
RIDERSHIP TREND – BUS, STREETCAR, & FERRY | APRIL 2025-2026



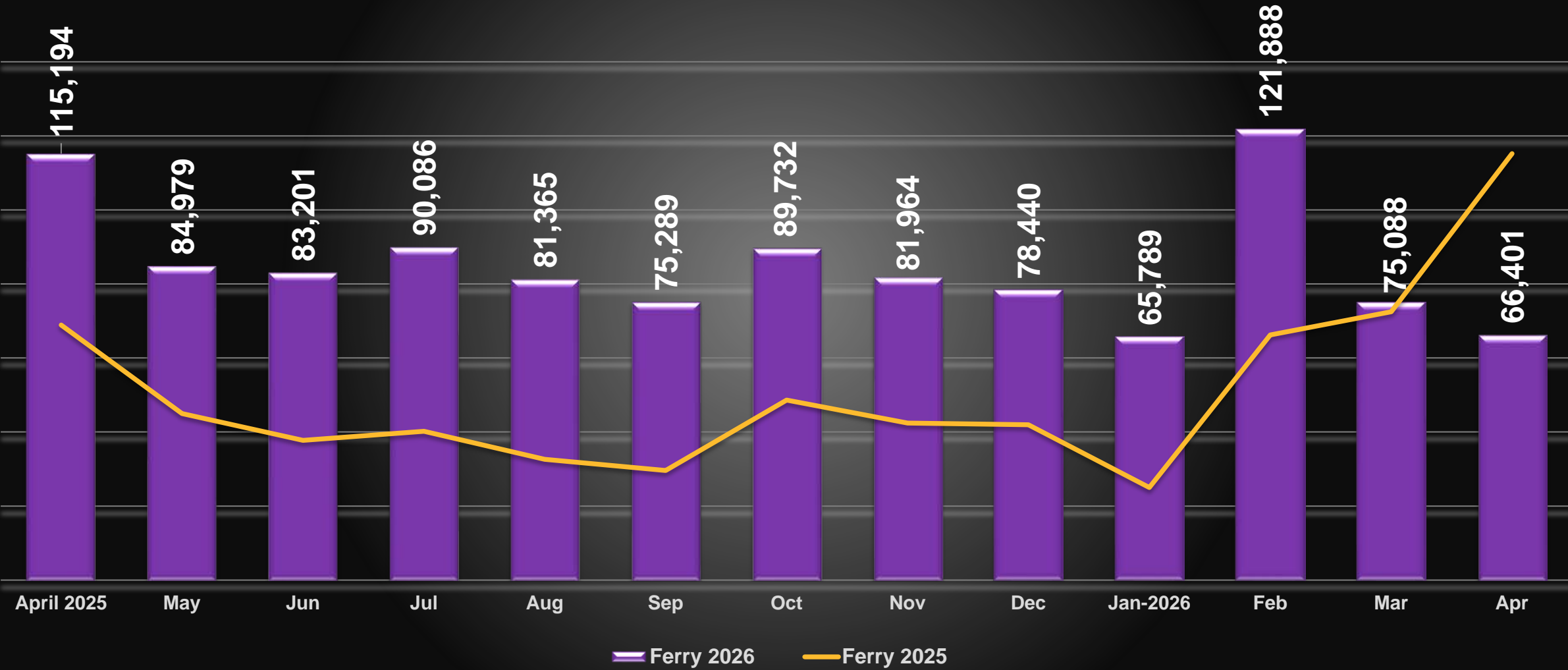
- ↑ Bus - 25,383
- ↑ Streetcar – 87,199
- ↓ Ferry – 48,793



