



2817 Canal Street  
New Orleans, LA 70119

**New Orleans Regional Transit Authority**  
**Operations & Administration Committee**  
**Meeting Agenda - Final-Revised**

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**Thursday, January 8, 2026**

**9:00 AM**

**RTA Board Room**

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The New Orleans Regional Transit Authority (RTA) Board of Commissioners will hold an in-person public meeting on Thursday, January 8, 2026, at 9:00 a.m. The meeting will begin at the scheduled time but may be delayed until a quorum is present and will be live streamed on the RTA website; masks are optional. Written public comments on agenda items may be submitted by completing a speaker card on the day of the meeting, by email to [rtaboard@rtaforward.org](mailto:rtaboard@rtaforward.org) prior to the meeting, or by U.S. mail to RTA, Office of Board Affairs, 2817 Canal Street, New Orleans, LA 70119. This meeting is accessible to persons with disabilities, and accommodation requests must be made at least 72 hours in advance by contacting the Office of Board Affairs at 504-827-8341 or [rtaboard@rtaforward.org](mailto:rtaboard@rtaforward.org).

**1. Call To Order**

**2. Roll Call**

**3. Consideration of Meeting Minutes**

[O&A Committee Meeting - December 11, 2025]

[26-004](#)

**4. Committee Chairman's Report**

**5. Chief Executive Officer's Report**

**6. Chief Transit Officer's Report**

**7. Chief Asset Manager Officer's Report**

**8. Chief Safety/Security Officer's Report**

**9. Presentation: The Disruption Communication Plan**

**10. Algiers Service Improvement Update**

**11. New Business**

**12. Audience Questions & Comments**

**13. Adjournment**

[01.08.26 Ops Committee]

**26-012**



# New Orleans Regional Transit Authority

2817 Canal Street  
New Orleans, LA 70119

## Board Report and Staff Summary

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**File #:** 26-004

**Board of Commissioners**

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[O&A Committee Meeting - December 11, 2025]



2817 Canal Street  
New Orleans, LA 70119

## **New Orleans Regional Transit Authority Operations & Administration Committee**

### **Meeting Minutes - Draft**

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**Thursday, December 11, 2025**

**9:00 AM**

**RTA Board Room**

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The New Orleans Regional Transit Authority (RTA) hereby declares that, in accordance with La. R.S. 42:17.1 (A)(2)(a)-(c), a meeting will be held in person on Thursday, December 11, 2025 at 9:00 a.m. Meetings start at the scheduled time, but may be delayed until a quorum of the Commissioners is present. The agency's website will stream the in-person meeting live, and wearing masks in the boardroom is optional.

Written comments on any matter included on the agenda will be accepted in the following ways: 1) Submission of a Speaker Card on meeting day; 2) Electronically by email sent to: [rtaboard@rtaforward.org](mailto:rtaboard@rtaforward.org) prior to the meeting; or 3) By U.S. Mail send to 2817 Canal Street, Attention: Office of Board Affairs, New Orleans, LA 70119.

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### **1. Call To Order**

### **2. Roll Call**

**Commissioners Present:** Commissioner Guidry and Commissioner Sams

**Commissioner Absent:** Commissioner Daniels

**Present** Commissioner Mitchell Guidry, and Chairperson Timolyn Sams

**Absent** Commissioner Flozell Daniels

### **3. Consideration of Meeting Minutes**

Commissioner Guidry moved and Commissioner Sams seconded to approve the O&A Meeting Minutes of November 13, 2025. The motion was approved unanimously.

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A motion was made by Commissioner Guidry, seconded by Chairperson Sams and approved. The motion carried by the following vote:

**Aye:** Commissioner Guidry, and Chairperson Sams

**Absent:** Commissioner Daniels

[O&A Committee Meeting - November 13, 2025]

[25-168](#)

#### **4. Committee Chairman's Report**

Commissioner Sams stated that Transit is the Lifeline of the City of New Orleans and she applauded the staff and those who serve on the front line and the Committees job was to understand the resource gaps.

#### **5. Chief Executive Officer's Report**

The monthly Chief Executive Officer's Report was given and can be found in the PowerPoint Presentation for the Operations and Administration Meeting.

##### **News Stories**

Various Publications did stories on the groundbreaking of the Algiers Terminal and the Bus Rapid Transit Project.

##### **Battery Electric Charger**

Work has begun on the Pilot Battery Electric Charger Program at the Canal Street Facility.

##### **Conversion of ADA Streetcar**

Riverfront Streetcar #458 was put into service during the month of December. This streetcar was converted to an ADA Streetcar. Staff will bring to the Board at the January Meeting an award to purchase new software for Paratransit.

Commissioner Guidry stated that he has been receiving calls related to Paratransit Service. The clients need to be made aware that Paratransit can only serve residents within three-quarters of a mile from the RTA's current bus stop. The CEO stated that if the RTA operates outside the three-quarter of a mile rule the rider would have to pay a premium fare.

#### **6. Chief Transit Officer's Report**

The monthly Chief Transit Officer's Report was given and can be found in the PowerPoint Presentation for the Operations and Administration Meeting.

In response to Commissioner Sams' question about the ridership data, the Chief Transit Officer stated that the data from the Bus Bridge is not always accurate because the data is converted. When a passenger needs to use the Lift on the streetcars this process slows the streetcars down. The CEO added, that staff is purging the data for Paratransit riders.

#### **7. Chief Asset Manager Officer's Report**

The monthly Chief Asset Manager Officer's Report was given and can be found in the PowerPoint Presentation for the Operations and Administration Meeting.

The spare ratio for fixed routes is 20% and the streetcar spare ratio is higher. There are different factors that account for spare ratio. Today regarding pullouts there was only one extra bus in the yard but on average 81 buses are needed and with a total of 86 buses available.

## 8. Chief Safety/Security Officer's Report

The monthly Chief Safety/Security Officer's Report was given and can be found in the PowerPoint Presentation for the Operations and Administration Meeting.

The Chief Safety/Security Officer stated that all derailments are investigated, and he can't comment on an accident until the investigations are completed. All derailments are reported immediately to the State. The RTA has not had any major injuries associated with derailments and that the agency has hired a Third Party Consultants to ensure that the tracks are safe.

## 9. Authorizations

Advertising Content Policy (COM 2) Amendment #1

[25-161](#)

Commissioner Neil stated that the RTA does not endorse any candidate.

Commissioner Guidry moved and Commissioner Sams seconded to approve the Advertising Content Policy (COM 2) Amendment #1. The motion was approved unanimously.

A motion was made by Commissioner Guidry, seconded by Chairperson Sams and approved. The motion carried by the following vote:

**Aye:** Commissioner Guidry, and Chairperson Sams

**Absent:** Commissioner Daniels  
Enactment No: 25-075

## 10. Update: A Post-Launch Assessment of the Network Redesign

[New Links Implementation 3 Year Review PowerPoint]

[25-173](#)

The New Links Implementation 3 Year Review Report was given and can be found in the PowerPoint Presentation for the Operations and Administration Meeting.

The service was divided to serve the communities that needed it the most.

Dwight Norton stated that a consultant will be brought on to assist with the community surveys to get meaningful responses. The CEO stated that staff were soliciting a Community Outreach Team.

The actual ridership numbers for fixed route comes from the Automatic Passenger Counters but the farebox data is used for Streetcars. The Cutoff in Algiers now has second routes that service downtown and other areas around the City will also get a closer regarding extra service. East New Orleans needs a third route serving downtown.

Commissioner Neal stated that now different departments within the agency work together to get the service out to the riding public.

Commissioner Neal asked for a Route-by-Route Analysis.

The RTA will have a very diverse fleet.

## 11. New Business

None

## 12. Audience Questions & Comments

Jim Goodwin - Algiers Point - was glad to see the overwhelming support for the Algiers Terminal and would like to receive updates on the project.

Valerie Jefferson - NAACP NOLA - Read a letter into the record which can be found in the file.

A motion was made by Commissioner Guidry, seconded by Chairperson Sams and adjourned. The motion carried by the following vote:

**Aye:** Commissioner Guidry, and Chairperson Sams

**Absent:** Commissioner Daniels

## 13. Adjournment

Commissioner Guidry moved and Commissioner Sams seconded to adjourn the O&A Meeting of December 11, 2025. The motion was approved unanimously.

[Ops Committee Slides 12.11.25]

[25-178](#)



# New Orleans Regional Transit Authority

2817 Canal Street  
New Orleans, LA 70119

## Board Report and Staff Summary

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**File #:** 26-012

**Operations & Administration Committee**

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[01.08.26 Ops Committee]







*January 8, 2026*

Regional Transit Authority

**Operations & Administration  
Committee**



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# ***Agenda***

- 1. Call to Order**
- 2. Roll Call**



# ***Agenda***

## **3. Consideration of Meeting Minutes**

[Operations and Administration Meeting – December 11, 2025]

26-004



# ***Agenda***

## **4. Committee Chairman's Report**



# ***Agenda***

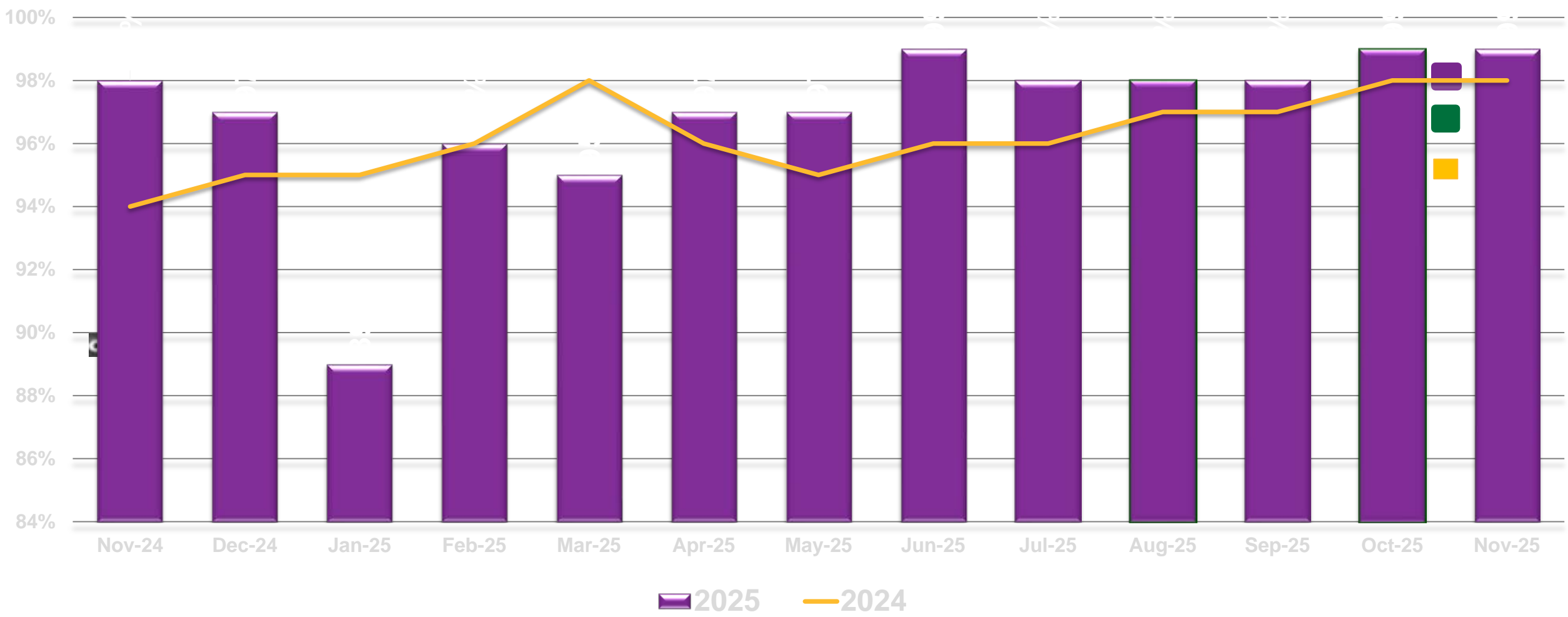
## **5. Chief Executive Officer's Report**



