June 24, 2025

New Orleans Regional Transit Authority

Monthly Board Report

The New Orleans Regional Transit Authority (RTA) hereby declares that, in accordance with La. R.S. 42:17.1 (A)(2)(a)-(c), a meeting will be held in person on Tuesday, June 24, 2025, at 10:00 a.m. Please be aware that wearing masks in the boardroom is encouraged.

Written comments on any matter included on the agenda will be accepted in the following ways: 1) Submission of a Speaker Card on meeting day; 2) Electronically by email sent to: rtaboard@rtaforward.org prior to the meeting; or 3) By U.S. Mail send to 2817 Canal Street, Attention: Office of Board Affairs, New Orleans, LA 70119. Live stream access: norta.legistar.com

This meeting is accessible to persons with disabilities. To help assure availability, modifications or accommodations linked to a disability must be requested 72 hours before the meeting or hearing. Please direct requests for public meeting accommodations to the Office of Board Affairs, 2817 Canal Street, New Orleans, LA 70119, or call 504-827-8341 or by email (rtaboard@rtaforward.org).

Agenda

1. **Call to Order**
2. **Roll Call**
3. **Consideration of Meeting Minutes**

   [Board of Commissioners Minutes – May 27, 2025] 25-080

4. Reports

A. RTA Chairman’s Report

4. Reports

B. Operations & Administration Committee Chairman’s Report

4. Reports

C. Finance Committee Chairman’s Report

Agenda

4. Reports

D. RTA General Counsel’s Report

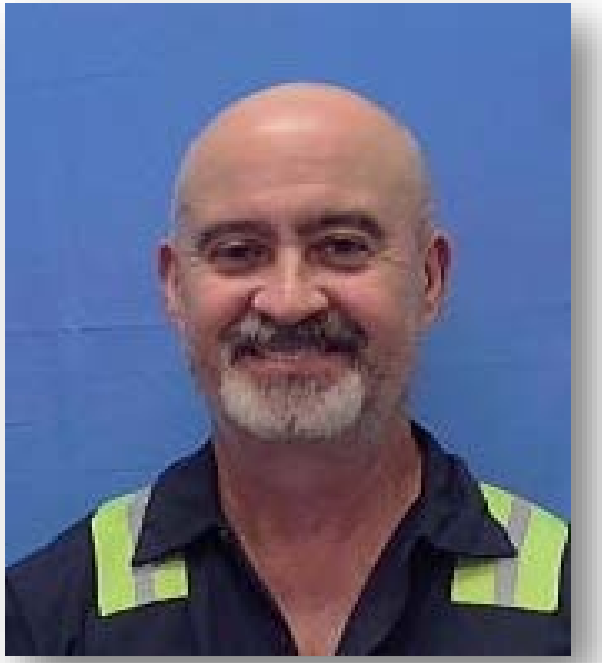
4. Reports

E. RTA Chief Executive Officer’s Report

EMPLOYEE OF THE MONTH

MAY 2025

ERIC BRADLEY
BUS OPERATORS
OPERATIONS



ANTHONY MAGGIO
MACHINIST
MAINTENANCE

AGENCY UPDATES

BUS AND BUS FACILITIES GRANT

LEGISLATIVE UPDATE

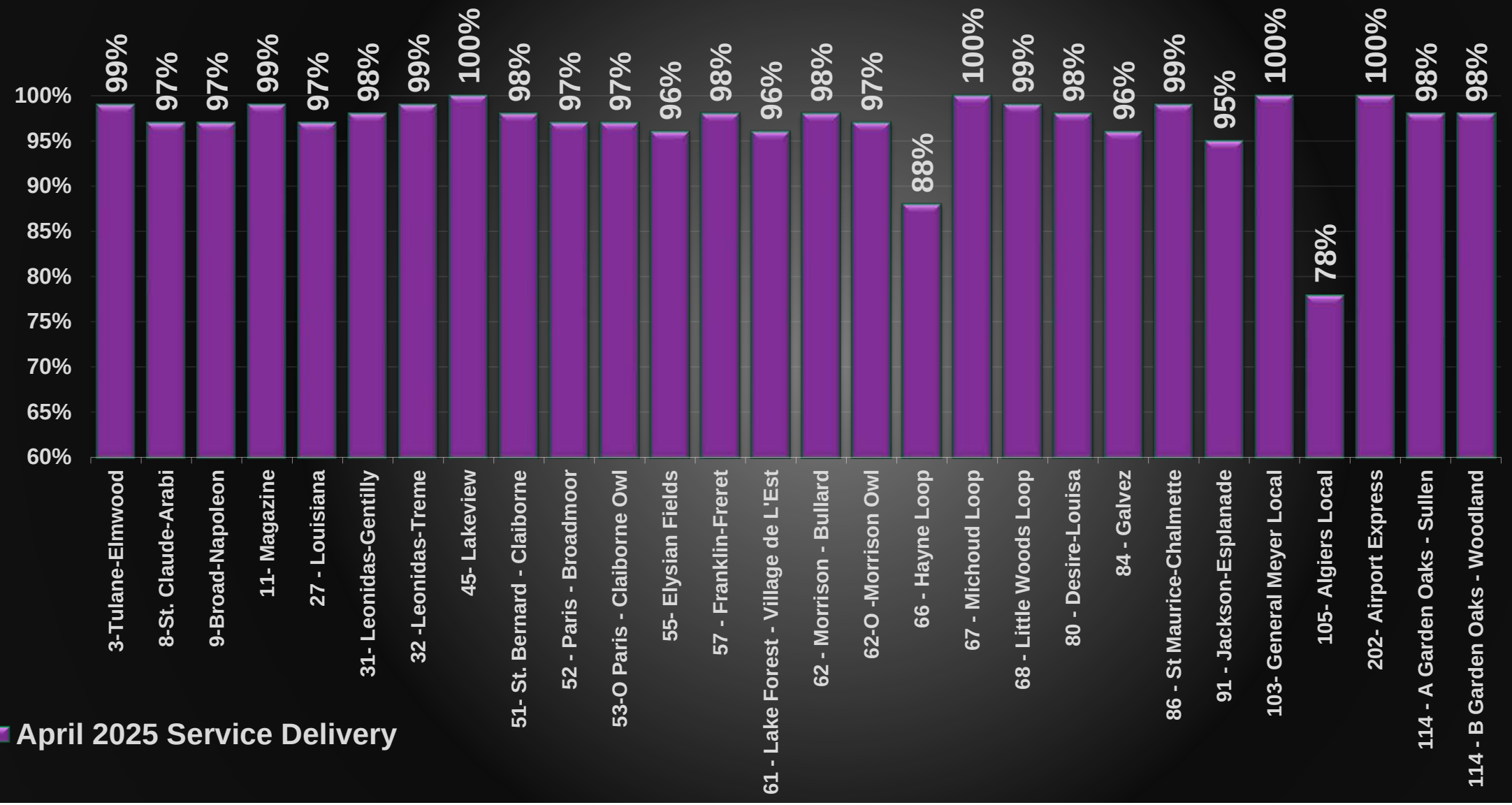
- Federal Priorities
- State and Local Priorities

Questions?