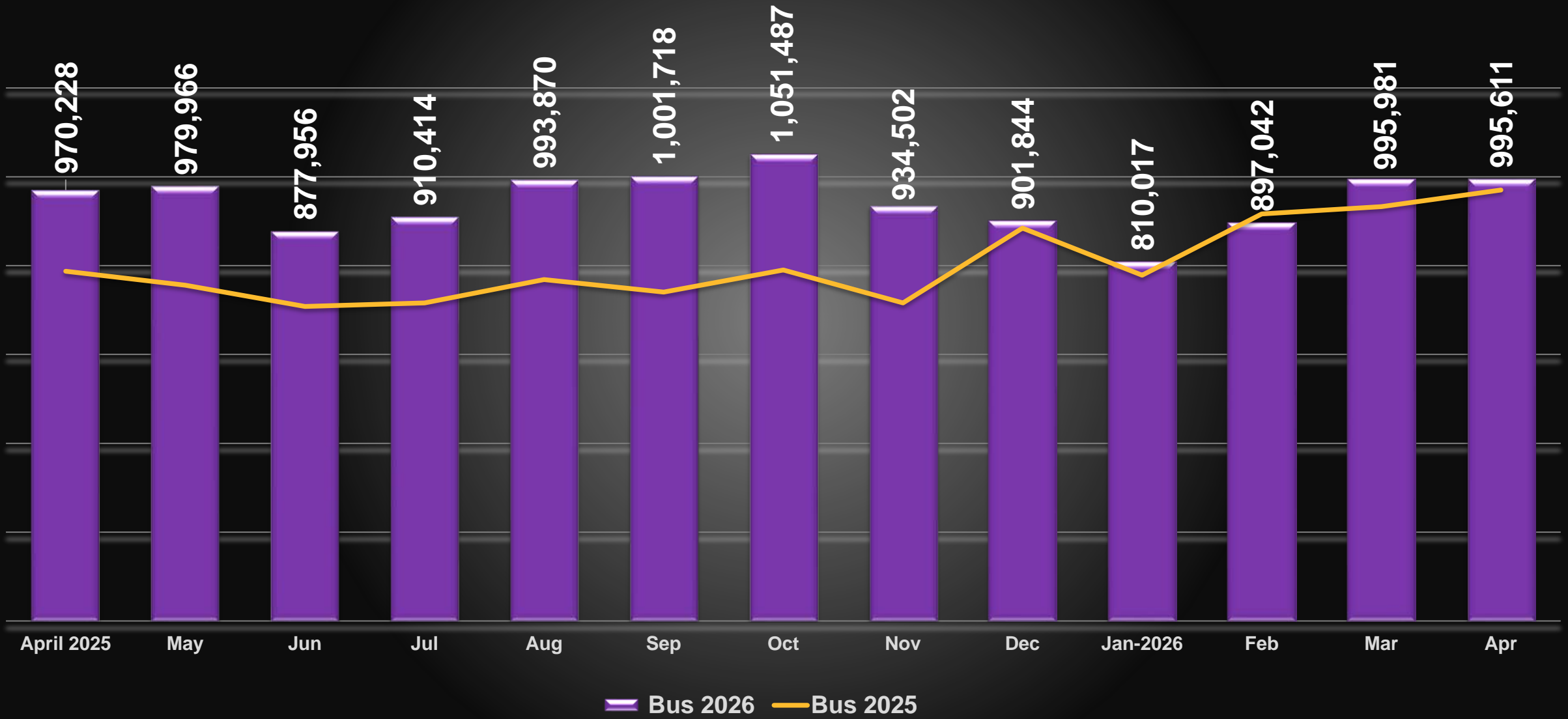
RIDERSHIP TREND-STREETCAR



RIDERSHIP TREND-FERRY



RIDERSHIP TREND-BUS



SERVICE DISRUPTIONS

Disruption Name	Line Impacted	OTP (%)
Lawrence Canal Bridge Closure	• 61 - Lake Forest - Village de L'Est	• 79.20%
Morrison Road	<ul style="list-style-type: none"> • 62 - Morrison - Bullard • 66 - Hayne Loop • 620 - Morrison OWL • 68 - Little Woods Loop 	<ul style="list-style-type: none"> • 69.1% • 68.7% • 49.1% • 66%
Magazine Roadwork	• 11 - Magazine	• 80.5%
Roadwork on Desire Street	• 80 - Desire - Louisa	• 81.8%
Leonidas between Palm and Edinburgh	<ul style="list-style-type: none"> • 31 - Leonidas - Gentilly • 32 - Leonidas - Treme 	<ul style="list-style-type: none"> • 77.8% • 74.3%

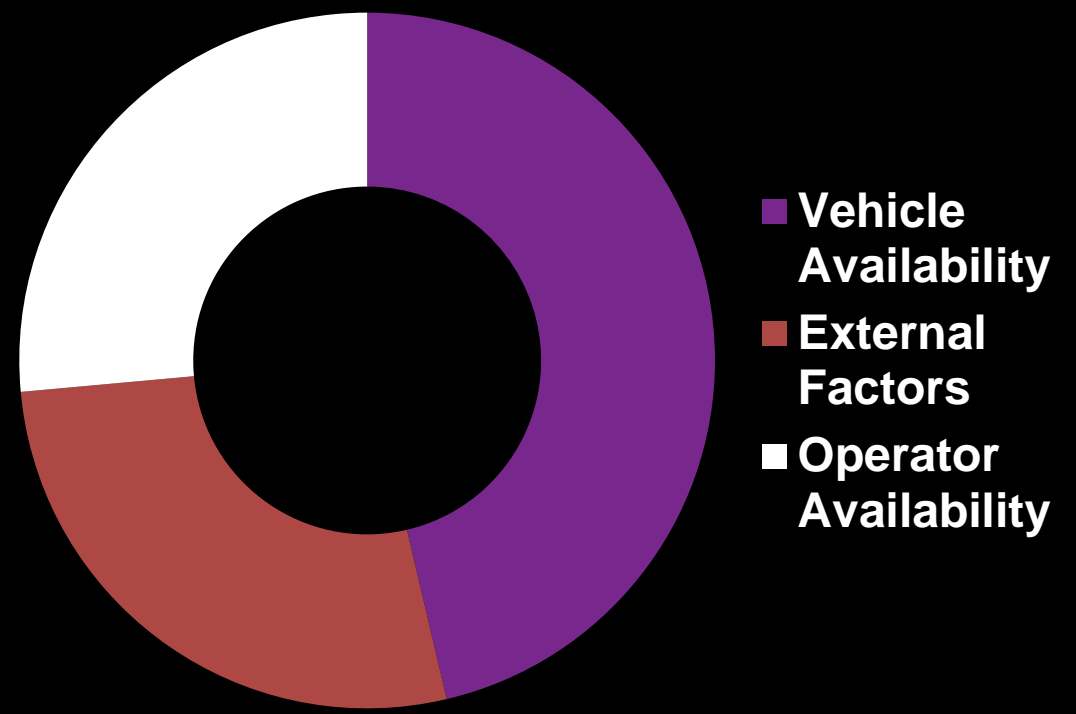
Vehicle Availability Impact on Service Delivery – April 2026

April Highlights

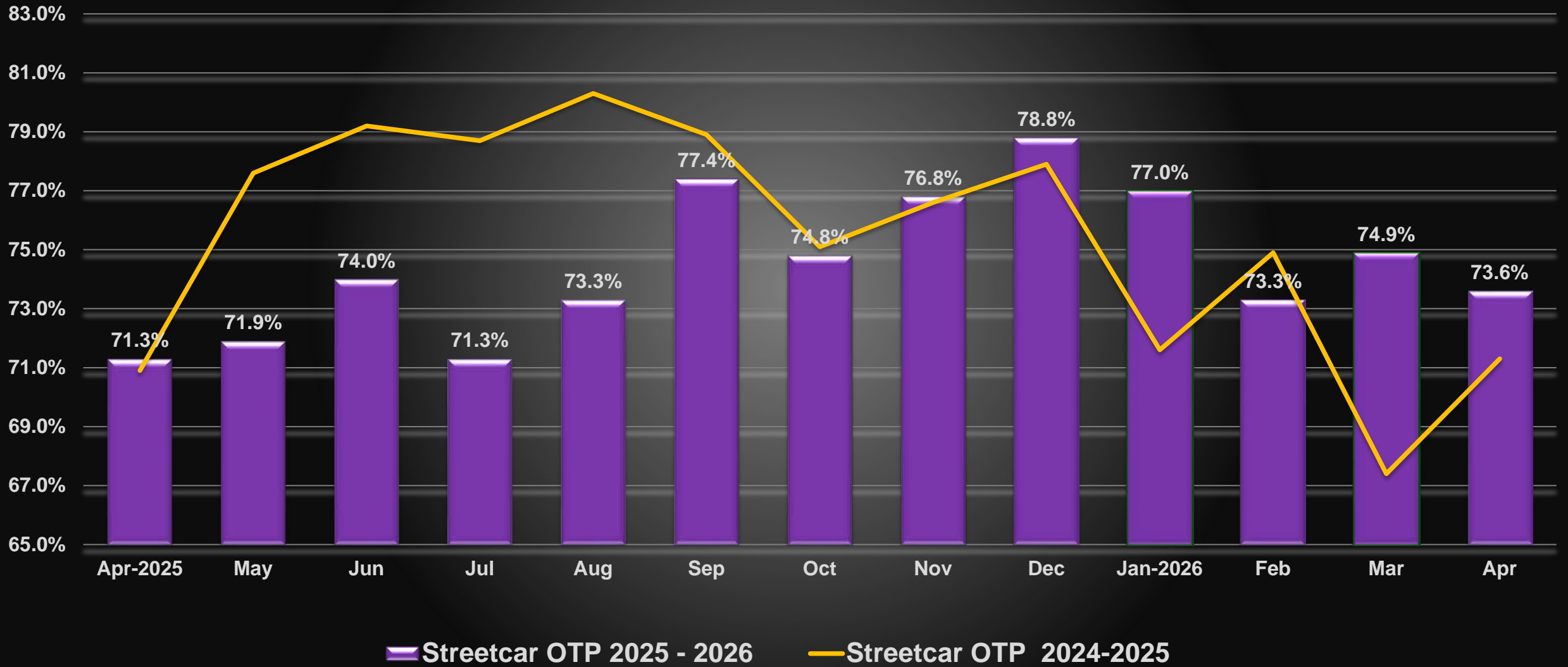
- Total lost service time: 910.6 hours
- Vehicle Availability: 420.5 hours (46.2%)
- External Factors: 247.2 hours (27.1%)
- Operator Availability: 240.0 hours (26.4%)