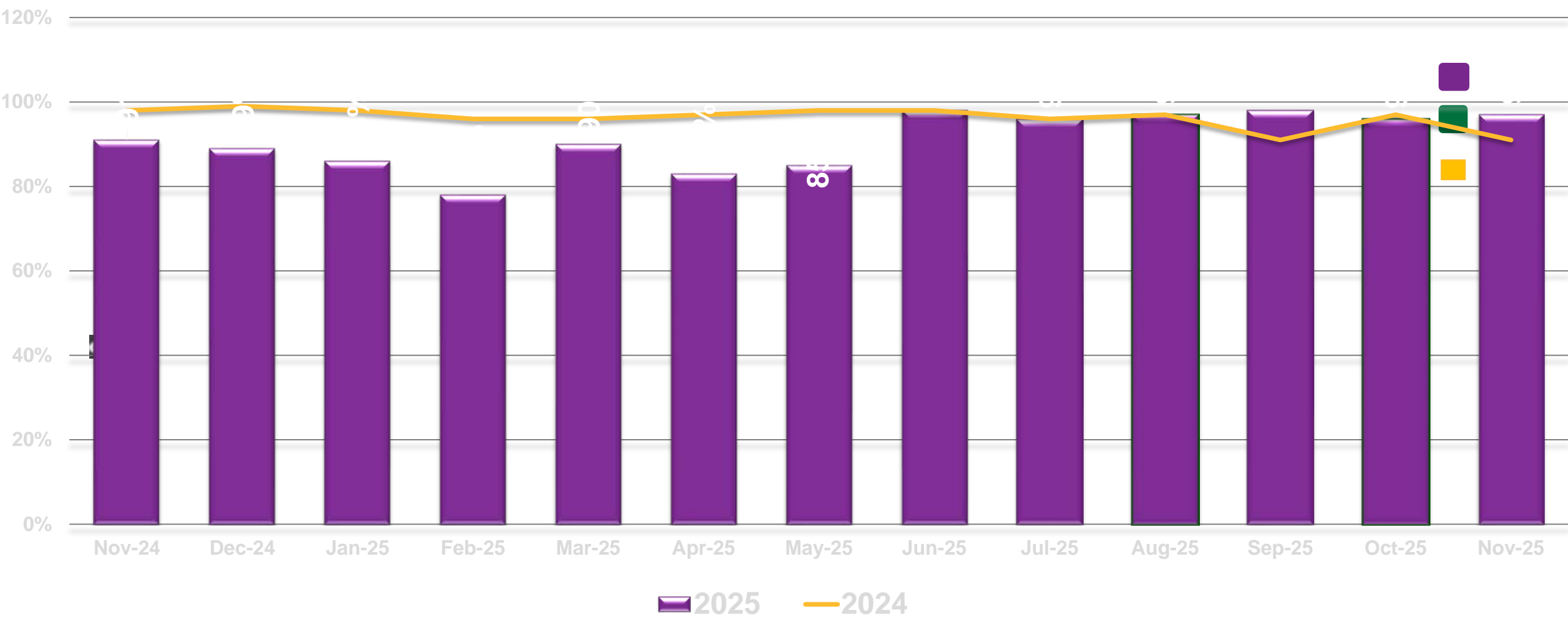
# ***Agenda***

## **6. Chief Transit Officer's Report**

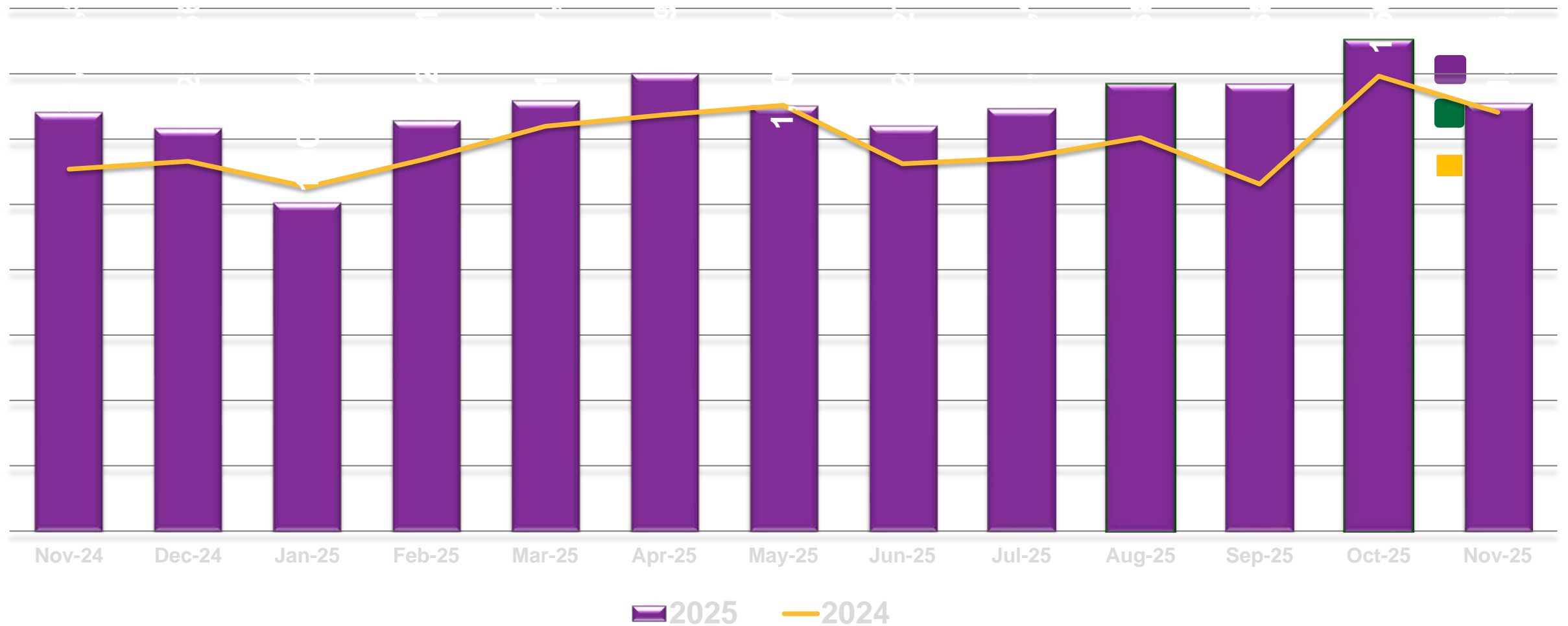




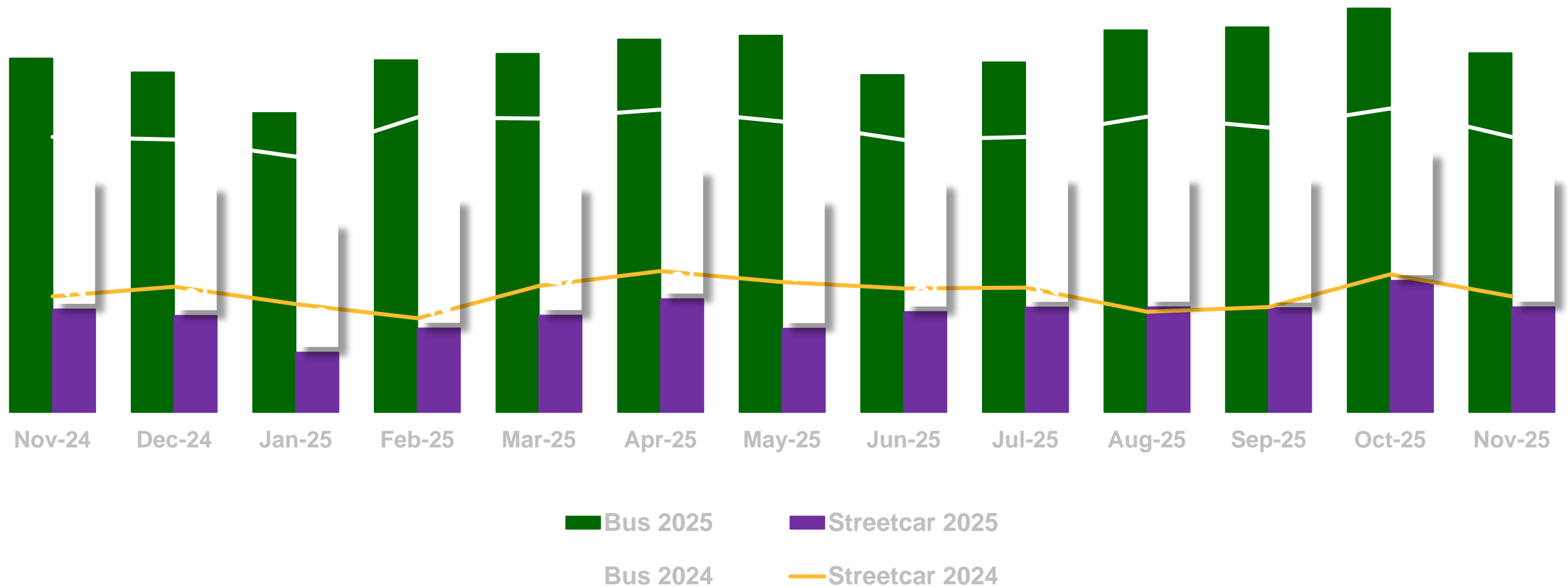
***\*1% increase over last year***



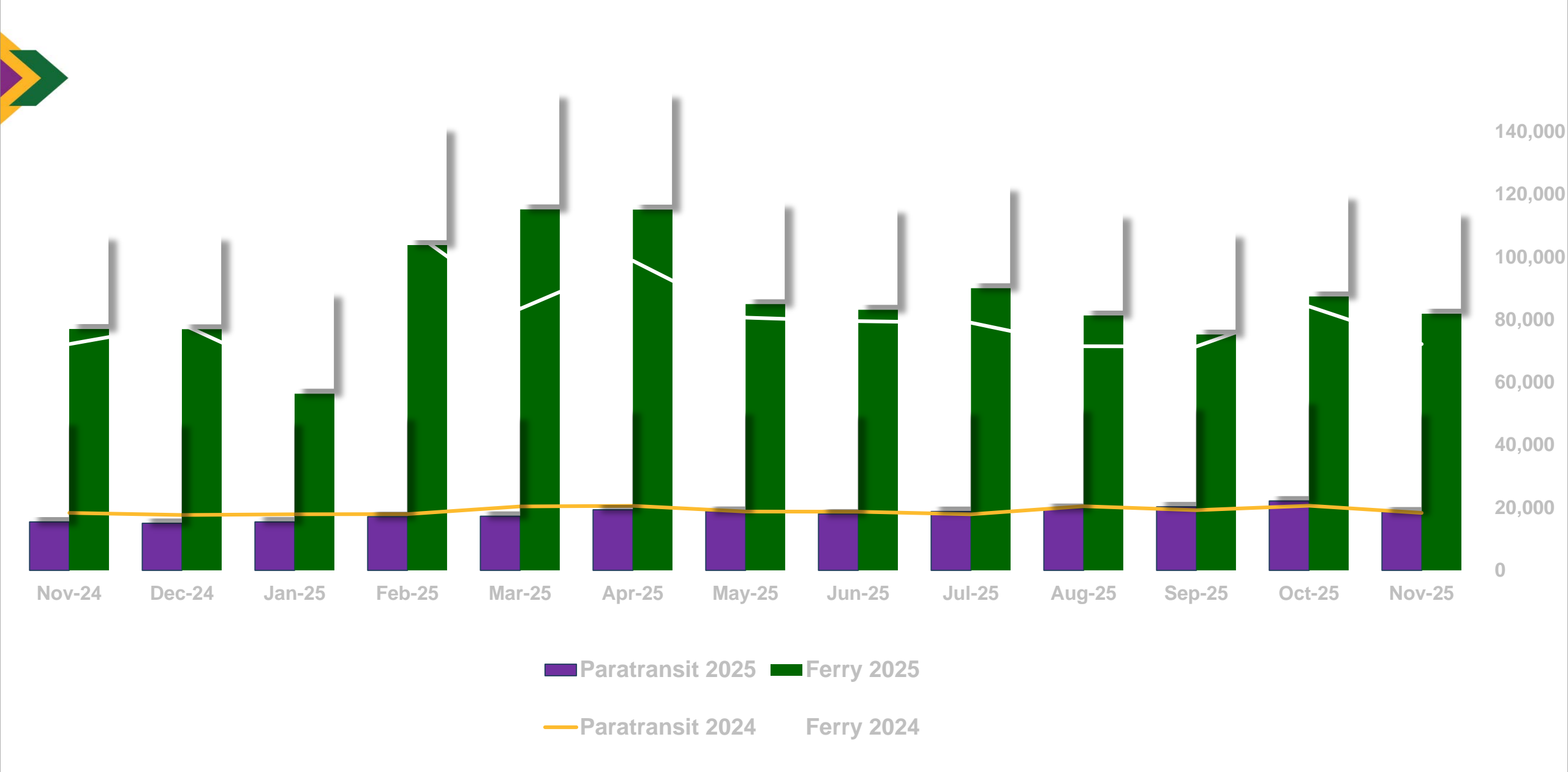
***\*6% increase over last year***



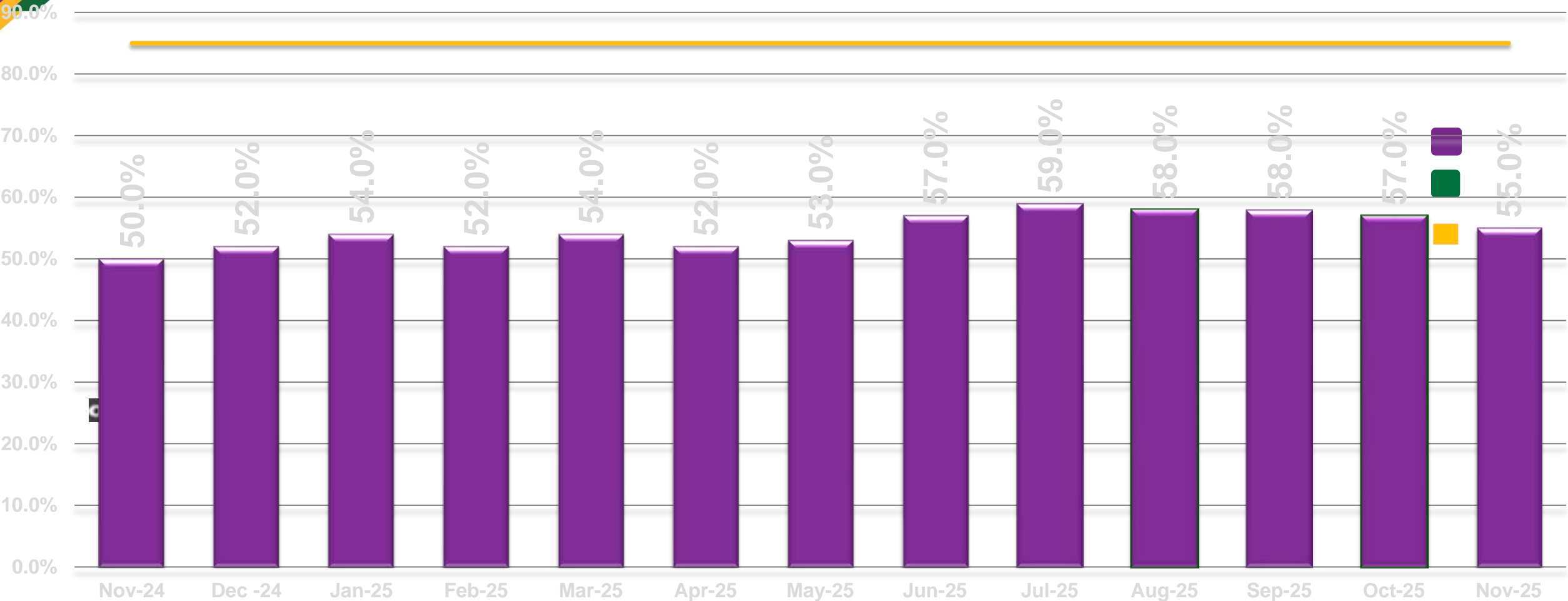
***\*\*Total Increase from 2024 (+27,219)***



**\*\*Increase of 19,095 from 2024**  
**Bus(+13,600) Streetcar (+5,495)**



**\*\*Increase of 8,124 from 2024**  
**Paratransit(+3,218) Ferry(+4,906)**



New OTP

# Initiatives for Paratransit Service Improvement

- ☐ Early trips are being proactively negotiated with customers
- ☐ Dispatchers are actively monitoring trips, will add drivers/ runs as needed
- ☐ Supervisors and Managers are doing route checks
- ☐ Manifests are being checked daily by the Manager and Director

