RESPONSE TO
REQUEST FOR PROPOSAL
JANUARY 20, 2021
RFP 2020-032 TRANSIT
SECURITY SERVICES

SEAL

Security Experts and Leaders www.sealsecuritygroup.com

Submitted by Natalie T. Rowe nrowe@sealsecuritygroup.com



S.E.A.L. Security Group

SECURITY EXPERTS AND LEADERS

6600 Plaza Drive New Orleans, Louisiana 70127 Office 504.248.7174 Fax: 504.248.7131 www.sealsecuritygroup.com

January 20, 2021

Re: Response to Request for Proposal

Security Experts and Leaders (SEAL) responds to this RFP for the purposes of providing security service at multiple transit facilities for The Regional Transit Authority of New Orleans. We believe our company has the credentials and professionalism to provide a cohesive plan of action that will support safe and secure premises. We have read the requirements and verify that we have the following qualifications:

- We have an established company Chain of command that mirrors the New Orleans
 Police Department.
- We presently operate our organization with account managers that are dedicated to specific clients and their needs
- We have more than 18 years of experience serving comparable sites.
- Project Manager is trained through DHS in Terroristic Threats and Chemical Threats and assures all assigned personnel will have the same credentials.
- Project Manager has more than 10 years of experience as an officer with the New
 Orleans Police Department (NOPD) prior to starting SEAL.
- Company assures that we have vehicles suitable to facilitate operations as needed.
 Thank you in advance for your consideration. We look forward to doing business with RTA of New Orleans.

Sincerely,

Natalie Rame

Natalie Rowe Chief of Administration

TABLE OF CONTENTS

Part I: Comp	any Profile
	Our Mission
	Our Experience
	Current Personnel & Contracts
	Our Leadership
	Reginald Rowe, Chief of Security/President
	Natalie Rowe, Chief of Administration
Part II: Curro	
Part III. Curre	nt Projects/References
	Liberty Bank and Trust6
	Audubon Nature Institute6
Part III: Plan	of Action
	Personnel to Be Utilized
	Implementation Timeline
	24-Hour Dispatch & GPS Tracking Systemg
	Body Cameras9
	Cloud Reporting9
Part IV: Staffi	ng Requirements10
	Staffing Operational Standards
	Staffing Appearance
Part V: Holida	y/Emergency10
	Plan for Holidays, Emergencies and Natural Disasters
	, , , = = = 6 = = = = = = = = = = = = =
Part VI: Traini	ng & Procedures11
	Internal & External Training Overview
Part VII: Billing	g Rates12
	hed Documents
	License from State Board
	Liability Insurance

COMPANY PROFILE

PRINCIPALS

Reginald Rowe	Natalie Rowe
Chief of Security/President	Chief of Administration
504-248-7174 office	504-248-7174 office
504-237-4713 cell	504-628-1950 cell
rrowe@sealsecuritygroup.com	nrowe@sealsecuritygroup.com

OUR MISSION

It is the mission of SEAL Security Group to provide a safe community, to protect those who cannot protect themselves and to change the culture of the security service industry. Our core values as an organization are to protect with honor and to serve with integrity. Putting service before self is what we stand for. With this belief, we envision developing leaders within our company as well as our local community.

OUR EXPERIENCE

Security Experts and Leaders (SEAL) was formed in 2013 by former local law enforcement officers with over 20 years of experience. The company continues to provide certified, licensed, insured and trained security officers to mitigate the possibility and opportunity for theft and injury to persons at their assigned facilities. Our security officers participate in 200 hours of training annually and are CPI (Crisis Prevention Institute) trained and certified.

CURRENT PERSONNEL & CONTRACTS

SEAL presently employs full-time and part-time security personnel. We are also able to hire additional on-call personnel to accommodate larger events and emergency conditions. Our approach has been to recruit a team that reflects our standards. Some of our personnel have formerly served as NOPD officers and some have served in the armed forces. By having individuals on our team with this level of experience, we have been afforded the opportunity to build a culture of professionalism that works hand in hand with local law enforcement. This has been key in securing contracts across the Greater New Orleans Area. Our portfolio currently includes financial institutions, Louisiana Department of Safety Emergency Preparedness Team, United States Environmental Protection Agency (EPA) local schools, special events, corporate

conferences, executive protection services, local government protection services, private businesses, local festivals, etc.

OUR LEADERSHIP TEAM

REGINALD ROWE

At the helm of our company is our Chief of Security/President, Reginald Rowe. After working ten (10) years with the New Orleans Police Department (NOPD), Mr. Rowe started SEAL to be a part of cultivating change in the security industry. Mr. Rowe's background in law enforcement included a wide range of experiences. He has worked in the areas of Community Policing, Field Training, Specialized City-Wide Task Force Team, Crowd Control Officer in New Orleans French Quarter and as a School Resource Officer. Mr. Rowe has an extensive safety background he is trained and has expertise in the following areas:

- Explosive devices, bomb threats and search/ Fire Prevention, detection, and response
- Identifying Hazardous Materials
- Strikes, Crowd Control and Labor Relations
- Identifying and controlling workplace violence
- Identifying workplace substance abuse and response
- Crisis Intervention/Hostage Negotiations/ Security Awareness
- Environmental Crime Control
- Operations Risk Management
- Emergency Planning and Disaster Response and Control
- Active Shooter /Terrorism (Biological threats and chemical threats)
- Homeland Security Counter terrorism and Secret Service dignitary protection
- Identifying Weapons of mass destruction
- Crime Scene procedures and preservation
- Specialized Surveillance
- Interviewing and Interrogations
- Force Continuum
- Rail Safety and Operating Procedures
- NIMS ICS 100,700, 800

After Hurricane Katrina, he worked as a part of a collaboration with NOPD and Harbor Police to secure the Port of New Orleans. To add to his credentials, Mr. Rowe has Secret Service Clearance which allows him the honor to provide protection for high ranking government officials and dignitaries. As an advocate for public safety, Mr. Rowe appears on local television as a Security/Safety Expert for WWL-TV New Orleans.

