



Regional Transit Authority  
2817 Canal Street  
New Orleans, LA 70119-6301

504.827.8300

[www.norta.com](http://www.norta.com)

**RESOLUTION NO.** \_\_\_\_\_

**FILE ID NO.** 25-165

**STATE OF LOUISIANA**

**PARISH OF ORLEANS**

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**AUTHORIZATION TO AWARD A CONTRACT TO  
CARAHSOFT TECHNOLOGY CORPORATION  
FOR THE PURCHASE OF SPARE LABS SOFTWARE**

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Introduced by Commissioner \_\_\_\_\_ and Seconded by Commissioner \_\_\_\_\_.

**WHEREAS**, RTA seeks the ability to use industry-leading software to deliver excellent paratransit and demand-response services and customer service; and

**WHEREAS**, RTAs current demand-response software and systems are significantly outdated, difficult to train, not integrate with each other, and labor-intensive which has resulted in persistent, systemic challenges that have hindered operational efficiency and customer satisfaction; and

**WHEREAS**, modern Demand Response Transit Software (DRTS) solutions provide integrated eligibility management, reservation, scheduling and dispatching functions for ADA paratransit and an option for the capability to expand to non-ADA “micro transit” (general public on-demand point-to-hub) services with additional insight and support information for staff and stakeholders as needed to improve service; and

**WHEREAS**, staff evaluated industry-leading solution providers and found Spare Labs DRTS cloud-based solution met all of RTA’s requirements and is the strongest overall fit for NORTA’s current operational needs, capacity, and implementation timeline; and



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**WHEREAS**, Spare Labs is partner vendor in a cloud services software portfolio contract provided by Carahsoft Technology Corporation; and

**WHEREAS**, the procurement is through Louisiana State Contract 4400010663 with Carahsoft Technology Corporation for cloud solutions in accordance with NASPO ValuePoint Cooperative Purchasing Program Cloud Solutions 2016-2026 Contracts administered by the State of Utah, Master Agreement No. AR2472. Costs are billed annually over five (5) years as follows:

2026-2027	\$282,818.74 (Implementation + year 1 subscription)
2027-2028	\$260,827.54 (year 2 subscription)
2028-2029	<u>\$260,827.54</u> (year 3 subscription)
	\$804,473.82
2029-2030	\$260,827.54 (year 4 subscription)
2030-2031	<u>\$260,827.54</u> (year 5 subscription)
Total:	\$1,326,128.90

The contract will be managed by the Information Technology department; and

**WHEREAS**, funding is currently available through a combination of Grant funds and operating budget. Year one (1) will be funded by 80:20 split between Grant LA2024-009 and account code 01-0000-00-1402-000-00-00000-00000-00000. The remaining years' funding is available through operating budget, account code 01-2900-02-7140-021-05-00-00000-00000, over three (3) years with optional additional two (2) years for a total cost not-to-exceed \$1,326,128.90.; and

**NOW, THEREFORE, BE IT RESOLVED** by the Board of Commissioners of the Regional Transit Authority (RTA) that the Chairman of the Board, or his designee, is authorized to award a contract to Carahsoft Technology Corporation for Spare cloud based DRTS solution in an amount not to exceed **\$1,326,128.90.**



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**THE FOREGOING WAS READ IN FULL, THE ROLL WAS CALLED ON THE  
ADOPTION THEREOF AND RESULTED AS FOLLOWS:**

**YEAS:** \_\_\_\_

**NAYS:** \_\_\_\_

**ABSTAIN:** \_\_\_\_

**ABSENT:** \_\_\_\_

**AND THE RESOLUTION WAS ADOPTED ON THE 27<sup>TH</sup> OF JANUARY 2026.**

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**FRED A. NEAL, JR.  
CHAIRMAN  
BOARD OF COMMISSIONERS**