## LONG-TERM DETOURS

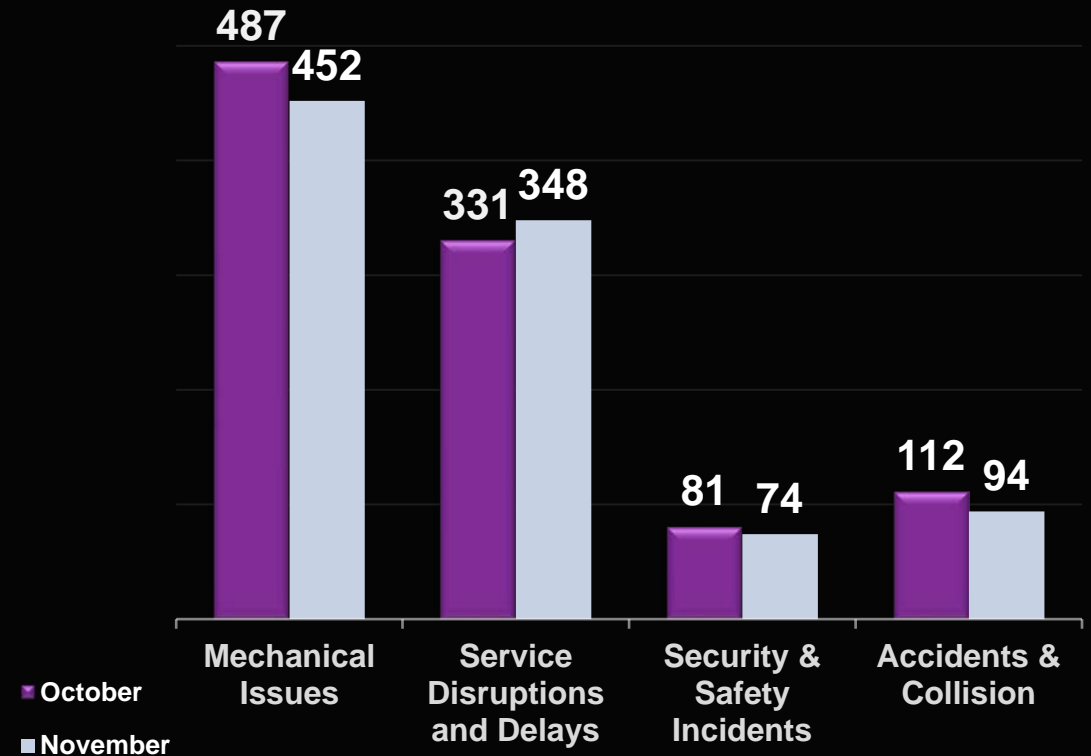
ROUTES AFFECTED BY LONG-TERM DETOURS	CAUSE
11-Magazine	Utility Company Work
31 & 32 Gentilly/Treme	Road Construction
57-Franklin/Freret	Road Construction
61 & 62- Lake Forest/Morrison	Road Construction
80 – Desire/Louisia	Road Construction
84 - Galvez	Bridge Malfunction
91 – Esplanade	Road Blocked
103 – General Meyer	Hole in Street
114A & 114B Sullen/Woodland	Road Blocked

## SERVICE DISRUPTION BY CAUSE BUS & STREETCAR

### TOTAL CAUSES

November = 998

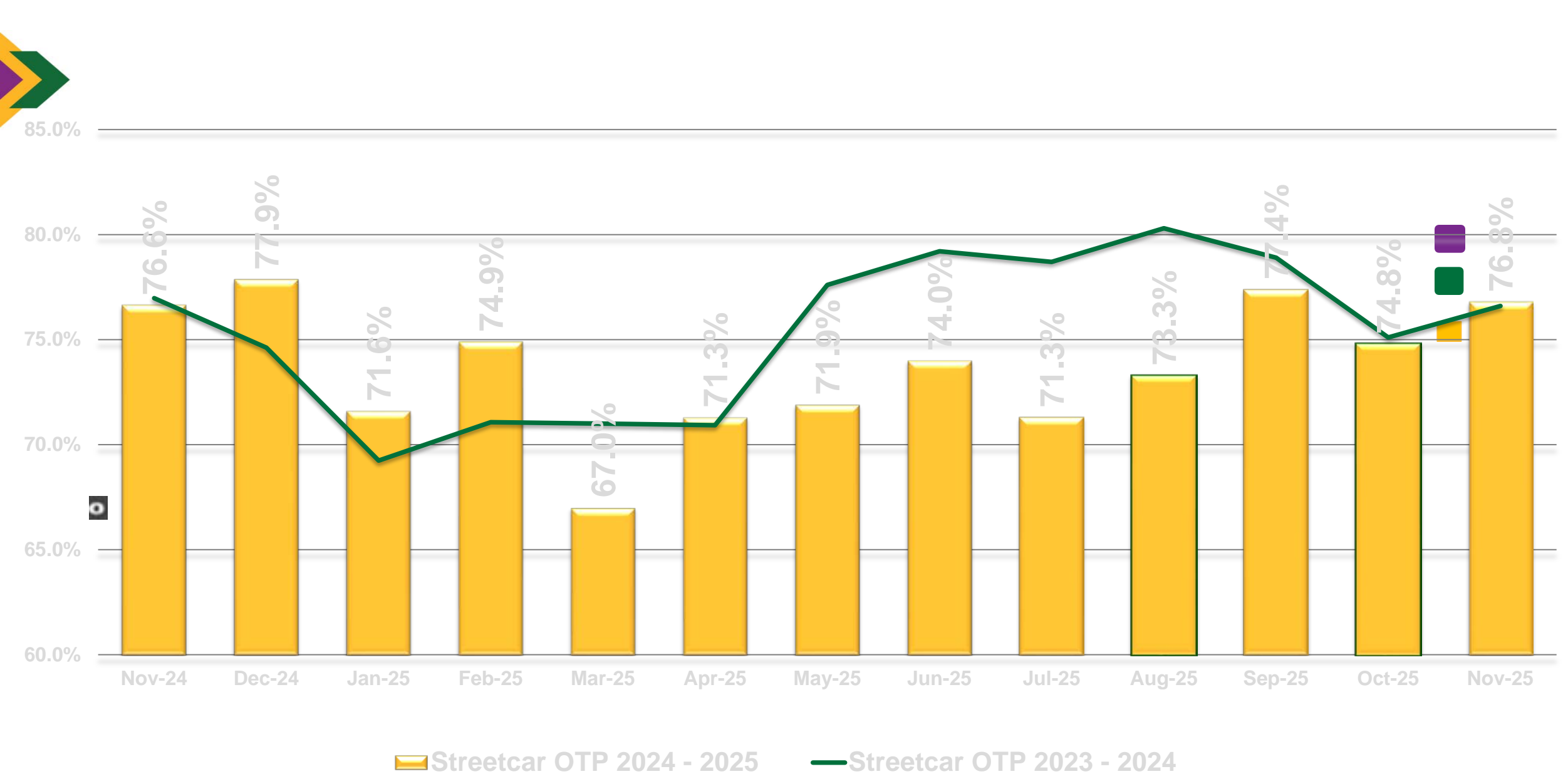
October =1003



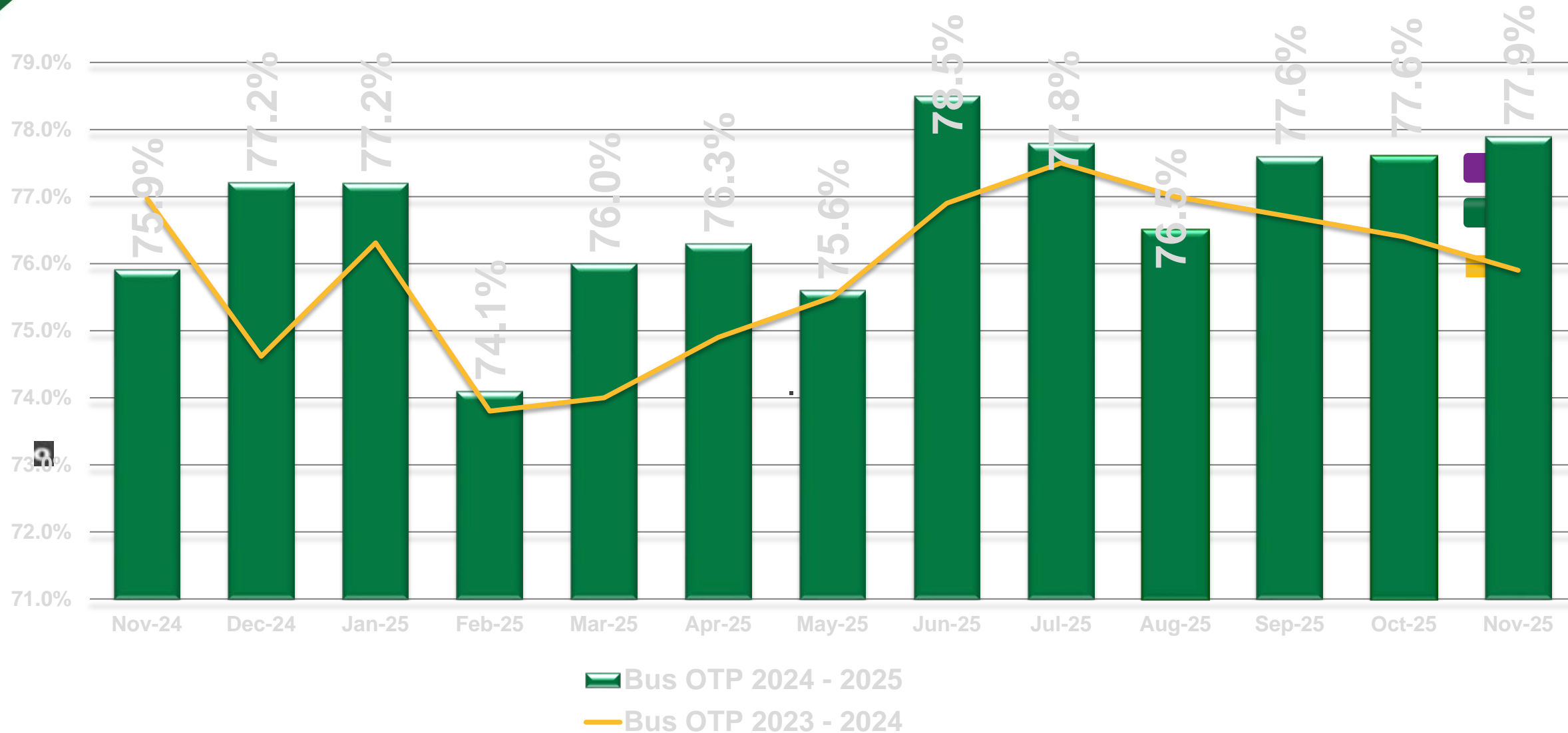
### **\*\*Top causes of service delays:**

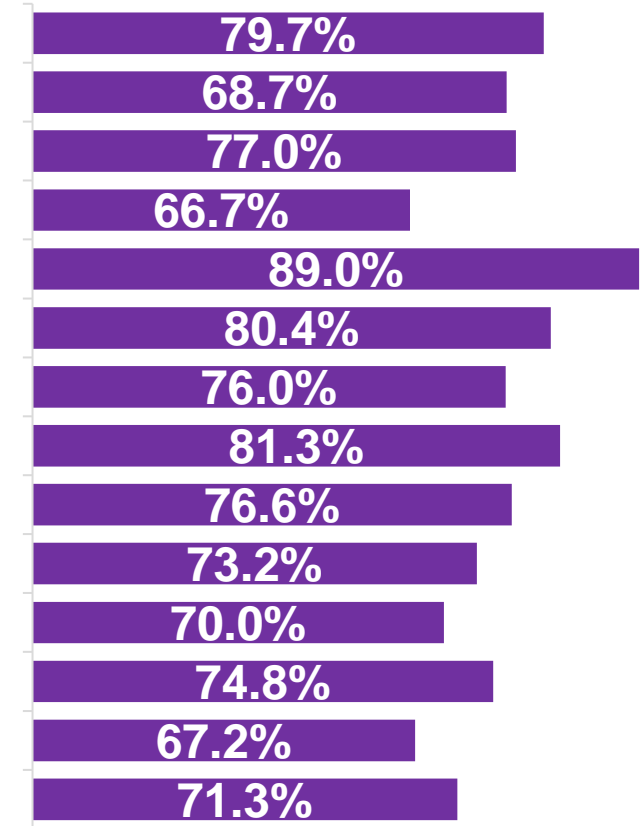
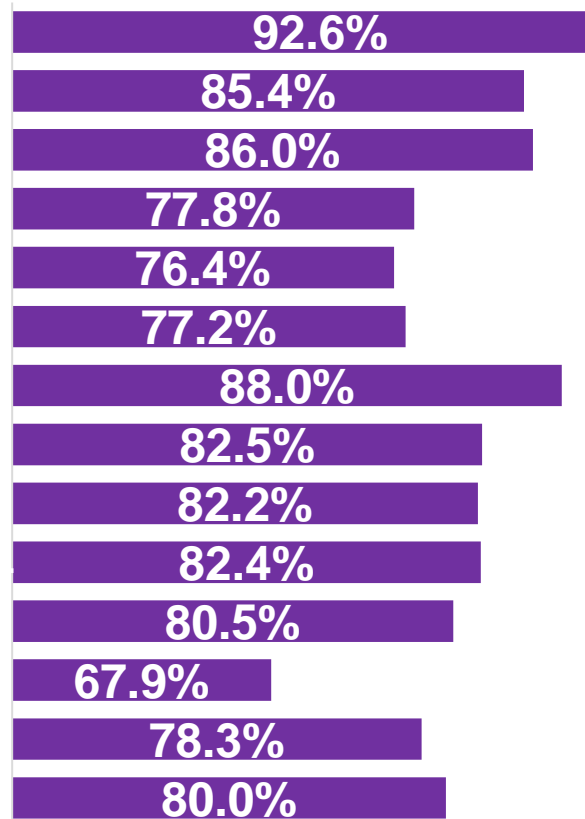
1. Lot Defect- 34%
2. Operator Availability- 28%
3. Vehicle Availability- 19%





**\*\* Streetcar OTP may be understated, as bus bridge operations are not fully reflected in on-time performance calculations.**





From October to November, 18 of 31 routes improved their On-Time Performance, representing 56% of the transit network trending upward. Additionally, 5 previously strong corridors-maintained stability at 85% OTP, serving as reliability pillars for system performance.