4. Reports

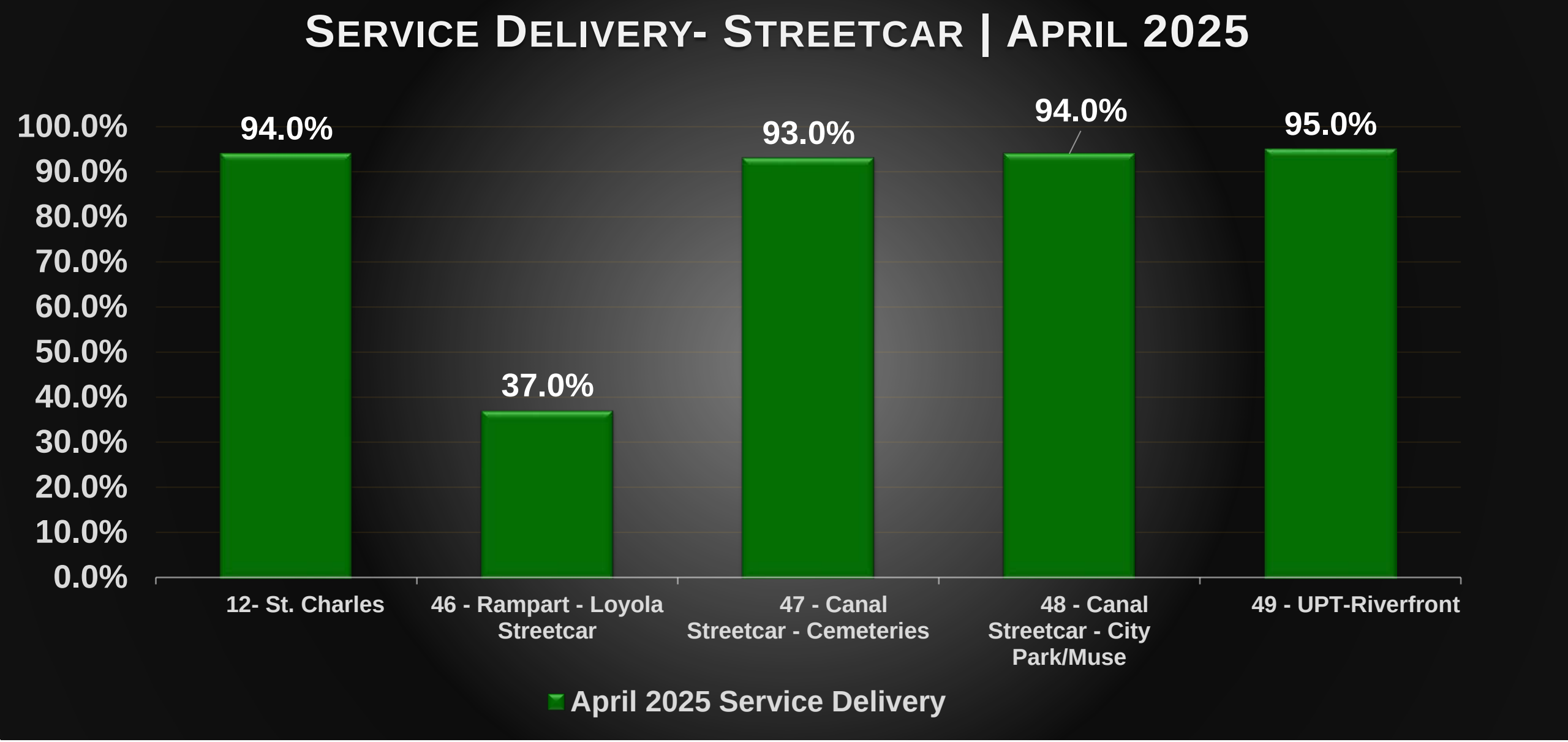
F. RTA Chief Transit Officer’s Report

Service Delivery-Bus | April 2025



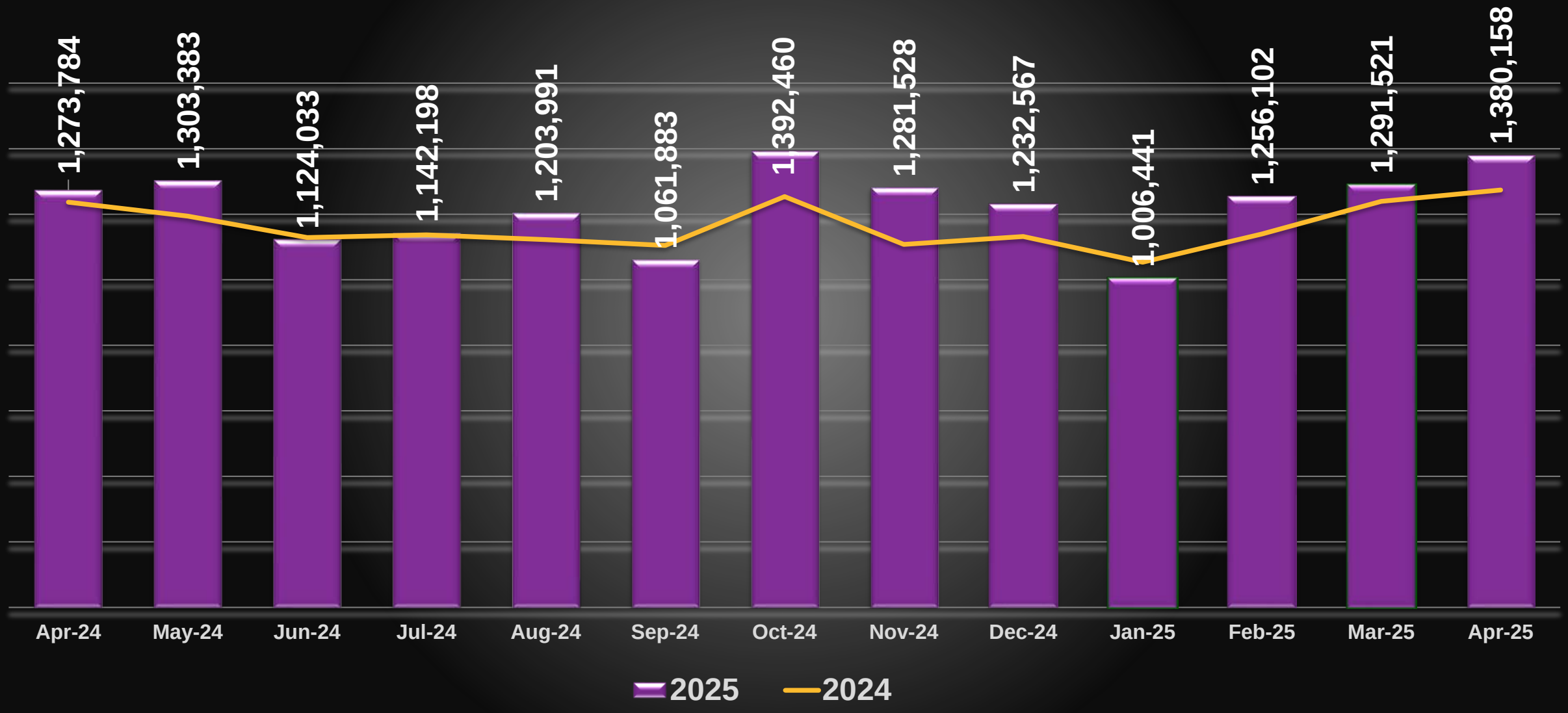
Average Service Delivery 96.86%

Service Delivery- Streetcar | April 2025



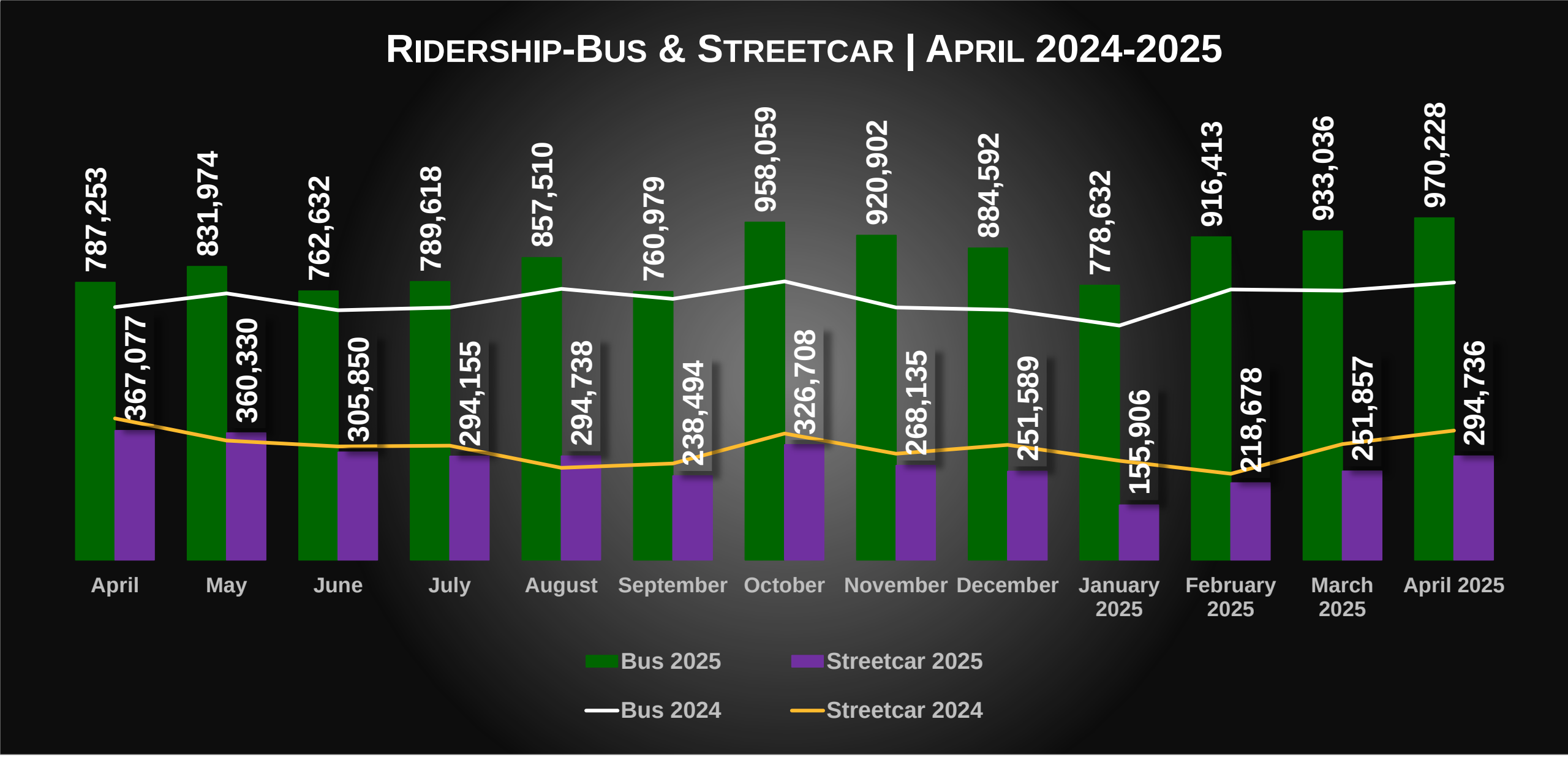
*** #46 was on a bus bridge which was shorter than the full route.*

TOTAL RIDERSHIP – BUS, STREETCAR, PARATRANSIT & FERRY | APRIL 2025



***Total Increase from 2024-106,374*

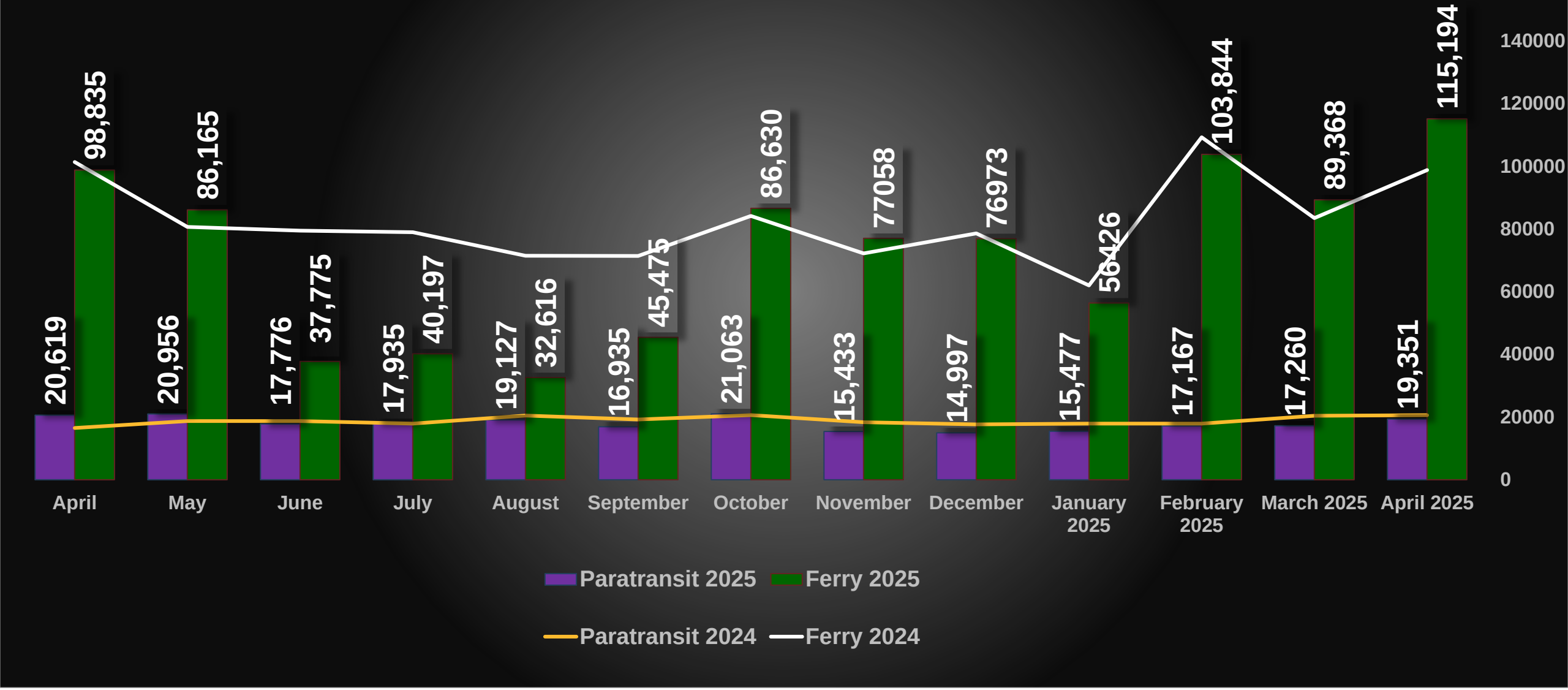
RIDERSHIP-BUS & STREETCAR | APRIL 2024-2025



***Increase of 106,374 from 2024 Bus (+182,975) Streetcar (-72,341)**

(Construction on streetcar line caused drop in ridership.)