Largest contributor: Vehicle Availability

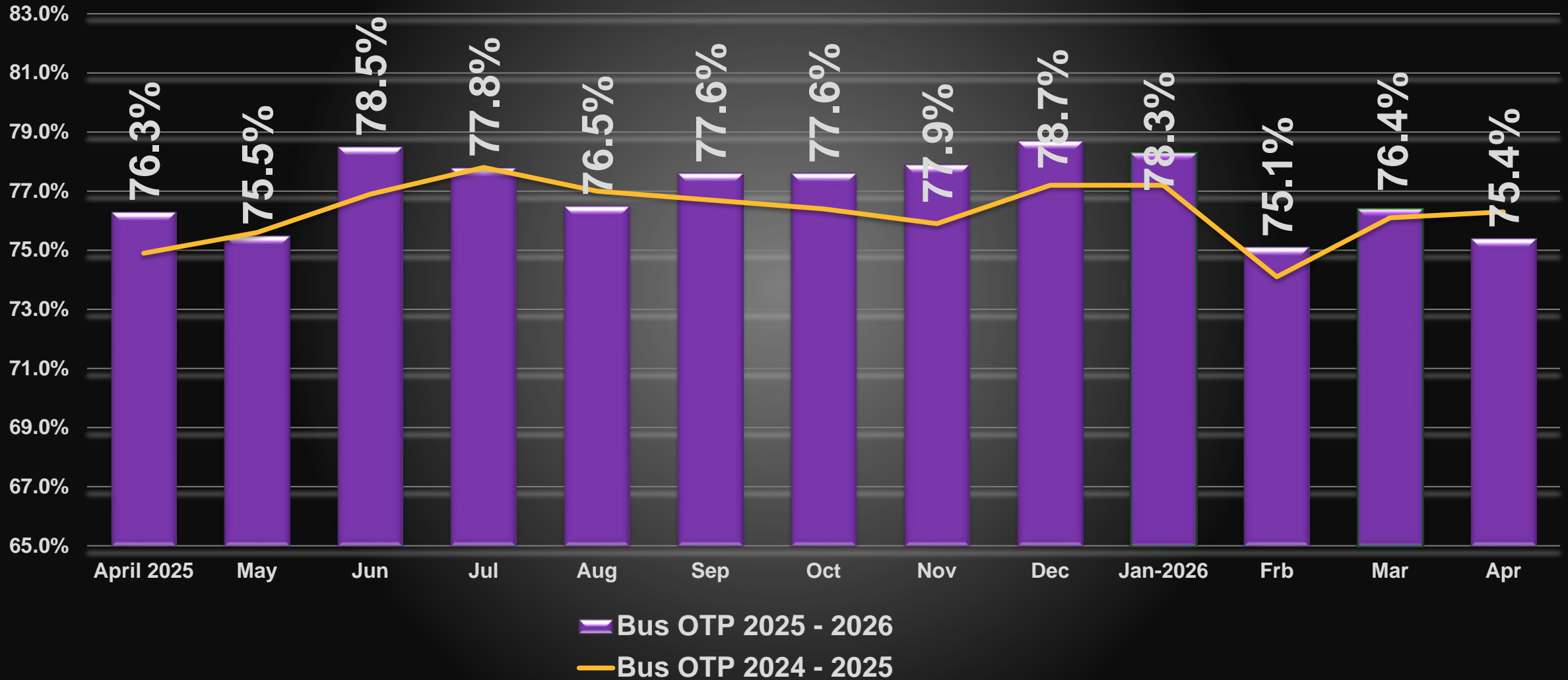
Lost Service Hours by Category



ON-TIME PERFORMANCE-STREETCAR | APRIL 2025-2026



ON-TIME PERFORMANCE-BUS | APRIL 2025-2026



BUS ON TIME PERFORMANCE BY ROUTE

March vs April 2026 (1 of 2)

Route	March OTP	April OTP
27 - Louisiana	83.5%	82.9% ▼
86 - St. Maurice - Chalmette	85.0%	82.6% ▼
84 - Galvez - L9	83.3%	82.5% ▼
80 - Desire - Louisa	84.9%	81.8% ▼
103 - General Meyer Local	80.1%	81.7% ▲
67 - Michoud Loop	75.9%	80.8% ▲
11 - Magazine	85.1%	80.5% ▼
61 - Lake Forest - Village de L'Est	80.3%	79.2% ▼
51 - St. Bernard - Claiborne	78.9%	79.1% ▲
3 - Tulane - Elmwood	78.4%	78.0% ▼
31 - Leonidas - Gentilly	78.8%	77.8% ▼
8 - St. Claude - Arabi	77.5%	77.6% ▲
52 - Paris - Broadmoor	79.5%	77.4% ▼
55 - Elysian Fields	80.2%	76.8% ▼

▲ Improvement vs. prior month ▼ Decline vs. prior month — No change

BUS ON TIME PERFORMANCE BY ROUTE

March vs April 2026 (1 of 2)

Route	March OTP	April OTP
202 - Airport Express	72.6%	76.1% ▲
53 - Paris - Claiborne OWL	74.6%	74.9% ▲
32 - Leonidas - Treme	75.6%	74.3% ▼
57 - Franklin-Freret	70.4%	73.3% ▲
91 - Jackson - Esplanade	76.9%	73.2% ▼
114A - Garden Oaks - Sullen	69.8%	73.0% ▲
9 - Broad - Napoleon	73.8%	72.2% ▼
45 - Lakeview	88.6%	71.3% ▼
62 - Morrison - Bullard	66.4%	69.1% ▲
114B - Garden Oaks - Woodland	67.2%	68.9% ▲
66 - Hayne Loop	62.4%	68.7% ▲
105 - Algiers Local	66.0%	68.1% ▲
68 - Little Woods Loop	82.4%	66.0% ▼
62-O - Morrison OWL	53.7%	49.1% ▼

▲ Improvement vs. prior month ▼ Decline vs. prior month — No change

TOP ON-TIME PERFORMER BY MODE | APRIL 2026

BUS OPERATORS

Brian Whitaker	94.3%
Sean Sawyer	94.2%
Devon White	93.5%
Karen Jefferson	93.1%
Andrea Scales	92.9%
Rose Brooks	92.8%
Kentrell Simmons	92.7%
Charles Washington	92.4%
John Porter	92.1%
Marlon Winchester	91.7%

STREETCAR OPERATORS

Ken Von Dullen	93.8%
Treva Butler	92.5%
Keishawn Sinegal	88.1%
Charles Cadet	88.0%
Rene Jacques	84.3%
Oliver Armstrong	84.2%
Shawntika Baptiste	84.2%
Stephanie Crump	83.0%
Troy Burrell	82.4%
Gerald Hawkins	80.3%