# TOP ON-TIME PERFORMER BY MODE | NOVEMBER 2025

## BUS OPERATORS

Sean Sawyer	96.1%
Kenyatta Simpson	95.0%
Gen White	93.8%
Myron Hughes	92.9%
Denise Davies	92.8%
Nikell Fortia	92.5%
Tameshea Celestine	92.4%
Joseph Gaines	92.4%
Kevin Moffett	92.1%
Norbert Washington	91.8%

## STREETCAR OPERATORS

Charles Cadet	97.8%
Elie Randolph III	89.6%
Darryl Moon	88.9%
Keishawn Senegal	88.6%
Oliver Armstrong	88.5%
Henry Jones	88.4%
Gerald Hawkins	88.4%
Shawntika Baptiste	86.6%
Calvin Nix	85.1%
Demond Ferguson	84.5%

## PARATRANSIT OPERATORS

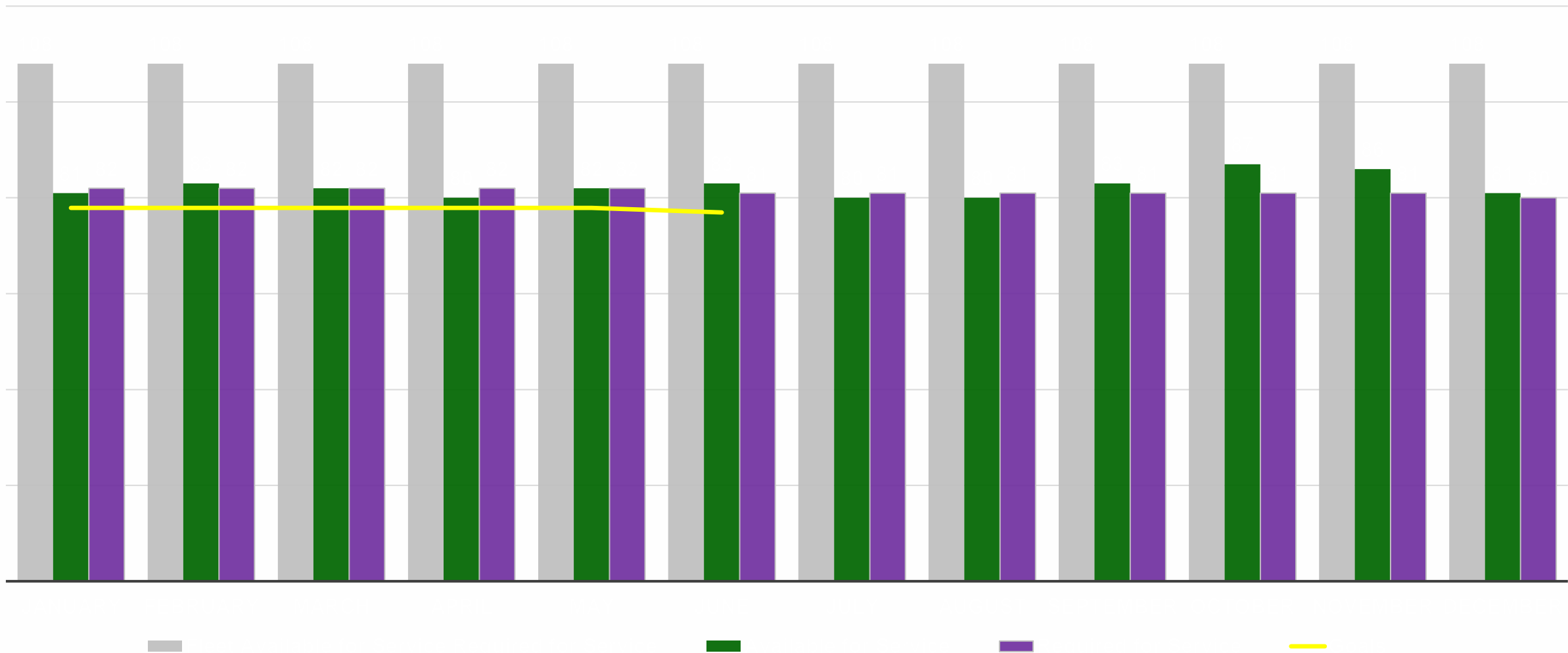
Billy Lawrence	90.5%
Paul Daniels Sr	89.2%
Carol Thomas	83.0%

