



2817 Canal Street  
New Orleans, LA 70119

**New Orleans Regional Transit Authority  
Rider's Advisory Committee  
RAC**

**Meeting Agenda - Final**

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Wednesday, February 4, 2026

5:30 PM

RTA Board Room

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There will be a meeting of the Riders Advisory Committee (RAC) on February 4, 2026 at 5:30 pm. The meeting will be held in RTA's conference room located on the second floor. This will be an in-person meeting where masks are optional inside the boardroom. A live stream of the meeting is available on the agency's Face Book page and recordings of previous RAC meetings can be found on the website at [www.norta.com](http://www.norta.com).

The RTA is committed to compliance with the American with Disabilities Act. Reasonable modifications and equal access to communications will be provided upon request. If requiring Sign Language Interpreters or alternative formats, please give notice at least 3 days (72 hours) before the meeting date. Individuals who require auxiliary aids and services for this meeting should contact the Office of Board Affairs at 504-827-8341 or by email [rtaboard@rtafoward.org](mailto:rtaboard@rtafoward.org).

- 1. Welcome - Commissioner Fred Neal**
- 2. Opening Comments - CEO, Lona Hankins**
- 3. Citizen Comment Period**

If you wish to speak, please sign up before the meeting begins. This is an informal opportunity for community members to share concerns, ask questions, or offer suggestions related to transit. We ask that comments remain respectful and appropriate.

- 4. Old Business (Follow Ups)**

- a) An inactive bus stop w/ shelter reported on Opelousas & Verrett that should be removed.
- b) Reports of constant bus delays on the #57 Franklin-Freret line, including a specific incident where an operator reportedly waited 45 minutes at the turnaround.
- c) A report that GPS information provided to the public is not accurate and maps for the #31 Leonidas–Gentilly and #32 Leonidas–Tremé require updating to ensure they reflect current service.

## 5. Presentations

- a) RTA Mardi Gras Guide
- b) Parade Service Changes

## 6. Future Agenda Items

Got a transit-related topic you'd like to discuss? Feel free to email the Office of Board Affairs at least one week in advance to submit future discussion topics.

## 7. Next Meeting: March 4, 2026

- April 1, 2026
- May 6, 2026
- June 3, 2026
- July 1, 2026
- August 5, 2026
- September 2, 2026
- October 7, 2026
- November 4, 2026
- December 2, 2026