



Regional Transit Authority
2817 Canal Street
New Orleans, LA 70119-6301

504.827.8300

www.norta.com

RESOLUTION NO. _____

FILE ID NO. 25-165

STATE OF LOUISIANA

PARISH OF ORLEANS

**AUTHORIZATION TO AWARD A CONTRACT TO
CARAHSOFT TECHNOLOGY CORPORATION
FOR THE PURCHASE OF SPARE LABS SOFTWARE**

Introduced by Commissioner _____ and Seconded by Commissioner _____.

WHEREAS, RTA seeks the ability to use industry-leading software to deliver excellent paratransit and demand-response services and customer service; and

WHEREAS, RTAs current demand-response software and systems are significantly outdated, difficult to train, not integrate with each other, and labor-intensive which has resulted in persistent, systemic challenges that have hindered operational efficiency and customer satisfaction; and

WHEREAS, modern Demand Response Transit Software (DRTS) solutions provide integrated eligibility management, reservation, scheduling and dispatching functions for ADA paratransit and an option for the capability to expand to non-ADA “micro transit” (general public on-demand point-to-hub) services with additional insight and support information for staff and stakeholders as needed to improve service; and

WHEREAS, staff evaluated industry-leading solution providers and found Spare Labs DRTS cloud-based solution met all of RTA’s requirements and is the strongest overall fit for NORTA’s current operational needs, capacity, and implementation timeline; and



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WHEREAS, Spare Labs is partner vendor in a cloud services software portfolio contract provided by Carahsoft Technology Corporation; and

WHEREAS, the procurement is through Louisiana State Contract 4400010663 with Carahsoft Technology Corporation for cloud solutions in accordance with NASPO ValuePoint Cooperative Purchasing Program Cloud Solutions 2016-2026 Contracts administered by the State of Utah, Master Agreement No. AR2472. Costs are billed annually over five (5) years as follows:

2026-2027	\$282,818.74 (Implementation + year 1 subscription)
2027-2028	\$260,827.54 (year 2 subscription)
2028-2029	<u>\$260,827.54</u> (year 3 subscription)
	\$804,473.82
2029-2030	\$260,827.54 (year 4 subscription)
2030-2031	<u>\$260,827.54</u> (year 5 subscription)
Total:	\$1,326,128.90

The contract will be managed by the Information Technology department; and

WHEREAS, funding is currently available through a combination of Grant funds and operating budget. Year one (1) will be funded by 80:20 split between Grant LA2024-009 and account code 01-0000-00-1402-000-00-00000-00000-00000. The remaining years' funding is available through operating budget, account code 01-2900-02-7140-021-05-00-00000-00000, over three (3) years with optional additional two (2) years for a total cost not-to-exceed \$1,326,128.90.; and

NOW, THEREFORE, BE IT RESOLVED by the Board of Commissioners of the Regional Transit Authority (RTA) that the Chairman of the Board, or his designee, is authorized to award a contract to Carahsoft Technology Corporation for Spare cloud based DRTS solution in an amount not to exceed **\$1,326,128.90**.



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**THE FOREGOING WAS READ IN FULL, THE ROLL WAS CALLED ON THE
ADOPTION THEREOF AND RESULTED AS FOLLOWS:**

YEAS:

NAYS:

ABSTAIN:

ABSENT:

AND THE RESOLUTION WAS ADOPTED ON THE 27TH OF JANUARY 2026.

**FRED A. NEAL, JR.
CHAIRMAN
BOARD OF COMMISSIONERS**