# Questions?

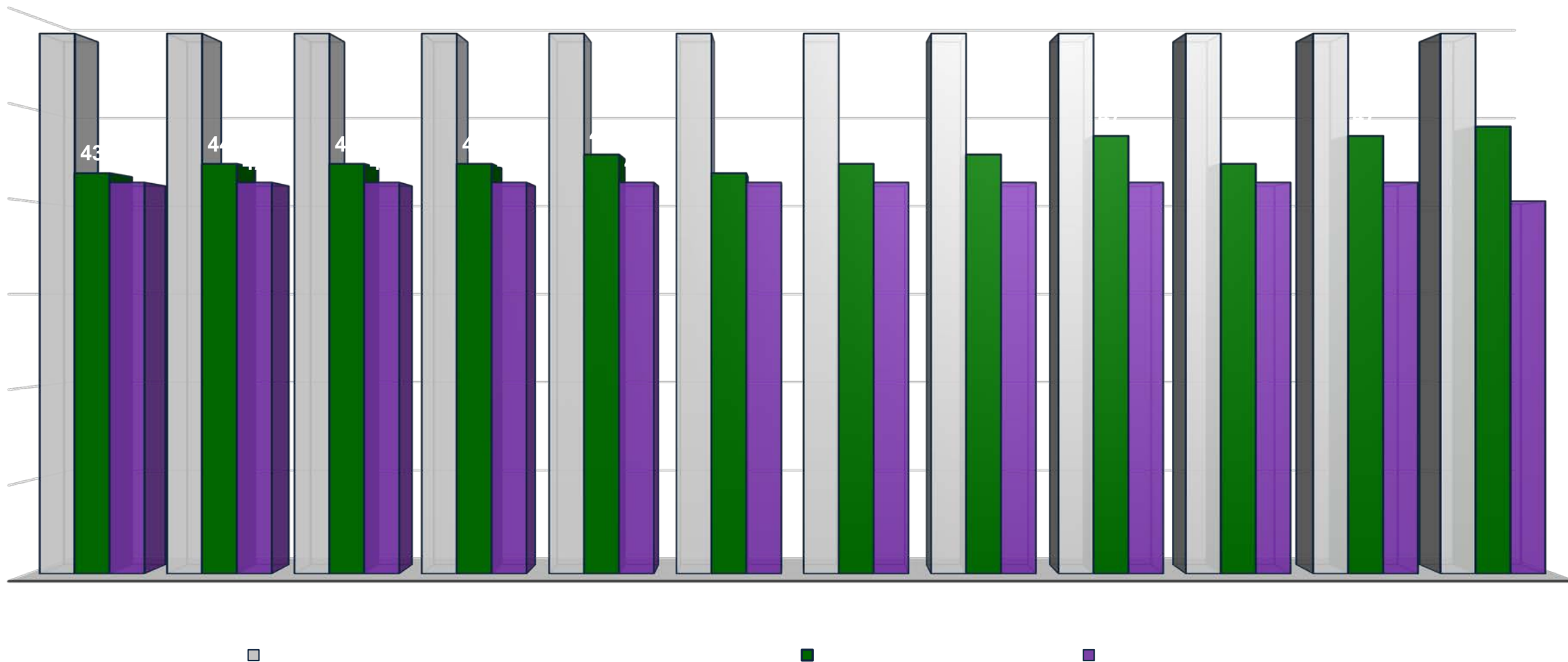


# ***Agenda***

## **7. Chief Asset Manager Officer's Report**

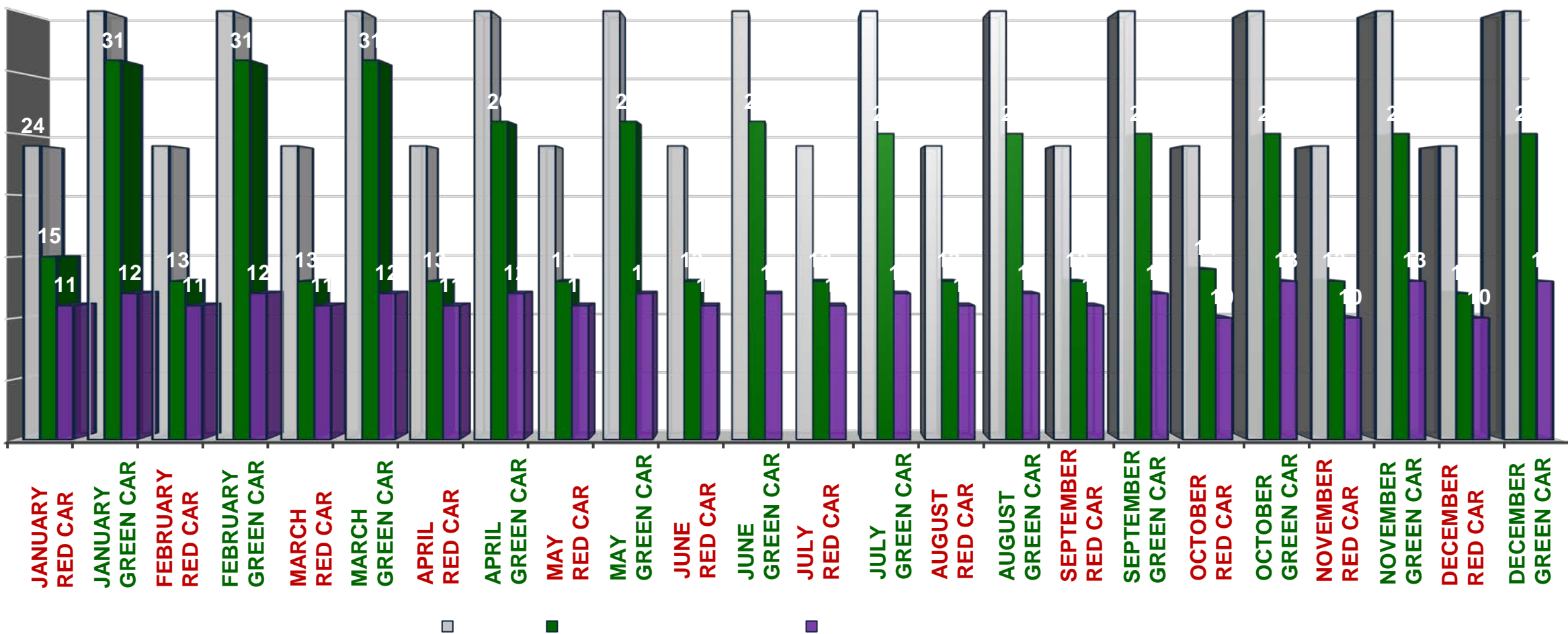


**BUS FLEET AVAILABILITY:** For December, the number of available buses decreased by 5 from the prior month.

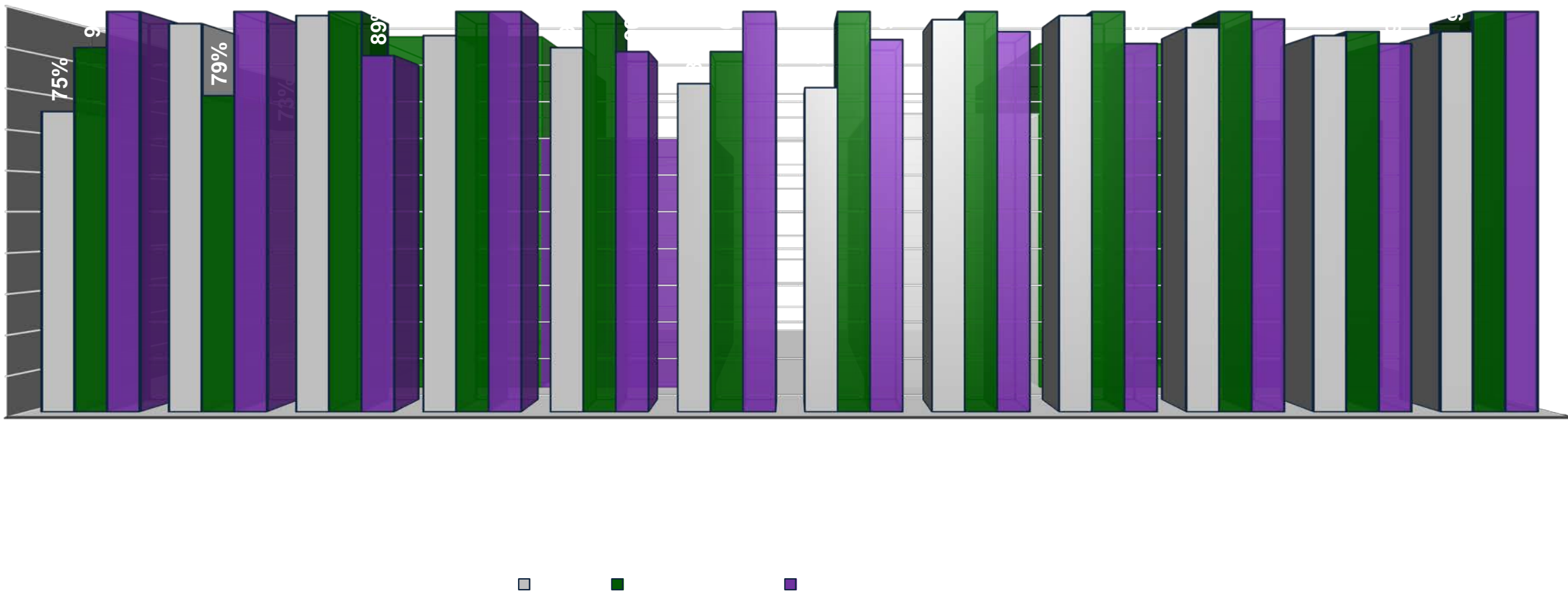


**PARATRANSIT FLEET AVAILABILITY:** Paratransit availability increased by 1 from the previous month.

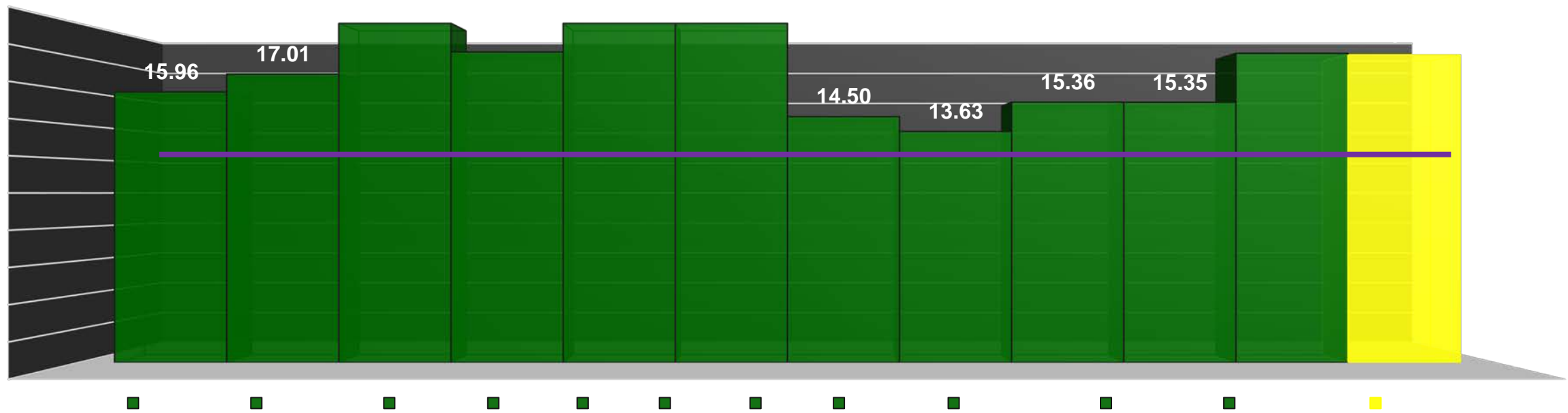




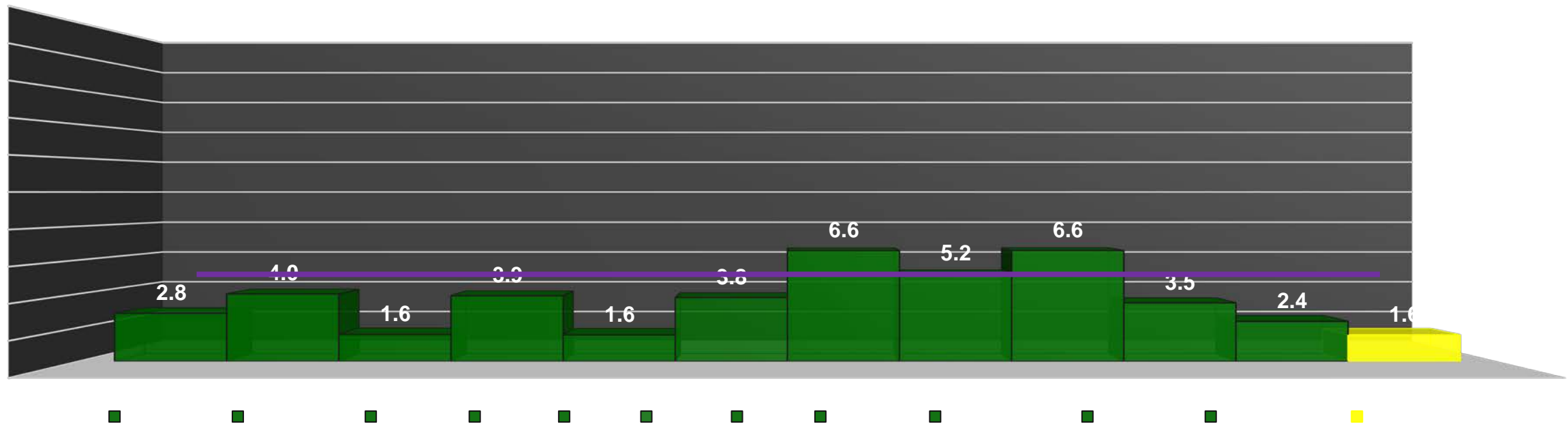
**STREETCAR FLEET AVAILABILITY:** Streetcar availability for the **Green** cars remained consistent with the previous month while the **Red** cars decreased availability by 1.



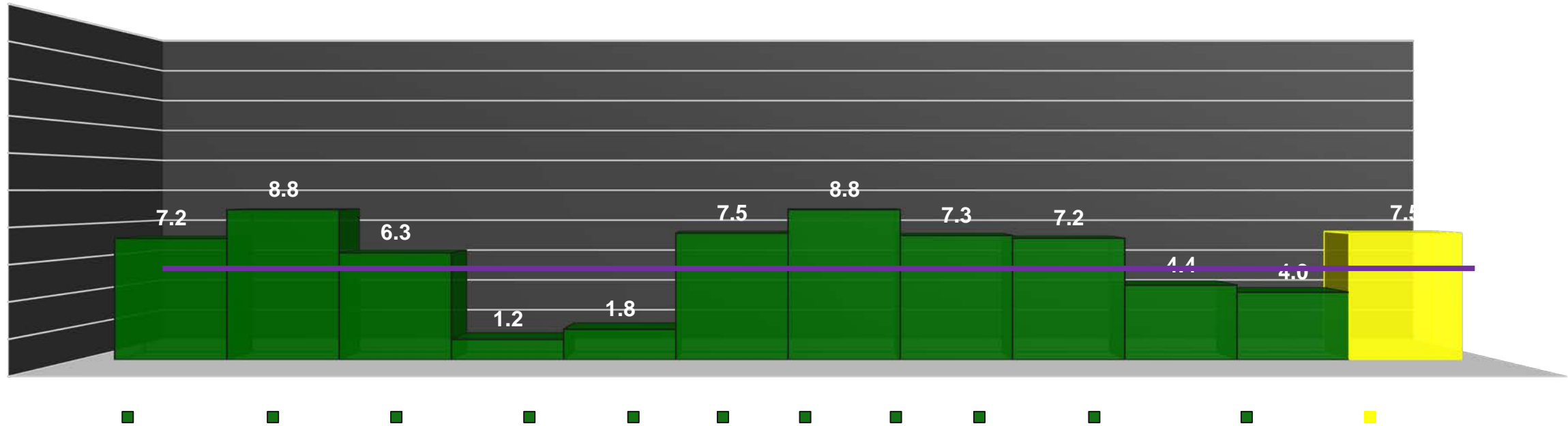
**PREVENTATIVE MAINTENANCE COMPLIANCE BUS, STREETCAR, AND PARATRANSIT:** Fixed Route PM Compliance increased by 1% for December. We are investigating an issue with our maintenance reporting interface. Streetcar PMs increased by 5% and Paratransit PMs increased by 8% from the previous month . Our PM Compliance goal remains at 90%.



**ROAD CALL MILEAGE:** Fixed Route bus road calls per 100,000 miles have decreased by 0.08 from the previous month with the goal still set at under 13.



**ROAD CALL MILEAGE:** Paratransit decreased the number of road failures by 0.8 from the previous month, with a goal of under 5 for chargeable mechanical road failures per 100,000.



**ROAD CALL MILEAGE:** Streetcar increased the number of road failures by 3.5, with a goal of under 5 for chargeable mechanical road failures per 100,000 miles.

# Updates

- Vehicle Auction
- 2 paratransit vehicles
- Fixed-route Cutaway (small bus)
- Tamping Machine
- Procurements
  - Oil and lubricants contract
  - Janitorial CEA

# Questions?



# ***Agenda***

## **8. Chief Safety/Security Officer's Report**





# Public Safety Report: Crimes – November 2025

Type	Monthly Totals	YTD Totals
Part 1	1	8
Part 2	3	47
<b>Totals</b>	<b>4</b>	<b>55</b>

Year-Over-Year Comparison (January – November)			
	2024	2025	% Change
Count	55	55	0%
Incident-to-System Boardings*	1: 238,994	1: 260,671	-9.1%

\* Based on system ridership for the period **January 1 – November 30** in 2024 and 2025—13,144,692 and 14,336,925, respectively.

**PART 1 crimes: homicide, aggravated battery, aggravated assault, arson, burglary, (attempted) motor vehicle theft, larceny, rape.**

**PART 2 crimes: disorderly conduct, disturbing the peace, fighting, public drunkenness, DUI, embezzlement/fraud, forgery/counterfeiting, criminal damage, narcotic drug laws, threats, receiving stolen property, sex crimes, simple battery, weapon violations.**

Note: Homicides that occur on RTA property are investigated by other law enforcement agencies. These cases are shown here for public information; however, the cases are reported by the outside agency and are not included in RTA crime statistics.



# Public Safety Activity Report – November 2025

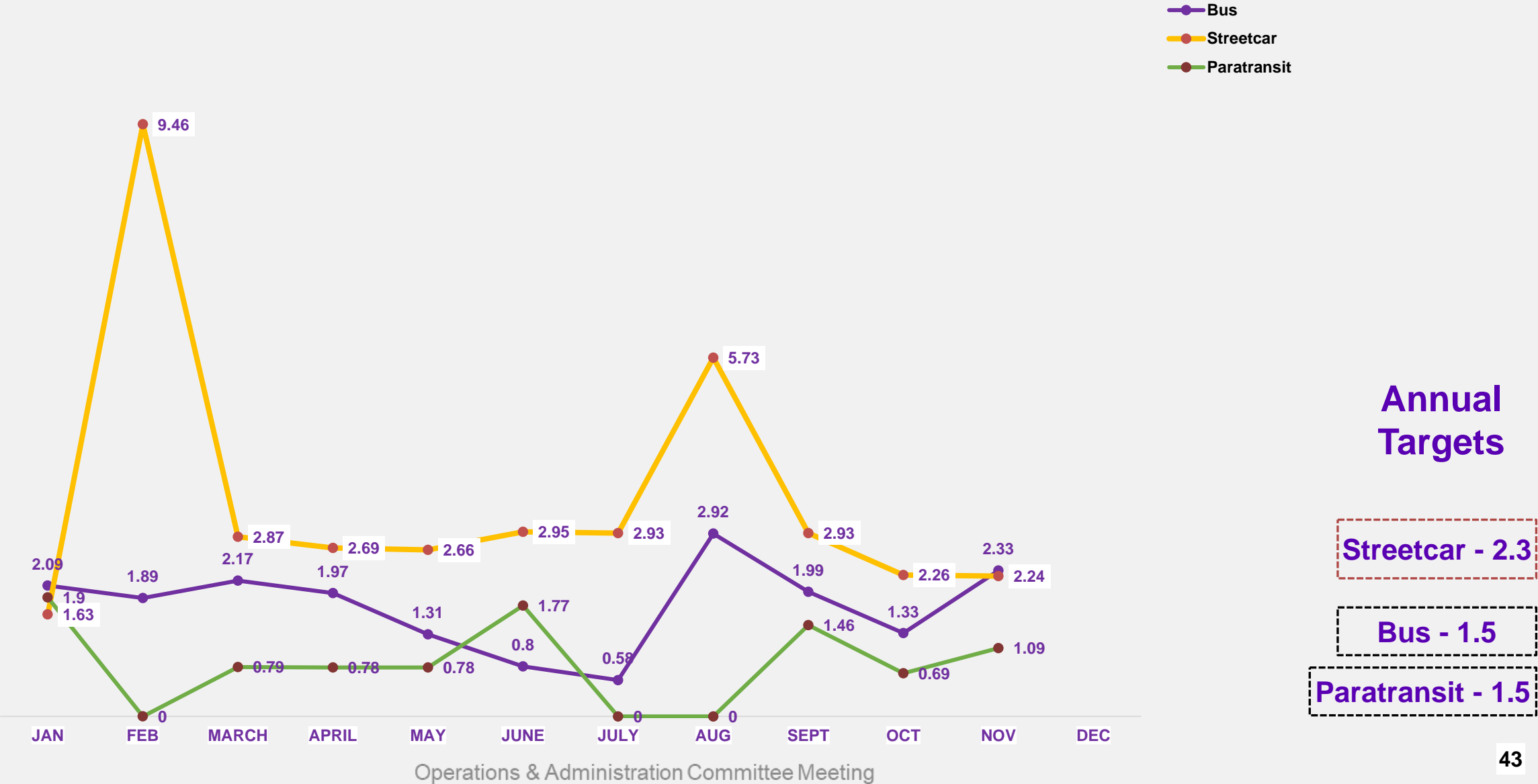
Transit Police		
Activities	Monthly Totals	YTD Totals
Arrests	0	13
Summons	0	8
Calls for Service	3	106
Boarding Inspections	112	2,242
Ride Alongs	16	127
Citations	2	32
Written Warnings/Reports to Follow	2	128

Crisis Intervention / Public Safety Team		
Activities	Monthly Totals	YTD Totals
Unhoused Contacts*	56	775
Referrals	0	16

**\* Conducted in partnership with Transit Police**

# Preventable Safety Events – November 2025

Preventable Rate Relative to Target Rate



# Safety Report – November 2025

## Preventable Safety Events by Mode

Mode	Rate <sup>1</sup>	Monthly Total	YTD 2025	Year-Over-Year
<b>Bus</b>	<b>2.33</b>	<b>11</b>	<b>98</b>	<b>68</b>
<b>Streetcar - Collisions</b>	<b>2.24</b>	<b>2</b>	<b>25</b>	<b>21</b>
• Streetcar – Other State Reportable	<b>0</b>	<b>1</b>	<b>6</b>	<b>5</b>
<b>Paratransit</b>	<b>1.09</b>	<b>1</b>	<b>11</b>	<b>16</b>

1. Preventability rate = number of collisions deemed preventable based on agency standards per 100,000 revenue miles per mode. RTA's current goals are <2.3 for streetcar and <1.5 for bus and paratransit.

## Workplace Injuries

Type	Monthly Total	YTD 2025	Year-Over-Year
<b>OSHA Recordable<sup>2</sup></b>	<b>1</b>	<b>10</b>	<b>16</b>
<b>OSHA Reportable</b>	<b>0</b>	<b>0</b>	<b>0</b>

2. RTA follows OSHA guidance on recordable and reportable incident types.

# Questions?



# ***Agenda***

## **9. Presentation: Service Disruption/External Communications**

# Service Disruption Communications

RTA

Search

Menu

Service Alerts

Stay in the know with rider alerts for construction and event-related revisions to RTA service.

