



Regional Transit Authority
2817 Canal Street
New Orleans, LA 70119-6307

RESOLUTION NO. 21-017

STATE OF LOUISIANA
PARISH OF ORLEANS

Fixed Route Service Standards Policy

Introduced by Commissioner Daniels, seconded by Commissioner Tillery.

WHEREAS, service standards provide the community and RTA staff with clear, consistent, and transparent criteria by which transit service is evaluated, designed, and modified; and,

WHEREAS, such standards are critical to meet the changing needs of the community and to deliver efficient, high-quality service; and,

WHEREAS, in the pursuit of improving service, the service standards themselves are regularly evaluated to ensure the criteria therein remains relevant to community and agency goals; and,

WHEREAS, such standards help the RTA ensure that agency decision-making and recommendations to policy makers are objective, transparent, and aligned with the region's goals for public transportation; and,

NOW, THEREFORE, BE IT RESOLVED that the Board of Commissioners of the Regional Transit Authority hereby approves the attached *Fixed Route Service Standards Policy* as a guiding document for the agency in the evaluation, design, and modification of fixed route transit service provided by the RTA.

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THE FOREGOING WAS READ IN FULL, THE ROLL WAS CALLED ON THE ADOPTION THEREOF AND RESULTED AS FOLLOWS:

YEAS:	<u>8</u>
NAYS:	<u>0</u>
ABSTAIN:	<u>0</u>
ABSENT:	<u>0</u>

AND THE RESOLUTION WAS ADOPTED ON THE 23rd DAY OF MARCH, 2021.



FLOZELL DANIELS, JR.
CHAIRMAN
RTA BOARD OF COMMISSIONERS