

## **1.1 SCOPE**

The Regional Transit Authority of New Orleans (RTA) is seeking qualified vendors to provide Pest Control Services on a bi-weekly basis. The selected Contractor shall provide pest control services for general pests, rodents, termites, etc. for facilities and public transportation vehicles. The contractor shall furnish all supervision, labor, materials, and equipment necessary to accomplish the surveillance, trapping, and pesticide application components. The contractor shall provide detailed, site specific recommendations for modifications necessary to achieve pest prevention. Requested services shall be performed at the following locations:

1. Napoleon Facility a. 419 Napoleon Ave. New Orleans, LA 70115

b. 403 Napoleon Ave. New Orleans, LA 70115

2. Canal Steet Facility a. 2817 Canal St. New Orleans, LA 70119

3. East New Orleans (ENO) Facility a. 3900 – 3938 Desire Pkwy. New Orleans, LA 70126 (Garage & Administrative Building)

4. Carrollton Facility a. 8201 Willow St. New Orleans, LA 70118

The contractor shall provide comprehensive pest control services, including, but not limited to:

Inspection:

- Monthly inspections of all areas (classrooms, kitchens, storage, offices, playgrounds, and other facilities) to identify and address any signs of pest activity.

Treatment:

- Implement appropriate, eco-friendly, and safe treatments for pests commonly found in similar environments, including:

- i. Rodents (mice, rats)

- ii. Insects (cockroaches, ants, flies, spiders)

iii. Other pests as needed (e.g., termites, bed bugs, fleas, etc.)

#### **Preventative Measures:**

- Implement pest exclusion techniques and sanitation recommendations to prevent infestations. This may include sealing entry points, removing potential nesting sites, and recommending improvements for facility cleanliness.

#### **Emergency Response:**

- Provide on-call emergency response for any pest outbreaks requiring immediate attention.

#### **Initial Inspection**

- If necessary, the Contractor should coordinate with RTA to conduct a thorough, initial inspection of each facility and public vehicles within the agreed-upon number of working days after the effective date of the contract. The purpose of the initial inspection is for the Contractor to identify problem areas and any equipment and

structural features that contribute to pest infestations. The initial inspection shall be conducted by a representative or employee of the Contractor.

- Access to the building space shall be coordinated by RTA. RTA will inform the Contractor of any restrictions or areas requiring special scheduling. RTA has oversight of the custodial staff to ensure that sanitation practices and building maintenance procedures associated with proper pest control are accomplished and will interact with staff to ensure that pest sightings and other pest control-related issues are promptly brought to the attention of the appropriate RTA personnel and the Contractor.

#### **Pest Control Plan**

- a. A service schedule for each building or site which shall be approved by RTA before services are initiated.
- b. A description of any structural or operational changes that would facilitate the pest control effort.
- c. A verbal or written communication of the representative who will be performing on-site service(s) under contract prior to arrival.
- d. It shall be the Contractor's responsibility to carry out work according to the approved Pest Control Plan for each site (building and vehicles). The Contractor shall receive the concurrence of RTA personnel before implementing any changes to the approved Pest Control Plan.

### **Manner and Time to Conduct Service**

- The Contractor shall perform routine pest control services that do not adversely affect occupant health or productivity. The Contractor shall observe all safety precautions throughout the performance of this contract. Certain areas within some buildings may require special instructions for persons entering the building. All Contractor personnel working in or around buildings designated under this contract shall wear distinctive uniform clothing.
- The Contractor shall determine and provide additional protection equipment required for the safe performance of work. Protective clothing, equipment, and devices shall, as a minimum, conform to Occupational Safety and Health Administration (OSHA) standards for products being used.

### **Special Request and Emergency Service**

- On occasion, the Operations Manager may request the Contractor to perform corrective, special, or emergency service(s) that are beyond the routine service requests. The Contractor shall respond to these exceptional circumstances and complete the necessary work within one (1) working day after receipt of the request. If such services cannot be completed within one working day, the Contractor shall immediately notify the Operations Manager and indicate the anticipated completion date.

### **Safety and Health**

- All work shall comply with all applicable state and federal safety and health requirements. Where there is a conflict between applicable regulations, the most stringent will apply.
- The Contractor shall assume full responsibility and liability for compliance with all applicable regulations about the health and safety of personnel during the execution of work.

### **Program Evaluation**

- The contracting agency reserves the right to evaluate the progress of this contract in terms of effectiveness and safety, and to require such changes as necessary. The Contractor shall take prompt action to correct all identified deficiencies.