Ridership-Paratransit & Ferry | April 2025



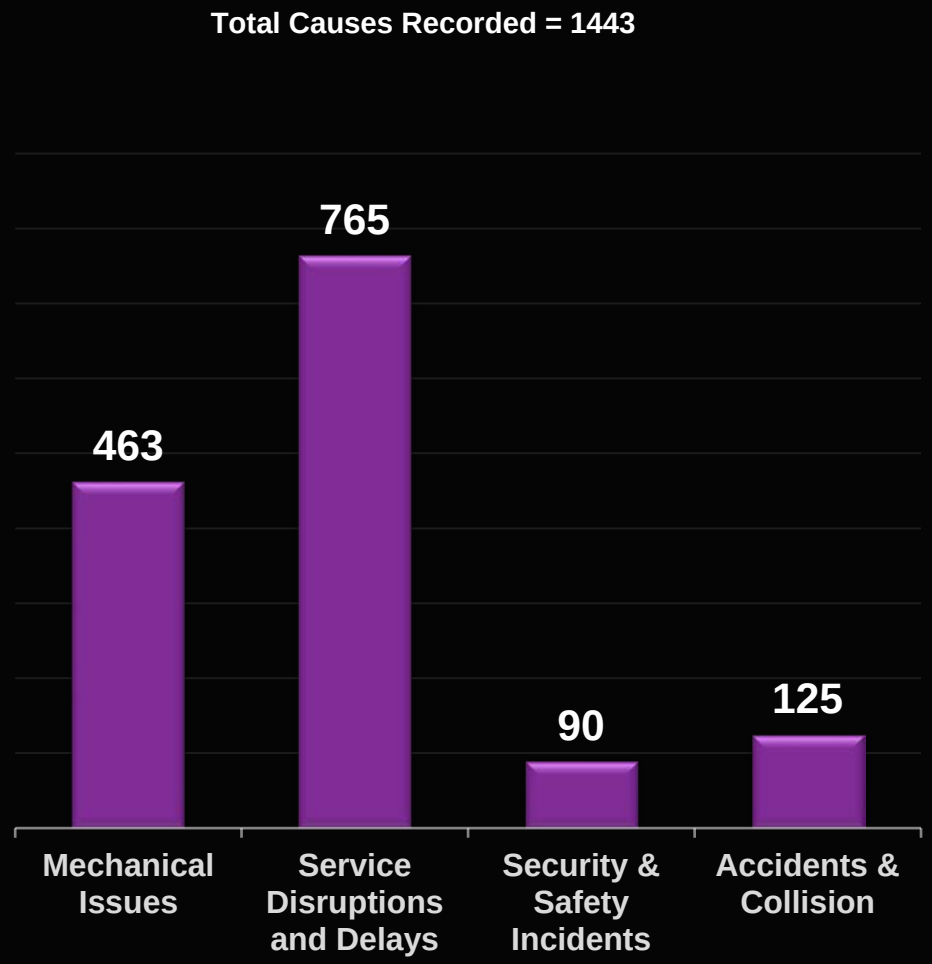
***Ferry Up 16,359 from 2024 (French Quarter Fest & Jazz Fest)*

Paratransit down 1,268 from 2024. 1300 subscription riders (Avg 15,000 trips)

Long-Term Detours Affecting All Modes

Routes Affected by Long-Term Detours	Cause
9– Canal & Broad	Road Construction
11 – Magazine & Canal	Road Construction
31 & 32 – Pitts & Broadway	Hole in Street
32 – Palmetto/Palm	Road Construction
27 & 91- Tchoupitoulas & Jackson	Road Closure
57- Broadway-Freret & Leake	Road Construction
61, 62, 62O & 80 – Chef & Desire	Road Construction
103 – Lamarque-Teche & Nunez	Hole in Street
91, 103, 114A & B – Okeefe & Lafayette	Building Collapse

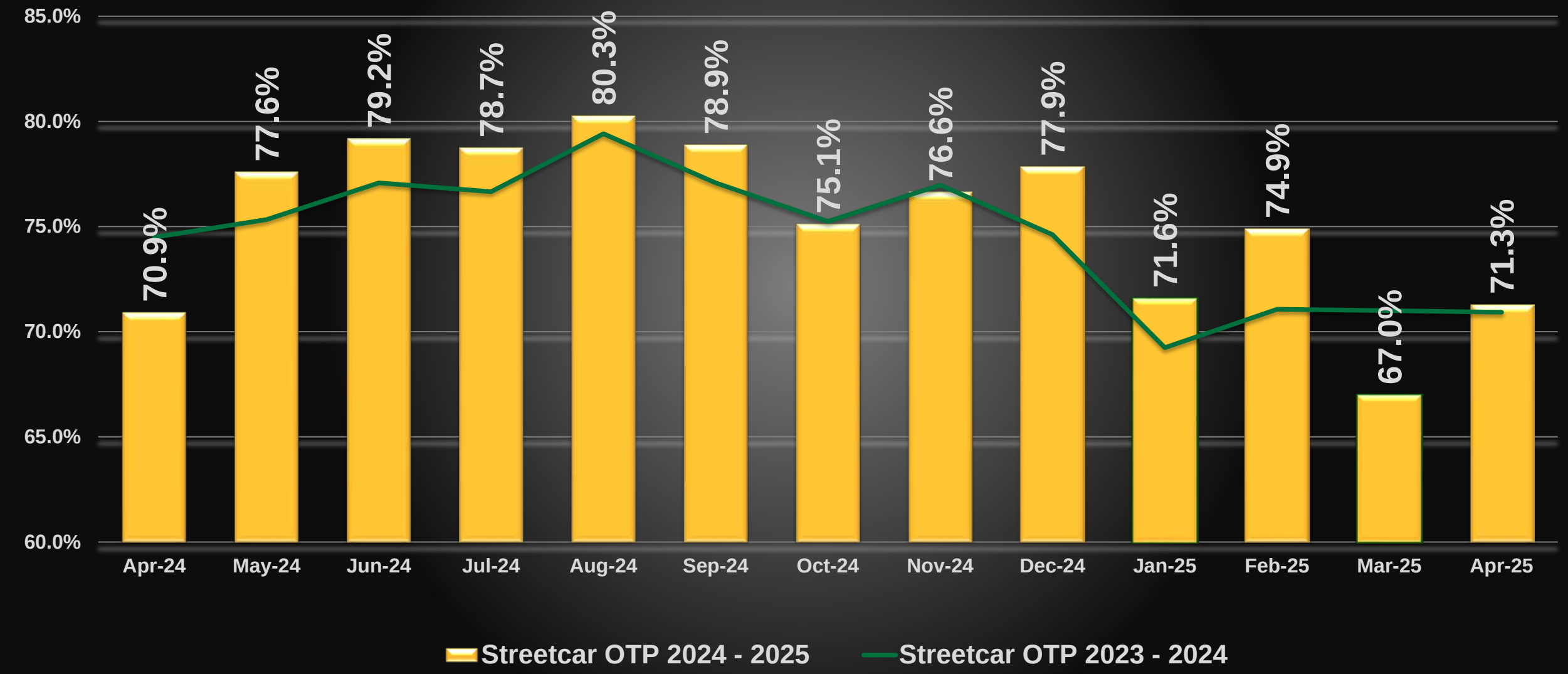
Service Disruption By Cause



Service Disruptions and Delays

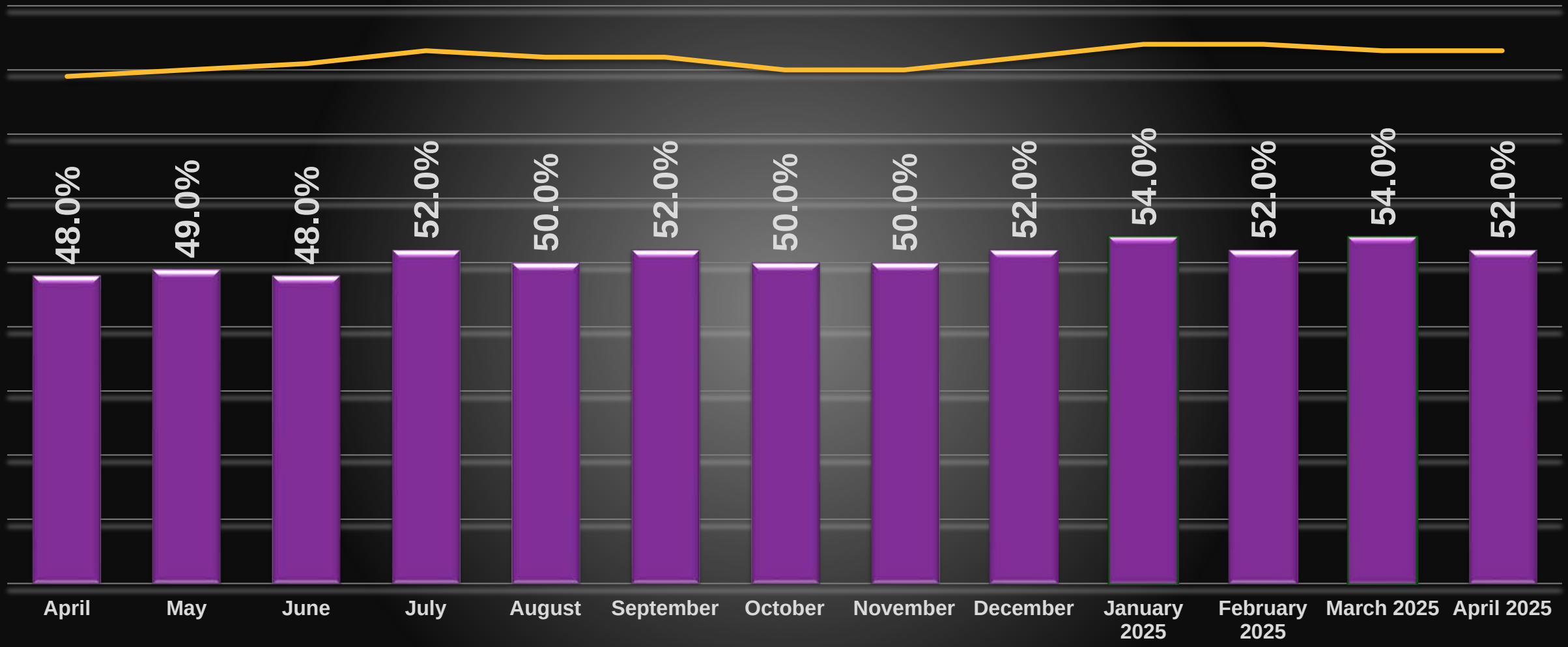
1. Late Pull Outs
2. Run Cuts
3. No Operator Available