Home / Ride With Us / Service Alerts

Bus Alerts

103

General Meyer Local

1

Roadwork Detour

AS OF May 09 2025 05:51 PM

Due to road work on O'Keefe Avenue, there is a detour on 103 - General Meyer Local. The following stops are closed:

O'Keefe Ave. at Girod St.

11

Magazine

3

114A

Garden Oaks - Sullen

1

114B

Garden Oaks - Woodland

1

Changes That May Affect Your Ride

Find out about changes in our service in response to traffic, disruptions, and other events.

Check now

Don't Know Which Route to Take?

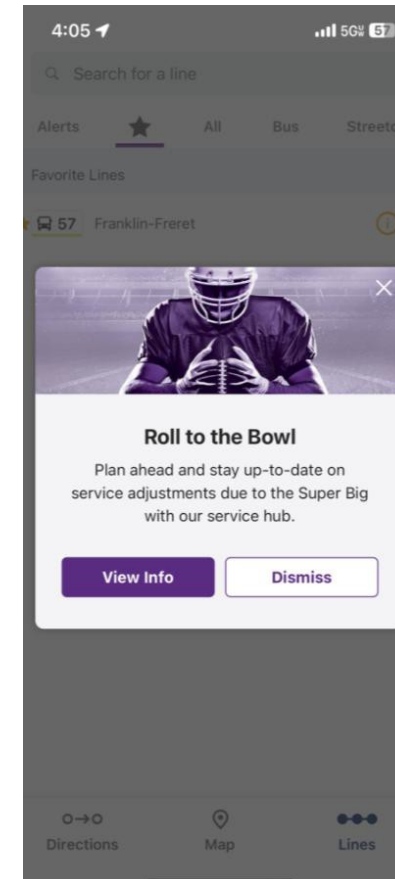
Use our Trip Planner to plan out your trip.

Try It

Norta.com ServiceAlerts

# External Communication Channels Guide

Channel (Rider Facing)
Service alert:
- “Le Pass” app
- Norta.com
- Clever Vision (on vehicle)
- X post
Calendar (external)
In-App banner and prompts (Le Pass)
Social Media Post (Facebook, IG, LinkedIn)
Webpage “Changes That Affect Your Ride”, norta.com
Press release / media advisory
Text notification, “RTA Updates” (subscription)
Public Distribution List (email or text subscription)
Stop-level signage (template)
Printed material (flyers, brochures, maps)
Operator announcement
Outreach events and RTA meetings



Le Pass App



Instagram Post



# Types of Impact Action Matrix Entries

Type	Impact Level	Impact Length
Un-planned	Immediate	1 day
	Medium	1–7 days
Planned	Low	1 Day
	Medium	1–7 days
	High	7 days
Priority	Emergency Incident (ICS not activated)	Any
	Emergency Incident (ICS activated)	Any

# Un-planned Medium Impact

Type	Impact Level	Impact Length	Examples	Channels	Owner	Notification to Public Standard
Un-Planned	Medium	1–7 days	Water main break	Service Alert	OCC	Within 60 minutes of notification
				Social Media	Comms	Post day of event
				Stop-level signage	Supervisor	Post day of event
				Optional: Website	Comms	Post as soon as notified
				Optional: In-app notice	Comms	Post day of event
				Optional: Press release	Comms	Post as soon as determined 5+ day impact
				Optional: Public Distribution List	Comms	Post as soon as determined 5+ day impact

# Planned Medium Impact

Type	Impact Level	Impact Length	Examples	Channels	Owner	Notification to Public Standard
Planned	Medium	1–7 days	Race, Festival, Parade, Return to Service (From a Long-term Detour)	Service Alert	OCC	Schedule 2 days prior, Post day of event
				Calendar (internal + external)	Comms	Post when notified
				On-Board Announcement	OPS	Upon Rider Boarding
				Social Media	Comms	Post 1 day prior to event
				*Stop-level signage	Stops Mgr	1 day prior
				<i>Optional:</i> In-app notice	Comms	Post day of event
				<i>Optional:</i> Press release	Comms	Post 2 days prior to event

# Internal Controls

Service Disruption Checklist			
Event Name	Nine times second line		
Event Date	11/23/2025		
Event Type	Planned, Medium Impact due to estimated attendance size		
Event Intake / POC	NOPD		
Action	Party	Target	Actual
Event Notification	NOPD	n/a	11/6/2025
Detour Sheet	Supervisors	5 days prior (11/18)	Waiting on detours operations
Detour Email	OCC	11/18/2025	Waiting on detours operations
Social Media	Comms	11/21/2025	
Event on Calendar	Comms	Add ASAP	
Service Alerts	OCC	Load 2 days prior 11/21/2025	Waiting on detours from operations
Operator Notification	SDM	?	
Signage	Planning, TSM, SDM, Ops super, comms	11/21/2025	Yes:
(In-App Notification)	Comms	Day of event (11/23)	Yes:
(Press release)	Comms	n/a	No
Disruption stage	Preplanning	11/6/2025	

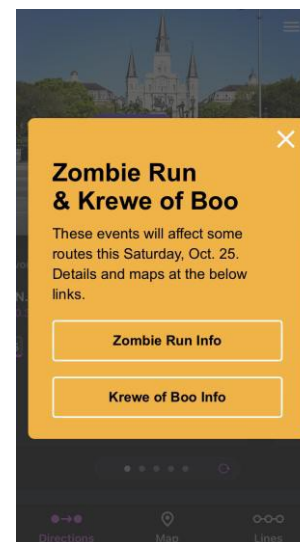
# Ongoing Process Improvement Refinement

## New Multi-Department Working Group Established:

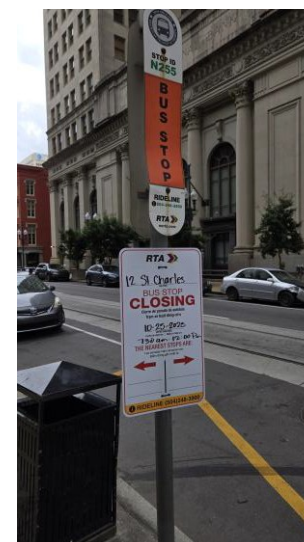
- Map all roles and steps in current process to identify, respond and communicate disruptions
- Develop and document steps, tools and standards
- Develop action plan for systemic improvements

## Next Steps:

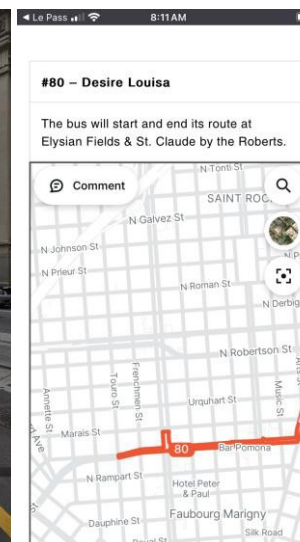
- Present updated communication decision tool (December)
- Implement action plan using sub-groups (through Q2 2026)



Le Pass App pop-up notification



Temporary stop closure signage



Route detour plan and map

**Working Group Participants:**  
Operations, Communications, Customer Service, Planning, IT, Emergency Management, Transit Stops Management

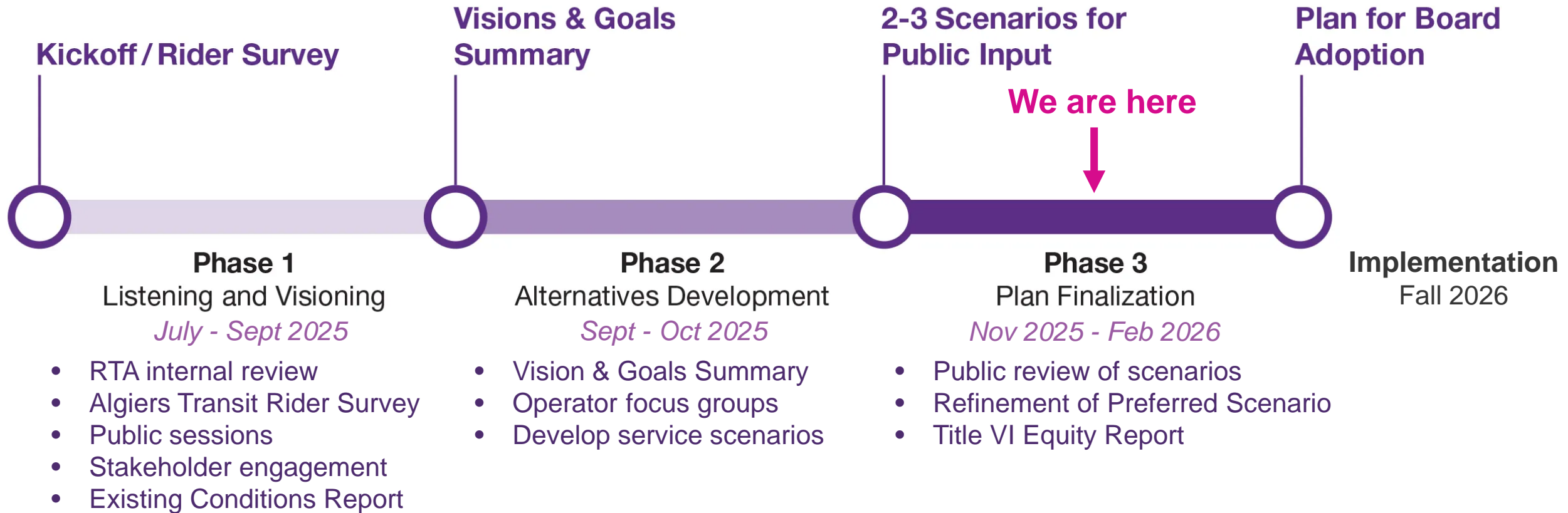
# Questions?



# ***Agenda***

## **10. Algiers Service Improvement Update**

# Project Timeline

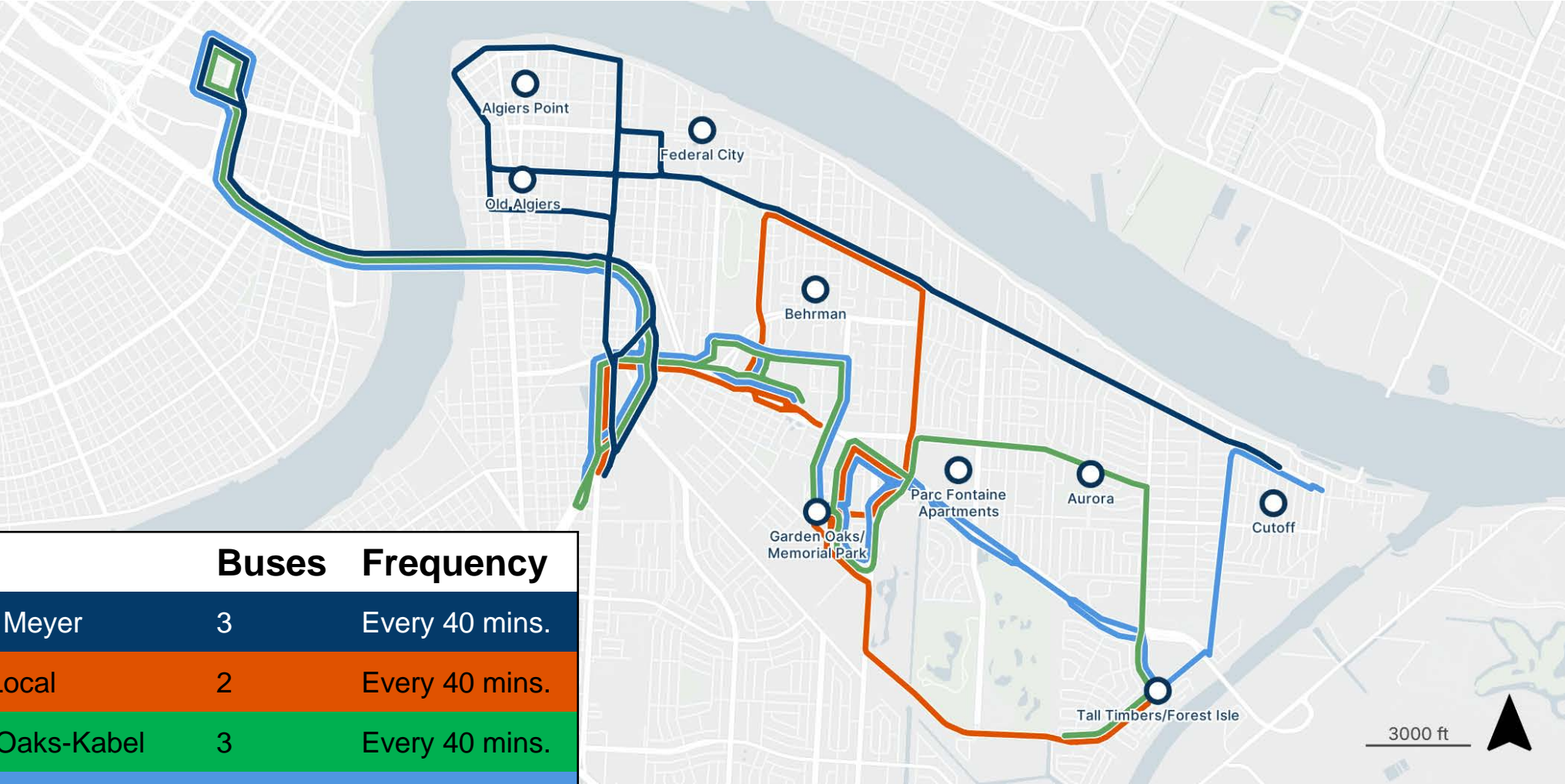
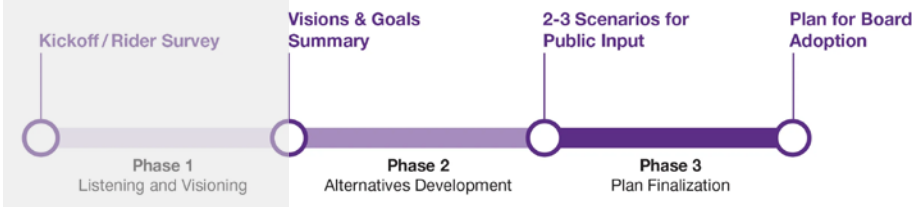




# Phase 1 Summary

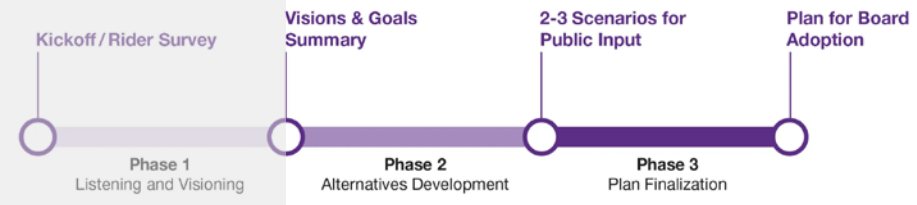
Service Vision and Goals

# Existing Service



Route	Buses	Frequency
103 General Meyer	3	Every 40 mins.
105 Algiers Local	2	Every 40 mins.
114 Garden Oaks-Kabel	3	Every 40 mins.
115 Garden Oaks-Sullen	3	Every 40 mins.