PARATRANSIT OPERATORS

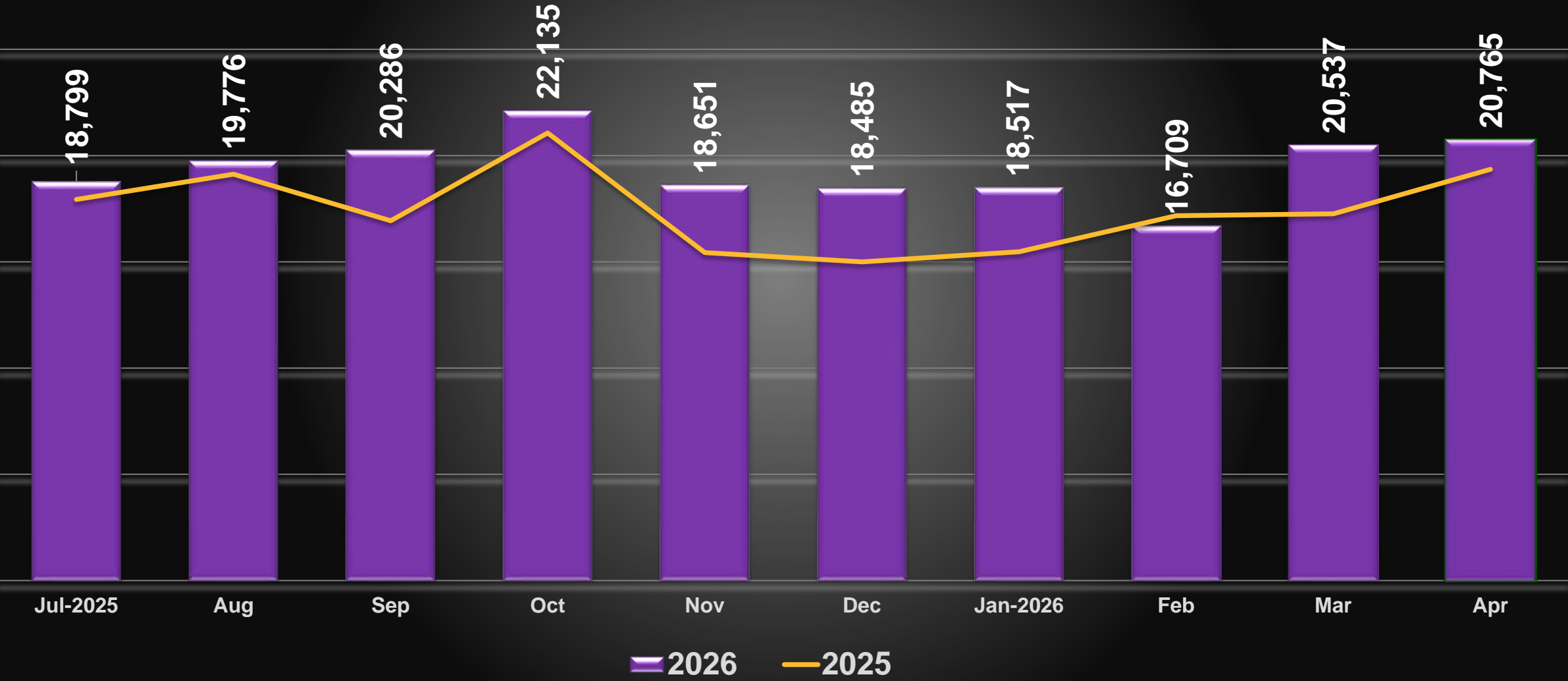
Kendra Cooper	97.1%
Roy Fox	96.0%
Tammy Franklin	93.4%