ON-TIME PERFORMANCE-STREETCAR | APRIL 2025



***Bus bridges that don't travel the entire route causes low OTP.*

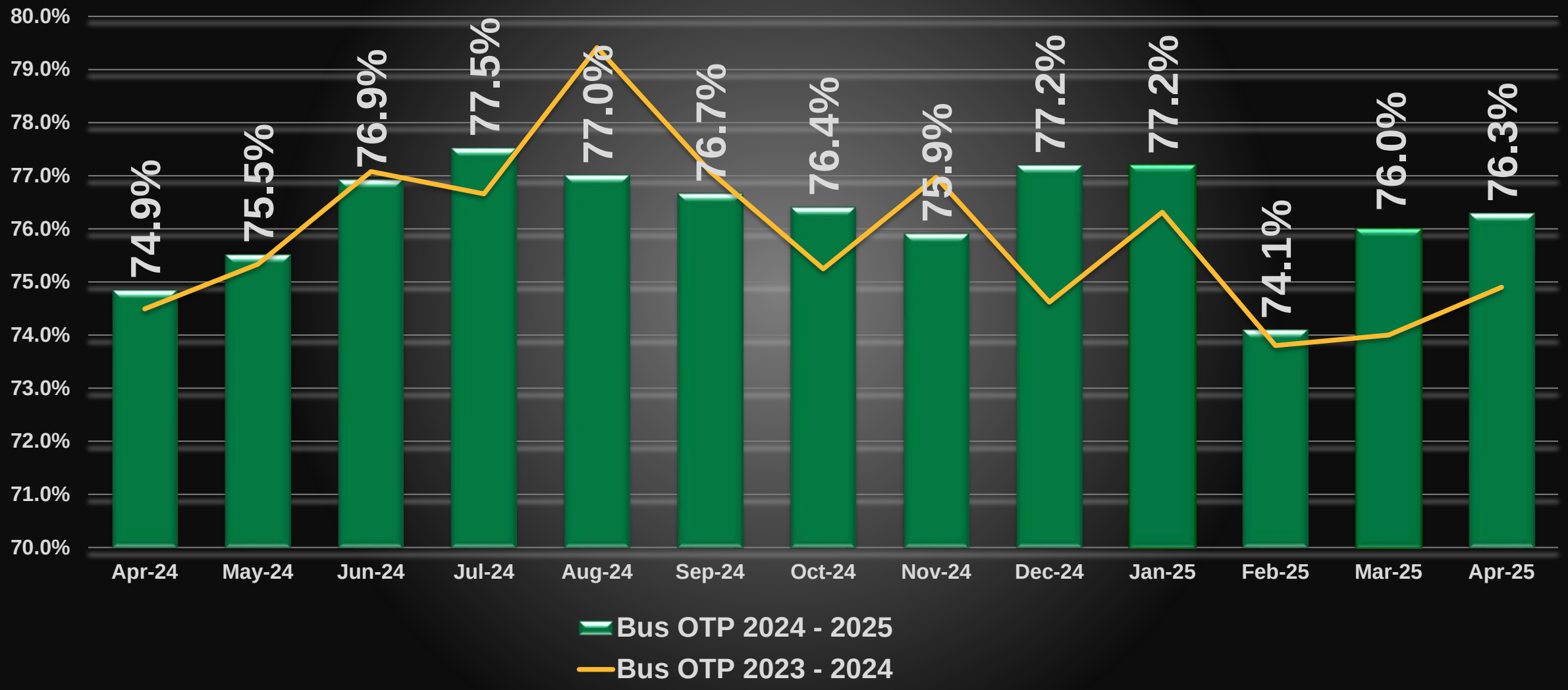
ON-TIME PERFORMANCE-PARATRANSIT | APRIL 2025



**It was April when we identified OTP was being calculated with early being included with on-time. In process to hire a director.*

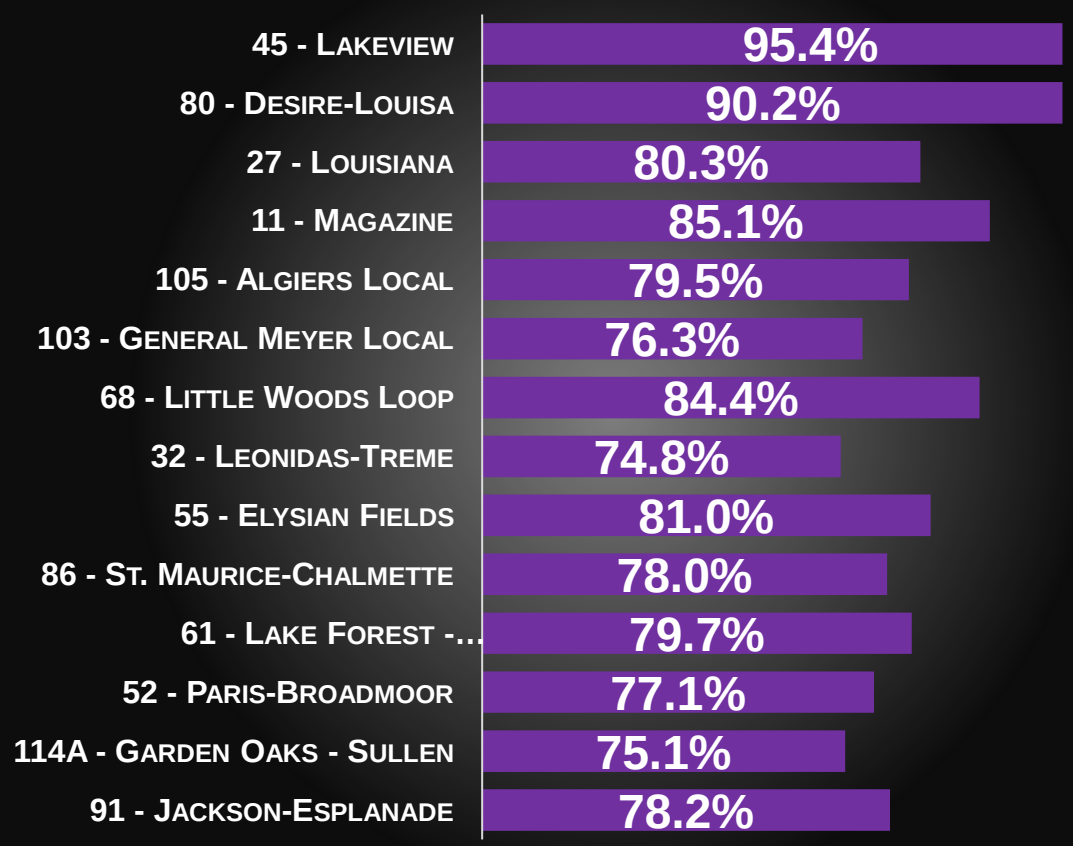
**New manager added.The managers have been directed to develop an improvement plan.