# Ridership Analysis



**High ridership areas**

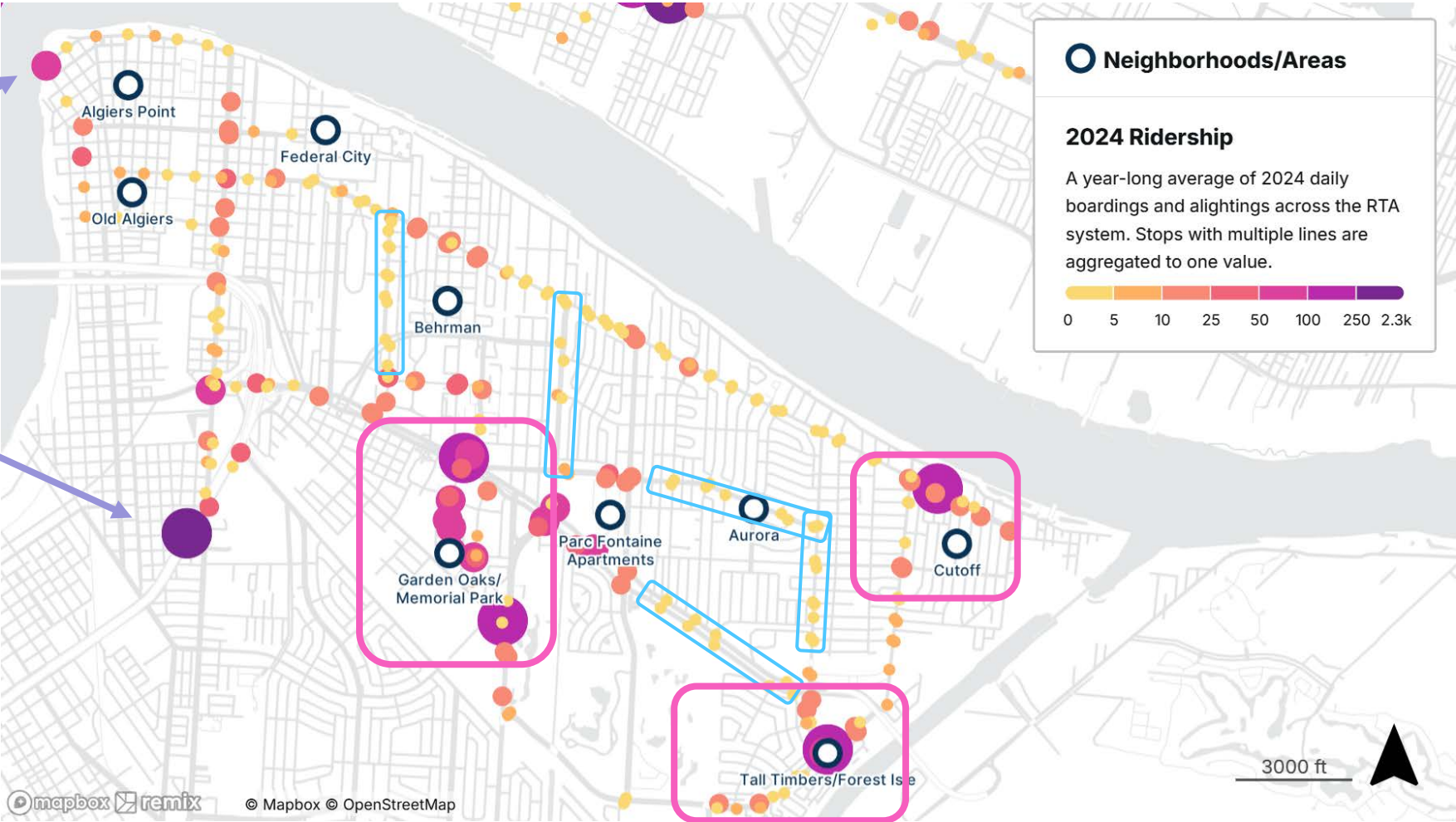
- Garden Oaks / Memorial Park
- Gen De Gaulle at Holiday
- Tall Timbers / Forest Isle
- Cutoff

**Key transfer facilities**

- Algiers Point Ferry
- Wilty Terminal

**Low ridership segments**

- Pace Blvd
- Holiday Dr – between MacArthur and Gen Meyer
- Gen de Gaulle – between Kabel and Woodland
- MacArthur - between Kabel and Woodland
- Woodland Dr – between MacArthur and de Gaulle



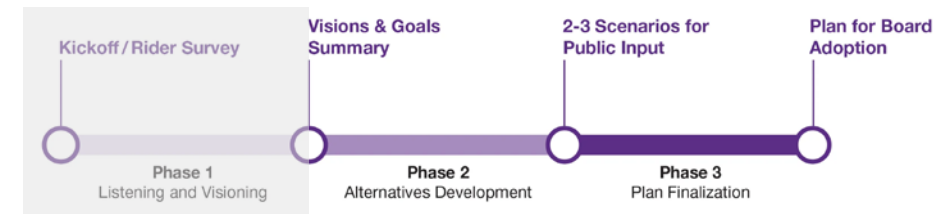
# Survey Results

## Survey respondents

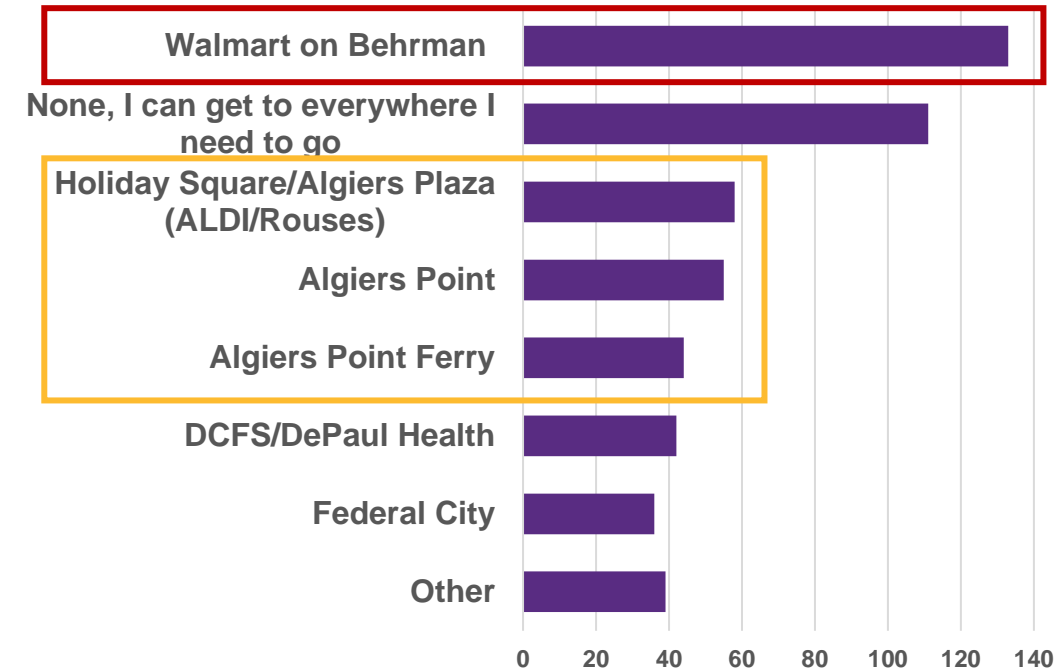
- 327 total respondents
- 304 respondents (93%) reported riding RTA in Algiers at least once a week

## Riders identified key areas for improvement

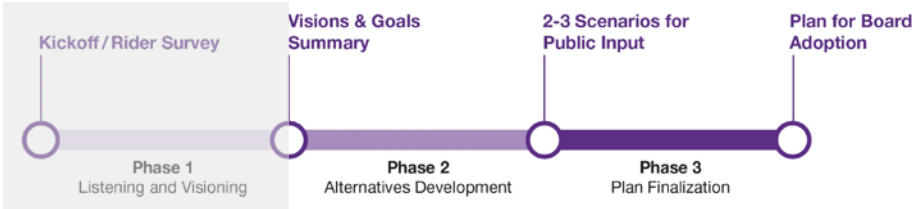
- More frequent service
- Quicker trips to downtown, especially for far-out neighborhoods
- Many neighborhoods lack one-seat to reach grocery store
- More late-night/early morning service



Are there any places on the Westbank you wish were easier to reach by bus?



# Service Goals and Constraints



## Service Goals



More frequent  
bus service



Quicker trips to  
downtown



Better service to  
grocery stores



Maintain access  
to Wilty Terminal

## Service Constraints



11 available buses



Road conditions



Operating budget



Traffic congestion  
on the CCC

# Phase 2 Summary

Alternatives Development



# Algiers Service Planning Process



## Feedback from Phase 1

## Service Options Existing Service

## Feedback on Service Options

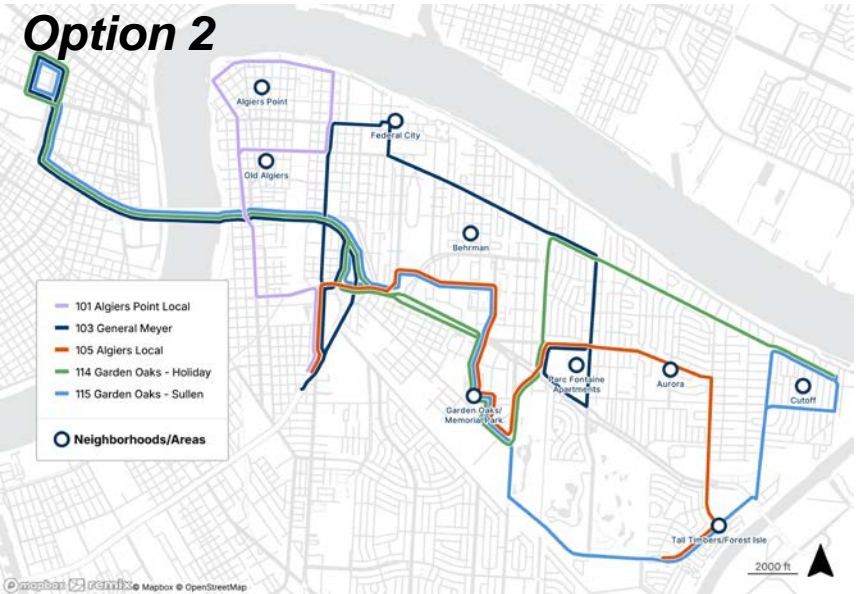
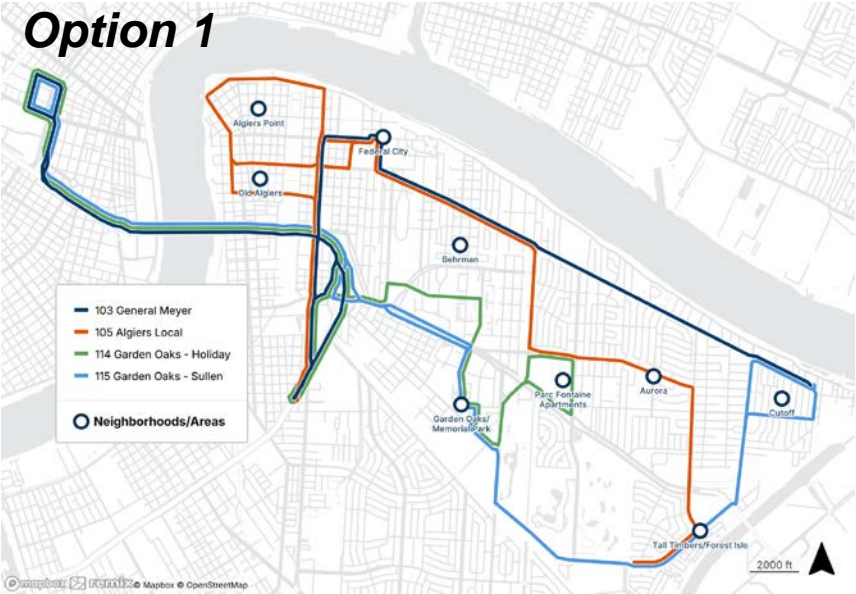
## Modifications