RTA



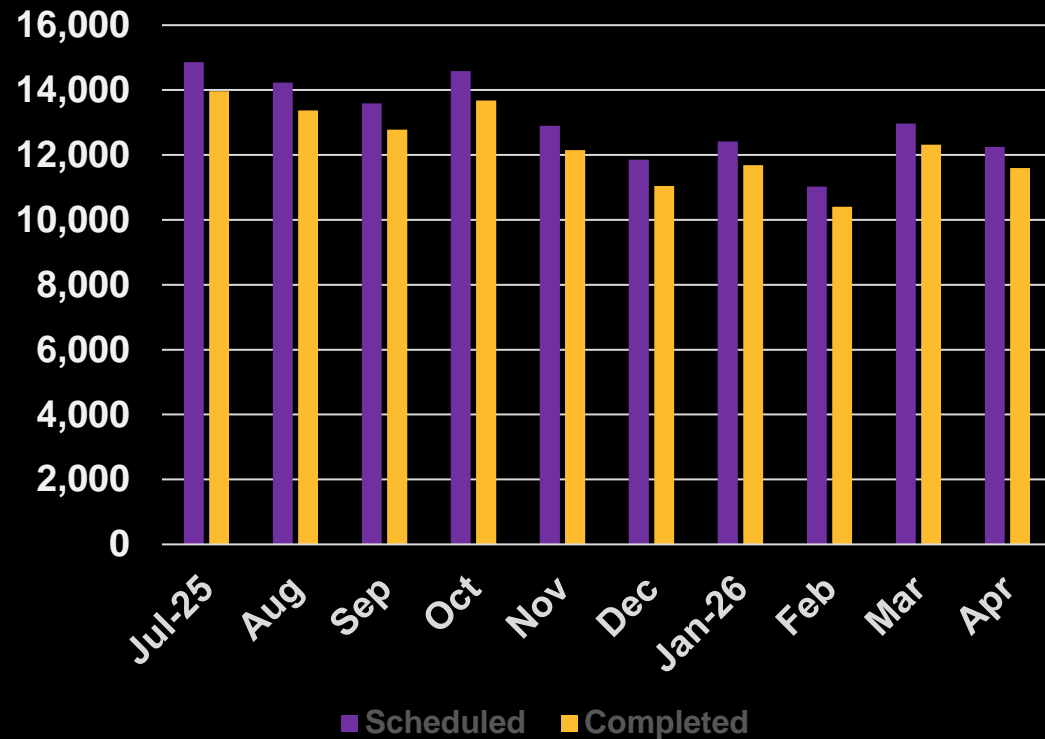
Paratransit Operations Report

RIDERSHIP – PARATRANSIT | JULY-APRIL 2025-2026



SCHEDULED VS. DELIVERED TRIPS AND RELIABILITY METRICS PARATRANSIT

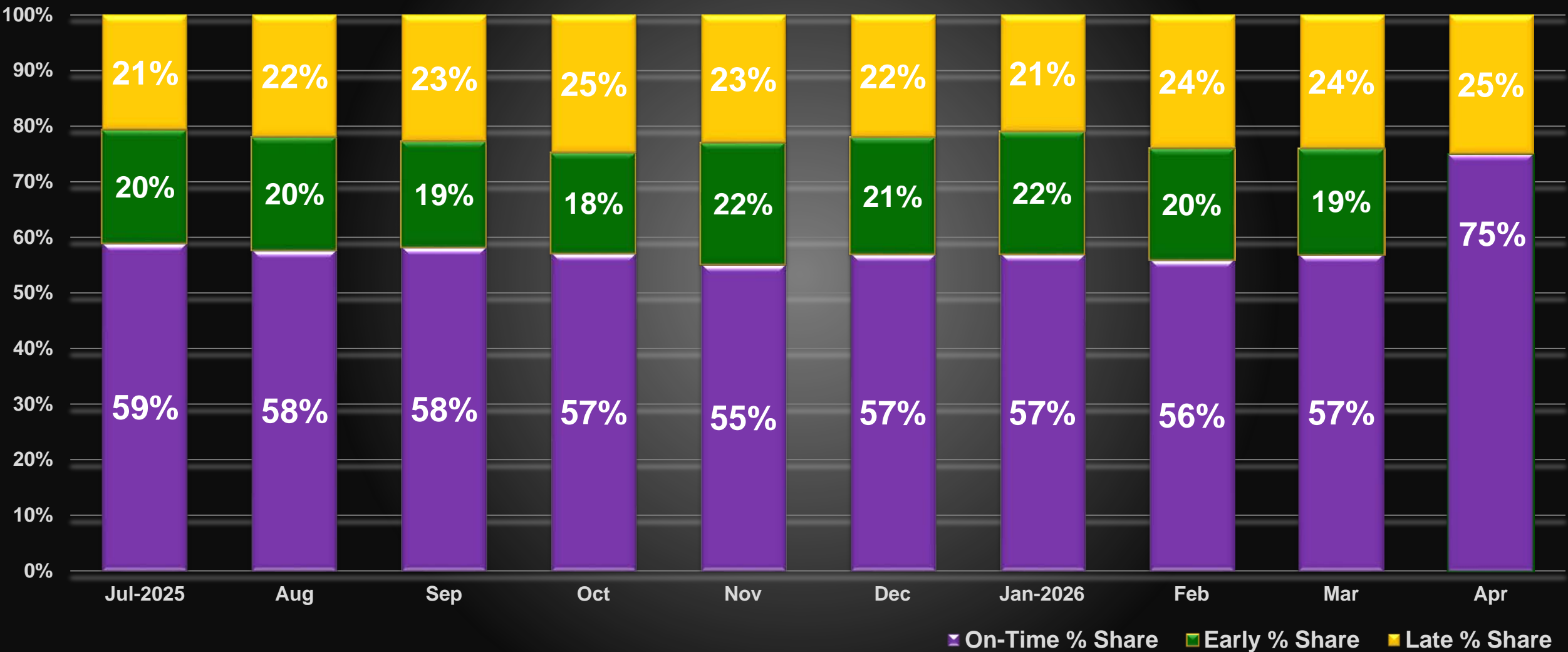
SCHEDULED VS COMPLETED TRIPS



NO SHOW AND CANCELED TRIPS



ON-TIME PERFORMANCE-PARATRANSIT | JULY-APRIL 2025-2026



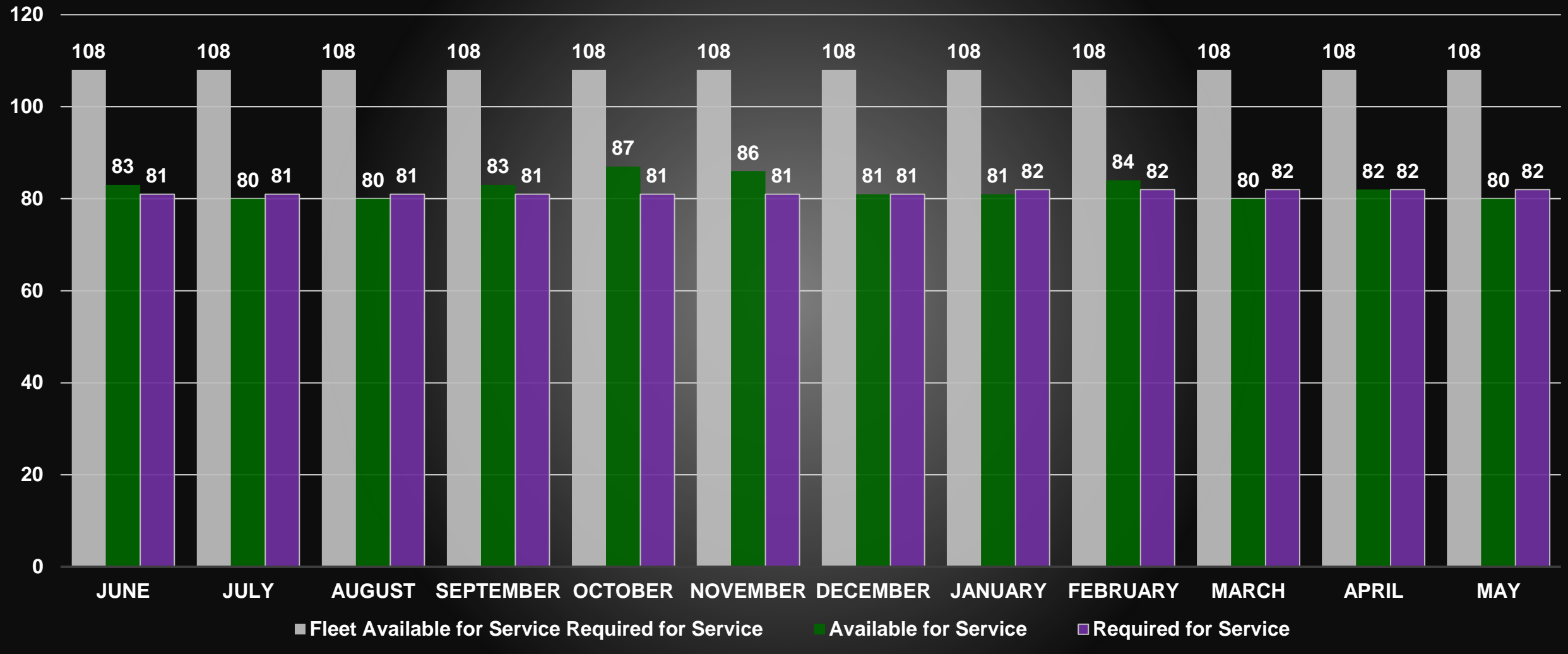
Questions?