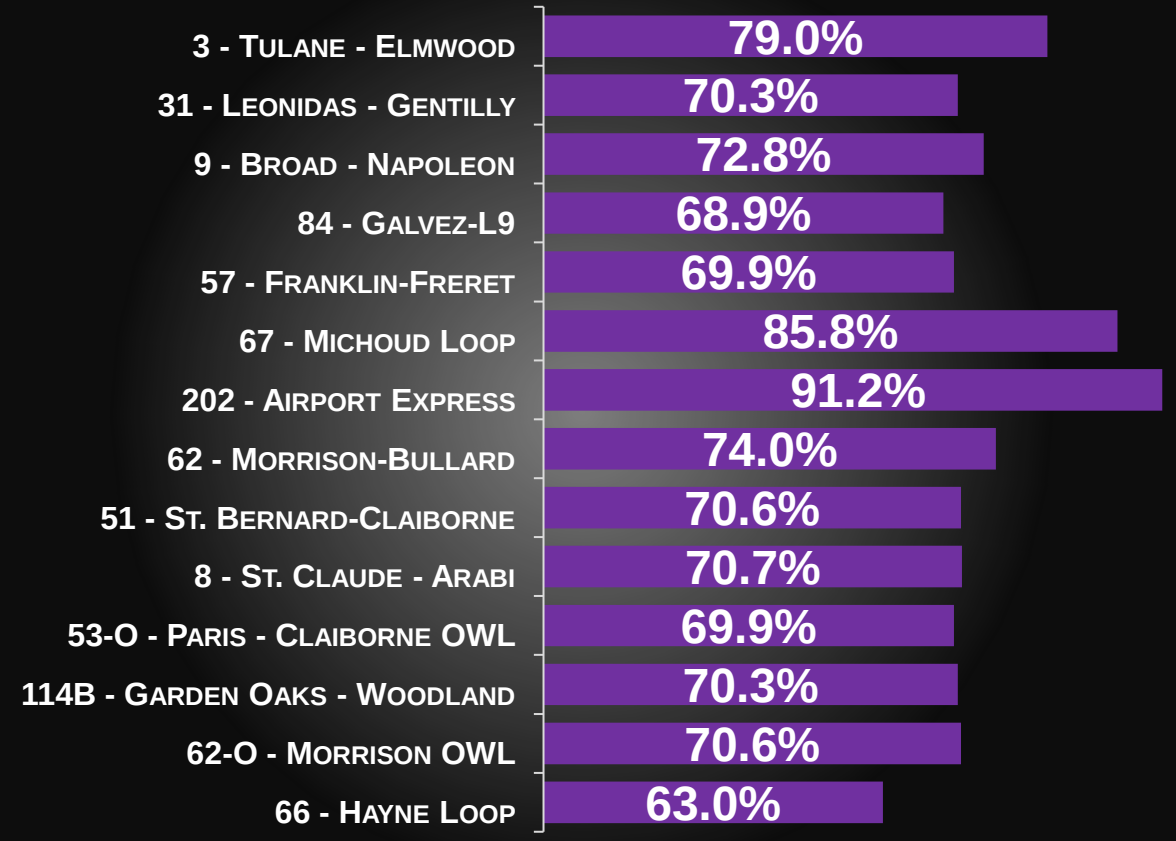
ON-TIME PERFORMANCE-BUS | APRIL 2025



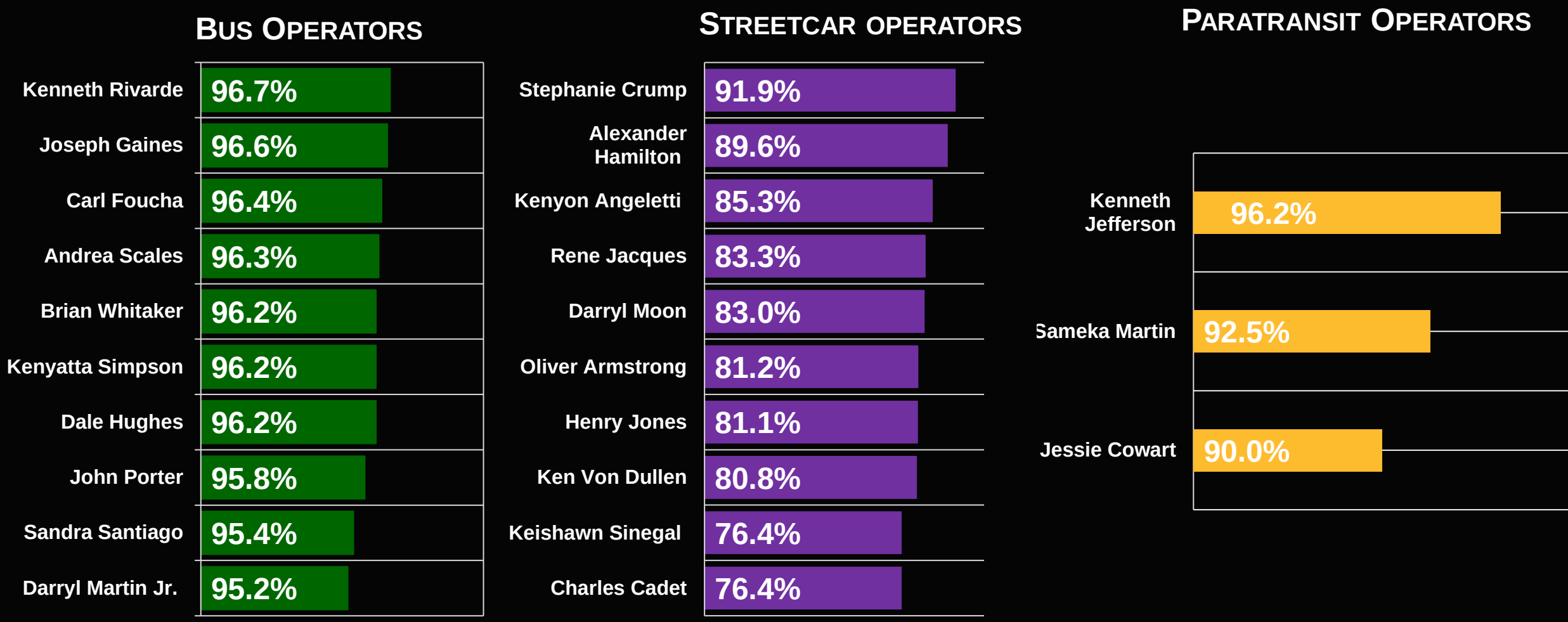
**Better buses (more reliable fleet).

On-Time Performance By Route - Bus | April 2025





Top On-Time Performer By Mode | April 2025

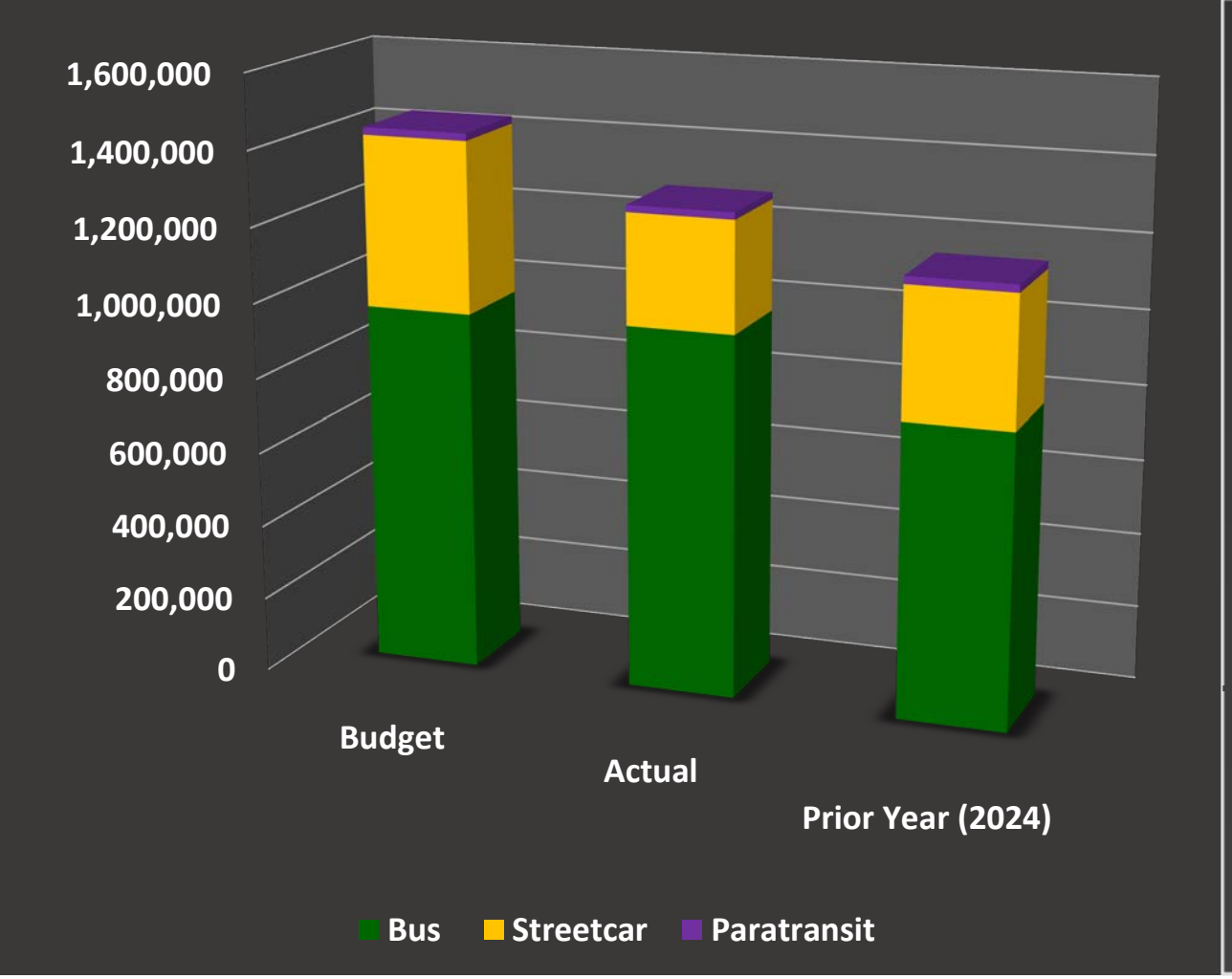


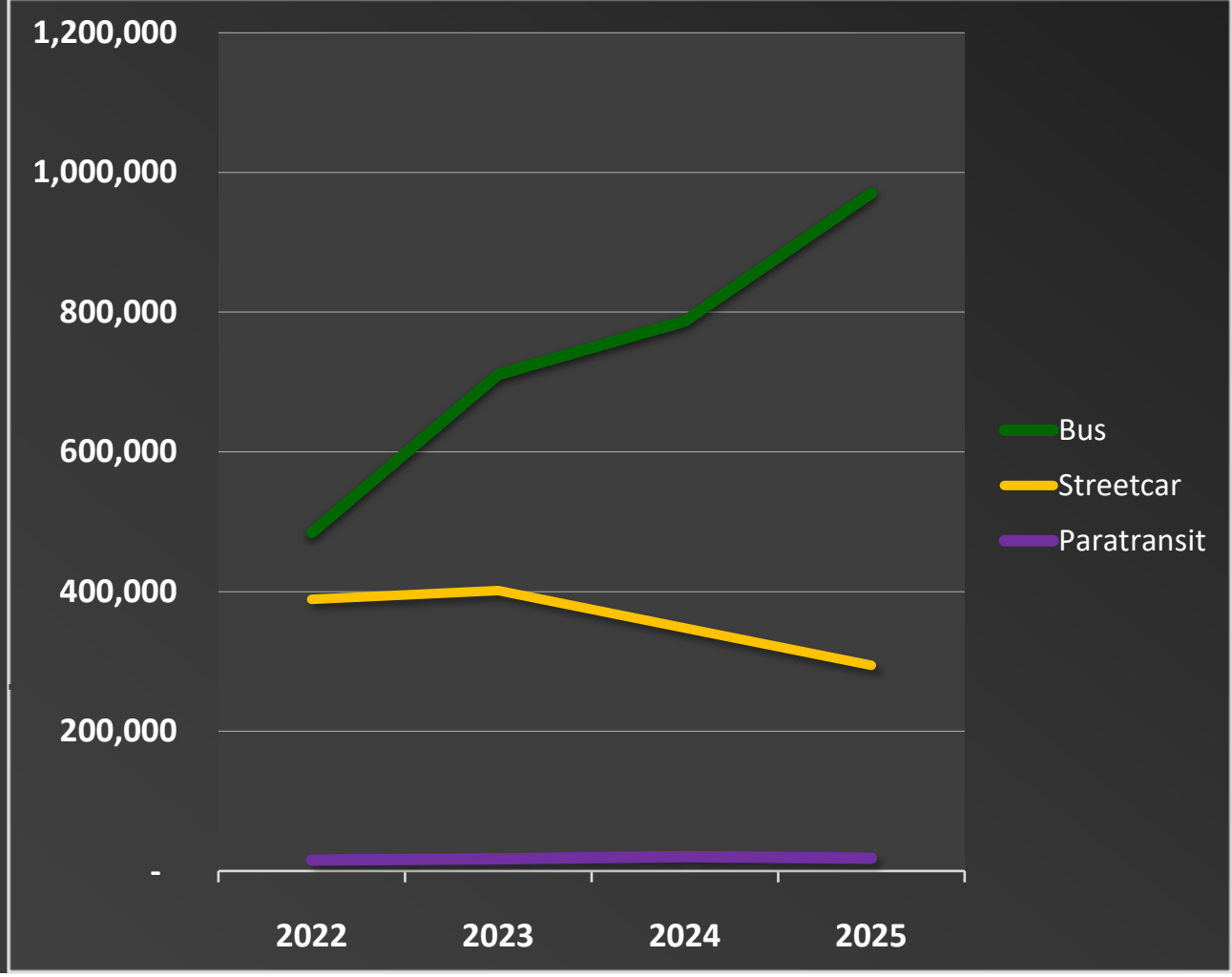
Questions?