NATALIE ROWE

Natalie Rowe, Chief of Administration, adds excellent value to SEAL Security Group. Prior to cofounding the company, she worked for more than 20 years in corporate America, eventually gaining the position as the Human Resources Mediator and Public Relations Specialist Gulf South Division with The Coca-Cola Bottling Company. Her management experience helps to position SEAL for effective management and coordination of personnel to better serve our clients of any size.

Natalie Rowe oversees and administrates the team of employees at multiple sites focusing on internal and external quality control and ethical administration of each contract. Clients of SEAL Security Group express confidence in her ability to direct the tasks that support security personnel as well as cultivate good relations with stakeholders and the public.

CURRENT PROJECT DESCRIPTION 1

PROJECT NAME	Emergency Coverage
Client Name	Liberty Bank and Trust
Client Contact Name/Title	Todd McDonald
Client Phone Number	504-240-5253
Client Email	tomcdonald@libertybank.net
Project Lead	Reginald Rowe for SEAL Security Group
Project Scope	
24 Hour management of bank lo	ocations to prevent theft and provide safety for employees
Project Staff	6
Involvement of Stakeholders	Coordinated and communicated with stakeholders that included bank head of security
Project Outcomes	
The were no incidents or breach enter with proper credentials. Pa and performance of our team.	es during our coverage. All visitors and staff were able to artners and stakeholders were satisfied with the coordination

CURRENT PROJECT DESCRIPTION 2

PROJECT NAME	Daily Service and Emergency Management
Client Name	Audubon Nature Institute
Client Contact Name/Title	Lt. Jeff Trong
Client Phone Number	(504) 628-3988
Client Email	jtruong@auduboninstitute.org
Project Lead	Reginald Rowe for SEAL Security Group
develop a clear line of communic	secure the premises and provide a safe environment for visitors and ds. To provide active shooter readiness training for each officer and ation to ensure real time reporting of any breaches and/or incidents. the event of natural disasters such as hurricanes or other states of
Project Staff	30
Involvement of Stakeholders	Coordinate with security director to determine needs and climate of the premises.
Project Outcomes	

PLAN OF ACTION

Upon receipt of the contract proposed herein, SEAL's Chief of Security would implement the following plan of action. This plan would be adjusted as necessary to accommodate the needs and current conditions as per consultation with RTA's Project Manager.

> PERSONNEL TO BE UTILIZED FOR THIS CONTRACT

Project Lead: Reginald Rowe Experience: 17+ Years

To secure multiple facilities, SEAL proposes a team of armed security officers and supervisors which will include full-time and part-time staff along with an account manager who will serve as a liaison between RTA's Project Manager and SEAL staff to ensure all duties are performed and SEAL staff is in compliance with post orders . This assigned team will also include cross-trained personnel to provide fill-in services when necessary. Security Officers will be supplied with a Company Cellphone with GPS Tracking, Company Vehicle with GPS Tracking and Two-Way Dash Camera to ensure public and officer safety and a Body Camera. Activity Reports will be made daily and incidents reports will be documented when incidents occur. All reports will be completed via electronic device and uploaded in our digital cloud reporting system. Each facility will be manned with diverse, well- trained security personnel that are knowledgeable of the requirements and directives of RTA's Security Plan and adhere to SEAL's customer service training program. Supervisors will be available to oversee, manage and troubleshoot as needed. SEAL Security Group will provide security services for the following facilities and follow the below implementation timeline:

Implementation Timeline

24 Hours/7 Days a week 8 hours/5 Days a week 24 hours/ 7days a week	Award of Contract Received from RTA: Week 1: Recruitment/Hiring/Onboard Week 2: SEAL Training and RTA Specific Training Week 3: All Staffing in Place at assigned facility: April 1, 2021.
24 hours/ 7days a week	Week 2: SEAL Training and RTA Specific Training Week 3: All Staffing in Place at assigned
24 hours/ 7days a week	Training Week 3: All Staffing in Place at assigned
	1
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	Week 2: SEAL Training and RTA Specific Training
	Week 3: All Staffing in Place at assigned facility: April 1, 2021.
	24 Hours/7 days a week

> 24-HOUR DISPATCH & GPS TRACKING SYSTEM

Presently, SEAL operates a 24-Hour Dispatch and Management Service that is used to monitor and assist our onsite employees. In addition to this system, we currently operate a GPS system that always tracks the location of our security officers. This GPS system is a bonus for our clients because it helps us to monitor our team and is an added safety measure in reporting and strategizing to better protect facilities.

> BODY CAMERAS

Every SEAL Security Officer is equipped a with a body camera. This technology is used for recording incidents and reporting to supervisors and key personnel. Our strategy is to use this technology at assigned facilities to help man each station and accurately document incidents and suspicious activities as necessary. The recordings are activated upon command of the security officer. Upon recording, the officer is trained to immediately upload the file. This allows our onsite supervisor and dispatch manager to retrieve it. The supervisor and dispatcher are then to follow an established protocol to share file and report pertinent information to our Chief of Security, who reports to designated representative of the RTA. We believe this extra layer of security provides a more accurate account of potential or actual incidents and helps us to be proactive in protecting our team and the premises.

> CLOUD REPORTING SYSTEM

Activity reports are made daily via internet and uploaded in a cloud system for immediate viewing by the supervisor. This helps our team get real time reporting at every level. This has also proven effective for accurate timing of incidents. Each of our officers are trained to use the system.