Agenda

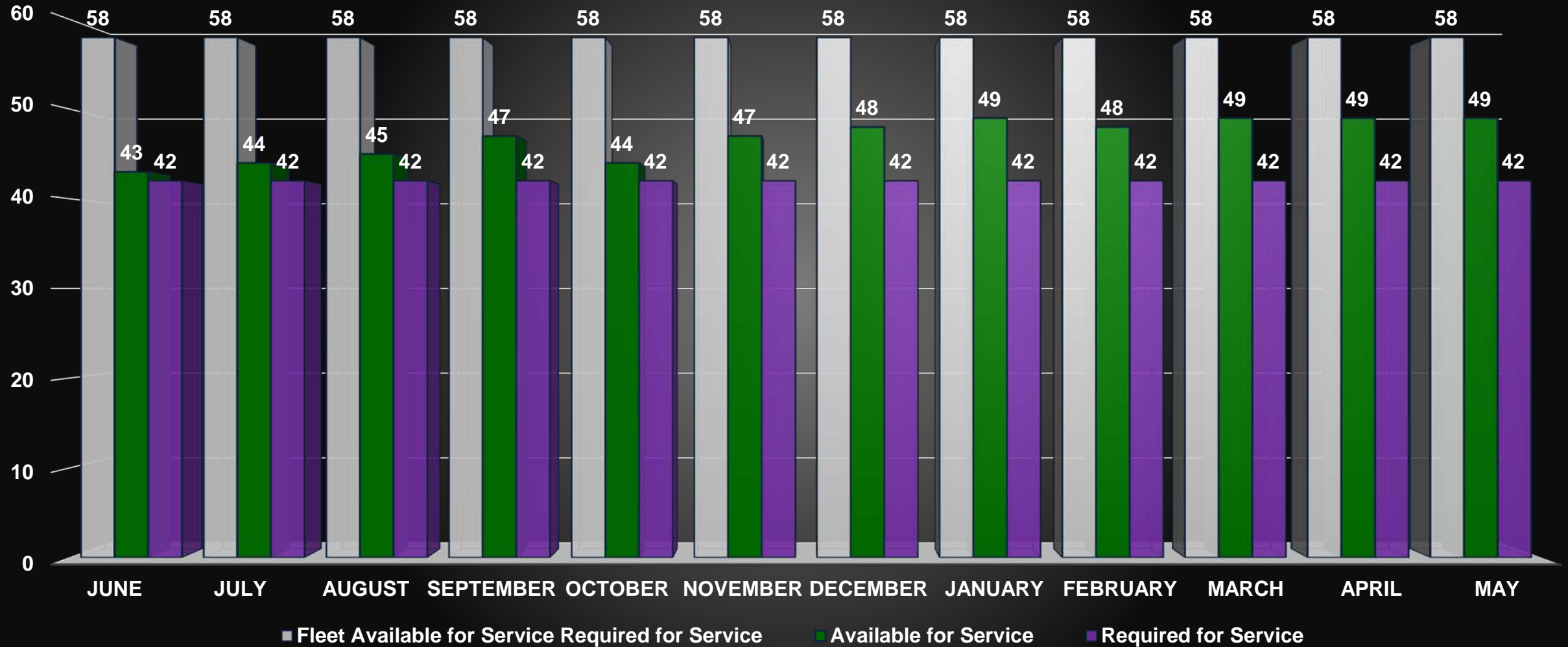
7. Chief Asset Manager Officer's Report

Fixed Route Fleet Overview| June 2025– May 2026



BUS FLEET AVAILABILITY: For May, the number of available buses decreased by 2 from the prior month.

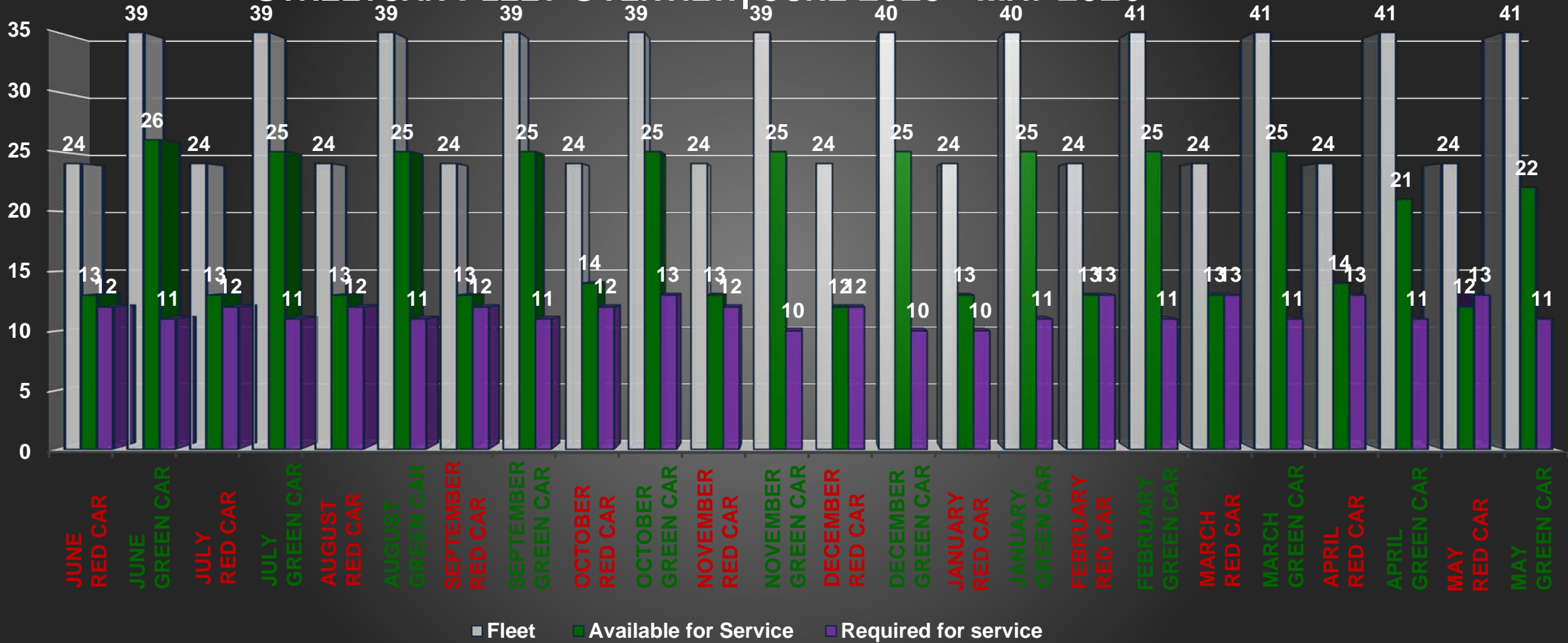
Paratransit Fleet Overview | June 2025 – May 2026



PARATRANSIT FLEET AVAILABILITY: Paratransit availability remained the same as the previous month.