4. Reports

G. RTA Chief Financial Officer's Report

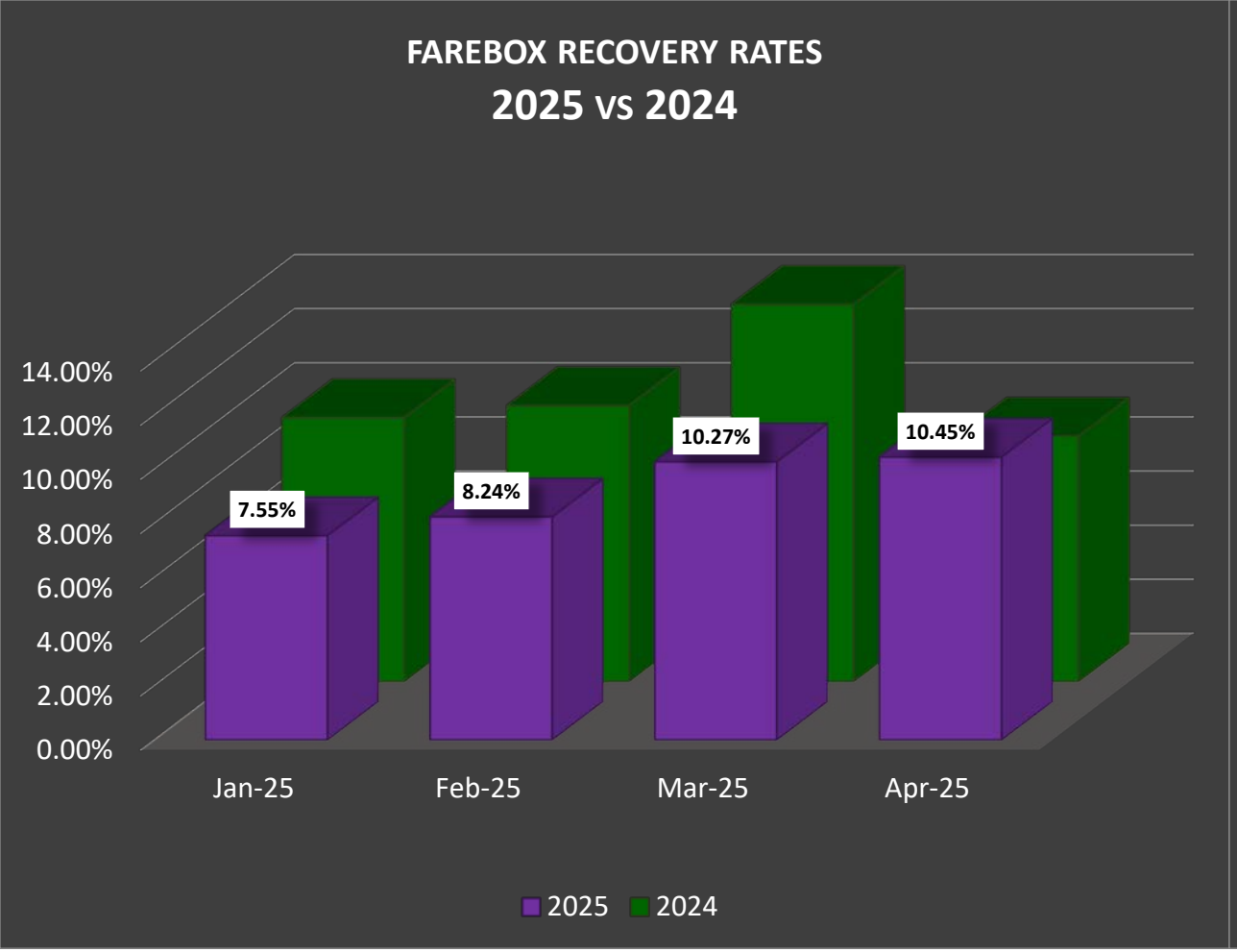
[April 2025 Financials] 25-075

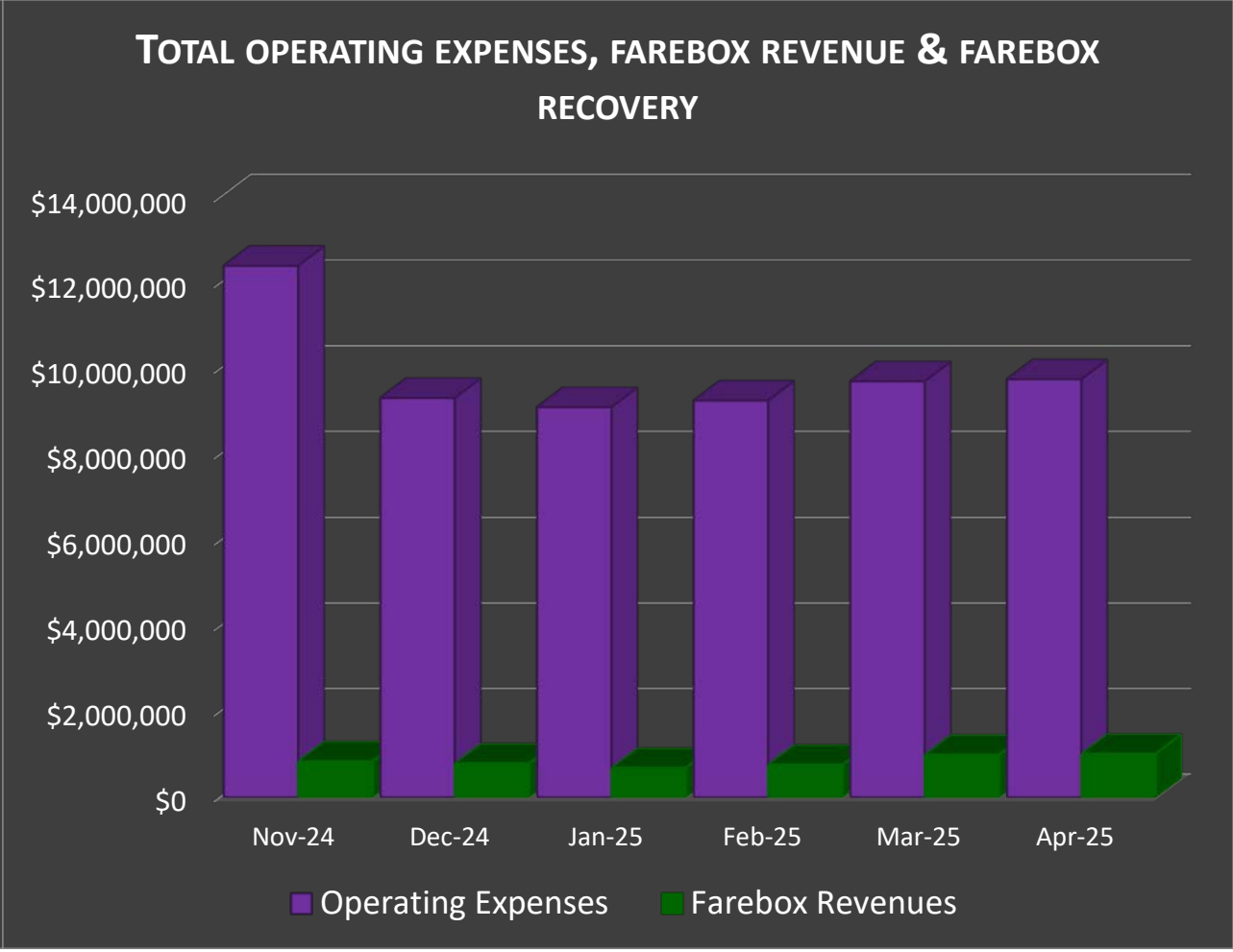




Ridership

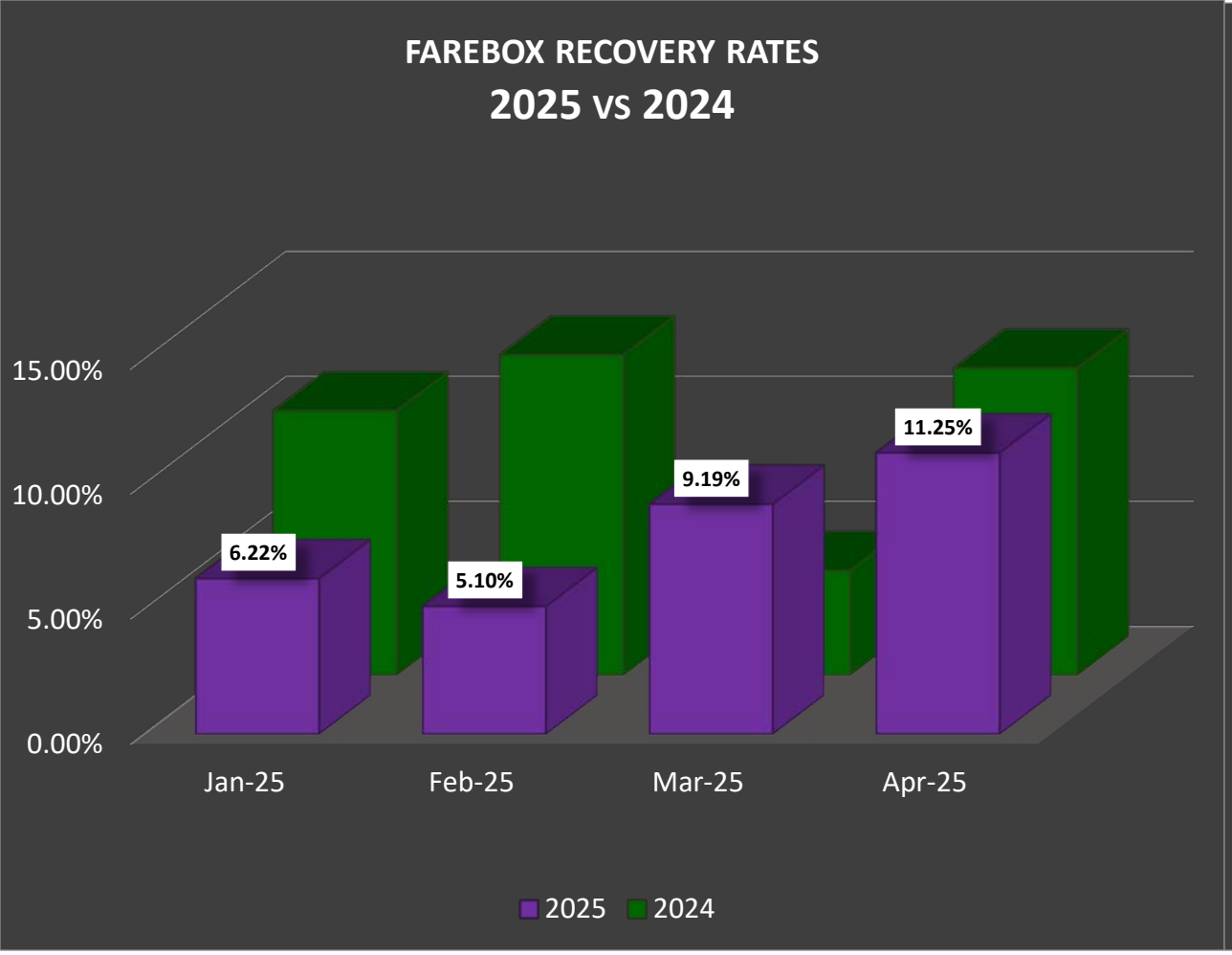
Ridership in April increased by 8% when compared to March actuals. In April, total system ridership (bus, streetcar and paratransit) was 1.3M, compared to 1.2M for the previous month of March.

