



Regional Transit Authority
2817 Canal Street
New Orleans, LA 70119-6301

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www.norta.com

RESOLUTION NO. 24-018

STATE OF LOUISIANA

PARISH OF ORLEANS

**AUTHORIZATION TO AWARD CONTRACT TO DELL MARKETING LP FOR THE
REPLACEMENT OF ORGANIZATIONAL DESKTOP COMPUTERS**

Introduced by Commissioner Daniels,
seconded by Commissioner Neal.

WHEREAS, RTA operates four modes of services to the Greater New Orleans area. There are roughly 834 employees at RTA of which 228 serve in an administrative role requiring access to computers. The current organizational computer fleet is out of warranty and decreasing in count due to individual failures; the computer software is reaching end of support; and, each computer needs a memory increase to support current and future software needs; and

WHEREAS, the most recent upgrade to organizational computer needs occurred in August 2017 at which time a board package 17-077 was presented and approved by the RTA board for the replacement of all desktop computers. The original purchase was via State contract C000000010742 customer agreement MNWNC-108 / 4400002525. The life span of Dell desktop computers is 3 – 5 years; and

WHEREAS, the current organizational computer fleet is out of warranty; decreasing due to individual failures; software reaching end of support; and, needs a memory increase; and

WHEREAS, the staff determined that the purchase through State Contract #C0000001115557 Customer Agreement # 23026 / 4400028252 is the most cost-effective manner to acquire the Desktop Computers, and



RESOLUTION NO. 24-018

Page 2

WHEREAS, over the interim 5.5 years, RTA added roughly 75 new employees to the roster. In doing so, new products were purchased using the same State Contract methodology. RTA sought to maintain contract, product, and supplier continuity via Dell services; and

WHEREAS, the staff determined that the purchase through State Contract #C000001115557 Customer Agreement # 23026 / 4400028252 is the most cost-effective manner to acquire the Desktop Computers; and

WHEREAS, the purchase of the computers came with a three (3) year warranty which has since expired. A number of the 2017 computer purchases were removed from service due to hardware failure, and support requests continue to be logged for desktop computer errors/failures. Replacing the organizational desktop computers restores the ability of the administrative staff to be able to provide continuous service to employees and the community; and

WHEREAS, the 2017 purchased computers are Windows 10 products. Windows 10 is nearing its end of support. Updates and Software releases are already being released via Windows 11. The new desktops will come with Windows 11 already installed. Furthermore, the new computers come with double (16GB) the memory of the previous desktops (8GB) thereby enabling administrators the capability and bandwidth to perform within updated software specifications; and

WHEREAS, the funding is currently available through 01.2900.02.8580.170.00.00.00000.00000 for a total cost of \$140,582.50; and

NOW, THEREFORE, BE IT RESOLVED by the Board of Commissioners of the Regional Transit Authority (RTA) that the Chairman of the Board, or his designee, to award the contract to Dell Marketing, LP for the replacement of organizational desktop computers.



RESOLUTION NO. 24-018

Page 3

THE FOREGOING WAS READ IN FULL; THE ROLL WAS CALLED ON THE ADOPTION THEREOF AND RESULTED AS FOLLOWS:

| | |
|----------|----------|
| YEAS: | <u>6</u> |
| NAYS: | <u>0</u> |
| ABSTAIN: | <u>0</u> |
| ABSENT: | <u>2</u> |

AND THE RESOLUTION WAS ADOPTED ON THE 28th OF MAY 2024.

A handwritten signature in black ink that reads "Mark Raymond, Jr." with a stylized flourish at the end.

MARK RAYMOND, JR.
CHAIRMAN
BOARD OF COMMISSIONERS