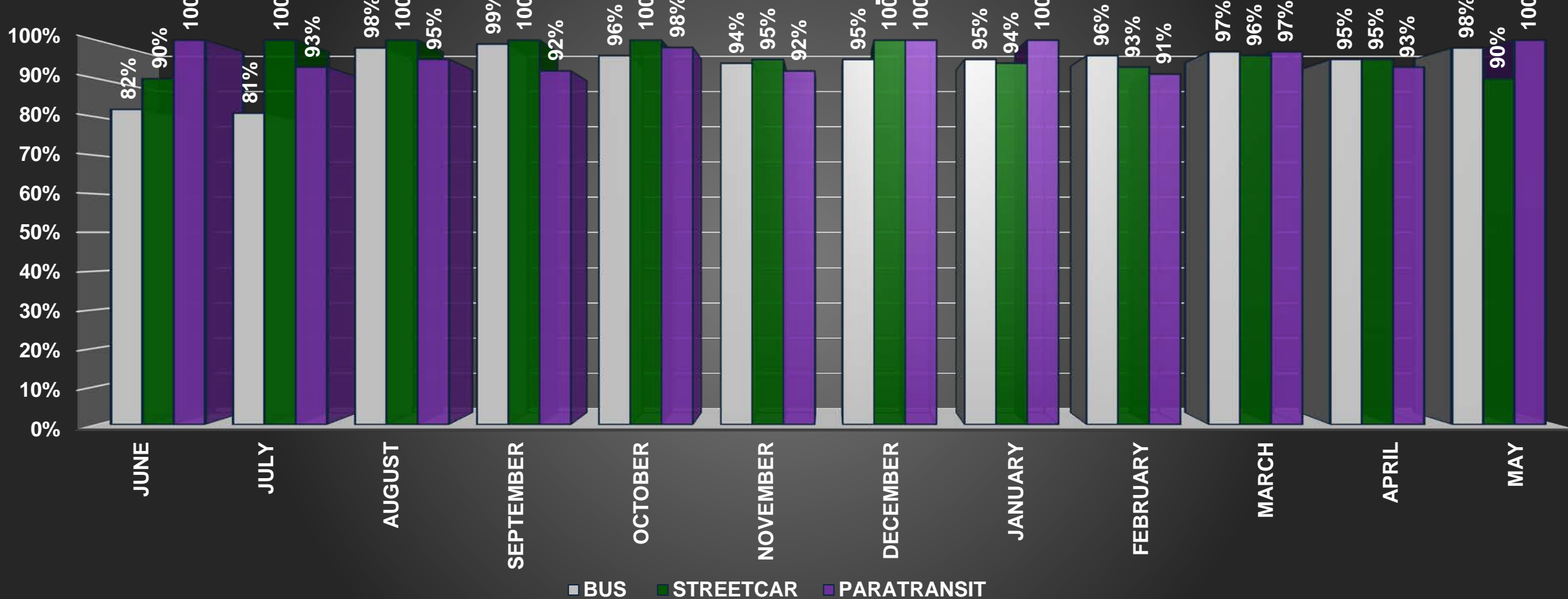


STREETCAR FLEET OVERVIEW | JUNE 2025 – MAY 2026



STREETCAR FLEET AVAILABILITY: Streetcar availability for the Red cars decreased by 1 and the Green cars increased by 1 from the previous month.

PREVENTATIVE MAINTENANCE COMPLIANCE | JUNE 2025 – MAY 2026



PREVENTATIVE MAINTENANCE COMPLIANCE BUS, STREETCAR, AND PARATRANSIT: Fixed Route PM Compliance increased by 3 from the previous month. We are investigating an issue with our maintenance reporting interface. Streetcar PMs decreased by 5 and Paratransit PMs increased by 7 from the previous month. Our PM Compliance goal remains at 90%.



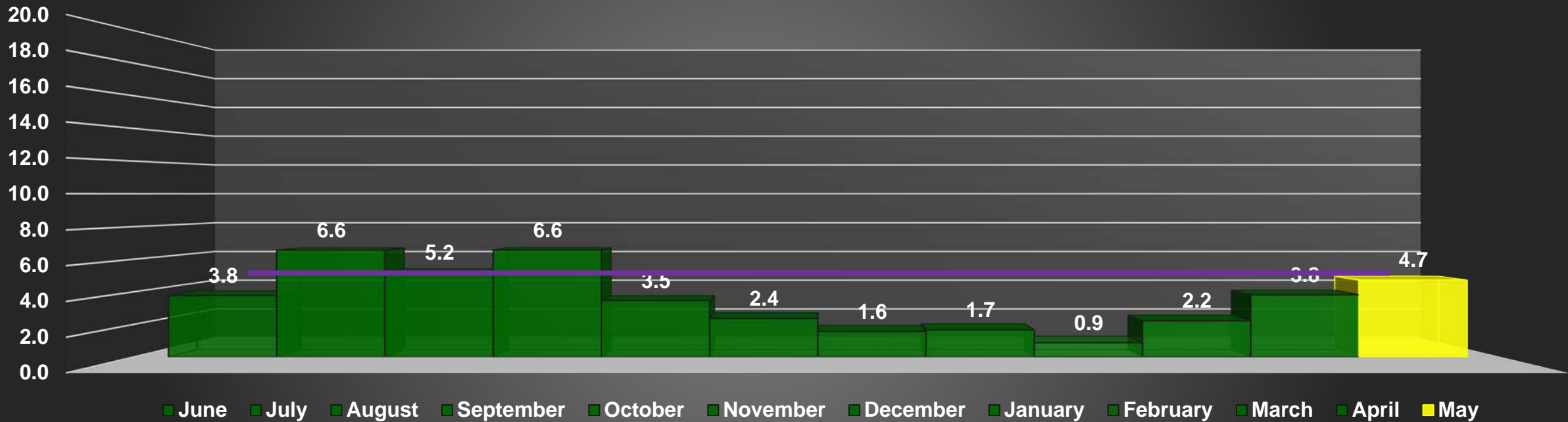
ROAD CALLS PER 100K MILES BUS I MAY 2026



ROAD CALL MILEAGE: Fixed Route bus road calls per 100,000 miles have decreased by 0.26 from the previous month with the goal still set at under 13.

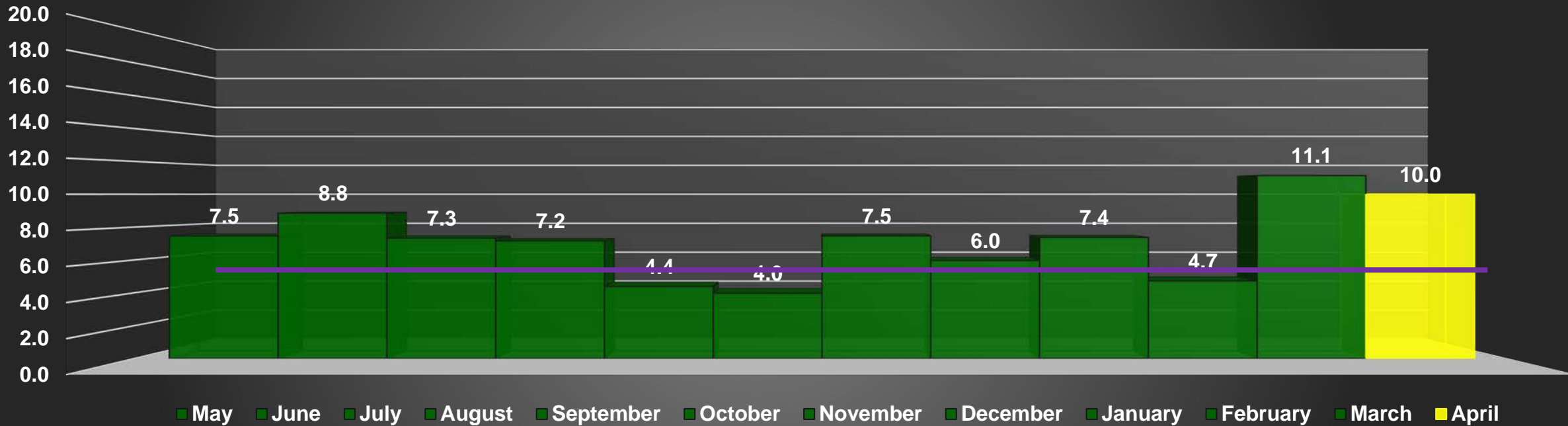


ROAD CALLS PER 100K MILES PARATRANSIT | APRIL 2026



ROAD CALL MILEAGE: Paratransit increased the number of road failures by 0.9 from the previous month, with a goal of under 5 for chargeable mechanical road failures per 100,000.