STAFFING STANDARDS

Applicants to SEAL's security team are required to undergo an extensive background investigation, submit to a General Aptitude Test Battery and pass a five-panel drug screening. In addition, each security professional attends over 200 hours of paid training and professional development that includes not only state-mandated certification courses, but also customer service, criminal law, active shooter training, defensive and patrol techniques, motor vehicle and bicycle safety. To keep up with industry climate, we mandate that our team requalifies annually to serve with us. This helps us to maintain and develop a team of security personnel who are professional, well-informed and on the cutting edge of what's going on in our industry.

SECURITY TEAM APPEARANCE

SEAL Security Group's uniforms are required to be clean, ironed and professionally worn. In addition to a well-groomed appearance, we take seriously our obligation to communicate in a professional and courteous manner. Customer Service as well as Community Service training are a part of our continuing education at SEAL. We believe that security is a service, and our excellence should be reflected in both appearance and approach. Our supervisory personnel acts as a liaison to our organization to make sure these standards are met. Simultaneously, our senior management conducts periodic evaluations of personnel at each of our locations.

HOLIDAY/EMERGENCY PREPAREDNESS

Our team understands the necessity of schedule changes and will work with directives of RTA to accommodate necessary changes during a holiday and/or emergency. We are also prepared with a team that will serve immediately after a natural disaster. Our Project Lead/Manager is already experienced in this area and will provide the oversight.

TRAINING & PROCEDURES

Our goal is to empower and equip our team of security professionals with the latest technology and best practices. Each SEAL officer is required to submit to 200 hours of paid training per year. To do this, we must go beyond what is required by the state, by offering year-round opportunities for development and growth.

Internal and External Training Overview

Each security officer of SEAL must submit to the following training courses:

- Mandatory 3-DayTraining for the State of Louisiana
- 2-Day Seal Orientation
- SEAL Customer Service / Mental Health Awareness Training
- SEAL Reporting and Investigation
- SEAL Active Shooter Training
- Access Control
- SEAL Patrol Techniques
- SEAL Observation Techniques
- Fundamentals of Personal Security
- SEAL Professional & Interpersonal Communication
- Defensive Tactics
- The Art of Verbal Judo
- CPR
- Peer Mediation
- Technology in Security
- Understanding Body Language
- RTA required training will be implemented into our training program

Billing

Service	Billing Rate
Security Officer	\$22.00 per hour
Site Supervisor	\$00.00
Site Cell Phone	\$00.00
Account Manager	\$00.00

CURRENT LICENSES & INSURANCE

Please see the following attachments:

- Licensed issued by Louisiana State Board of Private Security Examiners
- Certificate of Liability Insurance



PRIVATE SECURITY EXAMINERS LOUISIANA STATE BOARD OF

This is to certify that

Security Experts and Leaders 1 INC.

Has Been Awarded Company License #872,872

EXPIRES: 04/01/2021

In X. Frence

CHAIRMAN



The information provided on this certificate is current as of 03/26/2020. Scan the QR code to retrieve or verify the current license status.

EXECUTIVE DIRECTOR

CORD

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s). PRODUCER 504-240-5191 CONTACT Ramona Logan Liberty Insurance 6600 Plaza Drive Suite 306 New Orleans, LA 70127 PHONE (A/C, No, Ext): 504-240-5191 FAX (A/C, No): 504-240-5274 ADDRESS: logan@libertybank.net Ramona Logan INSURER(S) AFFORDING COVERAGE NAIC # INSURER A: Everest Indemnity Ins Company INSURED
Security Experts & Leaders 1, Inc
Natalie Rowe
6600 Plaza Drve, Suite 301 INSURER B : Nat'l Fire & Marine Ins. Co. 20079 INSURER C; Everest Indemnity Ins Company INSURER D : LC&I Fund INSURER E: Everest Indemnity Ins Company INSURER F COVERAGES CERTIFICATE NUMBER: THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. POLICY EFF POLICY EXP POLICY NUMBER A X COMMERCIAL GENERAL LIABILITY LIMITS CLAIMS-MADE X OCCUR 1,000,000 EACH OCCURRENCE 51GL013898-201 08/01/2020 08/01/2021 DAMAGE TO RENTED PREMISES (Ea occurrence) 500,000 MED EXP (Any one person) 10,000 GEN'L AGGREGATE LIMIT APPLIES PER 1,000,000 PERSONAL & ADV INJURY X POLICY PRO: 2,000,000 GENERAL AGGREGATE LOC PRODUCTS - COMP/OP AGG 1,000,000 в AUTOMOBILE LIABILITY COMBINED SINGLE LIMIT ANY AUTO 1,000,000 72APR387641 05/19/2020 05/19/2021 OWNED AUTOS ONLY SCHEDULED AUTOS BODILY INJURY (Per person) HIRED AUTOS ONLY NOTOS ONED BODILY INJURY (Per accident) PROPERTY DAMAGE (Per accident) X UMBRELLA LIAB OCCUR EXCESS LIAB EACH OCCURRENCE 4,000,000 CLAIMS-MADE 51CC005024-201 08/01/2020 08/01/2021 DED RETENTIONS AGGREGATE 4,000,000 WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) STATUTE 21232-20 11/30/2020 11/30/2021 N/A E L EACH ACCIDENT 1,000,000 If yes, describe under DESCRIPTION OF OPERATIONS below Hire & Non-Owned E.L. DISEASE - EA EMPLOYEE 1,000,000 1,000,000 E.L. DISEASE - POLICY LIMIT 51GL013898-201 08/18/2020 08/01/2021 1,000,000 DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required) Security guard operations. General Liabilty policy-Assualt and Battery coverage.Care, Custody and Control coverage.Blanket additional insured and waiver of subrogation. CERTIFICATE HOLDER CANCELLATION LABOAR-SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE Louisiana Board of Private THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. Security Examiners 15703 Old Hammond Hwy. Baton Rouge, LA 70816 AUTHORIZED REPRESENTATIVE Ramorra Logan