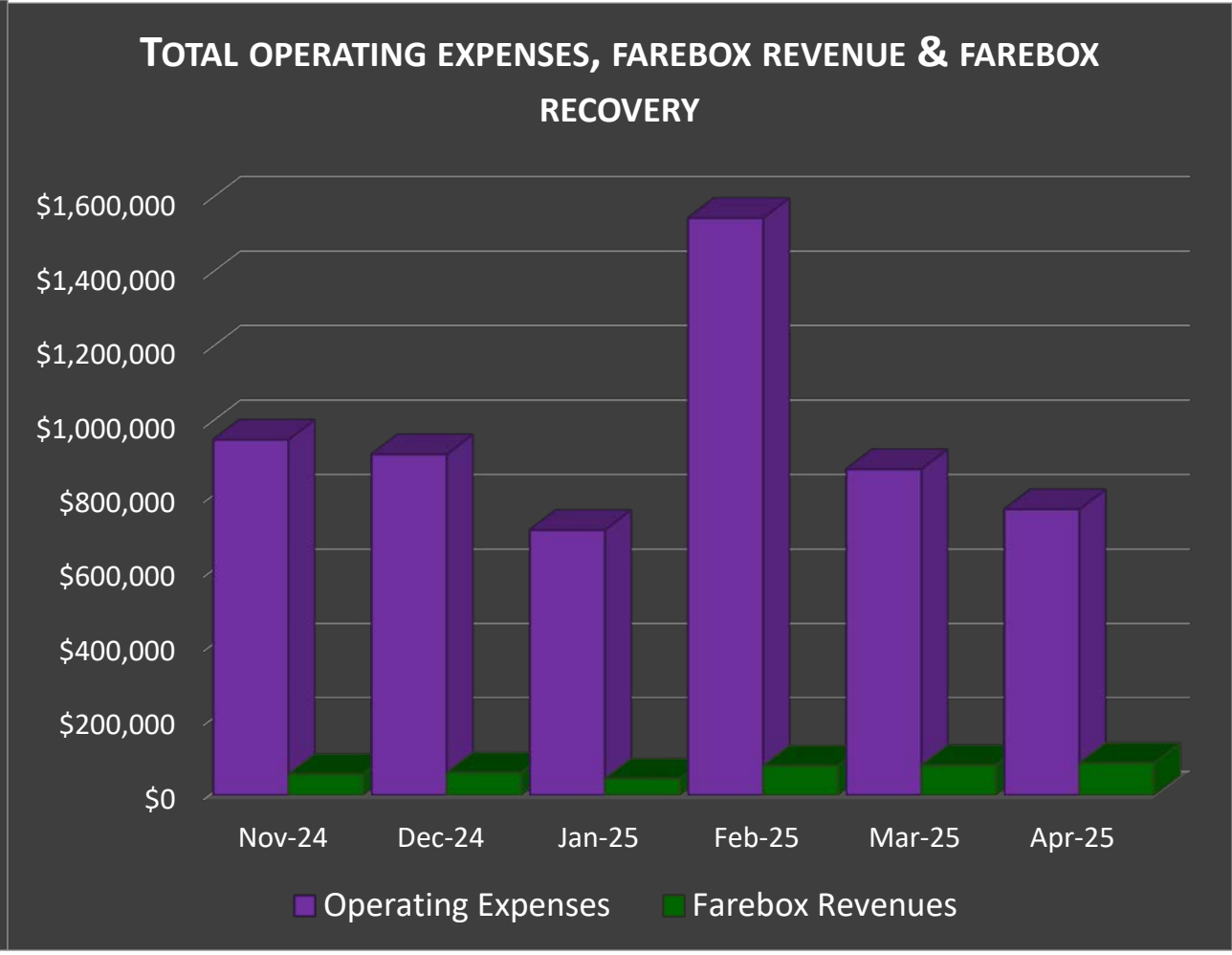




Farebox Recovery Rates 2025 vs. 2024

Fare revenue continues to offset a modest percentage of operating expenses as ridership continues to rebound. April's farebox recovery rate increased from 10.3% to 10.5%, an increase of about 0.2%.





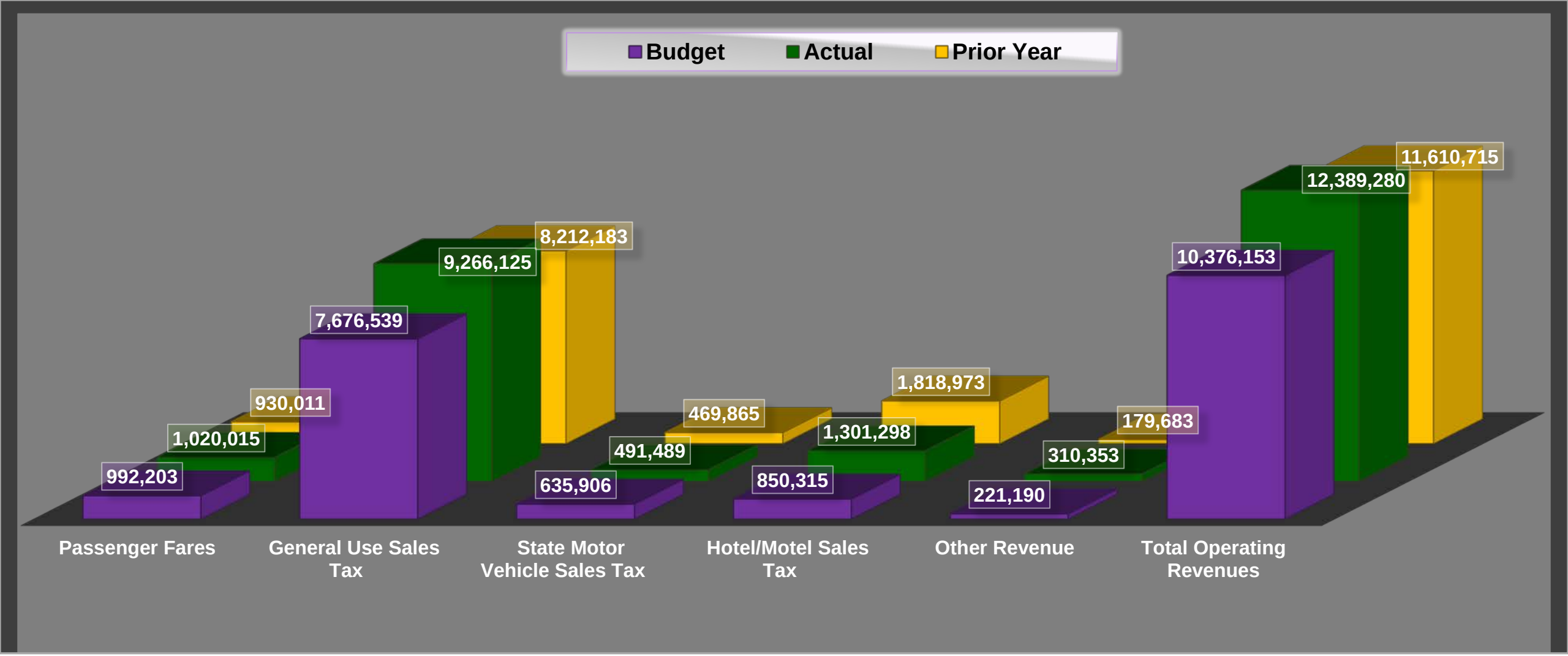
FERRY- Farebox Recovery Rates
2025 vs. 2024

The increase in farebox recovery to 11.3% in April from 9.2% in March is the result of a decrease in operating expenses and an increase in farebox revenues. Fare revenues continue to offset a small percentage of operating costs.

April 2025 Summary of Sources

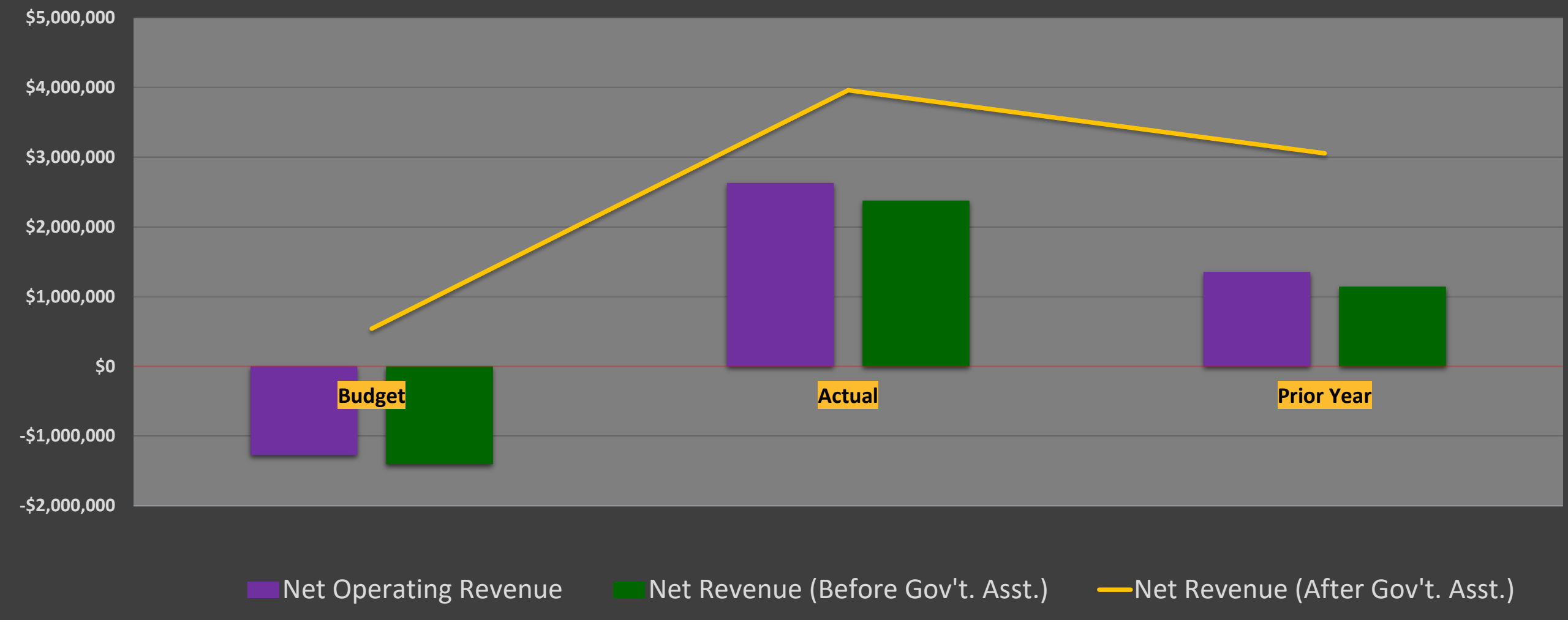
SUMMARY OF SOURCES

	Budget	Actuals	$ Change	% Change		YTD Budget	YTD Actuals
Sales Tax	9,162,760	11,058,912	1,896,152	20.69%		36,651,040	39,597,223
Government Assistance	2,342,727	1,787,962	(554,765)	-23.68%		9,370,908	7,031,829
Sales Tax and Government Assistance	**11,505,487**	**12,846,874**	**1,341,387**	**11.66%**		**46,021,948**	**46,629,052**
Passenger Fares	992,203	1,020,015	27,812	2.80%		3,968,812	3,468,924
Other Operating Revenues	221,190	310,353	89,163	40.31%		884,760	860,056
Subtotal Transit Operations	1,213,393	1,330,368	116,975	9.64%		4,853,572	4,328,980
Total Operating Revenues	**12,718,880**	**14,177,242**	**1,458,362**	**11.47%**		**50,875,520**	**50,958,032**
Federal Capital Funding	5,275,772	767,202	(4,508,570)	-85.46%		21,103,088	4,140,568
Investment Income	131,239	68,788	(62,451)	100.00%		524,956	317,313
Subtotal Capital and Bond Resources	**5,407,011**	**835,990**	**(4,571,021)**	**-84.54%**		**21,628,044**	**4,457,881**
Total Revenue	**18,125,891**	**15,013,232**	**(3,112,659)**	**-17.17%**		**72,503,564**	**55,415,913**
Operating Reserve	0	(3,873,488)	(3,873,488)	-100.00%		0	(5,106,956)
Total Sources	18,125,891	11,139,744	(6,986,147)	-38.54%		72,503,564	50,308,957



Operating Revenues (Budget, Actual & Prior Year)

RTA's two largest revenue sources are General Use Sales Tax ($9.3M) and Hotel/Motel Sales Tax ($1.3M). The two combined make up 85.3% or $10.6M of total revenue. Overall, total operating revenues for the month of April are $12.4M.



