



2817 Canal Street
New Orleans, LA 70119

New Orleans Regional Transit Authority Board of Commissioners

Meeting Minutes

Tuesday, April 22, 2025

10:00 AM

RTA Board Room

The New Orleans Regional Transit Authority (RTA) hereby declares that, in accordance with La. R.S. 42:17.1 (A)(2)(a)-(c), a meeting will be held in person on Tuesday, April 22, 2025 at 10:00 a.m. Meetings start at the scheduled time, but may be delayed until a quorum of the Commissioners is present. The agency's website will stream the in-person meeting live, and wearing masks in the boardroom is optional.

Written comments on any matter included on the agenda will be accepted in the following ways: 1) Submission of a Speaker Card on meeting day; 2) Electronically by email sent to: rtaboard@rtaforward.org prior to the meeting; or 3) By U.S. Mail send to 2817 Canal Street, Attention: Office of Board Affairs, New Orleans, LA 70119.

This meeting is accessible to persons with disabilities. To help assure availability, modifications or accommodations linked to a disability must be requested 72 hours before the meeting or hearing. Please direct requests for public meeting accommodations to the Office of Board Affairs, 2817 Canal Street, NOLA 70119, or call 504-827-8341 or by email (rtaboard@rtaforward.org).

1. Call to Order

2. Roll Call

Commissioners Present: Commissioner Colin, Commissioner Daniels, Commissioner Guidry, Commissioner Neal, Commissioner Walton and Commissioner Sams

Commissioner Absent: Commissioner Moore

3. Consideration of Meeting Minutes

Commissioner Daniels moved and Commissioner Sams seconded to approve the Board Meeting Minutes of March 25, 2025. The motion was approved unanimously.

approved

[Board Meeting minutes from 03.25.25]

[25-049](#)

4. Reports

A. RTA Chairman's Report

Commissioner Neal stated that the Board of Commissioners conducted a Retreat on April 11, 2025, and he thanked the staff for their participation.

B. Operations & Administration Committee Chairman's Report

No Report.

C. Finance Committee Chairman's Report

No Report.

D. RTA General Counsel's Report

No Report.

E. RTA Chief Executive Officer's Report

The monthly Chief Executive Officer's Report was given and can be found in the PowerPoint Presentation for the Board Meeting.

CEO Announcement-Employees of the Month/Quarter 2025

Whitney Matthews- Bus Operator

Troy Ancar- Stock Clerk

Vernon Julian - Transit Operations Supervisor

In addition to congratulating the staff, Commissioner Colin said that all of the agency's employees deserve recognition for their outstanding work.

Jazz Fest

Information regarding Jazz Fest can be found on RTA's website. The team is also working with the City of New Orleans to make sure all riders received the necessary information regarding the festival. The team will monitor airport and ferry service. Typically, the ferry does not have a high level of passengers during Jazz Fest.

House Bill 588

The bill was submitted to clean up prior legislation related to the RTA and staff is monitoring any/and other bills that may pertain to transportation.

LEAD Graduation

Will take place on Monday, May 5, 2025, and all Commissioners are invited.

F. Chief Transit Officer's Report

The monthly Chief Transit Officer's Report was given and can be found in the PowerPoint Presentation for the Board Meeting.

On-Time Performance

The CEO stated that the reason why some routes are always on time, and some are always late has to do with the number of passengers that travel on that route. For instance, the Lakeview route has less passengers to stop and pick-up so that route is always on time. The age of the buses also plays a role in the On-Time Performance. The newer the buses the better the performance. The use of AI technology has come up on occasion and the CEO said that before this technology is used, an AI policy should be created first.

The commissioners are interested in the reasons behind the On-Time Performance delays on specific routes as well as the steps that staff will take to minimize these delays. Passengers should be informed up front about construction and detours that are known to cause delays on specific routes. The Board wants to know what the staff is doing to improve on-time performance on problematic routes. Schedule adjustments are necessary for certain routes in order to ensure on-time performance. The Board would like to see a timeline on how staff will make the routes better.

Commissioner Guidry stated that the RTA needs to investigate the New Links implementation because it is not servicing the need of the riders and the Scheduling Department needs to report to the Operations Department.

Commissioner Neal stated that he would like to see a breakdown on early and late arrivals for Paratransit.

G. RTA Chief Financial Officer's Report

The monthly Chief Financial Officer's Report was given and can be found in the PowerPoint Presentation for the Board Meeting.

The CFO stated that the Farebox Recovery rate was 20% but that number has changed. The budget for the Sales Tax is the full amount of the RTA portion. The Pension Plan's amount is the agency's cost, which is based on historical costs from several years.

5. Consent Agenda

Commissioner Colin moved and Commissioner Daniels seconded to adopt the Consent Agenda. Resolution No. 25-022 was adopted unanimously.
adopted

Pest Control Services

[25-033](#)

Commissioner Colin moved and Commissioner Daniels seconded to adopt the Pest Control Services. Resolution No. 25-023 was adopted unanimously.

adopted

Enactment No: 25-023

FY 2025 Trapeze Software Support

[25-040](#)

Commissioner Colin moved and Commissioner Daniels seconded to adopt the FY 2025 Trapeze Software Support. Resolution No. 25-024 was adopted unanimously.

adopted

Enactment No: 25-024

Carrollton Wheel Press Upgrade

[25-042](#)

Commissioner Colin moved and Commissioner Daniels seconded to adopt the Carrollton Wheel Press Upgrade. Resolution No. 25-025 was adopted unanimously.

adopted

Enactment No: 25-025

6. Ratification

Authorize to ratify contract award to Ron Turley Fleet Management System

[25-041](#)

Commissioner Colin moved and Commissioner Daniels seconded to adopt to ratify the Contract Award with Ron Turley Fleet Management System. Resolution No. 25-026 was adopted unanimously.

adopted

Enactment No: 25-026

7. New Business (UNANIMOUS VOTE REQUIRED TO CONSIDER)

None.

8. Audience Questions and Comments

Dionne Williams - Her mother is a passenger on Paratransit and her scooter fell on top of her legs and the operator did not assist in getting the scooter off her and she stood that way for 20 minutes in the rain. Her concern is that the operator did not try to assist her mother.

Commissioner Neal asked that Ms. Williams talk to Brian Marshall and let him know all the details of this incident.

Commissioner Guidry stated that the Jazz Fest information was currently not on the website.

9. Executive Session (2/3RDS VOTE TO Consider)

approved

A. Inez Billizone v. Sedra C. Walker, et al – CDC No.: 2022-11219

adopted

B. Ratib Alkhawaldeh v. Transdev Services INC – CDC No.: 2020-955

adopted

C. BRC Construction Group, LLC v. RTA – CDC No.: 2024-03335

adopted

D. Pierra Scott v. RTA, et.al CDC No: 2023-1048

adopted

10. Adjournment

Commissioner Daniels moved and Commissioner Sams seconded to adjourn the Board Meeting of April 22, 2025. The motion was unanimously adjourned.

[04.22.25 Board Meeting PowerPoint]

[25-053](#)

Enactment No: N/A