ROAD CALLS PER 100K MILES STREETCAR | MARCH 2026



ROAD CALL MILEAGE: Streetcar decreased the number of road failures by 1.1, with a goal of under 5 for chargeable mechanical road failures per 100,000 miles.

Updates

- Fixed-route Cutaway (small bus)
- EAM
- Oil Updates
- Other Updates

Questions?



Agenda

8. Chief Safety/Security Officer's Report

Public Safety Report: Crimes – April 2026

Type	Monthly Totals	YTD Totals
Part 1	1	2
Part 2	7	19
Totals	8	21

	YTD	Year-Over-Year	% Change
Count	21	19	-10.5%
Boardings*	5,261,497	4,910,215	14.5%
Incidents per 100,000 Boardings	0.374	0.387	-3.5%

* Based on system ridership for the period **January 1 – April 30**.

PART 1 crimes: homicide, aggravated battery, aggravated assault, arson, burglary, (attempted) motor vehicle theft, larceny, rape.

PART 2 crimes: disorderly conduct, disturbing the peace, fighting, public drunkenness, DUI, embezzlement/fraud, forgery/counterfeiting, criminal damage, narcotic drug laws, threats, receiving stolen property, sex crimes, simple battery, weapon violations.

Note: Homicides that occur on RTA property are investigated by other law enforcement agencies. These cases are shown here for public information; however, the cases are reported by the outside agency and are not included in RTA crime statistics.

Public Safety Report: Activities – April 2026

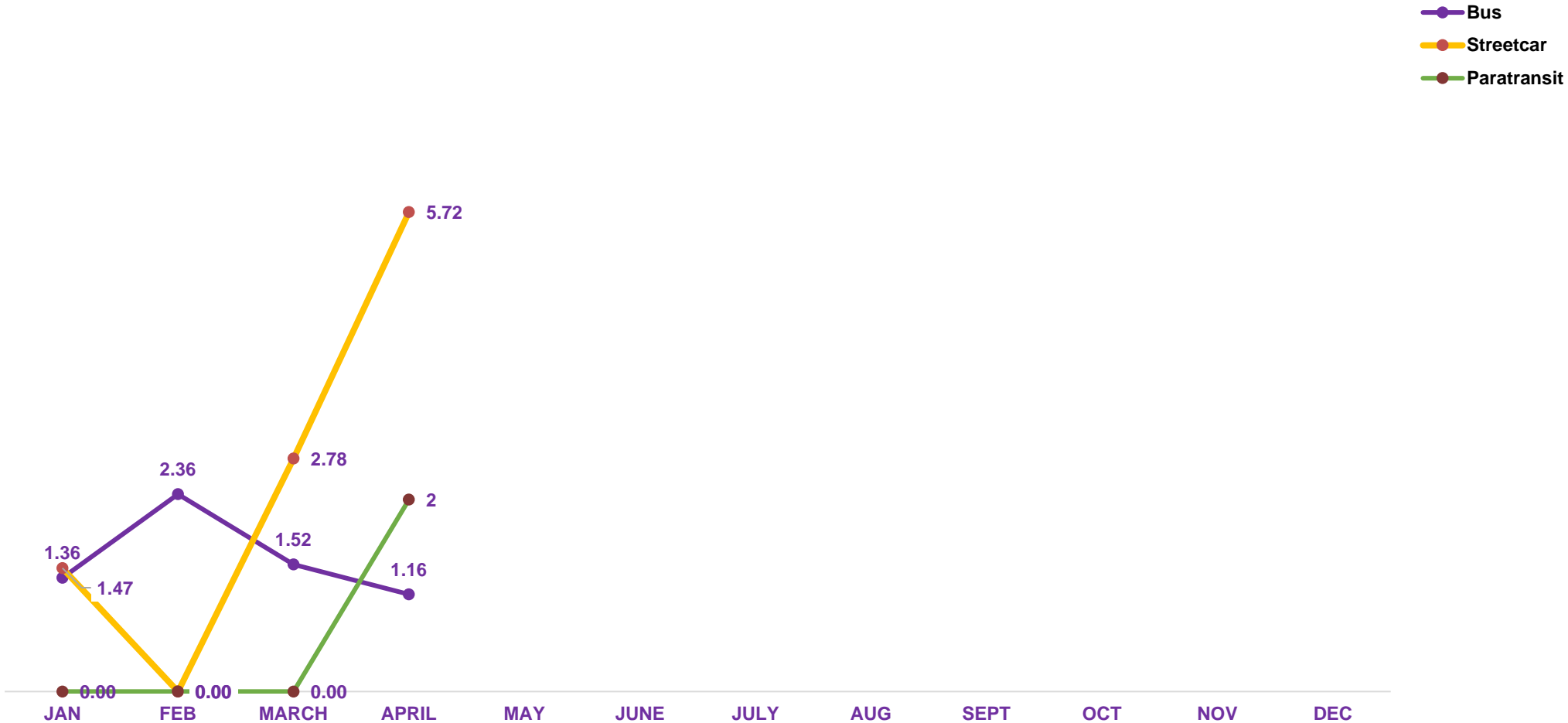
Transit Police		
Activities	Monthly Totals	YTD Totals
Arrests	0	3
Summons	0	2
Calls for Service	9	19
Boarding Inspections	196	759
Ride Alongs	7	28
Written Warnings/Reports to Follow	5	13

Crisis Intervention / Public Safety Team		
Activities	Monthly Totals	YTD Totals
Unhoused Contacts*	49	187
Referrals	0	0

* Conducted in partnership with Transit Police

Preventable Safety Events - April 2026

Preventable Rate Relative to Target Rate



Annual Targets

Streetcar 2.97
Bus 1.62
Paratransit 1.43

Preventability rate = number of collisions deemed preventable based on agency standards per 100,000 revenue miles per mode.



Safety Report – April 2026

Preventable Safety Events by Mode				
Mode	Rate ¹	Monthly Total	YTD	Year-Over-Year
Bus	1.16	6	32	38
Streetcar - Collisions	5.72	4	5	2
• Streetcar – Other State Reportable	---	1	3	2
Paratransit	2.29	3	3	1

Workplace Injuries			
Type	Monthly Total	YTD	Year-Over-Year
OSHA Recordable ²	2	7	4
OSHA Reportable	0	0	0

1) Preventability rate = number of collisions deemed preventable based on agency standards per 100,000 revenue miles per mode.

2) RTA follows OSHA guidance on recordable and reportable incident types.

Questions?



Agenda

9. Committee Action Items (Public Comment will be taken prior to Board vote on each item in accordance with La. R.S. 42:14(D))



Agenda

10. New Business



Agenda

11. General Public Comments (Informational Items)



Agenda

12. Adjournment