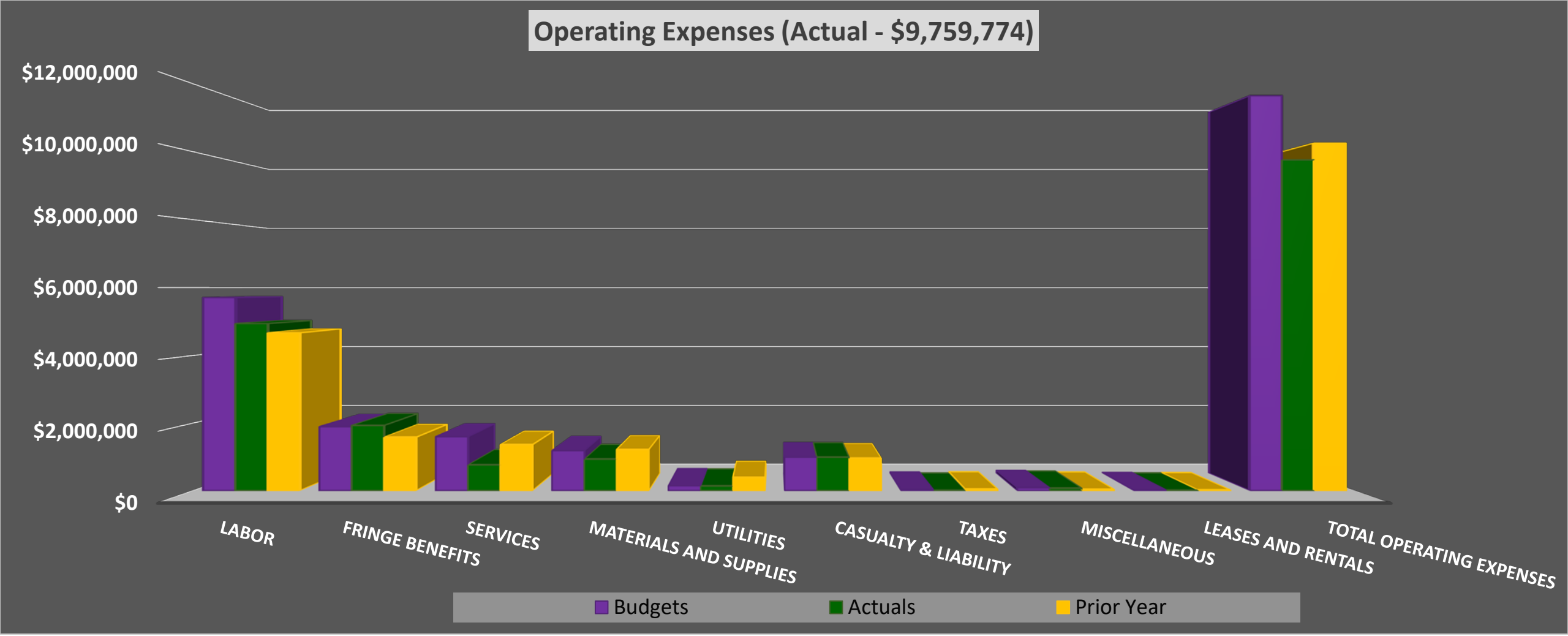
Net Revenues (Before and After Government Assistance)

Net Revenue (Before Government Assistance) is $2.6M for the month of April. After applying the month's $1.8M in Government Operating Assistance, Net Revenue is $4M for the month of April.

April 2025 Summary of Uses

Summary of Uses

	Budget	Actuals	$ Change	% Change	YTD Budget	YTD Actuals
Transit Operations	11,649,552	9,759,774	1,889,778	16.22%	46,598,208	37,845,260
TMSEL Legacy Costs	126,694	253,410	(126,716)	-100.02%	506,776	1,111,984
Maritime Costs	401,915	204,830	197,085	0.00%	1,607,660	1,499,276
Capital Expenditures	5,275,772	767,202	4,508,570	85.46%	21,103,088	4,144,465
FEMA Project Worksheet Expenditures	0	0	0	0.00%	0	0
Debt Service	671,958	154,528	517,430	77.00%	2,687,832	5,707,972
Total Expenditures	**18,125,891**	**11,139,744**	**6,986,147**	**38.54%**	**72,503,564**	**50,308,957**
Operating Reserve	0	0	0	0.00%	0	0
Total Uses	18,125,891	11,139,744	6,986,147	38.54%	72,503,564	50,308,957



Operating Expenses

Operating Expenses for the month of April are roughly $9.8M. Labor and Fringe Benefits, the largest expenditure at $6.9M, comprised 70.4% of this month's actual expenses. In total, Operating Expenses for the month of April show an increase of 0.5% from $9.7M in March.

Operating Reserve

The positive variance that resulted from Net Revenue (After Government Assistance of approximately $1.8M) added $3.9M to the Restricted Operating/Capital Reserve, after the offset of $155K in Debt Service.

Questions?

Agenda

5. Consent Agenda

Award Contract for Climate Adaptive Transit Shelter Design	25-055
Fare Collection System Upgrade Consultant	25-067
CY 2024 Louisiana Compliance Questionnaire	25-069

6. Authorizations

Award Contract for Streetcar System Modernization Master Plan 25-054

STREETCAR SYSTEM: ACCESSIBILITY HISTORY

KEY ACTIONS:

- Americans with Disability Act (1990)

- Miraglia v NORTA/CNO - Settlement terms:
  - 6 ADA compliant stops (ends of line, St Charles/Carrollton, Napoleon Av, Louisiana Av, Jackson Av)
  - Minimum 1 streetcar with wheelchair lift (400-series "Riverfront" car)
  - Additional vehicle as demand required; 4 vehicles converted by 2020

- O.E. v NORTA - Settlement terms:
  - Increase vehicles with wheelchair lift in service from 3 to 5 during day
  - All stops on St Charles ADA Accessibly by 2028
  - Complete feasibility study and alternatives analysis to adopt plan by November 2026 all vehicles on St Charles line to be ADA-compliant

LEGAL ACTION TIMELINE:

STREETCAR SYSTEM:
O.E. V NORTA SETTLEMENT STATUS

Action	Deadline	Status
1. Maximize currently available 400-series in service	January 2025	COMPLETE (3 of 4 during peak)
2. Add remaining 3 400-series to active service (5 of 7 at peak)	2 by EOY 2025 Final by mid-2026	Parts order for all - ! potential delays on wheel Painting complete on 1 and started 2nd
3. Make all stops on corridor ADA-compliant (ASAP project)	August 2028	Award A/E (July Board) Prepare Grant Agreement
4. Feasibility study with adopted plan for fully ADA compliant vehicles in service	November 2026	Award solicitation to consultant (May)
5. Implement adopted plan from study	TBD by #4	Not started (2027)

STREETCAR SYSTEM: MODERNIZATION MASTER PLAN

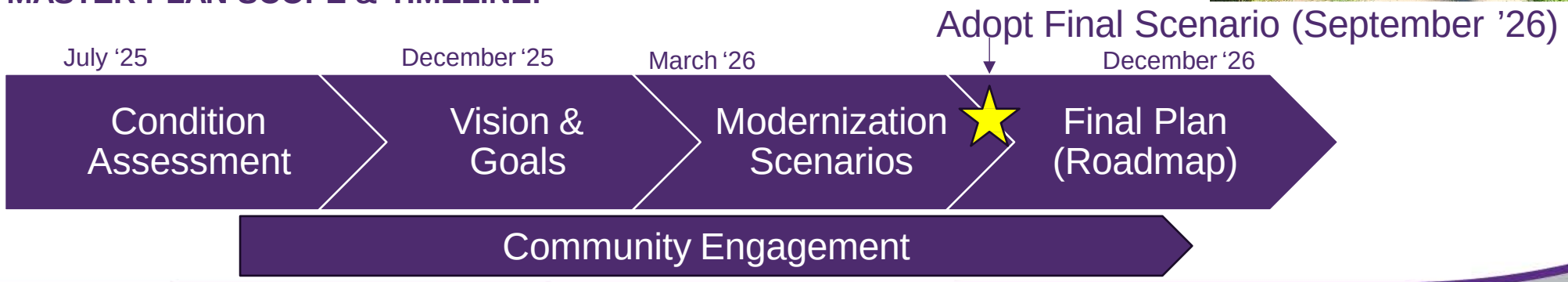
KEY CHALLENGES:

- 69 collisions in 2024 – cars crash into streetcars throughout, especially intersections without traffic lights
- 5.7 mph average speed – one of the slowest streetcars in the USA!
- Accessibility – driven by O.E. v NORTA
  - Wheelchair lifts take 3-5 min per use
  - Lifts do not address other mobility issues: age, injuries, strollers, luggage, etc.

PLAN GOAL:

Community supported roadmap for the next 30 years for a streetcar system that is safer, fully accessible, more reliable & efficient, and honors its historic legacy

MASTER PLAN SCOPE & TIMELINE:



Questions?

6. Authorizations

Cooperative Endeavor Agreement Between the Louisiana Department of Treasury and the Regional Transit Authority for reimbursement of 2024 drydock costs for the Thomas Jefferson Ferry	25-079

7. New Business (UNANIMOUS VOTE REQUIRED TO CONSIDER)

8. Audience Questions and Comments

9. Executive Session (2/3rds VOTE TO Consider)

10. Adjournment