ACORD 25 (2016/03)

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Implementation Timeline

HOURS/Days	Implementation Timeline
24 Hours/7 Days a week	Award of Contract Received from RTA:
	Week 1: Recruitment/Hiring/Onboard
8 hours/5 Days a week	Week 2: SEAL Training and RTA Specific Training
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	24 Hours/7 Days a week 8 hours/5 Days a week 24 hours/ 7days a week 24 Hours/7 Days a week 24 Hours/7 days a week



S.E.A.L. Security Group SECURITY EXPERTS AND LEADERS

6600 Plaza Drive New Orleans, Louisiana 70127 Office 504.248.7174 Fax: 504.248.7131 www.sealsecuritygroup.com

January 20, 2021

Re: Response to Request for Proposal

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- We presently operate our organization with account managers that are dedicated to specific clients and their needs
- We have more than 18 years of experience serving comparable sites.
- Project Manager is trained through DHS in Terroristic Threats and Chemical Threats and assures all assigned personnel will have the same credentials.
- Project Manager has more than 10 years of experience as an officer with the New Orleans Police Department (NOPD) prior to starting SEAL.
- Company assures that we have vehicles suitable to facilitate operations as needed.
 Thank you in advance for your consideration. We look forward to doing business with RTA of New Orleans.

Sincerely,

Natalie Rome

Natalie Rowe Chief of Administration

FORM CQ - 2012

Instructions: The prime, each subconsultant, and any other tier subconsultant must submit a fully completed CQ-2012 form. All items requested on the form are required, if an item is not applicable, respondents are instructed to enter N/A. Each prime firm participating as a joint venture should complete a separate CQ-2012 form and indicate on the form in item 10 that the response is a joint venture.

Corporation Proprietorship Proprietorship Partnership Limited Liability Corporation (LLC) Other Function (e.g. civil engineer) Security Officers Field Supervisors Dispatchers Account Managers Officer Manager Administrative Assistants Recuriters	4. Name of parent company, if any: New Orleans S. Location of headquarters (city): princ Natali S04-2 S04-8 S. Specify Type of Business Entity: 9. Indicate Special Status: 10. Ir	CQ-2012 RFP #2020-032 Transit Security Services 01.20.21
special status: SBE certified SLDBE certified LAUCP certified	6. Name, title, and telephone number of principal contact: Natalie Rowe, Vice President 504-248-7174 office 504-628-1950 cell	Security Experts and Leaders 1, Inc. Prime
If so, has the JV worked together before? Yes No Indicate the legal name of the JV: Total Personnel Total Personnel	7. Name, title, and telephone number of project manager: Reginald Rowe, President/Chief of Security 504-248-7174 office 504-237-4713 cell	6600 Plaza Drive, Suite 301, New Orleans, LA 70127

a. Name and address of subconsultant or subcontractor b. Specific work to be perform	b. Specific work to be performed on this project	c. Worked with prime firm before?
Reliable Security, LLC	Perform training with new staff and current staff supply additional staffing	yes

14. Brief resumes of key persons anticipated for this project (clearly identify if alternate office location if different than listed in item 3). a. Name and title:	office location if different than listed in item 3).
9	a. Natile and title: Natalie T. Rowe
Project Manager	b. Position or assignment for this project: Administrator
	c. Years of professional experience with this firm: 8 With other firms: 20
c. Education: College or University/ Degree / Year / Specialization Some College	d. Education: College or University/ Degree / Year / Specialization
1	
e. Active registration or applicable certifications: State / Discipline/ License number / First year registered Louisiana State Board of Private Security Examiners / License # 0872 First year registered 04.01.2013	e. Active registration or applicable certifications: State / Discipline/ License number / First year registered SPHR - Society for Human Resources Management 02.2004 APR- Accreditation in Public Relation 05.2002
<u>ت</u>	
Experience and qualifications relevant to this project; Mr. Rowe's background in law enforcement included a wide range of duties with specialized in training.	f. Experience and qualifications relevant to this project:
1/ Fire Prevention, detection, and response	Mrs. Rowe has held various business management positions with several large corporations prior to co-founding SEAL; her extensive training in Public Relations with a specialization in crisis management serves as an asset to our employees our internal and extensive.
abor Relations rkplace violence rce abuse and response egotiations/ Security Awareness	communications and being able to provide additional public relations assistance to clients in the event of a crisis on site. Mrs. Rowe has memberships with The association of Women in Communication, National Black Public Relations Society, Public Relations Society of America. In her human resources role Mrs. Rowe served as an employee relations received.
	internal conflicts with employees /employee or employee/management. Mrs. Rowe is a member of Association for Conflict Resolution.
 Homeland Security Counter terrorism and Secret Service dignitary protection Identifying Weapons of mass destruction Crime Scene procedures and preservation 	
Specialized Surveillance Interviewing and Interrogations	
Mr. Rowe has a high level of Secret Service training (facilitated by the United States Secret Service in VA) and clearance which allows him the bonds to provide the United States Secret	
government officials and dignitaries. As an advocate for public safety and retaining an extensive knowledge of security matters Mr. Rowe appears on WWI-TV as a Security/Safety Expert/Consultant.	

15. List work by firm and the firm's personnel to be assigned to this project which best illustrates current qualifications relevant to this project (limit 15 projects).