Service Goals & Constraints

Option 1  
Option 2

Public Comments

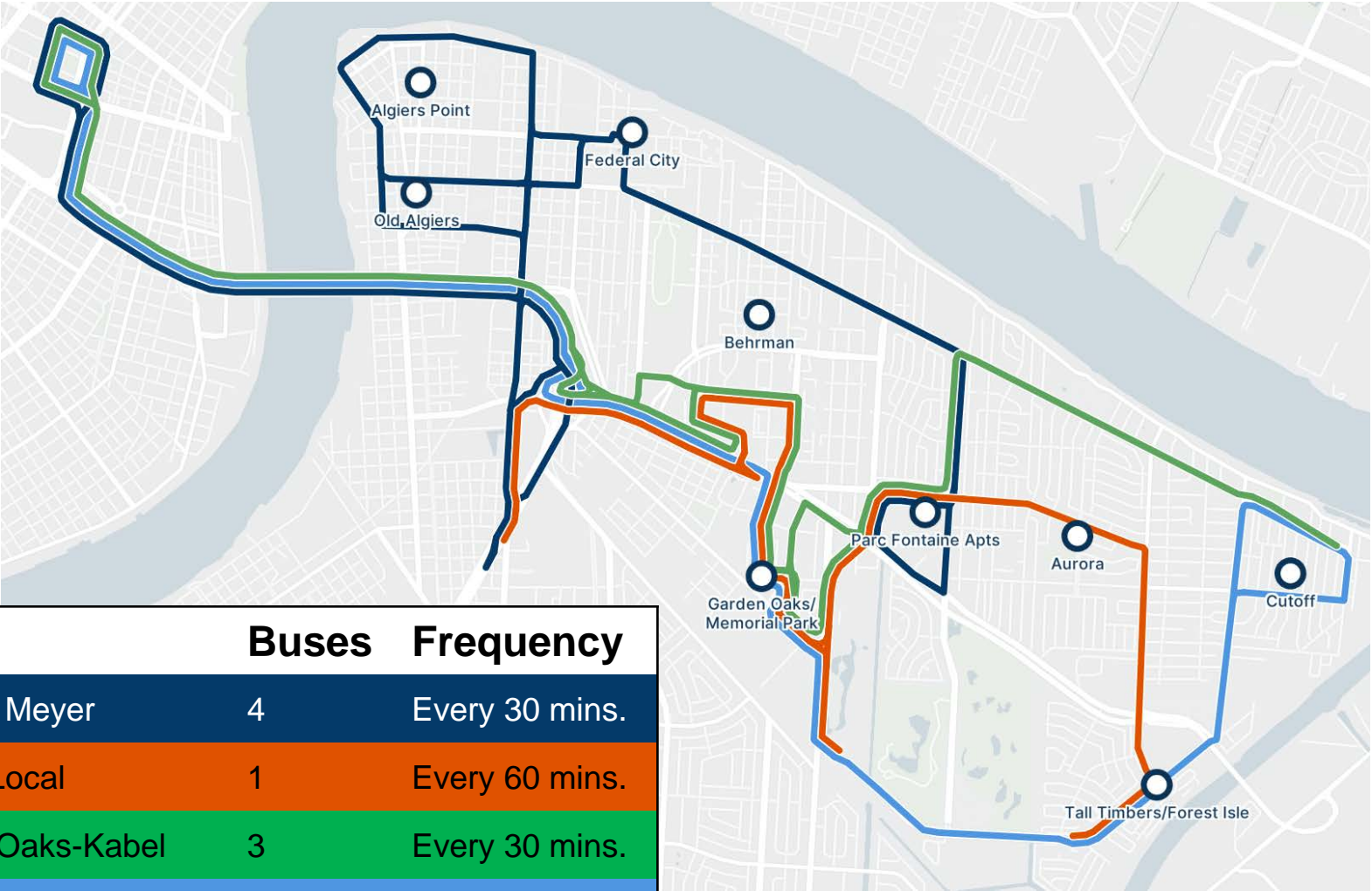
Recommended Network



# Recommended Network



# Recommended Network



## Key changes

- Gen. Meyer bus does not go end-to-end
- Two routes (114 and 115) bypass Wilty Terminal for quicker trip to downtown
- Centrally located hub at MacArthur and Holiday intersection
- Route 115 resumes direct service to Walmart

Route	Buses	Frequency
103 General Meyer	4	Every 30 mins.
105 Algiers Local	1	Every 60 mins.
114 Garden Oaks-Kabel	3	Every 30 mins.
115 Garden Oaks-Sullen	3	Every 30 mins.

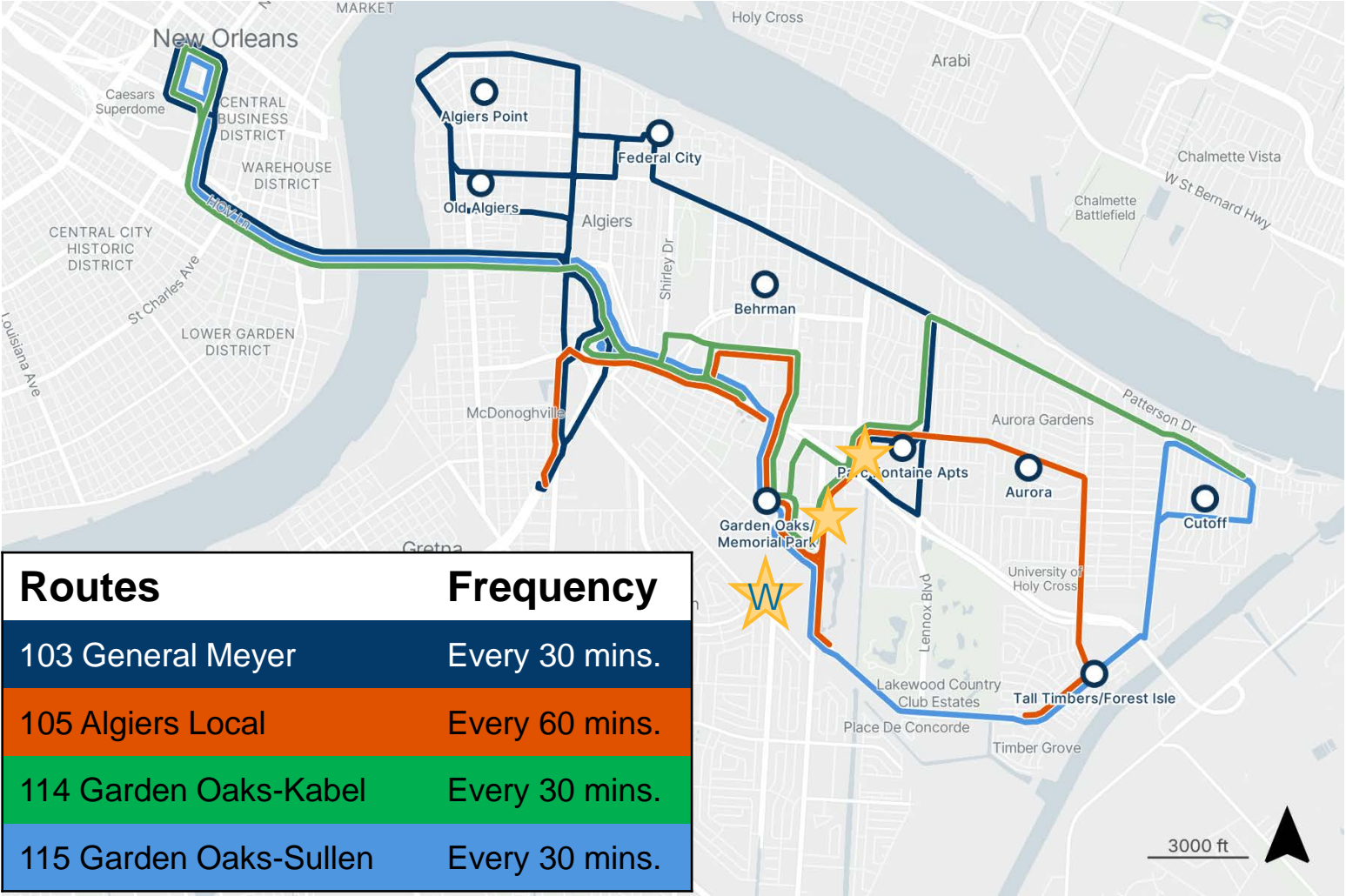
# Meeting Service Goals

## Direct Service to Grocery Stores

(Neighborhoods sorted by ridership)

Neighborhood/Area	One-seat ride to Grocery Stores
Garden Oaks/Memorial Park	<div></div>
Tall Timbers/Forest Isle	<div></div>
Cutoff	<div></div>
Parc Fontaine Apartments	<div></div>
Behrman	<div></div>
Old Algiers	<div></div>
Algiers Point	<div></div>
Federal City	<div></div>
Aurora	<div></div>

- Improved
- Decreased
- Maintained
- Not achieved



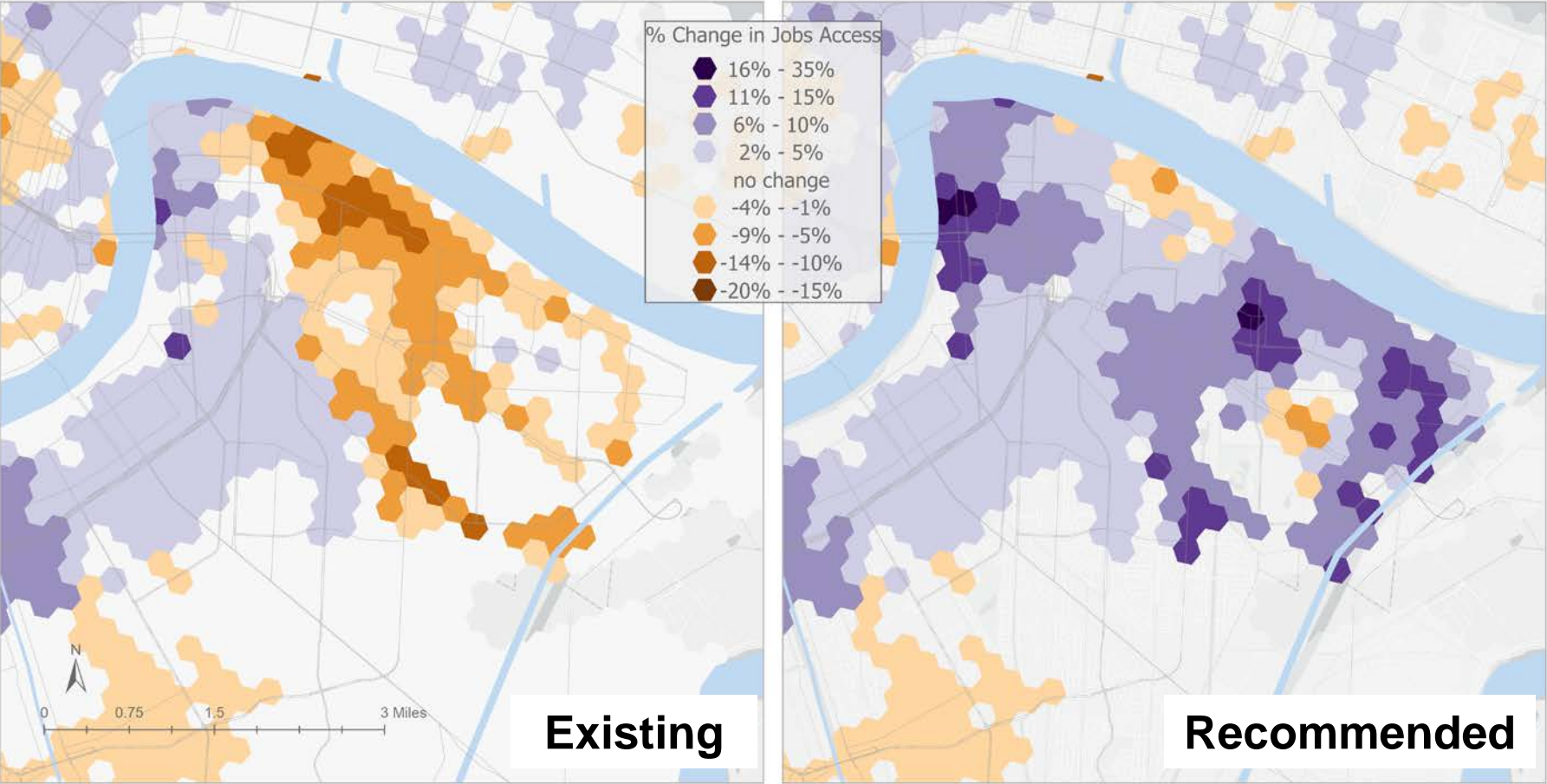


# Rider Priority Improvements

## Job Access Analysis



### Change in Job Access at 7:00 AM – Compared to Pre-New Links System



### Existing System

- Since 2022 System Redesign, “New Links”, Algiers has had decreased job access on transit because of increased travel times to downtown

### Recommended Network

- More frequent bus service and minimized route deviations to Willy Terminal provides better job access for Algiers

Sources: Esri, TomTom, Garmin, FAO, NOAA, USGS, © OpenStreetMap contributors, and the GIS User Community, NORTA, Remix by Via

# Meeting Service Goals



(Neighborhoods sorted by ridership)

Neighborhood/Area	Quicker Trips to Downtown	More Frequent Service	One-seat ride to Grocery Stores	One-seat ride to Willy Terminal	One-seat ride to Algiers Point Ferry
Garden Oaks/Memorial Park	+	+	○	○	○
Tall Timbers/Forest Isle	+	+	○	○	○
Cutoff	+	+	+	-	-
Parc Fontaine Apartments	+	+	○	○	+
Behrman	○	+	○	○	○
Old Algiers	○	+	+	○	○
Algiers Point	○	+	+	○	○
Federal City	○	+	+	○	○
Aurora	-	-	○	○	○

+ Improved    ○ Maintained    ○ Not achieved    - Decreased

# Key Service Constraints

## Future Improvement Opportunities



Location	Constraint	Partner
Behrman at Behrman	No traffic signal → buses cannot turn left	DPW + DOTD
Wall Blvd at Gen. DeGaulle	No traffic signal / street too narrow	DPW + DOTD
Crescent City Connection	Congestion on CCC during AM and PM peak hours in ‘reverse’ direction	DOTD

# Next Steps

Upcoming Public Input Opportunities and Follow-ups

# Phase 3 Timeline and Next Steps



Present Draft Network to Ops committee

In-person Meeting (Title VI Public Hearing)

Public Review Period Ends

Plan for Board Adoption

Implementation



January 14

Week of Jan 26

February 20

10-day Notice to Public of Title VI Hearing

Live Webinar Broadcast + Live Q&A

Title VI Analysis Complete

**Coordination Before Implementation**

Internal (RTA)

- Choosing and vetting new stop locations along streets with new service
- New routes signage at stops
- Relocating existing, inactive shelters
- Stops data cleanup for Algiers
- Test drive routes
- Bus Operator training

External (CNO/DOTD)

- Infrastructure for new stop locations
  - New Algiers Hub
  - Pads for new and relocated shelters
- Permitting of new shelter locations

# Upcoming Public Events



Saturday, January 24  
12 PM – 2 PM

Algiers Regional Library



Week of January 26  
Date not yet confirmed

Live Online Webinar  
Recorded Version Posted Online



[norta.com/algiers](http://norta.com/algiers)

All current and previous materials



# Questions?



# ***Agenda***

## **11. New Business**



# ***Agenda***

## **12. Audience Questions & Comments**



# ***Agenda***

## **13. Adjournment**