		School Safety 6046 Paris Ave New Orleans, LA Lake Area high School	owner's name	a. Project name, location, and
		Michelle Blouin-Willimas 504-280-5231 michelle.bwilliams@newbeginninr ola.com	telephone number, and e-mail	b. Reference contact name,
		To provide a safe school for students, staff and visitors	1	c. Project description
		Created a safety plan for school, train school staff and students in Actove Shooter reposne and provide day to day security and safety		d. Nature of firm's responsibilities Completion f.
	-	05.30.2019	date (actual or estimate)	e. Completion
			Entire project	1 1
		616,908	Firm's work	Estimated fees (000's)

		Provide Patrolling Provide Patrolling	Managment	nergecy Repose Team eet	a. Project name, location, and owner's name	
	×	Provide statioary and mobile patrol security for multiple buildings and neighborhoods thorughout New Orleans	Provide stationary and mobile patrol security for multiple buildings and neighborhoods throughout New Orleans	Provide daily security serivces and provide services in the event of a State of Emergency	b. Nature of firm's responsibility	The state of the s
		Prime	Prime	Prime	C. Indicate whether work completed as prime, subconsultant or joint venture	THE PARTY OF TAXABLE BY TAXABLE
		10%	10%	1%	d. Percent complete	A III IICIII 2.
					e. Esti (0) Total fee	
		495, 778	486, 569	245,896	Estimated fees (000's) Fee fee remaining	

17. Use this space to provide any additional information or description of resources supporting your firm's qualifications for the proposed project

program for our officers that other security companies do not offer. Based on the extensive training of our management team we believe that SEAL would effectively meet the qualifications and terms of RTA's security plan. We have a training

his/her role and the responsibility of an officer. With SEAL the training starts from the first day of employment with the organization to transition the officer from being called a security guard to a security officer understanding

We require excellent customer service it our belief that 90% of the security role is customer service related and if our staff has effective customer services skills, we have well equipped them to be successful in their roles.

It is our goal to form a cohesive partnership with our clients to construct a safety plan that will keep our clients' assets and staff safe as well as our staff safe. With this mind set it has helped us to cultivate great relationships with our clients and surrounding law enforcement agencies. To better service our clients.

- signing below, you have completed the ethics questionnaire or you have not identified any ethical conflict at this time. not be a violation of applicable ethics laws, fully explain why not. If applicable, please complete ethics questionnaire on company letterhead attached to the back of this form. By City board, agency, department, commission, authority, public trust, or public benefit corporation; if respondent or person(s) identified believe that the relationship is not or would benefit corporations, please state the name or names of said owner, officer or employee, the relationship to respondent and/or respondent's subcontractor(s), the relationship with officer, employee, or board member of the City of New Orleans or of any of its departments, boards, or commissions, committees, authorities, agencies, public trusts, or public Ethics Questionnaire: If any owner, officer, or employee of respondent or any of the respondent's subcontractors (whether identified in the submittal or not) is currently an
- Session. 19. Pursuant to Louisiana Revised Statute 42:6.1, I hereby authorize the Regional Transit Authority to discuss the character and professional competence of this firm in Executive
- 20. The forgoing is a statement of facts.

We	e de la composition della comp
	-
Title: Vice Preident	. Date: 01-20-21

Typed Name:

FORM CQ - 2012

Instructions: The prime, each subconsultant, and any other tier subconsultant must submit a fully completed CQ-2012 form. All items requested on the form are required, if an item is not applicable, respondents are instructed to enter N/A. Each prime firm participating as a joint venture should complete a separate CQ-2012 form and indicate on the form in item 10 that the response is a joint venture.

12. List full-time personnel by primary function. Count each only once # Function (e.g. civil engineer) 12 Security Officers 1 Field Supervisor 1 Office Manager	8. Specify Type of Business Entity: Corporation Proprietorship Partnership Limited Liability Corporation (LLC) Other	4. Name of parent company, if any:	Regional Transit Authority Contractor/Consultant Questionnaire CQ-2012 RTA RTA
on. Count each only once.	9. Indicate Special Status: Small business Minority-owned business Woman-owned business	5. Location of headquarters (city): New Orleans	1. Project name, project number and date of submittal: RFP #2020-032 Transit Security Services 01.20.21
	special status: SBE certified SLDBE certified LAUCP certified	6. Name, title, and telephone number of principal contact: Lee F. Doss, Sr. Owner 504-723-7261	2. Official name of firm, indicate if prime or subconsultant: Reliable Security ,LLC : Subconsultant
14 Total Personnel Domiciled in LA Total Personnel	11. Is this submittal a joint venture (JV)? Yes No If so, has the JV worked together before? Yes No Indicate the legal name of the JV:	7. Name, title, and telephone number of project manager: Reginald Rowe, President/Chief of Security SEAL 504-248-7174 office 504-237-4713 cell	3. Address of office to perform work: 6600 Plaza Drive, Suite 301 New Orleans, LA 70127

a. Name and address of subconsultant or subcontractor b. Specific work to be performed on this project	b. Specific work to be performed on this project	c. Worked with prime firm before?
None		1 1

Trainer and supplement for this project: 1. Years of professional experience with this firm: 10 With other firms: 22 c. Years of professional experience with this firm: With other firms: 2. Category of University/ Degree / Year / Specialization 2. Active registration or applicable certifications: 2. Loueina State found of Private Security Chambers I Losense # 0827 First year registered 08.01.2011 4. Experience and qualifications relevant to this project: 1. Provious and qualifications relevant to this project: 1. Experience and qualifications relevant to this project: 2. Page of University Degree / Year / Specialization 4. Active registration or applicable certifications: State / Discipline/ License number / First year registered one of Private Security Company. 4. Active registration or applicable certifications: State / Discipline/ License number / First year registered one adaptifications relevant to this project: 5. Experience and qualifications relevant to this project: 6. Position or assignment for this project: College or University Degree / Year / Specialization College or University Degree / Year / Specialization	a. Name and title: Lee F. Doss Owner a. Name and title: a. Variet resumes of key persons anticipated for this project (clearly identify if alternate office location if a. Name and title:	office location if different than listed in item 3). a. Name and title:
c. Years of professional experience with this firm: d. Education: College or University/ Degree / Year / Specialization e. Active registration or applicable certifications: State / Discipline/ License number / First year registered f. Experience and qualifications relevant to this project:	b. Position or assignment for this project: Trainer and supplement staff officers	Position or
ът 6 б	Years of professional experience with this firm: 10	Years of professional experience with this firm:
φ φ		- 1
.т. 'ф		
	e. Active registration or applicable certifications: State / Discipline/ License number / First year registered Louisiana State Board of Private Security Examiners / License # 0827 First year registered 08.01.2011	
	I have over 20 years in the security industry working with the Orleans Parish School Board before starting my own security company.	

15. List work by firm and the firm's personnel to be assigned to this project which best illustrates current qualifications relevant to this project (limit 15 projects).

ē.			RSD 1615 Poydras St, New Orleans, LA 70112	2	a. Project name, location, and owner's name
					location, and
	*		Angela Johnson 225-365-8945 ajohonson@rsd.com	,	b. Reference contact name, telephone number, and e-mail
			Safety and Security		c. Project description
			Provide safety security plans and trainings for all schools under the RSD.		c. Project description d. Nature of firm's responsibilities Completion
				oate (actual or estimate)	e. Completion
				Entire project	1
			165,000	Firm's work	Estimated fees (000's)

				New Orleans Louis Armstrong Airport	a. Project name, location, and owner's name	enternal mices collidari Ol
			Trombo daily servinity services and taxt traffic control	Provide daily security parisons and the security	b. Nature of firm's responsibility	3. Figure 1. Survey Contract of midel contract negotiations that are being (or will be) performed by the firm's office as listed in item 3.
			Sub	1 8	c. Indicate whether work completed as prime,	rformed by the firm's office as lister
			100%	compiete	d. Percent	d in item 3.
				Total fee	e. Estir	
			189,657.00	remaining	Estimated fees (000's)	

Date: 01-20-21	Signature: Lee Doss Typed Name:
	20. The forgoing is a statement of facts.
Pursuant to Louisiana Revised Statute 42:6.1, I hereby authorize the Regional Transit Authority to discuss the character and professional competence of this firm in Executive on.	 Pursuant to Louisiana Revised Statute 42:6.1, I l Session.
18. Ethics Questionnaire: If any owner, officer, or employee of respondent or any of the respondent's subcontractors (whether identified in the submittal or not) is currently an officer, employee, or board member of the City of New Orleans or of any of its departments, boards, or commissions, committees, authorities, agencies, public trusts, or public comporations, please state the name or names of said owner, officer or employee, the relationship to respondent and/or respondent's subcontractor(s), the relationship with not be a violation of applicable ethics laws, fully explain why not. If applicable, please complete ethics questionnaire on company letterhead attached to the back of this form. By signing below, you have completed the ethics questionnaire or you have not identified any ethical conflict at this time.	18. Ethics Questionnaire: If any owner, officer, or officer, employee, or board member of the City of N benefit corporations, please state the name or names City board, agency, department, commission, authorit not be a violation of applicable ethics laws, fully exp signing below, you have completed the ethics question
y participles diny i have beginged anily as safety security trainer for more man 12 years.	
and i have hoomonorating as sofety associate training the second in the	I have 20 years of security experience and I have h

17. Use this space to provide any additional information or description of resources supporting your firm's qualifications for the proposed project.

deliver all services as specified herein in accordance with conditions of said accepted proposal and this Request for Proposals, as negotiated.

1.12 EVALUATION OF PROPOSALS

The evaluation criteria are provided in this Request for Proposals. The proposer receiving the highest point total during the evaluation phase of the selection process may be called in for negotiations. The contract will be awarded based on the Best Value to the RTA. RTA shall have the right to conduct any reviews it deems necessary and audit the business records of any and all proposers to determine the fairness and reasonableness of the offer. RTA reserves the right to award this contract without conducting negotiations.

1.13 AWARD PROCEDURE

Within a reasonable time after the proposal receipt deadline, the RTA will transmit the contract documents to the Contractor. The contract documents will, at a minimum, consist of this Request for Proposals and any addenda thereto, the Contractor's proposal, RTA's standard contract provisions and provisions required by FTA.

1.14 OFFERS

Each proposal submitted shall include all labor, materials, tools, equipment, and other costs necessary to fully complete the scope of services pursuant to the specifications provided herein. Any omissions derived from such specifications which are clearly necessary for the completion of the work specified herein shall be considered a portion of this Request for Proposals.

1.15 ADDENDA

Proposers shall acknowledge receipt of all addenda to this Request for Proposals. Acknowledged receipt of each addendum shall be clearly established and included with each proposal. The undersigned acknowledges receipt of the following addenda.

Addendum No	, dated	01/07/2021	
Addendum No.	l, dated_	01/14/2021	
Addendum No	, dated_		

Security Experts and Leaders 1, Inc.
Company Name

Natalie Rowe

Company Representative

RFP 2020-032

NON-COLLUSION AFFIDAVIT

STATE OF Louisiana
PARISH OFS+ Tammany
Reginald Rowe , being first duly sworn, deposes and says that:
(1) He is (Owner) (Partner) (Officer) (Representative) or (Agent), of Security Experts an Leaders 1, Inc., the Contractor that has submitted the attached bid;
(2) Such Bid is genuine and is not a collusive or sham Bid.
(3) The attached bid is not made in the interest of or on behalf of any undisclosed person, partnership, company association, organization or corporation; that such bid is genuine and not collusive or sham; that said bidder has not, directly or indirectly, induced or solicited any other bidder to put in a false or sham bid, and has not, directly or indirectly colluded, conspired connived or agreed with any bidder or anyone else to put on a sham bid, or refrain from bidding; that said bidder has not in any manner, directly or indirectly, sought by agreement, communication or conference with anyone to fix the bid price of said bidder or any other bidder, or to fix any overhead, profit, or cost element of such bid price or that of any other bidder, or to secure any advantage against RTA or anyone interested in the proposed contract; that all statements contained in such bid are true; that said bidder has not, directly or indirectly, submitted his bid price or any breakdown thereof or the contents thereof, or divulged information or data relative thereto, or paid or agreed to pay, directly or indirectly, any money or other valuable consideration for assistance or aid rendered or to be rendered in procuring or attempting to procure the contract above referred to, to any corporation, partnership, company, association, organization or to any member or agent thereof, or to any other individual; and further that said bidder will not pay or agree to pay directly or indirectly, any money or other valuable consideration to any corporation, partnership, company, association, organization or to any member or agent thereof, or to any individual, for aid or assistance in securing contract above referred to in the event the same is awarded to said bidder.
Title: 4. E. O
Sworn to me and subscribed in my presence this 19 day of January 2024, A.D.,
Valute Batisto - 6 1037

CERTIFICATION ON PRIMARY PARTICIPANT REGARDING DEBARMENT, SUSPENSION, AND OTHER RESPONSIBILITY MATTERS

The Primary Participant (Potential Contractor for a major third party contract), certifies to the best of its knowledge and belief, that it and its principles:

- 1. Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal Department or agency;
- 2. Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (federal, State, or local) transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- 3. Are not presently indicted for or otherwise criminally or civilly charged by a government entity (Federal, State, or local) with commission of any of the offenses enumerated in paragraph (2) of this certification; and
- 4. Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.

(If the primary participant is unable to certify to any of the statements I this certification, the participants shall attach an explanation to this certification.)

THE PRIMARY PARTICIPANT, (POTENTIAL CONTRACTOR FOR A MAJOR THIRD PARTY CONTRACT, CERTIFIES OR AFFIRMS THAT TRUTHFULNESS AND ACCURACY OF THE CONTENTS OF THE STATEMENTS SUBMITTED ON OR WITH THIS CERTIFICATION AND UNDERSTANDS THAT THE PROVISIONS OF 31 U.S.C. SECTION 3801 ET SEQ ARE APPLICABLE HERETO.

COMPANY Security Experts and Leaders 1, Inc.	COMPANY
ADDRESS 6600 Plaza Drive Suite 301, New Orleans, LA 70127	ADDRESS_
DATE 01/20/21	DATE 01/2
Signature of Offeror's Authorized Representative	Signature

CERTIFICATION REGARDING DEBARMENT SUSPENSION, INELIGIBILITY AND VOLUNTARY EXCLUSION - LOWER TIER COVERED TRANSACTION

- 1. The prospective lower tier participant certifies, by submission of this offer, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- 2. Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participants shall attach an explanation to this offer.
- 3. The Lower-Tier participant (Potential Contractor under a major Third Party Contract), certifies or affirms the truthfulness and accuracy of the contents of the statements submitted on or with this certification and understands that the provisions of 31 U.S.C., 3801 ET SEQ are applicable thereto.

COMPANY Reliable Security, LLC
ADDRESS_4783 Rosalia Drive , New Orleans, LA 70127
DATE 01-20-21
Supan

Signature of Offeror's Authorized Representative

CERTIFICATION OF RESTRICTIONS ON LOBBYING

I Natalie T. Rowe, Vice President of Security Experts and Leaders 1, Inc hereby certify on
(Name and Title of Offeror Official)
behalf of Reginald Rowe, President of Security Experts and Leaders 1, Inc. that:
(Name of Offeror)
(1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer of employee of any agency, a Member of Congress, an officer or employee of Congress, of an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation renewal, amendment, or modification of any Federal contract, grant, loan or cooperative agreement.
(2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influenced an officer or employee of any agency a Member of Congress, an officer or employee of Congress, or an employee of Member of Congress in connection with this Federal contract, grant, loan, of cooperative agreement, the undersigned shall complete and submit standard Form-LLL "Disclosure Form to Report Lobbying," in accordance with its instructions.
(3) The undersigned shall require that the language of this certification be included in the award documents for all sub-awards at all tiers (including subcontracts, sub-grants, and contracts under grants, loans, and cooperative agreements) and that all sub-recipients shall certify and disclose accordingly.
This certification is a material representation of fact upon which reliance is placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.
Executed this day anuary, 2021. By phly four Witnesses: (Signature of Authorized Official)
(Title of Authorized Official) Sworn to and subscribed before me on this 19 day of January, 2021.
Notary Public In and For St Tammany Parish/County
State of

Vashita Batiste le 1037

PARTICIPANT INFORMATION FORM

All offerors are required to submit the information contained on this form. This information is a condition of submitting an offer to the RTA. Offerors must insure that **ALL** sub-contractors, sub-contractors or others at all tiers, which are proposed to be used or used under any agreement issued by RTA have submitted an executed copy of this form. RTA is required to maintain this information by the Federal Transit Administration and it is not subject to waiver.

Firm Name Security Experts and Leaders 1, Inc.
Firm Address 6600 Plaza Drive Suite 301. New Orleans, L A70127
Telephone Number <u>504-248-7174</u>
Fax Number 504-248-7131
E-Mail Address nrowe@sealsecuritygroup.com
Firm's status as Disadvantaged Business Enterprise (DBE) or Non- DBE Non-DBE
Age of the firm eight (8) years
Annual gross receipts of the firm \$1,228,243.83
Prime or Sub-Contractor Prime Contractor
NAICS code (s) 561612
I certify to the best of my knowledge that the above information is true and correct:
Signature Jalaly our
Title Vice President Date 119/202
RTA Project No. RFP # 2020_032

FAILURE TO PROVIDE AN EXECUTED COPY OF THIS FORM AS STIPULATED HEREIN MAY PRECLUDE YOUR OFFER FROM CONSIDERATION FOR AWARD.

PARTICIPANT INFORMATION FORM

All offerors are required to submit the information contained on this form. This information is a condition of submitting an offer to the RTA. Offerors must insure that **ALL** sub-contractors, sub-contractors or others at all tiers, which are proposed to be used or used under any agreement issued by RTA have submitted an executed copy of this form. RTA is required to maintain this information by the Federal Transit Administration and it is not subject to waiver.

Firm Name Reliable Security,LLC
Firm Address 4783 Rosalia Drive
Telephone Number <u>504-723-7261</u>
Fax Number
E-Mail Address leedoss@gmail.com
Firm's status as Disadvantaged Business Enterprise (DBE) or Non- DBEDBE
Age of the firm 11 years
Annual gross receipts of the firm \$243,985.62
Prime or Sub-Contractor Sub-Contractor
NAICS code (s) 561612
I certify to the best of my knowledge that the above information is true and correct:
Signature William
Title Owner
Date01-20-21
RTA Project No. REP#2020_032

FAILURE TO PROVIDE AN EXECUTED COPY OF THIS FORM AS STIPULATED HEREIN MAY PRECLUDE YOUR OFFER FROM CONSIDERATION FOR AWARD.



proposal will be deemed non-responsive. If a section is not applicable to your proposal, you must explain why it is not applicable or your proposal will be deemed non-responsive. You must submit your response on the DBE Responsiveness Form 4 or your proposal will be deemed non-responsive. You may use additional RESPONDENTS TO RFPS AND RFQS: This completed form must be furnished with your proposal. You must complete every section of the form or your

pages as warranted.	
RFP/RFQ/Solicitation #: RFP 2020-032	Date: 01 / 20 /
Description: Transit Security Services	

2021

Please check the appropriate space:

Name of Respondent: Security Experts and Leaders 1, Inc.

The proposer is committed to the contract goal of 23_% DBE utilization on this contract. (If selected, you must complete and submit DBE Compliance Form 1 and 2 in order to be awarded a contract.)

-% DBE utilization on this contract and will submit documentation demonstrating good faith efforts. (If selected, you must complete and submit DBE Compliance Forms 1 and 3 and DBE Compliance Form-2 if applicable along with all required supporting documentation in order to be awarded a contract.) The proposer is unable to meet the DBE contract goal, however is committed to a minimum of D

Every DBE firm listed MUST be utilized on the project. To remove and/or replace a DBE firm you must submit a request for removal and substitution and you must SECTION I - DBE COMMITTEMENT TO CONTRACT GOAL: You must list all DBE firms that you have identified to participate on the contract. PLEASE NOTE: receive approval from the DBELO to remove and/or replace the firm.

DBE FIRM & NAME of DBE	PHONE	SOURCE OF CERTIFICATION (SLDBE or LAUCP)	SCOPE OF WORK TO BE PERFORMED BY THE DBE	VALUE of PROPOSED CONTRACT with DBE	ESTIMATED % OF TOTAL CONTRACT
 Reliable Security , LLC 	504-723-7261	LAUCP	Providing Training and Staffing	\$ 201, 344.00	23 %
2.				· s	*
mi.				\$	8
				\$	8
				s	%
10				·s	8
				\$	%
				\$	%
TOTALS				\$	%



SECTION II - DBE AFFIRMATIONS: For the DBE firms listed above, please provide the name and signature of the firm's authorized representative.

Reliable Security , LLC Lee Doss	THORIZED SIGNA	DATE
	KEPKESENIATIVE	100000
	Carterio O	LZUZ/8L/!U

goal and have not listed a commitment to specific DBE firms for participation in Section I that equals the total contract goal for this project, you must list all selected scopes or portions of work that you identified to be performed by DBE(s) and the estimated percentage value of each scope of work identified in order to SECTION III - SPECIFIC PORTIONS OF WORK IDENTIFIED FOR DBE SUBCONTRACTOR: If you have not identified DBE firms for attainment of the DBE increase the likelihood of meeting the contract goal for this project.

	TO THE PARTICIPATION	ESTIMATED % OF
		CONTRACT VALUE
TOTAL		



SECTION IV - PAST PERFORMANCE: You must provide details of you firm's past performance in compliance with DBE goals.

AGENCY NAME	PROJECT NAME	COMPLETION	DBE PARTICIPATION DBE OFFICE	DBE OFFICE
Relaible Security Services	Raba Kistner EPA Removal New Orleans	06/15/2019	16%	VENITION
				CONTRACTOR OF THE PARTY OF THE
				- Differential
				SUPPRISON SUPPRI

SECTION V - OTHER: If you have not identified DBE firms for attainment of the DBE goals and have not listed commitments to specific DBE firms for participation in Section I that equals the total contract goal for this project, you must provide narrative details of any other efforts your firm will conduct to attain the DBE goal.